

Comments: 5. Is there any additional feedback you would like to share about the Resource Generation Plan Update?

I see the plan mentions studying energy storage, however there are some products available for energy storage that do not require study. As a home owner with a home battery, I would like to have the ability to sell my stored power to ERCOT in the event that the electrical grid is stressed. Tesla Powerwalls have the ability to do this and in areas of the state where this is allowed, they are helping to stabilize the Texas power grid. However, home batteries are not allowed to do this when Austin Energy is the energy provider for the house. I would like Austin Energy to work with Tesla and come to an agreement that allows Austin Energy to take power from home batteries and sell it to ERCOT to help improve grid stability. According to Tesla's website, home owners get paid 2 dollars per kWh that they sell to ERCOT while the grid is stressed. Austin Energy working with Tesla to allow Austin home owners to take part in this program will incentivize them to get home batteries which will further help stabilize the grid.

Net billing is a slap in the face to your customers who put solar panels on their homes - switch to net metering or there is no incentive

Nothing to add

Solar seems to make a lot of sense when trying to combat the energy demands of air conditioning. Nuclear could do more with the rest.

Paying customers for energy produced from solar panels on their home or business, especially during peak demand windows, and not in the form of a credit on their bill seems like a reasonable step to incentivize deployment of solar panels and improve reliability. Having one or more virtual power plants to help the grid would be really useful for everyone.

I would like to not be charged at the highest rate for my non solar generated energy use

I'd love to see an update to solar pricing. Right now AE is setup in a way where it makes no financial sense to install a battery with your solar. I would love to see that change. Would also love to see more micro grids and battery storage scattered around the city. Probably located near all the critical infrastructure like hospitals, fire stations, etc. would help give them extra security but could balance the different circuits and let AE do some of its own demand response too

we need more energy storage

To keep Austin equitable we must keep energy bills low to slow gentrification and loss of long time minority residents. Goal of carbon neutral by 2030 is foolish and will harm lower and lower middle income residents.

N/A

Reliability (electric, gas, water) is crucial during extreme weather conditions and we need to improve infrastructure to accommodate growth and extreme conditions. Every year I have too many power outages that lasts for hours, sometimes days which is unacceptable and affects my ability to conduct business. Affordability is crucial for residential customers. Businesses (mid-large), governmental and the like should bear the brunt of these costs, be more responsible for their usage and use more eco friendly practices. If Austin Energy continues to provide poor, unreliable service and gouge residential customers I may relocate out of the city. Austin is becoming unaffordable and quality of services/ life is subpar for a city of this size. As the state capitol we need to do better.;

Reliability (electric, gas, water) is crucial during extreme weather conditions and we need to improve infrastructure to accommodate growth and extreme conditions. Every year I have too many power outages that lasts for hours, sometimes days which is unacceptable and affects my ability to conduct business. Affordability is crucial for residential customers. Businesses (mid-large), governmental and the like should bear the brunt of these costs, be more responsible for their usage and use more eco friendly practices. If Austin Energy continues to provide poor, unreliable service and gouge residential customers I may relocate out of the city. Austin is becoming unaffordable and quality of services/ life is subpar for a city of this size. We can and should do better.

The public needs a way to know for sure that their electricity generation facilities are sufficiently adapted for extreme heat and cold. Confidence is very low currently among my social circles.

The costs of inaction will ultimately be much greater than immediate costs of a switch to clean energy. It is disappointing how few households in Austin have solar panels.

Prefer increased nuclear generation to unstable wind and solar

Austin Energy has been known to buy into renewals too early, paying too much. The biomass plant, was \$1 billion waste of money, then to pay 460 million to get out of the contract. Add an insult to injury. Renewals cannot be the only solution intermittent power will not cut it. Do you need a balanced portfolio similar to your personal investments diversification is the key every technology has its strengths and weaknesses

This email you've sent to customers does NOT work because there is no evident link to the survey anywhere on the page on mobile. It took me 4 tries to find it by opening the can. Most customers won't do that. This is such a communications fail!

Would really like to see the grid become more reliable in extreme temps. Proactive rather than reactive.

Switch from VoS to Net Metering.... it simplifies the connection at the residential side and reduces install costs.

Thanks, build the future. Fix the outages.

It's good but we have to cease all carbon emissions now no matter the cost. Really, 20 years ago, but every bit that goes into the atmosphere we won't see the results for 5-20 years and it's going to stay there for 300-1000 years. Every ounce of fossil fuels we burn today is another nail in our children's coffins. This is not hyperbole. We have to stop.

None at this time
Use more natural gas and coal ; use more natural gas use less inefficient wind
Update distribution system to support EV fleet
Update distribution system to support all electric community
NA
The value of solar tariff is a real blocker for us to add rooftop solar - actual net metering would be a huge improvement. Also, we should have EV charging tariffs that incentivize smart charging and make EVs more affordable, a one-size-fits-all residential rate no longer makes sense. .
Invest in strongly incentivizing/providing PV and battery backup. This provides energy generation, allows for batteries to be charged during low demand hours to reduce demand in peak usage periods, provides resilience through battery backup. By incentivizing EV autos you reduce carbon and also the energy in an EV auto battery can keep key home systems operating during a crisis. There is technology to make this possible that could be incentivized as well. All this would reduce income for Austin Energy, but also reduce expenditure. It would also reduce dependence upon the outdated and fragile power transmission system currently in place. Austin Energy's goal should be to develop strategies for citizen self reliance that would eventually make AE an obsolete dinosaur. No offense intended.
Interested in my house generating enough solar powered so it will become more independent from the grid that's my goal.
Reliability is by far the most important factor. Electrical outages have a huge economic impact, and a huge impact on quality of life.
Continue working on improving.
Thank you for excellent planning. Our resources are very limited, especially water. I recommend putting a limit on number of future electrical hookups. In other words, stop the growth. This area can only sustain so much. That goes for residential and commercial. I have lived here 77 years and have witnessed the uncontrolled growth. Time to stop.
You didn't ask any questions regarding resource generation. What types of facilities should be constructed, when and where they should be operated, etc. Using data from this superficial survey, you might well get the crazy idea to build another useless Biomass generation plant. Also, you didn't ask any questions about the funds that Austin Energy contributes to the city's general fund that could better be used to bury electric lines and/or trimming tree canopies to keep them from falling down on transmission lines when they become iced. Please do a more detailed follow-up survey.
We need to find ways to make our energy system resilient to weather events; I have spoken to many austin residents that are interested in the city's climate protection plan and sustainability goals that have no idea about Austin energy programs. More outreach may be needed!

<p>Please implement night time electric rates. Customers who have electric cars or backup batteries will absolutely charge at night if we had nighttime rates. This will have an impact on COA utilities DAY peak demand as these charging demands increase. Do this now please. There is no need to wait to 2030 to implement this. Thanks. .</p>
<p>I am deeply resentful of Austin Energy's approach for the past few years. My energy cost is outrageously expensive, and I posted on next door about it and had an AE audit done, and I learned that it is just me who is being charged astronomical amounts per month. In many ways, this is beyond my control as a renter to fix or improve, yet I am responsible for the cost. I want my money back from being overcharged the past 4-5 years.; Thank you for the opportunity to provide feedback.</p>
<p>sooner rather than later</p>
<p>Stop with the climate scare tactics. Resume oil and natural gas production</p>
<p>Is Austin looking into geothermal energy? https://thehill.com/policy/equilibrium-sustainability/3828568-geothermal-energy-could-be-off-ramp-for-texas-oil/</p>
<p>Use cheaper resources rather than ideological driven resources and it will bring affordability and stable output</p>
<p>I've done a lot of efficiency stuff already (solar, tinting) and the largest obstacle was my HOA.</p>
<p>We have the cleanest coal plants in the world and nuclear is the most renewable source. Stop with the virtue signaling!</p>
<p>No</p>
<p>bottom line cost to the customer is the most important thing AE should be concerned with. This city is highly unaffordable and continuing to adopt policies that increase costs contributes to the pushing out of average and low income residents.</p>
<p>I don't know what a community solar program is and I don't think solar panels are necessarily a good investment, depending on the roof. I do think affordability is important, but if we put cost first then people will just use more, it's like water. Water is too inexpensive and so people use more than they should — growing and watering lawns. We are in climate crisis, we need real measures to plan for the future.; I don't know what a community solar program is and I don't think solar panels are necessarily a good investment, depending on the roof. I do think affordability is important, but if we put cost first then people will just use more, it's like water. Water is too inexpensive and so people use more than they should — growing and watering lawns. We are in climate crisis, we need real measures to plan for the future. We need to build to last.</p>
<p>I appreciate the communication. I see the plan goals as achievable. Are there plans to address the changing weather in this? Excessive heat waves, record freezes, etc.</p>
<p>I would like to see the commercial customers participate in solar at a much higher level as the roof span and parking lot span would allow for significant collection.</p>
<p>Faster</p>

Your job is to provide power not to try to undo society.
N/A
Retire the coal plant!!!!
The lack of stability in providing electricity to our home is a legitimate safety issue and quite alarming. What are we even paying for if service is not reliable in severe weather and climate circumstances?
Increase percentage of reliable power generation & reduce unreliable renewable sources (solar, wind) of power generation, please.
n/a
I participate in GreenChoice and am thankful to have this option
Solar is a start but not the answer. I wish the nation as a whole could figure out a way to use nuclear power safely.
Fix the TX power grid. You have literally one job and you are doing terrible at it. It's going to get hot in the summer and cold in the winter. Stop acting like this couldn't have been forecast and fix the issue!
There will be push-back to keep cost as low as possible; however, in view of climate change, the carbon footprint needs to be reduced. Just be sure to keep the lowest tier affordable and increase cost as consumption increases; i.e. do not let residential subsidize commercial; There will be push-back to keep cost as low as possible; however, in view of climate change, the carbon footprint needs to be reduced. Just be sure to keep the lowest tier affordable and increase cost as consumption increases; i.e. do not let residential subsidize commercial
Wind generation is the most unreliable source of energy in existence. This week when demand was greatest, wind failed miserably. During high demand wind often produces less than 10% of its installed capacity. It is expensive since reliable sources must be kept running to offset their lack of reliability.
Allow us to monitor energy usage live
No
It is borderline criminal that the home market of Tesla can't utilize existing residential battery storage to help with peak power demand such as some form of VPP. Austin Energy's policies - not including Value of Solar - are too anti-solar.
I would like Austin Energy to have large-scale battery storage increased far above 3 MW. Please install several geolocated battery storage units throughout AE's service area. I have a solar system, thanks for the rebate that made it affordable.; I would like AE to have much more than 3 MW of large-scale battery backup power. I would also like the battery units to be geographically spaced throughout AE's service area. I have a residential solar system and love it and would like to thank AE for the strong rebate program.
your costs have gotten out of control. there needs to be a competitor

<p>Abundance and reliability should be the #1 and #2 concerns given Austin's growth and the debacle of Feb 2021, which was both a statewide and a local problem. Start building clean nuclear power now so it'll be there in 20 years to replace fossil fuels and inconsistent renewables.</p>
<p>Invest in reliable nuclear and natural gas electricity</p>
<p>I have spoke to multiple whole house, generator companies, and all of them express the frustration, expense and difficulty of dealing with Austin energy and getting permits. Would very much like to see y'all make that an easier process! Also, not a fan of such reliance on wind, energy, and so low on clean natural gas!</p>
<p>Weatherization of the grid is a critical aspect that often gets overlooked. Existing technologies, like heat tracing, provide a low cost solution to harden the assets of the Texas Interconnection to ensure continued availability of power in adverse weather circumstances. Operators have a responsibility to properly maintain and proactively monitor their assets.</p>
<p>No</p>
<p>I would like AE to have much more than 3 MW of large-scale battery backup power. I would also like the battery units to be geographically spaced throughout AE's service area. I have a residential solar system and love it and would like to thank AE for the strong rebate program.</p>
<p>No</p>
<p>I wish Austin Energy could help us design and purchase solar panels for our home. Solar companies have come to look at our situation and always say there are too many trees in the way. We feel that with AE's help we could remedy the tree situation.</p>
<p>I think the recent significant increase in the flat fee paid by Austin energy consumers was a terrible idea. I understand the need for increased revenue, given the rising cost of energy, but feel that would have been vastly better addressed by simply increasing the rate customers pay per kilowatt-hour, as that would better incentivize customers to reduce energy usage</p>
<p>I already have solar panels. However, I want to see City / State do their part by enforcing all new constructions to have solar panels mandatory as part of the code enforcement to reduce the strain on the grid. Additionally all homeowners should be allowed to produce more than 105% of their typical use and should not be capped. There are many ways to improve our energy production and needs. I don't think we are progressing as we should be...</p>
<p>N/a</p>
<p>You need to worry about the GRID and getting reliable inexpensive power to your customers. YOU SHOULD BRING ALL POWER PLANTS BACK ONLINE. Build a nuclear plant if you are concerned about carbon foot print!</p>
<p>I'm interested in a solar program that help homeowners and business owners purchase solar panels at reduced prices</p>

The VoS pricing is very off putting. I'm more than willing to spend \$60,000 on adding Solar to my house. But I don't like the idea that I am forced to seek that solar at one price and buy it back at another. If I have a battery then the power I store and use should be none of your business. Especially as the large capital cost is paid by me not you

People can barely afford to live — how about making it affordable to live in the city of Austin before you try to make it eco friendly.

