

Fairfax County Planning & Development Agencies

Customer Bill of Rights

We strive to create a partnership of mutual respect, courtesy and accountability for all. Customers have a right to services that are ...



Accessible, Understandable and Fair



Responsive and Collaborative



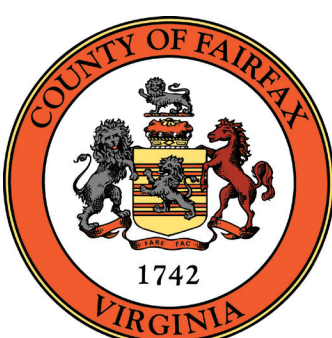
Predictable, Consistent and Timely



Solution-Oriented

Customer Responsibilities:

- *Use best practices to ensure quality submissions.*
- *Respond diligently to information requests to facilitate the review process.*
- *Be considerate of others to create a partnership based in mutual respect.*



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If accommodations or alternate formats are needed, please call 703-324-1780.

Customers and Staff Working Together