If Austin Energy places a high priority on carbon free energy, then why doesn't it do a net metering program for solar?

AE has had a history of being too earlier an adopter of renewable generation, with very high wind and solar PPA's. In addition, the Biomass plant has been an economic disaster. We the rate payers paid to get into the \$1B contract and paid ~\$460M to buy the plant cause it was the cheaper option. The plant has had a capacity factor of less than 5% except after Uri when political pressure forced you to run it with fuel supply over \$10 more a ton than market. Who has had to eat that, we the rate payers. What's the carbon footprint of over 100,000 trucks hauling in fuel? Nothing green about that mess. Your rebates and netback on solar is reverse subsidization where those that can't afford solar are subsidizing those that can. Any thing greater than wholesale avoided cost in ERCOT is subsidization. 9.3 cents is not that number. This was an issue resolved years ago with PURPA Puts for QF's. The charging program is another example. for just over \$4/month I can charge all I want and anytime I want. That's another amazing example of reverse subsidizing. So 5 pm on a 100 degree day when ERCOT is calling for conservation, I can charge my EV. Ridiculous. We need a diversified resource mix as all technologies have their strengths and weaknesses. We are retiring way too many and at too fast a rate our thermal resources, primarily because of the tax incentives that distort the market. Are shrinking inertia is becoming a real problem. We are seeing 20-24GW swing required on a daily basis by our thermal because of the wind and solar variability. Look at CA, some of the highest retail rates in the lower 48 and they struggle on keeping the grid stable. There is Germany back peddling as well. Gov mandates will NEVER trump the laws of physics!

Your job is to provide electricity, NOT worry about climate change

n/a

2023 hottest summer ever. You did good--no power outages!!!

I live in an apartment, it would be good to reach out to commercial properties like that to get their roofs with panels as well.

I think Austin needs to be rid of the biofuels project, and should increase its battery storage, and take care that solar arrays are not installed in sensitive grasslands, especially native prairie remnants.

Given the current state of technology, increased much less near exclusive reliance on non-carbon resources like wind and solar to generate reliable, cost-efficient energy is a pipe dream and fool's errand.

Please be super transparent with all customers, and please do not give into commercial customers demands, they can afford to pay more money than residential customers

<p>Trim the trees in the right of way. Too many of us have to do the job for you at our expense. Especially after a big storm. Be proactive. Get rid of the trash trees like a hackberry.</p>
<p>Eliminate coal fired generation from our electricity sources.</p>
<p>Please ensure that commercial customers are paying their fair share and don't get sweetheart deals over residential customers who can't afford as much.</p>
<p>My utility prices keep increasing. With renewables, the costs should go down over the next 20 years, not keep increasing.</p>
<p>My current energy usage is pretty low, so my answer to 3 doesn't affect me too much. It would be interesting to see what percentage those numbers correlate to.</p>
<p>Please diversify generation sources and put restrictions on commercial spaces before residential ones. The ongoing ERCOT issues are really unsettling so many years after the failure. I get the impression they've done nothing statewide to add adequate capacity. And in my area the whole residential neighborhood in Quail Creek was out for days but the stadium was fully lit for the entire duration. Curb commercial waste before making residential consumers suffer where possible. Thank you!</p>
<p>Losing power is one of the worst things that can happen. Please do whatever it takes to ensure this doesn't happen, even if it means connecting to other grids in the country.</p>
<p>Trim the trees in the right of way all year round. Get rid of all trash trees like hackberries -- remove, don't trim. We have to do the job for you, especially after a storm takes down limbs in YOUR ROW.</p>
<p>Eliminate energy from coal. Stop using coal!</p>
<p>Please switch to net metering for solar.</p>
<p>I hope it won't raise energy costs too much. Affordability is very important too, especially with costs rising from every aspect of life.</p>
<p>It is time to add capacity due to the increase in population in Austin and Texas. Why not install a small nuclear plant near Austin? I have an Civil/Environmental Engineering Degree and an MBA from UT Austin. I understand the pluses and minuses of Nuclear energy.</p>
<p>Reliability should be the most important consideration by far. 100% uptime is never possible but the primary focus of AE should always be aiming for that.</p>
<p>Austin Energy is a joke because clowns run it. Loss of power on numerous occasions illustrate their incompetence. Anything resembling a standard of excellence has been replaced by excuses and apologies. What an embarrassment.</p>
<p>I don't know what a Community Solar Program is. Reliability is a very close #1/#2 for me. ERCOT is a joke and isn't doing anything to keep us from further outages.</p>
<p>Austin should encourage the installation and utilization of solar panels to homes by allowing the removal of trees that block the construction or additions on homes required to make solar generation feasible.</p>

the goal of 100% fossil fuel free is unattainable within the timeframe that is proposed - nor is it sustainable or reliable; wind and solar get substantial financial backing and rebates, and it should not cost the customer more to add them to the portfolio

Nuclear

I am already participating in the community solar program. The cost in converting to clean energy is small compared to the cost to not addressing climate change.

Your "2030" plan sounds a lot like something the World Economic Forum is proposing. As we know the WEF is nothing more than a super national communist cabal. As a Texan I have no interest in going along with their plans and you shouldn't either. If you want to get serious about the grid stop the "green" nonsense and work towards more fossil fuels for reliability and towards a future that includes nuclear. Stop pushing windmills and stupid solar panels (which are both TERRIBLE for the environment).

Austin Energy should focus on ensuring a sufficient supply for residents and not worry about environmental impacts

I am glad that Austin Energy is soliciting public feedback. However, it is concerning that this survey presents affordability, reliability, carbon-free, and price stability as mutually exclusive. There are many opportunities to generate power that satisfies all four. Also, I would appreciate more transparency on the retirement of the Fayette Power Project. I understand the concept behind pushing up the dispatch price to avoid using coal power because I am an energy policy nerd. But most people do not understand how the real time market works so in my opinion this is a poor attempt at explaining a concept that is of the utmost importance to the entire city's climate goals. Additionally, I have seen demands from some environmental groups that AE should pursue a full resource plan update. I agree with this. I understand that AE has its plate full but if there was ever a time for a utility to reset and take stock of the future of its energy generation it is now--after the passage of the most significant federal climate legislation in history and the failed efforts to reach an agreement to shut down the biggest contributor to the city's carbon emissions.

If Austin Energy would promote a campaign via video and public outreach on its goals it would be great

I'm glad to see efforts to keep our local grid more stable. Have lost power twice for extended periods over the past few years during recent freezes, and sweated out losing power during this most recent heat wave. Our local grid needs to be more reliable and yet still affordable (we're paying quite a lot already). Our houses are not so homey without the power to light them up, keep them warm or cool, use our appliances, charge our computers and phones (and cars), and protect us from climate change. I believe it can be done, and I appreciate these local efforts to face future environmental and growth challenges.

I'm excited about the work you're doing on REACH!

I'm not in favor of anything that will increase my utility bill. It's already high enough, especially in the summer.

As a GreenChoice customer, I would like to see concrete progress reports on AE's progression to 100% green energy. My most recent bill included \$120 (out of \$340) just for the GreenChoice. On top of that, I have rooftop solar, I charge my EV at night, and I keep my house warmer than most folks. I'm doing my part. I want to see concrete progress on a regular basis. This needs to be progressing swiftly. I'm more than happy to serve as a public advocate for this as I already do in my neighborhood and circle of friends; and am a decent public speaker (I run a software company). Just let me know.

We MUST work to get our grid fully powered by renewable energy or there won't be a livable Austin. Climate change is already making summers completely unbearable. We need to do our part to ensure that our energy use isn't contributing to the acceleration of climate change

Please do as much as possible to support sustainability!!

Stop this green energy scam. Fossil fuel and nuclear generate cheap and plentiful energy which is backbone of modern Western Civilization and the incredible growth in quality of life over the last century and a half.

I'm tired of being asked to adjust my thermostat at home when I'm freezing in every business I walk into on 100 degree days. My home is not freezing and my thermostat is set to a live-able temperature. I turn off lights and I have solar panels. I am already doing my part. I can't say the same about any office I walk into.

Act quick. Let's quit rearranging chairs on the Titanic!; Act quick. Let's not keep rearranging chairs on the Titanic.

There are smarter energy investments we could have been developing decades ago, but there is too much political nonsense wrapped up in energy. We need reliable and affordable energy. Cheap energy means people prosper. If people prosper they ultimately care more about their environment. Wind and solar are not the answers. They don't generate enough reliable energy. They create more waste in the end. Hydrogen and nuclear have potential. Or why haven't we used Nikola Tesla's free energy invention?

thank you

Nope!

Vehicles generate as much if not more carbon than a home. Your EV program is poor. Furthermore, AE has been poor in responding to fixing broken Chargepoint chargers. ; I already have solar panels and battery backup. You need to introduce time of day metering to allow resale of stored energy during peak load times.

Let us join VPPs (Virtual Power Plants) with our home solar and batteries and let us join companies like Tesla Energy. Build infrastructure for V2G so our EVs can help power the grid during emergencies.

Environmental sustainability is the number 1 issue facing our society. Austin Energy should do everything it can to prioritize sustainability above all else.

Austin Energy should focus on delivering cheaper and more reliable energy instead of going green. Solar panels create so much pollution to produce and then are an environmental hazard once their life span is over. Wind Turbines are only viable with government subsidies. Batteries are like solar and need massive amounts of carbon to mine the minerals needed. Please utilize the energy sources we have readily at hand (fossil fuels) and focus on TRUE clean energy (nuclear) if you want to go green.

Carbon-free power generation is useless, stop moving that direction. Just because California does it, doesn't mean it's the right thing to do. It fails when we need it most.

We need nuclear power driven energy. Not added solar panels made in sweat shops in western China.

Please increase participants in a Community Solar Program!!! The demand is so high, increase it!

I want renewable (including nuclear) energy generation that is reliable and affordable. Based on current costs of renewables, as well as the ease of permitting renewable or storage projects in this state, this does not appear to me to be a huge request.

This survey was useless. Update the transmission lines to make more use of solar when it is being produced. Add more batteries. Do it now.

I would buy solar panels, but Austin Energy forces me to sell all energy generated at a fixed rate. It makes no financial sense to buy solar panels in Austin because of this ill structured policy.

Let us join VPPs (Virtual Power Plants) with our home solar and batteries and let us join companies like Tesla Energy. Build infrastructure for V2G so our EVs can help power the grid during emergencies.

You need to have a set of responses that support apartment residents. As an apartment resident, the options regarding solar, weatherization and energy efficient appliances is largely out of my hands.

Spending extra money to fight climate change, especially with China adding more coal-fired generation daily, is a complete waste of resources that could support more beneficial projects. Read "Unsettled" by Steven E. Koonin, a former Obama Administration Energy advisor. Also, the preamble to Obama's CPP admitted that all of the over-reaching and expensive efforts directed by the Rule would result in only a .01 degree F reduction in global temperatures by the end of the century.

You should include a dehumidifier education program since once you insulate your home the humidity can rise which makes people want to lower their thermostat. I have 2 dehumidifiers running and can be comfortable at 78-79*

A complete phase-out of gas- and coal-fired power generation is necessary as soon as possible. All non-fossil-fuel generation options should be explored and preferred over fossil fuel-based sources (wind, solar, nuclear, hydro, battery, geothermal).

Please provide better incentives for people to add solar panels to their homes. Please provide incentives to homebuilders to include solar in the plans of new homes. Please provide roofing companies incentives to install solar when they are doing a complete roof renovation/repair. Incentivize homeowners to install as much solar as possible with sales back to the grid for excess power generated.

Add incentives for residential batteries that contribute to the grid
thank you.
"Carbon free" energy is useless, it fails it when we need it most. Just because California does it, doesn't mean its the right thing to do. Generally speaking, do the opposite of everything California does. This is Texas. Oil is King and and it will be until the end of mine and my childrens lifetime.
N/A
There needs to be more accountability as to why green energy is more expensive.
no
I'm glad to see we are getting less and less carbon dependent
Close the fayette coal plant.
The most improtant thing is how expensive things have become. Getting the cost down is the only thing of importance at this time
I would like to know more about what the city is doing, especially in a year when climate change feels so present. It would reassure me, and might be compelling for more Austinites, to hear how Austin Energy is actively moving toward carbon-free.
The city should STOP using electrical utility revenues to fund other city activities and instead use these funds to offset the increases to achieve the reliability, sustainability, and affordability goals addressed in this survey.
An educational program about dehumidifiers since insulating your home can make it more humid inside which will make people want to lower their thermostat.
; N/A
Stop the Fayette Coal Plant. We cannot afford to burn dirty coal in this era of climate change.
Make sure its equitable.
Currently austin Energy can't support the customers it has. Stop allowing new development adding customers. You currently do not allow Austin customers to use other energy suppliers. Set a piont for requiring customers to have to use Austin Energy. Make it a point that you know you can supply the needed resources without more infastructure. Then allow people in a "transition zone" to either use Austin Energy or another supplier. You should not be trying to change existing structure to accomodate expansion. You should make sure that what you have can support existing customers base. That should at least freeze costs to you and your customers.
Provide abundant, cheap, reliable electricity - all other concerns are outside your primary mission.
Environmentally friendly energy will be more affordable and more stable in the long run.

Is this a realistic picture? Wouldn't it be more prudent to add a few more gas turbines asap to reduce the shortages of power. Also, tree trimming is a huge problem and should be extremely high priority and mandatory to prevent any unnecessary power outages.

I think it is really important that you realize that Austin is already ridiculously expensive for people to live. If there are solar programs, they need to be as affordable as possible - like consider installing them and then letting people pay them off on their monthly bills. Rebate programs are not helpful if I have to pay up front. Also, right now there are weatherization help programs, but the income threshold is really low. If you could adjust that for those of us who make less than \$100,000 a year, that would be really helpful. Right now I do not have extra funds to pay for insulation or add solar, but I would love to do both. This summer has been super hot. You need to know it is only going to be getting hotter, so limiting peoples access to electricity in a heatwave needs to not even be an option. Also consider electric car charging stations and limiting the hours they can be used.

Please stop wasting money on inefficient, unreliable and costly energy sources.

If average residential customers will be expected to adjust their demand and weatherize/make their homes more energy efficient and pay more, then I expect Austin Energy to approach non-essential customers FIRST (ie billboards, stadiums, large office buildings after hours, etc). It is NOT reasonable for people's homes to be impacted by energy demand issues before a business. ; I live in an apartment building, so there is not a lot of impact I can personally make regarding solar power or weatherization. Would love for Austin Energy to focus on landlords/housing corporations to try get some buy-in on behalf of their renters!

we need resources to keep trees trimmed near power lines - this has been problematic for our neighborhood for years and every time there is a storm, dead limbs fall and affect electricity. please dedicate more resources to this.

The graph that shows how much Austin Energy pays to buy electricity from Ercot should also show how much Ercot pays for the electricity bought from Austin Energy

Some of the methods above to help should not require the use of a Contractor, as that raises the cost well beyond payback. Instead, receipts for things such as Appliances and Insulation should be adequate.

lk;lk

No additional feedback - I think that it is great that Austin Energy is looking for feedback from users and would like continued updates on how we as consumers can influence strategies to make our energy use more sustainable and reduce our carbon footprint.

not at this time

Replacing peaker plants with storage is critical to achieving these goals. Community/neighborhood backups is a thoughtful initiative to pursue.

<p>We'd prefer better services to "sustainability". Not enough bulk pickup; it ends up in the greenbelt. Pickup for batteries, car oil, etc. should come to homes and pick up at least once a month. Other cities are making us look like a joke.</p>
<p>I already have solar panels, well insulated house and energy efficient appliances.</p>
<p>I am renting an apartment. I have little ability to add things to my unit to help with this.</p>
<p>I would like to be able to install solar panels on my home that generate power that I can use in my home. I do not want to be forced to sell that solar power back to the grid.</p>
<p>affordable and reliable electricity needs to include gas and coal to fill in for the intermittent supply of wind and solar</p>
<p>You should offer incentive to customers with battery storage (Tesla Powerwalls) to use them during peak times. Right now, if I use my stored energy it costs me the same as if I pulled from the grid. So I keep them sitting at 100% for potential outages.</p>
<p>please think of people who struggle to pay bills</p>
<p>Provide abundant, reliable, cheap electricity - all else is outside your primary mission.</p>
<p>I am deeply concerned that ERCOT pricing can be increased when there is a failure to generate enough electricity. There is a conflict of interest when more money can be made because of a failure to adequately plan.</p>
<p>n</p>
<p>You have one job, creating reliable power at an affordable price. Your push to green energy is neither reliable nor affordable. In the past years I have lost power multiple times while my price continues to go up. This is one reason why I like several of the people I know are considering moving or have moved out of Austin. Also it would be nice if maintenance (tree cutting, power lines, weatherizing) was kept up with instead of waiting until the system fails.</p>
<p>Thank you!</p>
<p>No</p>
<p>You already raised power rates a lot from last year. But you're going to do what you want because you're the Austin Council and whichever stance is en vogue at the moment (Sustainability! Climate Change! Equity! Carbon Footprint!) at your upper class liberal elite cocktail parties, you'll do. And you'll get to pat yourself on the back. Your favorite thing to do. Thanks for saving the world with advice from giant corporations, governments, think tanks and other entities setting out to destroy the middle class. Good job.</p>
<p>Support more Nuclear too.</p>
<p>glad that you are looking at this seriously.</p>
<p>would like it if there was more solar rebates for my home</p>

N/A
My main concern is cost. Not interested in cost increase for green initiatives
Not interested in cost increases for green initiatives
Looks good
The future is carbon free so why not get a head start and pioneer the technology before other country's (China) do!
Stop depending on wind energy. Go back to traditional reliable sources. Start putting your customers first.
I'm a senior citizen having a hard time paying my energy bill.
More nuclear power with natural gas peaker plants. Less dependency on wind, solar, and coal.
I've been doing this (above answers) for over a decade.
Not at this moment. Thank you for considering all of these things when it comes to this subject. We are in great need for reform in this area.
Stop pushing your "green" policies on us. They are so short sighted it borders on moronic. Look to China with population collapse over the next few years. We need people, and we need energy, maybe we don't need fields full of heavy metal waste due to "green" energy solutions that turn radioactive overtime. IDK, just a though...
In addition to something like VPP, I think Austin energy should be looking at other electricity storage options.
Reduce coal and increase natural gas power generation for quick improvement in carbon footprint. Texas has abundant and cheap natural gas that is readily available, and it's much cleaner to burn than dirty burning coal or biomass.
I already have solar panels on my roof since 2020. I think all new homes should solar panels on their roofs and there should be stronger incentives for homeowners to install solar panels.
.
make downtown building to turn off their light off more often; stop building for a year or two.; No, thank you.
;
The program should include robust information and incentives for energy conservation.
I know I am not alone, but because my home was built in 1974, it has aluminum wiring and a no-longer UL listed main panel. There are many more programs that I could participate in, like actually getting solar, if these were improved/replaced. Are there programs that can help with this so that I could do more? Thank you. ([REDACTED])

Stop passing on fees/costs to your customers in which we/they do not benefit.

Please focus on adding reliable base load power (including nuclear) and not on intermittent, unreliable solar/wind. Continue to add fossil fuel capacity as needed -- do not retire fossil fuel capacity and do not stop expanding it with population growth.

We should partner with other cities and go Nuclear. It is the only clean green choice, blades on wind generation are not recyclable, they need to be changed as part of regular maintenance and solar panels are going to head to the dump as well as they are not recyclable either at this time. With more electric cars (high demand) being added to a grid not designed to support them it would be stupid to not learn from the problems in California who have mis-managed their system (cart ahead of the horse). Nuclear is the only true clean energy and anyone who truly understands a 4th generation reactor would easily come to the same conclusion. We could have the lowest cost per kilowatt in the country with stable rates for many decades. Your plan always includes increases to customers rather than benefiting them, power should be getting cheaper NOT more expensive, you should be putting less waste in landfills not more and certainly not dumping our old panels on some third world country. Get with the program, go NUCLEAR.

Requesting everyone doing their part includes demanding large companies do the same. Water restrictions for example are harped on the residents but see numerous companies using water sprinklers on the hottest part of the day. How can you expect residents in a city to want to do their part when erroneous exceptions such as this are being seen.

As a renter, I'm limited in modifications to home

Thank you.

We should partner with other cities and go Nuclear. It is the only clean green choice, blades on wind generation are not recyclable, they need to be changed as part of regular maintenance and solar panels are going to head to the dump as well as they are not recyclable either at this time. With more electric cars (high demand) being added to a grid not designed to support them it would be stupid to not learn from the problems in California who have mis-managed their system (cart ahead of the horse). Nuclear is the only true clean energy and anyone who truly understands a 4th generation reactor would easily come to the same conclusion. We could have the lowest cost per kilowatt in the country with stable rates for many decades. Your plan always includes increases to customers rather than benefiting them, power should be getting cheaper NOT more expensive, you should be putting less waste in landfills not more and certainly not dumping our old panels on some third world country. Get with the program, go NUCLEAR.

Invest in next generation nuclear power that provides a baseline supply

I think you guys need to find different language for all of this. Everyone is on high alert for any "plan," especially anything related to a 2030 agenda. People are fed up with agendas. Don't create a long acronymistic title for your agenda. Just speak plain terms. No marketing bs. There is no climate change agenda. Go talk to Elon. Get your facts straight. None of us care about your hoax climate change agenda.

I'd like to see your tag line changed to "reliable, affordable energy, using clean and cost-effective technologies."
n/a
We are all very concerned about another ice storm this Winter. What are your plans to preemptively protect us from power failures???
Austin Energy should move toward pricing power by time of day, to give consumers from real incentive to cut back usage during times of peak demand. As you have noted, costs are enormously higher during these peaks and reducing demand then, even modestly, would pay huge dividends. You needn't move to imposing full peak costs on consumers, but even a relatively small increase in price per kwh during peak hours would send a price signal would lead many consumers to modify their usage in ways that would shave down those very costly peaks.
I would be willing to add solar, but the way Austin Energy values solar isn't worth it. Even if solar is powering my home, you treat it as if the home imported all the energy, and all solar was exported. The VOS is so low (especially with the extra fees Austin Energy adds to electric costs), that it makes it not worth it to have solar in Austin.
Business use the vast majority of energy and asking consumers to foot the bill and make reduce energy consumption is total bullshit when businesses are not held to any level of responsibility. If we are going to say that companies are legally people, then you need to hold them accountable too and in proportion to their energy usage.
No
I would be willing to add solar, but the way Austin Energy values solar isn't worth it. Even if solar is powering my home, you treat it as if the home imported all the energy, and all solar was exported. The VOS is so low (especially with the extra fees Austin Energy adds to electric costs), that it makes it not worth it to have solar in Austin.
I have had solar panels since 2020. I think all new homes should have solar panels on their roofs and greater incentives should be provided to add solar panels to existing homes.
Need more nuclear power in the mix.; Stop using the utility as a cash cow for the City, and return to a traditional cost-of-service model.
Close the danged coal plant. Increase the VOS rate to being more rooftop, not just residential but our huge inventory of commercial roofs. Be more aggressive with demand response incentives, such as EV charging off peak, a/c thermostat controls, and so much more. Local rooftop solar avoids transportation bottlenecks and displaces gas and coal at bargain rates .. bring on more.
Zero carbon is very important. I would like to see more battery storage to increase reliability AND sustainability.
Discontinue the practice of "packing" electricity rates to pay for items not associated with the cost of electricity and in which the customers do not directly benefit.

N/a
Reliability needs to be a focus, especially during winter.
no
I'm only a renter, but I do subscribe to GreenChoice. I'd say keep trying to produce green energy. As for solar, paying a fixed price to customers might reduce their likelihood to switch, so I'd say to pay customers with solar panels more for their solar generated energy sent to the grid.
Some of the methods above to help should not require the use of a Contractor, as that raises the cost well beyond payback. Instead, receipts for things such as Appliances and Insulation should be adequate.
Quit increasing our energy prices in times of extreme weather!!!
I am a renter, more incentives for property owners to go green would be amazing.
You cannot achieve a zero-carbon footprint without nuclear. You MUST have baseline generation. Wind and solar only provide peaking generation. Thankfully, solar provides well during the hot, sunny peak times. Wind is more reliable, but still not reliable enough. Any zero-carbon footprint to combat climate change MUST include nuclear in its portfolio and don't use the excuse that nuclear isn't carbon free; it takes carbon to generate solar panels and wind generation as well. Power solutions need to be driven by engineers, not politicians. During the past decade, we have seen the grid reliability in Texas significantly decline. This proposal by Austin energy will not serve to improve reliability of electricity in Austin/Texas, but make the problem worse.
I'd like to see your tag line changed to "Reliable, Affordable energy, using clean, cost-effective technologies."
I want significant rebates for solar panels and energy efficiency. I want to be able to sell excess energy from my solar panels at market value. I want to have cheaper energy prices at night during lowest consumption.
Easier information on solar power available for home - batteries, panels, backup generators etc.
Charge folks on energy usage according to time of day. Give people in respective zip codes advance notice if power will go out
I have already begun Weatherization of my home, yet prices are still higher with less usage than it was last year. Affordability is key.
Bury your power lines, you gouge me every month so please do this one thing.
None.
Renewable energy is not reliable, and has not been keeping up with demand - especially during the summers when there is little to no wind. Typical wind generation from ERCOT is significantly less than the number listed in your proposed report (by more than half) and it is irresponsible for current, reliable, on-demand energy sources to be decommissioned in favor of these unreliable alternatives.

No
Put the coal-fired plants back on line and enhance their capabilities
Eliminate value-of-solar (VOS) compensation and two meters at the house. Reduce to a single meter and retail net metering. Operate similarly to Tesla Electricity in which retail customers get paid higher real-time rates during times of peak demand.
What about battery storage? Why is it not part of the strategy. Please consider incentives and subsidies for homeowners to install batteries (with solar) to enable the use of virtual power plants.
Higher energy consumers and more wealthy customers should bear most of the cost of increased sustainability.
It would be nice to not lose power one week a year due to negligence. Just one year it would be nice. After 15 years of service and paid bills, Austin Energy turns off your account to auto pay online after ONE late payment. I have to go to HEB once a month because i paid late ONCE? Ive never heard of a company making it impossible to pay them. Ive also never heard of an electric company who lets their customers DIE due to no heat or power.....but still demand payment. As long as you get yours, you can treat your customers any way you want. If there was ANY other company out there, id use them instead of Austin Energy.
I am not happy that you still have not trimmed the trees and havent seemed to deal with power outages. It rained for 15 minutes yesterday, and the power went out! Last winter I was out for 6 days which cost me thousands in spoiled food and dead pets. Forget this green crap! it is not ready.; Forget this green crap and get back to the power business, Green is not ready!. I still dont see you doing anything to ensure I wont be without out power for extended times like 6 days last winter! That cost me thousands in spoiled food ans dead pets.Very unhappy!!!; Trim the trees! Open the coal plants up.; Your outage last winter was outrageous! 6 days with no power cost me thousands in spoiled food and dead pets.
Austin Energy offers solar rebates, then property taxes are raised for having solar capability. It discourages solar!
Please dump the biomass generator. What a waste of money!
Offer time-of-use rates to make it cheaper to use electricity during off hours. Critical!
test test Public Input Tyree
The price of energy in Austin (and Texas) is too cheap to incentivize me to install solar and a battery system. Austins avg home ownership length is about 8 years (from google). The math, without some serious incentives, just don't make sense for me. Further, it's not clear that when I sell my house that buyers will appreciate these upgrades. *** And just to rant a bit. Trying to get a heat pump installed is also a total pain in the butt. Contractors seem to have no interest in doing this. I realize this is a bigger problem than Austin Energy. Thanks :-)
Do we have residential battery power storage program?

In the name of climate change make sure you are doing things that make scientific sense not political sense.
None
Reliability is paramount
Information on any existing community solar program and the wait list is hard to find.
Businesses and industrial sites need to step up and do their part
Utility rates are becoming a financial burden but we are willing to pay a little more to help
More nuclear if you can.
We need to have trees trimmed off of power lines
It's ridiculous for the United States to pursue any Climate Change "Plan"! China alone produces more than DOUBLE the carbon emissions of the United States! This obsession with climate change and hate for fossil fuels only means US citizens get GOUGED at every turn!!
Stop increasing our energy bills!
Just make it sustainable all around and more importantly affordable!!!
Consider implementing time of use incentives to reduce grid strain during peak times, and provide financial incentives to schedule high draw activities (such as EV charging) to later or earlier in the day
We would like to see more battery energy storage for direct demand response controls, and more community solar options for customers.
Utilities, such as electricity and water, should NOT be for-profit businesses. People should not make a profit on basic human needs.
Please ensure the trees are trimmed away from the power lines. This will reduce the potential for fires and lines going down due to weather, such as wind and ice. Too much attention and money is going towards environmental and not enough into doing the basics to keep the power on.
I wonder if a public information campaign to delineate the differences between AE and ERCOT would be? A lot of people attribute any and all issues with AE even though most of the time issues arise because of ERCOT or other confounding factors.
Affordable, reliable energy should be the top priorities. We all care about the environment, but need to keep the lights on for as many people as possible.
I think we need to make Austin Energy GreenChoice a default when people sign up for their residential energy service that way people have to opt out not to participate.
I want to get to carbon-neutral as quickly as possible.

I don't understand some of the acronyms. I'm very curious about the processes details. Goal plans are one thing, action plans another. Make sure that state politicians cannot interfere!
Please keep in mind the elderly, home-bound, and mobility-challenged customers.
Focus on reliability, if the grid doesn't work during the winter because it's too cold, or it doesn't work when it's too hot, we effectively have no grid at all.
Already have solar panels and to demand response through Nest thermostat; Couldn't find any solutions with the city to put on solar panels on our business building. Too much power requirement for a residential solution and not enough power for a business solutions. In the middle of a grey area.
None.
As a customer outside of the City of Austin, We have ZERO representation within Austin Energy. I'm fed up of overpaying on our power use which is redirected into the city general fund annually north of \$100,000,000. PLEASE, stop bilking your customers to provide more money to a corrupt city council and city government.
It seems very dated and not very aggressive. Buses should be all electric within 2 years. IH35 should have a train connecting Austin to San Marcus, San Antonio, Killeen and Dallas. All city building should be solar energy collectors with energy storage. There should be renewable energy pods within neighborhood communities to charge buses, bus stations, electric cars and provide a backup for extreme power outages - we froze for 3+ days.; When I did this survey, it gave me an error that my internet was down even though it was not
n/a
Austin Energy needs to make it easier to select renewable power generation.
My answer to question 3 comes with a lot of qualifiers. I wouldn't be willing to spend that amount extra for say a 1% increase, but the larger the increase in renewables the higher a monthly cost increase I'm comfortable with.
I disagree with the decision to not pursue more nuclear generation.
The most important things to me are that we have reliable electric service that can withstand extreme weather events.
No
Thanks!; None
Austin energy is putting in place gradient pricing and programs making it impossible to live in the city. I bought a \$350k house 13 years ago and moved to Austin. I now pay 15k a year in property tax and 8-10k a year in utilities. All the plans shown just will make it even less affordable. Why are we building a city where only the elite can afford to live? Did we need to chase other goals so hard that we forgot the main goal is getting people power and water they need to live and raise families?
I'd like to see city/state leaders get paid less before putting more burden on citizens.

No.
After the deadly freeze and this sweltering summer, reliability is paramount.
na
Reliability and cost are by far the most important components
N/A
The price of energy in Austin (and Texas) is too cheap to incentivize me to install solar and a battery system. Austins avg home ownership length is about 8 years (from google). The math, without some serious incentives, just don't make sense for me. Further, it's not clear that when I sell my house that buyers will appreciate these upgrades. *** And just to rant a bit. Trying to get a heat pump installed is also a total pain in the butt. Contractors seem to have no interest in doing this. I realize this is a bigger problem than Austin Energy. Thanks :-)
What about the role of battery storage? I would like to see subsidies for homeowners to invest in battery storage (with solar) and then set up virtual power plants to help with peak demand
not at this time
I have no additional feedback.
None
no
We need more reliable resources.
I'm only a renter, but I do subscribe to GreenChoice. I'd say keep trying to produce green energy. As for solar, paying a fixed price to customers might reduce their likelihood to switch, so I'd say to pay customers with solar panels more for their solar generated energy sent to the grid.
City of Austin should have competitors in the city
Yes - there is no such thing as "clean energy" in actuality such solutions as "solar" and "wind" are fossil-fuel derivatives in their industrial production and applications. It would be nice if AE used truer language. So-called "wind" generation of energy kills some 6000 birds of prey per year in Texas, along with bats and migrating birds (radar tech to reduce such deaths is still imperfect and unsustainable). Though new nuclear energy is much safer than the old kind, it is not without risk. AE's plan should be closely tied to urban remedial design efforts to reduce asphalt heat and increase insulation standards. AE should distribute small solar battery generators to low-income tenants and significantly increase education on emergency preparedness and funding for such. Thanks for reading!
For some time, Austin Energy advertised the Green Choice option. This is a great program that most people don't seem to know about. This should be advertised better for more opt-in selection.
No

<p>Please dedicate more resources to trimming the trees around the power lines. This will prevent potential for fires and outages due to weather.; Please keep the trees trimmed away from the lines. This will prevent potential fires due to sparking and outages due to weather.</p>
<p>Austin Electricity is already absurdly expensive relative to other cities in Texas, please don't make it even worse</p>
<p>N/A</p>
<p>Nope</p>
<p>Carbon emission reduction for our planet will only be as effective as the willingness for global economies with large carbon footprints to join in the effort. For the US to be the only dedicated participant in the effort will be meaningless and costly.</p>
<p>More nuclear power sources</p>
<p>none</p>
<p>"eliminating carbon" is an expensive luxury and hurtful to Austin's most at-risk communities [REDACTED]</p>
<p>I think Austin Energy should do an internal evaluation to ensure the existing system is as efficient as possible, minimizing overhead costs and bureaucracy, and then build on top of an existing efficient system... not build on top of an inefficient system</p>
<p>As our city grows more densely with construction of new apartment, buildings and condos, what changes can be made to incentivize or require additional solar and wind installations; generating more electricity locally for the community.</p>
<p>While I choose affordability as top concern, all the other concerns are equally valid but cost for all has to be top concern.</p>
<p>please consider Austin's poor when thinking about adding more expensive energy sources to the mix</p>
<p>I think it's dumb that the Power Saver program raises my thermostat temperature, set at 78 degrees, only at the same time that it raises my neighbor's thermostat temperature, set at 71 degrees. Why not raise the temperatures of those with lower settings before raising the temperature of those of us with more mindful settings. I also think it dumb for the program to LOWER my thermostat temperature from 78 to 72 or 74 (at God knows what energy cost) before raising my thermostat temperature to 84, when the goal is to save energy.</p>
<p>Instead of asking customers to raise the temperatures of their houses in 106 degree weather. Businesses that run their offices very cold and keep it very cold 24/7 should have to raise the temptures instead of always having it cold.</p>
<p>A) Your grid is highly UNRELIABLE, fix it first. B) Then go for more fossil fuel (natural gas) large powerplant additions to the grid. C) Forget about politically correct bs power, such as wind and solar... they are both unrelaible energy sources (YOU have proven that)!</p>

Please charge lower rates during off peak so that I can plug in my car during off peak hours for lower costs and less carbon emissions

How about, given ERCOT and your inability to meet demand reliably, you start allowing households to generate and utilize stand alone solar without being penalized or being made to pay your access fees, and gain the benefit of being compensated or at least credited 1:1 for any surplus they can contribute back. And then start really looking at our infrastructure, make updates and improvements, isolate issues, expand opportunity for individual reliability by supporting homeowner solar and wind power in a meaningful way.

Let's do this!

The cost benefit for solar is minimal, but does at least make sense if you do not have storage. However, Austin Energy actively disincentivizes customers installing storage. Moving to a true net meter would change that. Also allowing customers to sell stored energy to Austin Energy during high demand would be beneficial to Austin Energy and customers.

Go nuclear. Anything else is just posturing.

Invest in nuclear.

Nuclear is the most sustainable option.

We should really aggressively be getting rid of coal and investing in nuclear and renewables.

A rebate program that is a lot more robust to help residents, especially those on fixed and/or modest income, with weatherizations and replacing old appliances considering the high costs of these things. Another possible way to assist and incentivize is, perhaps, to offer a discount on utility bills for a period of time upon completing these energy saving actions.. Finally, a bulk buying and installation program (e.g., energy star appliances including HVAC units) involving partnership with participating companies, has the potential for substantial cost reduction for residents.

I think it's dumb that the Austin Power Saver program raises my thermostat setting from 78 degrees at the same time as it raises my neighbor's thermostat setting from 71 degrees. Why not stage the temperature raises so that energy hogs have their temperatures raised to my level before mine is raised? Also, I think it's dumb that the Austin Energy Saver program "pre-cools" my home by lowering my thermostat temperature from its normal 78 degrees to 74 (or 72) degrees - at God knows what energy cost i- before RAISING my thermostat temperature to 82 degrees in a purported effort to save energy.

<p>Increasing investment in nuclear is needed. The most important factor is finding alternatives to solar (the amount of solar that can be installed is quite limited, and does not generate sufficient power at peak times) such as increased nuclear power generation and incentives to use surplus wind and nuclear generated electricity during off hours (e.g. charging electric car batteries at night when nuclear and wind produces excess electric). A second key factor is improving transmission line efficiency to reduce electricity waste. ; Increasing investment in nuclear is needed. The most important factor is finding alternatives to solar (the amount of solar that can be installed is quite limited, and does not generate sufficient power at peak times) such as increased nuclear power generation and incentives to use surplus wind and nuclear generated electricity during off hours (e.g. charging electric car batteries at night when nuclear and wind produces excess electric). A second key factor is improving transmission line efficiency to reduce electricity waste.; Sorry, there was an error processing your response. Please check your internet connection and try responding again. If you continue to receive this error, please refresh the page.</p>
<p>The electric bill has far more fees than just electric. Remove them and just charge for electricity. The fees should come from general budget funding.</p>
<p>I wish to propose a rate plan that relates specifically to charging EV's in a way that reduces demand during peak hours.</p>
<p>i think weatherization, add more shade (sun sails, trees, tall bushes) & ceiling fans helps best for conserving energy.</p>
<p>Get our stupidly isolated grid interconnected for load sharing, demand sharing and emergency backup like the ENTIRE rest of the USA is. We are idiots in this regard.</p>
<p>Let's waste \$500 billion on another power plant that doesn't work!; *million</p>
<p>Happy to see Austin Energy's focus on carbon free energy generation.</p>
<p>Focus on reliability and affordability versus of politically-motivated goals.</p>
<p>No</p>
<p>Consider credits/money for install of whole home generators to allow for DG during brown/black-outs.</p>
<p>None</p>
<p>I think that individual customers should be able to choose more expensive green energy if they wish, and those costs not be transferred to others that do not wish to bear them.</p>
<p>Austin should incentivize usage shifting and residential energy storage by allowing for time of use rates.</p>
<p>We're unfortunately reacting to severe weather when we should be taking proactive steps to reduce our environmental impact</p>

Measures that reduce the reliability and increase the cost of power (and therefore reduce the quality of living of your customers) should not be the purview of a city utility. You should be focusing on natural gas generation not wind or solar.
We should invest in nuclear energy.
this survey has been glitchy... this is 4th time I've tried to complete it...
More nuclear
Please don't sacrifice poor people to harsh conditions by charging them more or restricting their energy use. They need to grow and improve their lives, not be buckled down by energy limitations.
Would like to be contacted by someone at Austin Energy about how I can help my HOA get more efficient.
Outside of private investment into one's own home energy systems, renewable energy is not something we should be paying extra for each month on top of regular, non-renewable energy sources without having verifiable proof that we are receiving that renewable energy in our homes. Renewable energy is an increasing necessity amidst the global acceleration of climate change, not a premium option.
I would feel more confident to purchase solar panels for my home if the City of Austin recommended vetted solar vendors to me and provided City of Austin sponsored information to me to see the savings/value of investing in solar. I do not trust the onslaught of solar vendors that knock on my door every day trying to sell me their products. I trust the City of Austin and would consider programs/vendors they recommend.
Carbon-neutrality is a fallacy, and is a tool for local governments to control citizens. You exist to serve the interests of the community. Focus on reliability and stability over "climate change" scams.
Focusing on wind and solar is useless because battery technology is not good enough to shift demand to those times when so-called renewables are available. We need thorium reactors and biodiesel as those technologies already exist in maturity.
More communication on conservation efforts, overall efforts to keep costs down, and grid backup.
you will never be able to reliably met growing demand with carbon free solutions unless its nuclear. Wind and solar are not cost effective nor are they reliable to meet baseload demand.
NA
for high consumer usage are there any penalties that can be penalized?
More research on solar panels and their safety would be helpful. Are there health risks to having them installed on your home? Is there an exposure to EMFs or radiation involved? I don't know, but as our society moves that way, it would be good to have more information. Some people have safety concerns and it would be good if we could address those and keep finding good alternative energy sources that are also tested for safety.

<p>We've had enough of the climate change BS. These are all excuses to raise our rates, which is just an additional tax hidden as fees, and for what? For the weather? Stop punishing us for the weather. If you truly care about the environment, then stop chemtrailing Austin every day and night. We see what's happening. We're not dumb. People are becoming more aware of this climate change hoax, especially after the government murdered people in Hawaii with DEW. We KNOW what's going on.</p>
<p>I would like to see a zero carbon plan presented to the public as well as what it would cost to develop solutions like pumped storage hydropower.</p>
<p>I am glad there are environmental decisions being made in a government agency in Texas.</p>
<p>We already have solar panels and often adjust our thermostat when notified of issues.</p>
<p>Pricing of electricity should not be social engineering. I should pay less per marginal kilowatt hour, not more.</p>
<p>Will there be a community energy storage plan? What about more Nuke, perhaps in the form of a mini-nuke. I am a retired engineer from a turbine generator corp.; You need a community energy storage plan. What about more nuclear power production, perhaps as a mini-nuke. I am a former engineering manager from turbine generator production corp.</p>
<p>No</p>
<p>New EV owner and would be interested in lower rates to charge off peak.</p>
<p>the mechanism for ranking in question 2 is not obvious - there should be instructional text to aid respondents in answering the question completely.</p>
<p>I'd suggest mastering the basics of reliability and affordability concerns before worrying about nice-to-have advantages of a reduced carbon footprint. If a utility can't keep the power on in times of strain, they have no business spending time on any other topics.</p>
<p>I am completely willing to participate in austin energy's generation portfolio, but have very little ability to as a renter. My landlord is not open to spending money on these programs and I would very much like some sort of program to assist renters in participating in energy efficiency programs for houses they cannot change. We participate in the Energy Rush Hour, but the house is so poorly insulated that if we allow for thermostat adjustment the temperature increases too quickly and cannot adjust downwards until the next morning. Our AC is constantly running just to maintain 77 degrees inside on days over 100 and that's with the AC set at 73. It's a nightmare and makes renting a frustrating experience.</p>
<p>None</p>
<p>Stop wasting money you claim you are all about green energy but the truth is it cost are wat to high and the majority of power is from coal & natural gas in Austin!; Tell the truth.; Stop billing us for other programs that have nothing to do with your job Austin enery is not an ATM for the city.; Stop sending so much money to the city invest it back into the system and to lower bills.; Stop charging me for people that pay their bills, I am not responsible for them.; The bottom line is Austin energy should</p>

only be involved with providing power at the lowest cost, while keeping the system updated. Nothing more.
The current Value-Of-Solar pricing policy is actually discouraging adoption of local battery storage technologies by pricing the consumption of locally generated/stored power the same as grid power. There is no incentive for the user to try to incorporate local battery storage and usage during peak grid times, when reducing load on the grid then should be encouraged.
None at this time
My family is in a position to contribute extra to fund sustainable energy sources, however making sure that every customer has access to consistent, affordable power should be the priority.
Please publish what it cost your customers to have to support the transitory price hikes during the last two winter storms.
I have rooftop solar & am disappointed that the rate for solar decreased such that I have to generate much more energy than I use to offset my bill because of the rate AE charges for its energy + the large fixed rate subsidies for the fossil fuel infrastructure. I'd be willing to subsidize the cost of moving to carbon-free fuels but not the fossil fuel infrastructure. Solar home owners should be allowed to put more than 110% of their usage in panels to offset the rising costs.
How can this survey be useful when the participants are self-selecting? Whatever happened to random sampling?
Storm, tornado and wildfire risk are real.....what is the Austin Energy plan for safety from storm, tornado and wildfires?
Affordability will remain the number one concern among the working class. Ecological safety matters long term, but personal safety matters immediately.
no
1) get really green and start building nuclear plants immediately - not doing so is a big mistake and counter-green, 2) we don't need to go this alone - get connected to the national grid and take advantage of existing generation/reliability/capacity/+new technologies (isolationist thinking need to go)
Reconsider nuclear power
More green options and portfolio!
Aim high and set an example for the rest of Texas.

<p>Solar and Wind generation are not reliable and have environmental drawbacks as well. Where are the solar blades disposed of after their short life span? Solar only works on sunny days. We still need our carbon based fuels.; Solar and Wind generation are not reliable and have environmental drawbacks as well. Where are the solar blades disposed of after their short life span? Solar only works on sunny days. We still need our carbon based fuels.</p>
<p>Keep a diverse energy portfolio including coal, natural gas, nuclear, solar and wind. All of the above are needed for a reliable power supply. As you know, you must have equal coal, natural gas or nuclear energy generation capacity to maintain the power supply when solar and wind are not generating. And stop wasting money on attempting to alter the earth's climate. Climate change has been occurring since the beginning of time and there is little that we can do to affect the earth's climate. Many studies have shown that that slightly warmer temperatures (which is all we are talking about here) and higher CO2 levels are beneficial to farming and food production.</p>
<p>When wholesale price is high, sell from battery storage and give customers a cut of the proceeds at demand pricing! Would be an incentive for customers to have their own battery storage or adopt vehicle to grid.</p>
<p>Over reliance in renewable wind and solar guarantees unreliable availability</p>
<p>Please provide routine communication updates so interested customers don't get surprised with an outcome at the end. Austin has become notorious in changing horses in mid-stream and thus catching citizens unaware resulting in over-the-top responses rather than non-volatile, constructive involvement. Thank you</p>
<p>Austin Energy has to increase the percentage sourced from nuclear energy.....it's carbon free!; Austin Energy needs to increase the percentage sourced from nuclear energy.</p>
<p>Reliability at a reasonable cost should be far and away the most important criteria for future electricity generation.</p>
<p>Cheap and reliable energy is all that should matter. Leave sustainability concerns to policy makers.</p>
<p>I know that you sell your energy to ERCOT but you still need to get an energy storage plan on the table for the overall system. The system should also consider more nuclear power.; I know that you sell your power to ERCOT but the overall system needs an energy storage plan. The overall system should consider more nuclear power.; I know that you sell your energy to ERCOT but the overall system needs an energy storage plan. The overall plan also needs to consider nuclear power.</p>
<p>The City of Austin should not be running our utility. They have done an awful job and take funds that we pay into it and use them in the general fund. This is completely wrong and is basically an additional tax to any citizen who use Austin Electric and Water. I cannot or will not agree to pay any more money to support any of these issues until we get the city out of this business which they have no business being in in the first place.</p>
<p>Nuclear power generation should be an option.</p>
<p>no</p>

The City of Austin should in no uncertain terms direct Austin Energy to have any extra mandates outside of the sole mandate to provide affordable and reliable energy. By mandating multiple outcomes, such as climate or sustainability, the core functions of the utility provider will be neglected and Austin will continue to face issues such as what happened just this year with the ice storm. If resources had been directed to the core functions of a utility provider, such as keeping overgrown limbs away from power transmission lines, people would not have died in their homes due to a lack of power in February 2023. I urge you to put all adjunct priorities behind providing cost-effective and reliable energy. If not, people will continue to die.

Our power has gone out a handful of times over the last 18 months and I'm tired of it. We need reliable energy!

Fire the suits who caused the ice storm outages, and stop dancing to Abbott's tune. He's never cared about Texans.

Text alerts announcing demand response (reduced use) requests would be helpful, as would resources to help residential customers identify ways in which their individual homes are energy inefficient and suggestions for remediation

The greatest mistake was stopping the SW Texas Nuclear project. Horrible idea based off bad information.

Convert all generation plants to natural gas. It is clean and we have ample supplies for many years.

Our water rates are outrageously high.

Great to see we're already using 72% green energy

no

no additional comments

Please keep energy costs as low as possible--even if the source is carbon-based.

Solar options for apartments would be nice (use on patios etc to charge phones etc)

I have noticed that the plan's "No New Carbon Footprint" section also specifies a refusal to acquire additional Nuclear power sources. While I understand that Nuclear power is not renewable, I am under the impression it does not produce a carbon footprint. Additionally, unlike Solar and Wind, Nuclear power can be throttled similarly to coal and gas, which makes it a valuable "control dial" in power production which may be more technically achievable than relying on energy storage. I am in favor of looking at adding Nuclear resources to Austin's power grid in support of reducing its carbon footprint. In particular, my understanding is Thorium breeder reactors can be set up in such a way that they produce more nuclear fuel than they consume (hence the name), which would make them far more sustainable than the more famous uranium rod setups. Obviously the danger of accidents shouldn't be underestimated, but I do think the possibility should be researched and considered rather than ruled out in the same breath as carbon-producing technologies; they are simply not comparable in terms of environmental impact, and should be considered on separate grounds.

More Nuclear energy please
More rebates
The cost of energy for homeowners has sky-rocketed over the past couple years. Please hold off on significant increases as most of us cant afford to see it go up again
I didn't notice anything in the plan about infrastructure updates. I live in District 8 and was without power for 5 days in Feb. because the lines aren't buried and the trees aren't maintained. This kind of disruption on an annual basis is unsustainable and unreasonable, especially when it's preventable.
Bring back more tiers to the pricing structure! Pay more to use more as a way to encourage efficiency.
We already do almost all of the things in #4; We already do what I marked in #4
It would take a lot for me to have confidence in Austin Energy again after the Feb 2021 Snowpocalypse disaster
Ercot thermostat adjustment is uncontrolled. there is no plan and they should let us know with notice. Anso they should adjust only max 2 degrees or force me to cancel. I am planning to cancel that program if no change.; ercot thermostat adjustment is out of control. they have no plan and need to have advanced notice of at least 1 hour. also should change only max 2 degrees not 4. I am planning to cancel the program if no change.
no
change ercot thermostat plan. Give us notice of 1 hour and change no more than 2 degrees.
Are you investing in any long duration storage technologies like stacked blocks?
None
Austin has an affordability problem ... especially with us long time residents who have contributed to the community for several decades so while we might be on board with green initiatives in theory, realistically we need to be able to afford to live here first
None
I am not able to attend the Zoom meeting because I am not able to use a personal Zoom account with my work email.
My house is new and very efficient. Austin energy prices are far too high and our sustainability efforts are already first rate.
Encourage Austin Energy to focus on adding additional battery storage options along with some additional solar. Continue to push for the exit of the Fayette coal plant. Don't waste time with Community Solar.
No - we have solar panels

<p>Next time the power grid is strained during a winter storm and weather conditions prevent people from driving to work, consider reducing the load from commercial office buildings before residences. Last February, the buildings in downtown were lit up like Christmas trees, even the ones that were unoccupied, while neighborhoods were without power for days/weeks. Not a good use of energy in my opinion.</p>
<p>Gravity Batteries to store wind and solar generation for off-peak generation is a simple mechanical problem. Yes, you can store water - but that has evaporation and vampire-siphoning issues. Keep up the good work - and don't let the lobbyists and politicians' re-election ar chests make the decisions. The Wolf camp Play natural gas source is being distributed as LNG to Europe,as it should. It can also be utilized to top off gravity storage during profitable times.. I won't be going to any meetings. Socializing and educating and leading the public to environmental and sustainable energy and water is a great challenge. Keep up the good work. And keep from unnecessary higher prices for cooperative residences and businesses..</p>
<p>Your reliance on wind and solar is only contributing to the increased costs to the consumer. Texas is a leader in natural gas production and you should be taking advantage of that. ERCOT can't even maintain ther grid at current levels let alone when all the Californians show up with their EVs that need constant charging.; Sure, I submit a critical comment and all of a sudden there is a problem processing my response. Why am I not surprised?</p>
<p>I don't think green energy is the answer to any question.</p>
<p>I think our grid needs more Nuclear generation to increase stable carbon free generation.</p>
<p>Poor reliability of the power grid will have the unintended consequence of customers relying on carbon-based residential generators. That is why reliability is paramount.</p>
<p>Under current programs, there is no advantage to getting a battery storage device for home use. I believe by having a time of use program, you could properly incentivize people to install battery storage devices to help the grid during peak times. A step further would be to actually have a program that draws power from these home batteries during peak power usage and paying customer to do this.</p>
<p>No</p>
<p>n/a</p>
<p>The more affordable the better--the current prices are outrageous and put hardship on families that are making even \$100+. When just simply entering the grid on a given month and not using a single KWH and you are charged \$95 (for zero service BEFORE they even give you juice) something is very very wrong there. No other business would get away with that...</p>
<p>Cheaper and move us to a grid that works, ercot is horrible shame on the corruption</p>
<p>Put equal emphasis on energy conservation.</p>
<p>Thanks for everything you do!</p>

None
No
No
Yes, Affordability, (power costs are kept as low as possible for customers) and cost stability is not mutually exclusive with reliability and low carbon sources. This is because renewable energy became the lowest cost energy sources globally as of 2020.
We will be extremely disappointed and frankly financially stretched if there are any increases in our billing rate because of this. We have very little faith in the reliability of our utilities provider, not only because of the power outages in recent years, but Alonso because of the way they've handled recent changes (they refer to as "upgrades"). Please do what is in the best interest of customers financially and in terms of keeping our utilities running (no outages). We are tired of increasing bills and crappy service.
There should be a way for customers to opt in to 100% renewable sources, even at cost. If it is available today, make it widely communicated and easy to sign up for.
My house is a good candidate for solar, but the ROI is just 3% return on my money with all the rebates and the high price of energy in Austin. Really there is no way home solar can compete with coal or nuclear. If AE was doing their job, energy would be 6 cents/kwh and have 99.995% reliability.
It is absolutely insane and irresponsible that Austin Energy chooses to make the cost of electricity higher for political gain. There are REAL PEOPLE being impacted by this elitist mentality while the rest of Texas gets to benefit from free market competition for low prices.
Disband immediately and sell everything to private companies. Youre rent seeking behavior and nepotism is a pox on us all.
Reducing fossil fuel use is imperative to mitigate the negative effects of climate change. It should be one of Austin's top priorities.
Stop all partnerships with the World Economic Forum. They are not the good guys.
The climate crisis needs to be addressed and is a top priority for me.
You need to add significant nuclear power generation for stable carbon free generation.
I have already added solar panels and batteries to my home. Rebates for battery storage would be helpful. Solar panels are great, but demand response will be easier to manage if more people can afford adding batteries to their PV systems.
Stop all partnerships with the World Economic Forum. They are the opposite of "good guys."
I really appreciate that Austin Energy is making this effort! Highly recommend that they send an email with this survey to all customers to get more input
n/a

<p>For the good of our future and our environment you should be pursuing as much carbon-free energy as possible as a tenet of your business. Plus the ERCOT "demand pricing" for a necessary utility is onerous and shady as hell.</p>
<p>Nope.</p>
<p>no</p>
<p>Must NOT have power outages like the big freeze - if necessary keep more coal plants online.</p>
<p>Would love to hear if there are any ways to add more nuclear. E.g. is Austin looking to trial any small modular reactors.</p>
<p>As a renter, some of these options for contribution (like weatherization and solar panels) are not applicable. However, I am very eager for Texas overall to become more affordable AND reliable. Does anyone like having their A/C on at all [REDACTED] hours of the day? I certainly don't! But it's the only way to live as a renter in shitty apartments with no insulation, which has been much of my adult experience as an austin resident for 17 years.</p>
<p>Austin Energy needs to "buy back" excess solar from residential and commercial buildings. Need incentives for all commercial buildings to add solar. All City buildings should have solar. Reduce profit expectation to realize lower costs to customers while maintaining efficient solar grid within city limits.</p>
<p>Why are you forcing costs onto customers? Why is our government not charging corporations? Stop with the tax breaks, funnel that money to sustainability projects and grants for entities like Austin Energy!</p>
<p>N/A</p>
<p>Keep our power public!!!</p>
<p>I believe we need more nuclear power generation than is currently planned</p>
<p>by far reliability is the only thing that matters.. there is NO room for any power outage.. no excuses.. bad weather or not.. no excuses.</p>
<p>We need more stable nuclear power, and not unstable generators like wind and solar</p>
<p>I would love to see a more public campaign for solar panels to be installed on existing public and private structures, as well as options for renters in regards to solar power generation.</p>

I pay for services and I expect to be able to have access and freedom to use those services that I am paying for. I believe money management is important and that good stewardship of the money that is filtered through Austin Energy is enough to fulfill Austin Energy's commitment to their customers. Our electric bill money should go toward paying for electricity and nothing else. If you can't afford pet projects, don't do them. Austin Energy's excess funds get sent to a general fund. First, why is Austin Energy acquiring so much extra money? Second, why are our electric bills going to fund things other than our individual electricity usage and maintenance of the grid? Third, why is Austin Energy asking for more money when they have enough? These excess funds are basically an extra tax forced upon citizens and we didn't get to vote on it. Be honest and transparent. You had an excess of \$115 million in 2023. Manage money better and do the job better.

I see the Generation and Climate Protection Plan mentions studying energy storage, however there are some products available for energy storage that do not require study. As a homeowner with a home battery, I would like to have the ability to sell my stored power to ERCOT in the event that the electrical grid is stressed. Tesla Powerwalls have the ability to do this and in areas of the state where this is allowed, they are helping to stabilize the Texas power grid. However, home batteries are not allowed to do this when Austin Energy is the energy provider for the house. I would like Austin Energy to work with Tesla and come to an agreement that allows Austin Energy to take power from home batteries and sell it to ERCOT to help improve grid stability. According to Tesla's website, home owners get paid 2 dollars per kWh that they sell to ERCOT while the grid is stressed. Austin Energy working with Tesla to allow Austin home owners to take part in this program will incentivize them to get home batteries which will further help stabilize the grid. Austin Energy should also pursue doing this with other battery manufacturers and require these companies to have a standardized API for Austin Energy to request energy discharges from battery storage in order for them to be allowed to sell energy storage to Austin homeowners.

no

We need to get off of fossil fuels ASAP.

Overall environment responsibility is FAR more important to me than a modest increase in energy costs. Climate Change must be made more important than rampant, shameless profiteering by ERCOT and the Texas "leadership".

Build more thermal base capacity - nuclear and natural gas are the cleanest options.

Thanks for asking

It is a fool's errand to have a goal of 100% carbon free energy. It risks the reliability of our energy and in so doing, puts peoples lives at risk in the event of extreme weather conditions. It is also unfair to the poor who cannot afford this quixotic mission by rich people seeking 100% carbon-free energy. FYI, China is permitting 2 new coal plants a week.

"Green" Energy is BS, don't want any part of it.

N/A

Given that Austin has failed to close its portion of the Fayette Power Plant, I would ask that any future plans actually include realistic goals instead of headline-grabbing ones that are meant to make Austin look more progressive than it is in practice

Figure out reliability and cost before trying to "go green". We live in a climate where lives depend on reliability of the grid, so putting anything above that is inexcusable. Second, cost, directly impacts all of Austin residents. With my bill currently skyrocketing, I am absolutely unconcerned with any other priorities after reliability. Having power but only making it affordable for the rich is just as bad as not providing it to the poor at all.

Given ERCOT's issues, Austin Energy needs to ensure more reliable power during extreme hot or cold (i.e., better load management, rolling across zones, etc.). If AE can not do this they need to proactively identify and communicate to customers that are more likely to be impacted. For example during the 2021 Winter Storm some areas never lost power while some went without the entire time. Until this greater reliability & flexibility can be achieved, AE either does or should know which areas these are and should create a proactive plan so that customers can be better prepared.

Add more nuclear (as well as fusion, as soon as it becomes commercially available); partner up with Bitcoiner miners to help stabilize the grid

We have lost power 3 times in the past 3 years - the 2021 ice storm, the 2023 ice storm causing trees to fall, and then some random neighborhood outage. The ice storm outages were several days long. I think climate change will only make these situations worse and more frequent. Whatever you can do to improve the situation would be appreciated !

The cost off this utility is too high already in a state that we have so much natural gas & oil to generate low cost reliable energy. That's what I want you to do in short-mid term. Invest in nuclear energy power generation for mid-long term. I'm already paying too much in different forms to finance the city of Austin & expect better efficiency.

Industrial Hemp will save the world. Seriously why is this not a more sought after thing. it will LITERALLY create thousands of jobs, reduce costs of almost everything and can supply the needs for oil, wood, fiber, and a lot of fodder. TALK ABOUT RESOURCE GENERATION! :D lets do it! I'll even lead the project! If you don't already know about Hemp, lets talk about it.

Why does Texas have to be stubborn. ERCOT should be disbanned and we should collaborate with the rest of the US. It is KILLING Texans. I am at the breaking point where I almost can't live here anymore. As a protected veteran, I am disappointed that I have to put up with this- and I know there are others less fortunate than I am. My animals are suffering (I'm fine with my AC set at 80, but it is killing my elderly animals)- think about what you are doing to elderly people. I pay too much in Taxes here to have to even write this.

No, but for the past two winters I've lost power for 4 straight days. If Michigan and Wisconsin can survive outright blizzards without losing power, why can't Texas?

We looked into doing Solar Panels but they are still too costly. It's hard to make an 80k to 100k investment when you are unsure how long you will live in your house. Also, WHY aren't solar panels required on new construction? It should be required going forward.

Based on the plan, it seems we could potentially up the amount of battery storage?

As a residential customer who routinely keeps their thermostat at 78 or higher in the summer, I would like to see more commercial properties (especially offices) incentivized/ required to act in an energy-responsible manner.

Consistency of service at an affordable price is more important to me than other factors. We should never have long-term power loss as with the past cold winters, or rolling brownouts. Fix the grid and guarantee a stable and consistent supply.

I think we should look much harder at nuclear power given the seriousness of climate change and greenhouse gas emissions as the cause. Of course we should maximize our use of wind and solar, but nuclear power could provide the alternative to natural gas. Coal should be eliminated as a fuel as soon as possible, and natural gas reasonably soon after that.

I think more focus should be put on businesses as they are the biggest creator of greenhouse gases and the biggest power wasters. Emailing me every week guiltig me into turning up my air conditioning when it is triple digit heat outside is a band aid solution. Fix the actual problem and give us reliable power that is affordable and then maybe I can think about how I can be more environmentally friendly with my power consumption. .

While I believe "green energy" should be an integral part of power supply, it should not be the goal because that is often at the expense of reliability, affordability, and robustness. All energy sources should be utilized. I am very in favor of more nuclear energy in the United States.

I would like to see Storage play a larger role in managing demand response

Ultimately, the goal should be to assist every residence, business, and other facilities where possible to be self-sufficient, such that municipal utilities serve as reserves.

I would suggest mentioning the improved air quality/reduced air pollution as another primary benefit of the plan.

Reliability and long-term sustainability are my main concerns.

Sustainability and energy storage should be primary drivers. ; NA

While we need to protect our tree canopy, it is very important that to prevent power outages from tree limbs falling on power lines like this past winter during the ice storm, routine tree trimming by the city on an ongoing basis needs to be a year round sustained process. I am from Wisconsin, where there is a routine process tree trimming to prevent limbs falling on power line and thus causing outages. After the problem last winter, I was appalled as I drove around Austin at just how many tree limbs threatened power lines and that I rarely see any systematic tree trimming occurring, only during and post crisis rather than as a preventative ongoing process.; While we need to protect our tree canopy, it is very important that to prevent power outages from tree limbs falling on power lines, like occurred this past winter during the ice storm, routine tree trimming by the city utility on an ongoing basis needs to be a year round sustained process. I am from Wisconsin, where there is a routine process for tree trimming to prevent limbs falling on power line and thus causing outages. After the problem last winter, I was appalled as I drove around Austin at just how many tree limbs threatened power lines and that I rarely ever see any systematic tree trimming occurring, only engaged in during and post crisis rather than as a preventative ongoing process. The city is very far behind on this process so the energy plan needs to include this preventive process and budget for it, including for the equipment necessary for accomplishing this task through-out the year.

no; none

I think Austin is run by idiots. You don't care about the people... it is obvious from your priorities. Built nuclear and fossil fuels generation... this green stuff is unreliable crap.

Reliability and sustainability are my main concerns.

I don't think we need to be 100% carbon free

N/A

If one generates power from solar and consumes it right away without sending to grid, why should we sell that to Austin Energy and buy the same at high cost?

Change the fee structure to increase price per kWh as energy use increases. The new fee structure charges the most at the lowest tier of energy use. This does not encourage energy conservation! I live in an apartment and do not have the ability to add solar panels or weatherize my location. My bill has increased by 50- 100% this summer. I am not able to pay more for green energy production if the increased fees on my bill are essentially subsidizing overuse for other customers. Encourage energy conservation among affluent customers before you ask the rest of us to foot their usage.

If one generates power from solar and consumes it right away without sending to grid, why should we sell that to Austin Energy and buy the same at high cost?

No thank you.

Thanks for doing what you have to do to save our planet!

You need to disclose the truth why we lost power for extended periods twice in the last three years and then tell us how you plan to address it. What you've disclosed is political double talk.

I appreciate you soliciting feedback!

<p>Dump coal. I'll do voluntary demand response, but you can't control m thermostat. You need to free me so I can run my house on solar when there is an outage.</p>
<p>Texas needs need to have ability to access other states resources if needed; we need to participate in that programming. All who operate plants need to have reliable independent inspections to ensure that weatherizing is done properly and plants are fully safe for all workers. No excuses for either of those two issues.</p>
<p>You need to adopt a less biased and agenda driven approach to energy, one that acknowledges the limits of wind and solar. Stop blaming the market for telling the truth about the unreliability of those sources. Put methane pyrolyzers on your gas plants, and support more nuclear reactors.</p>
<p>Thank you for providing an opportunity to give feedback on this initiative. We did not really have power issues prior to 2020. It is too obvious that a lot of it is a result of green policies that are quixotic and impractical as well as usher in too much control of individuals. As a classic liberal, I do not appreciate the government invading my life this much, and the effect is that such initiatives have had the opposite desired effect on my desire to support green initiatives. I am by no means wasteful and use blackout curtains and window blinds and drive a Prius. But when my power is cycled off during the summer or winter because of green initiatives, that is not ok. If you care as much about carbon footprint, we should be using nuclear and yelling at the politicians who fly to such green conferences in jets, which have a magnitude of greater carbon imprint than any of us using gas stoves or driving a non electric vehicle has. The discrepancy now could not be more obvious.; We also should be looking at countries that are not participating in it at all, like China.</p>
<p>More information and/or incentives for home owners to install/upgrade solar panels and other projects to mitigate energy usage would be great!</p>
<p>No</p>
<p>This is too little too late, should have been done years ago</p>
<p>You need to adopt a less biased and agenda driven approach to energy. Stop blaming the market for telling the truth about the unreliability of wind and solar. Put methan pyrolyzers on your gas plants and support more nuclear reactors.</p>
<p>I live in an apartment complex, the landlord will have to commit to participating in any programs.</p>
<p>I have managed to further insulate my home during construction and have added attic insulation. We have efficient appliances and were able to take advantage of Austin Energy Solar Program assistance for solar installation two different times. We try hard to stay low on our impact to energy useage. I would love to upgrade our 10 and 15 year old panels which would almost double our solar output.; Added to allow submission</p>
<p>Yes, natural gas is clean, and nuclear can be made safe. They are reliable and don't depend on orders of magnitude increases in battery capacity / cost. Get off the ESG horse, and just give us reliable, cheap power from existing available sources.</p>

Just deliver reliable power at a reasonable cost. Don't make the grid fragile by adding too many unreliable power sources.
Yes, just give us cheap, reliable power vs. clean natural gas and nuclear production, vs. chasing political and unwanted carbon neutrality goals. Get out of the telling us what to do business, and get back into the "serve the people's needs" business.
Cannot stress reliability enough. That is a utilities primary purpose. Please do not turn us into what California will experience over the next several years.
N/A
more renewables and a better grid that can accommodate it!
You need to worry about maintaining what you already have. This last winter was a fiasco as I was without power for a week. Subscribing to the cult of global warming is not a good idea.
I have been worried about the environment for decades, but after the past 3 years (outages) my thoughts have changed. Especially since so many environmental "concerns" seem to only care about carbon when that is such a simplification to not be worth any costs
Austin Energy cant keep power on in my community at present. Do I trust AE and this boards insight, no. What safeguards were put in place to insure the integrity of this survey?
Need to update for grid reliability in all weather conditions, and consider joining with the other national networks for reliability
I was without power for days during Winter Storm Uri. My ONLY priority is for Austin Energy to redesign the city grid to ensure reliable power for all residents. Nothing else matters until this is done.
na; n/a
I would strongly support Austin Energy using it's resources to education the public on Climate Change, it's causes and impacts as well as the ERCOT energy system we have in Texas and it's pros and many cons. I would support this outreach in the form of TV ads that purposfully overlap and extend beyond the Austin Energy customer base. We are moving in the right direction and I support and trust Austin Energy but we are still not moving nearly fast enough. More public education to counteract the FLOOD of misinformation!
I'd be willing to add solar panels but much of my house is tree cover. Would be interested in a community solar program and what that entails.
PLEASE keep costs down. Some people have to choose between buying groceries for their kids or pay the electric bill. It's a hard choice. PLEASE consider the single mothers, people that work 2 jobs and the elderly on fixed incomes. Thank you.
no
Reliability is key.

I do not deny that there is such a thing as climate change - we've had climate change since the beginning of time - look no further than the Ice Age. But for humans to honestly believe that we've caused changes in temperature or climate, or that we can reverse changes is silly. It's instead a power play to make people give up rights and I'm not willing to do that. I'd like to see a larger investment in nuclear power. It's clean, safe and affordable! Windmill farms are a waste. Also, please consider burying transmission lines - but I believe this can be done a little at a time with little-to-no price increase. Hanging lines are unsightly, unsafe and not reliable during freezes and high wind conditions. Thank you!
Treat costs, overhead expenses like it was paid by you personally.
I believe not expanding on nuclear energy is a mistake.
N/A
I have seen nothing on *incentives* for customers to limit/reduce their energy consumption. You have all but done away with tiered pricing in the most backwards interpretation of "equitable" that I've ever seen. And your plan update seems entirely focused on getting people to pay more. So what can you do to reward them for using less?
NA
..; qwefeqrh erg erwtg
N/A
N/A
Encourage apartments to invest in better building materials and appliances.
I do not see any plan detailing how to improve reliability in the local grid. I would expect a public utility with the resources like AE to have a dedicated team to define strategy and execute on tasks to ensure residents have reliable power.
N/a
How will the results of the survey be communicated to stakeholders and how will the survey responses be used?
I wish that we were still with Perdenales, your energy is too expensive and your emails guide people wrongly. We have no electric water heating yet you say it 20% of our costs. I do not trust you at all.
n/a
I encourage the use of solar panels for homes. I already have them on my home with substantial savings.
Grid stability is number one priority and natural gas energy is a great source of power.
Increase resilience during storms

Bad Plan like everything this City Council votes on
Bad Plan like everything this City Council votes on
Excited to see that non fossil fuel energy is now up to 77% of the total, that's great progress.
I'm not a fan of this monopoly. But above all I should t love in fear every time we have a winter storm. We were without power for 6 days this last winter storm. AE kept insisting they'd fixed the outage when we were in the dark and freezing. This was the most inept response for a utility company I've ever experienced. And I've lived in a third world country! For such a "progressive" city, our utilities department needs to step up the service and reliability.
Keep us warm during winter storms
None
N/A
na
Cost has gone up too much
No thank you
Very excited about getting carbon-free!
N/A
It's frustrating to be asked to turn our thermostats up (even though it's melting outside), but then light up the UT tower for new students a few days ago. If residence need to cut back, businesses should be discouraged or fined if they go over their usage.
Let's get off fossil fuels ASAP please, get the detractors out of there - the climate is changing...
Live in apartment building, but plan to install solar panels when I buy a house
no comment
No
Quit with the unreliable "green" energy. It's not sustainable long term and likely damages the environment more than it "helps".
Make subsidies for solar/home upgrades more attractive, socialized, and accessible.
While solar and wind powered are carbon-free options, I hope that the utility is considering other types of environmental impacts caused by these options. For example, I would not want natural areas to be cleared for solar panels. An analysis should be done so that the energy source we are using has minimal environmental impact, while providing the best possible price for customers.
continue to increase renewable energy each year.

Fix the grid please
I'd be willing to revisit my priorities once China and India start doing their part to reduce their emissions. Until then, you are just charging me more without effectively solving the problem
The city should install solar panel "farms" in interested communities and on homes for willing participants. Offer free/ reduced energy cost and use in the evenings. Require builders to keep existing trees or add larger trees in new residential development. Provide free trees or vouchers for trees at a home repair store (like home depot) for home owners. Offer vouchers or rebates for attic solar fans, led bulbs. Offer led lights to swap out less efficient light bulbs. Rebate vouchers, free vouchers, etc should be sent via usps mail, or via text notice, to catch home owners' attention.
This is a waste of money, the city needs to concentrate on lowering the cost of utilities which are over priced.
We must have affordable power for Austin to thrive
I have solar panels and resent the way they're factored into bills. Take my total kilowatt usage, subtract the kilowatts I generate, and THEN figure out taxes and fees.
Invest more in Nuclear power above everything else.
Please publicise your Green Choice plan! Hardly anyone is aware of this
Make afternoon and evening power expensive. Make night power super cheap.
Austin Energy is a city government agency. As such, it's absolutely top priority should be to provide inexpensive reliable power to citizen-power-users. Environmental or politically driven factors should not be anywhere close to the priority level of providing inexpensive and reliable power.
distributed renewable energy including solar and wind should be promoted using net metering. energy efficiency incentives should be prmoted- large customers including apartment complexes should be incentivized to adopt renewable distributed genertation
I am happy with the continued improvement of our green energy grid. Keep up the good work and don't lose sight of the overall goal!
I really felt I got scammed with the solar panels. Still paying on the solar panels for the next 15 yrs and here the saving on the solar panel was lost due this to program. Did any of your utility/city council member not give yourself a raise with this program?
No
no
Keep the power on and at a reasonable price for everyone whether it's ice cold or sweltering hot. Save the wokeness for things that don't matter.

I think that large customers, such as Samsung, need to do more to contribute to their outsized power usage. the recent rate adjustments prioritized business savings over residents which was very disappointing
Consideration of time-of-use charges
Be transparent.
1. My top priority: reverse the recent increases in energy costs. 2. The survey didn't work well. When I tried to respond to the first question, I was taken to a window asking for my email address. I entered it, and the screen became unresponsive and dark gray. On refreshing the screen, I was able to take the survey.
As an apartment renter, I have little choice in energy efficiency for my living space. I cannot pick out appliances or make any changes to the building. Rent in Austin is too high for these luxuries for most "normal" citizens.
We need to keep a full variety of energy sources. Solar and wind are not the end all-be all of energy. We need to keep and use the coal, natural gas, nuclear, biomass, and whatever else is developed in the future. These other sources that are outside of wind and solar need to quit being villianized.
Thank you for doing this! This summer has been, and continues to be, terrifying. Making sure we are providing safe, SUSTAINABLE, reliable energy to all people is critical.
Austin Energy needs to help those in need when it comes to the light bills!!!; Austin Energy needs to ensure all they can to help those struggling to pay bills; Austin Energy sucks!!
I am most concerned about the reliability of the grid, considerably less concerned about CoA's climate goals. I think batteries are superfund sites of the future that, 20 or 30 years from now, when they are no longer useful, will just randomly catch fire. Why aren't small modular reactors part of our plan?
Please stop asking us to turn down our AC or whatever else to "help the grid" -- just make the grid better/more reliable. People aren't going to stop moving here from cold places, and it isn't going to get cooler, so let's just plan for the reality.
.
Nuclear energy is the way to go. It's cheap and clean. Let's get the message out!
We've done our part to become carbon neutral. Installed a solar array in 2011, then you took Net Metering away, all of our incentive and increased our costs again. No love for Austin Energy. None.; Offer incentive, like Net Metering and work with the County on Tax dedications for residents willing to invest in Solar. The greater Austin area has THOUSANDS of roofs that could contribute.
we have already added insulation and looked into solar. our house isn't solar-compatible
We need more nuclear power generation.
Quit using Coal fuel. Support safe Nuclear power.

<p>Out in the burbs, we have a lot of communities managed though the HOA. Discount bulk pricing for items in #4 should already exist</p>
<p>Figuring out a way to put solar panels on apartment/condo buildings. Money earned goes to maintenance of solar panels.</p>
<p>There is negligible global warming impact from CO2 above 280ppm on account of the 3, 5, and 15 micron wavelengths it absorbs at. And our planet saw its highest level of bio-diversity when CO2 levels were ~7,000 ppm in the Cambrian period. Why would Austin Energy perpetuate the myth that reducing a natural molecule, that is literally plant food, justifies weakening the resiliency of our electric grid?; There is negligible global warming impact from CO2 above 280ppm on account of the 3, 5, and 15 micron wavelengths it absorbs at. And our planet saw its highest level of bio-diversity when CO2 levels were ~7,000 ppm in the Cambrian period. Why would Austin Energy perpetuate the myth that reducing a natural molecule, that is literally plant food, justifies weakening the resiliency of our electric grid?</p>
<p>I already do most of the mitigation suggestions (can't do solar in condo). I would pay more if I knew that people who have a hard time paying their bills were protected from increases.; I would pay even more if I was sure that people for whom paying utility bills is a hardship would nt have their rates raised.</p>
<p>Zero solar, zero wind...go all natural gas, coal, and especially nuclear!!! Green ideas are a scam, reducing carbon is not wise, climate hoaxing is ridiculous. Nuclear and fossil fuels are the best - most reliable, most sustainable, most available, most efficient, most cost effective, ultimately the cleanest - energy sources!!!!!!!!!!</p>
<p>no - reliability of the electrical system is paramount. need more renewable energy resources - less fossil fuel related sources</p>
<p>Due to costs and reliability, I think solar and wind should be supplementary sources of energy. Please stop forcing them to become primary sources of energy.</p>
<p>Austin Energy needs to increase the percentage of nuclear sourced energy.....carbon free!</p>
<p>I think the plan is a good approach.</p>
<p>Can the income guidelines for weatherizing be expanded, or on sliding scale. Im a little over the current amount. We're very interested, but can't afford it all on our own.</p>
<p>No, thank you. Appreciate the opportunity to contribute to your plan.</p>

Solar and wind are currently the lowest cost energy sources. Increasing the use of solar and wind as fast as possible is key to addressing climate change. This is not just an environmental issue as you have described the use of renewable energy. Climate change is a major threat to public health and our economy. Your survey asking people how much more they are willing to spend for low carbon energy is misleading and tells the public that solar/wind is the most expensive energy path which is false. Coal is no longer economically feasible and Austin Energy should be working to eliminate coal as soon as possible for economic and health reasons. I also don't understand why community solar projects are not currently available to the public. Additionally, your survey does not mention all the energy efficiency and renewable energy rebates that are available to the public. Would love to see Austin Energy helping citizens to take advantage of the IRA incentives to more rapidly improve energy efficiency and renewable energy generation throughout the city. Would also like to see the deployment of neighborhood microgrids using both efficiency and rooftop solar as a source of additional energy to the grid. Finally, would like to see AE using the IRA incentives to help put solar on large parking lots -- Target, HEB, etc. We are Austin and AE should lead the way in creative inspiring solutions. That's who we are!; It is extremely important that you stop positioning renewable energy as an environmental issue. This is a public health issue, an economics issue. The on-going use of fossil fuels should also be positioned as a public health threat and an issue of health equity. One in five deaths globally is tied to the combustion of fossil fuels. Finally, AE should be involved in the protection and expansion of urban forest canopy. Trees save energy and provide a significant cooling effect.. To help people save energy, please create policies to reduce urban heat island effect. More systems thinking is needed. A final note --thank you so much for all the good work you are already doing, So grateful we have a public utility in place and not a private energy company.

Get off the ESG Grift and do what's right for Texas citizens. This is an energy abundant state with literally excess clean burning natural gas. Quit scamming the state with unreliable and bogus ESG projects. If you really want Carbon free, reliable energy, build nuclear power plants. Otherwise ERCOT should resign for incompetence!

By skipping bulk pick up and only being twice a year, you are not helping the environment, as people just dump things on the side of the road or the green belt.

Austin Energy's pricing model for residential solar panel installations is currently broken, particularly when including battery storage. The pricing is such that it disincentivizes individuals from being energy sufficient. To fix this, Austin Energy needs to 1) bring value of solar in line with the tiered generation charges, and 2) exclude local storage use from metering.

Just that I live in a small condo that is insulated on 3 sides by other units and is also well shaded and have 3 year old appliances.; Regarding answer to # 4, I live in a small condo that is well insulated and shaded and I have 3 year old appliances.

Fnck Greg Abbott

You're going to need to keep generating more & more to keep up with electric vehicles on top of growing business and residential. More Nuclear, please.

<p>Most of us rent and can't make adjustments to our homes. Y'all should be providing back-up sustainable power options without making the citizens personally invest in it. Goldthwaite has a ton of wind power options and there is a massive solar farm out near Andice right off 183. There is no reason small towns can afford this type of clean energy/back-up reliability initiative and y'all can't.</p>
<p>Adding solar means for us to replace our roofing - I wish Texas/Austin Energy or other govt agency would consider assisting with the cost of partial roof replacement in order to install solar.</p>
<p>the state has the money to fix this. stop the embezzlement! impeach Abbott-hole!</p>
<p>I currently have solar panels and I generate power almost always. I would be willing to install battery back up and allow access to that battery storage just as I allow access to my thermostat currently.; I have solar panels and almost always generate power. I would be willing to add battery back up and will access to that battery storage just as I will access to my thermostat currently.</p>
<p>No more solar and wind. Give us reliable fossil fuels.</p>
<p>No.</p>
<p>Reliability has to be foremost. Our home has lost power for days multiple times, causing a burst pipe and tens of thousands of dollars of damage. We already have weatherized our home and use energy efficient appliances. I'm concerned that Austin power is seriously unreliable, and that the reduced-carbon options may be problematic (not work, harm environment, harm animals, cost prohibitive) and are ideologically-driven instead of scientifically researched and tested. I'd like to see more evidence that Austin has a real plan and isn't going to force everyone to set their AC at 78,</p>
<p>Keep us better informed as a residential customer.</p>
<p>Plan to use all of the Tesla owner's battery capacity as a buffer between low and high demand times and provide infrastructure and economic incentives to get folks to hook them up to the grid at home</p>
<p>I will never invest in solar or any other generative power for my house as long as Austin Energy gets to arbitrarily set the rates at which that power is valued. I'll make that investment when the power I generate reduces the amount of peak power charges I have to pay.</p>
<p>no</p>
<p>no</p>
<p>No</p>
<p>I DO NOT WANT THE GOVERNMENT CONTROLLING MY ENERGY USE. I am a perfectly capable adult who can conserve energy when necessary. You should \$\$ reward folks who try to conserve, and make others who do not PAY FOR IT. Money talks, but tie that money to people who refuse to conserve.; THE GOVERNMENT SHOULD NOT CONTROL RESIDENTIAL ENERGY USE. Reward folks who conserve, and the make those who do not PAY for it. PLEASE make all of these big companies who use a TON of unnecessary energy conserve. Turn out the lights downtown overnight. Make businesses turn out their lights overnight. MAKE COMPANIES CONSERVE!!!</p>

use our plentiful natural of natural gas
We need to keep from having power outages and move towards wind and solar.
More time given to pay bills. Eliminate late fees.
None
There needs to be more incentives for users to build their own solar. I'd be willing to add solar to my home if I was able to sell it back at a reasonable price.
The fees I'm charged already should cover these priorities and they should have been implemented a long time ago. Asking customers to contribute more is disgusting.
commercial buildings need to adjust and turn up their AC.
This plan is a scam. Stop raising prices. It shouldn't cost \$36 just to have power in a small apartment. Your price increases are outrageous and unreasonable. It's sad that you've bribed the local politicians to allow this price gouging.
AE needs an independant BOD made up of industry experts. The City can't responsibly manage a utility it knows nothing about.
No
The pricing structure for home solar needs to change. It makes no sense that solar credits are billed/credited separately from my consumption. This means the rate I receive for energy generated (~\$0.10) is less than the top rate I'm charged each month (~\$0.14). Doing the math, that ~4 cent disparity is the difference between a solar installation being cost effective and losing money. I should be billed on NET usage, not given solar credits that are calculated separately from my usage. The fact that I can supply 103% of my power needs with solar, but only see a 70% reduction in my bill is absurd and discourages homes from adopting solar. It looks like a pure money grab and needs to change in order to incentivize Austin homeowners to adopt solar. Otherwise, home solar will only be adopted by homeowners based on environmental concerns rather than economic concerns, and that will result in the need to build more power plants and infrastructure.
I am in favor of nuclear power. Solar panels won't work for me due to trees shading my roof... Thank you!
I feel everything was working fine, very few to NO outages until you started this type of energy sourcing.
no
Wind and solar are great but not reliable. Coal is abundant but dirty. I support more nuclear as a % of our generation.
I am a long-time participant in the GreenChoice program and believe it is important that Austin Energy continue and further its committment to energy that does not consume fuel.

I think it is distasteful to claim that by raising the cost of operating the coal plant you are somehow solving a problem or helping the environment. That is like a boss trying to get rid of an unwanted employee by raising their salary until they decide they can afford to quit.
It's really hard to find this survey. Having a small font "tab" that needs clicking from the landing page should really be fixed.; It's hard to tell when this survey is completed and submitted. Questions 1-4 seem separate from Q 5 (this coment box with name), and then poorly-sequenced demographic questions at the bottom.
Carbon-free energy is not a priority or thought for me at all. At this point, there is nothing to be done to reverse our current climate course.
Relay more on solar and wind, less on gas & try to get ride of ERCOT!; Rely more on solar & wind, less on gas for power. Try to get rid of ERCOT!
Get rid of coal in your portfolio - there is no need to be reliant on fossil fuels!
no
My perception is the rates for water and electricity are higher than necessary at the time when the use is most needed.
We all need to do our part to reduce our carbon footprint and save our planet.
none
I am concerned about the security and privacy of internet-connected thermostats and other commercial 'smart' appliances
Ensure that in times of difficulty, that the entirety of the city is treated equally.
Nuclear power is the best option for continuing to keep Texas on it's own grid and supporting the population with reliable, affordable electricity.
The sources of power (e.g. - coal, gas, wind, etc.) should be balanced, in order to achieve reliability during high usage periods, while providing power with the most cost effective means.
The sources of power generation need to be balanced to produce reliable affordable power, with a bias toward cost efficient production/distribution
Reliability and stability are keys.

1. I have had Solar since 2015 and currently have generated about 12% more than my use! 2. To generate more economic incentives to save energy AE needs to adopt time of day metering! Any rate structure short of that just shows ignorance! 3. Batteries need to be on every Wind and solar farm and on substations that have transmission lines at capacity at certain times! 4. AE needs to install the algae growing pond system on its carbon burning exhausts, see POND! ; 5. Austin should pass an ordinance to require all new construction to submit to a Solar review plan that requires a significant degree of the sites PV potential be incorporated into the development plan. Such a review should require as much of the projects needs be directly supplied by the projects solar output and augmented by a battery system designed to supply a minimum of 4 hrs of average demand. AE battery incentives should be sufficient to achieve a payback period of no more than 8 years. 6. An ordinance similar to item 5 should be passed to require all projects developed in the last 10 years to render go a similar review. Time of day and peak demand rates should be set to incentivize such PV, wind and batteries to have economic returns of 8 years or less. 7. Grid scale batteries should consider longer life and more sustainable chemistries such as liquid metal (see Ambri) or other schemes that utilize much cheaper more available commodities that are too heavy to use in mobile applications. 8. There should be a plan to incentives current PV owners to add peak shaving batteries to their existing systems that are less than 10 years old. 9. AE needs to work with the LCRA and the Texas legislature to revise the hydro generation to remove generation from base load supply, unless it is necessary for flood prevention releases, to be used to supplement Solar and Wind generation. 10. The city of Austin needs to adopt zero emission regulations on all ICE vehicular traffic within the city limits by 2030. There are other pollutants from ICE vehicles that are truly breathable air health hazards, Co2 is not generally a breathable air pollutant. It is considered a climate change pollutant as humans can breath present atmospheric levels with no health impairment.; Final comment: The first principle of generation and storage as close as possible to the demand usage would minimize the need for lengthily inherently inefficient transmission lines which are only necessary to spread generation to demand.

The power needs to be reliable and affordable first. We shouldn't be chasing false economy like all the money we're supposed to save on CFL's and now LEDs.

So glad to see Austin Energy enlarging the program on renewables. Now to help the low income households next. ; So glad to see Austin Energy enlarging the program on renewables. Now to help the low income households next.

Solar panels company are taking advantage of people, unreliable service, untrustworthy service and paying high prices for shitting equipment-service. Example pinky

Make Solar affordable or FREE for homeowners and more people will participate. The math doesn't work with current offers.

Reduce your reliance on unreliable sources such as solar and wind. Fossil fuel generated electricity is reliable, safe and does very little, if any harm to the environment. If you are truly concerned with something other than green at all cost, try clean, safe efficient nuclear energy. .

I wonder about all the vegetation and trees that are cut down in order to install large solar fields. We're eliminating air-cleaning trees that also help cool the earth's surface. Additionally, I assume a

<p>very strong herbicide must be applied regularly to keep weeds from the solar fields. What is the long-term effect of this and who might be considering it?</p>
<p>Stop with all the wokeness and the 2030 Agenda stuff...please cut the waste, use reliable energy (not solar or wind), and keep the costs low.</p>
<p>As someone who rents, I am limited on what I can do related to solar, insulation, appliances, etc. Are there systems in place to encourage existing rental properties to make changes like these?</p>
<p>There needs to be a plan to use SMART ECONOMIZERS in all types of customers facilities, greenfan.com has the software and hardware to accomplish this mission</p>
<p>I think the main focus should be on reliability. I can't stress that enough.</p>
<p>I feel like I'm already doing so much for y'all. Rather than asking me to spend money, or suffer in an 80° house, so I can make things better for you, find a way for me to save you money and still feel like I'm winning. Like, give me a discount of a few cents per KWh for doing my laundry at 2am instead of 5pm or something like that.</p>
<p>watershed protections/cost spikes</p>
<p>If I used AC, I'd be willing to adjust it during peak times, but I choose not to use it, because it directly and immediately makes the heat problem worse.</p>
<p>No</p>
<p>More wind and solar energy</p>
<p>Current issues of pass through in increased cost across the board for energy without giving increased credit for solar generation is flat out WRONG. You have changed the agreement most homeowners entered into by manipulating the equation on one side without addressing the energy generated by residential customers that have solar.</p>
<p>do this with logic not politics, please; please do this with logic not politics; yes; how many times do you want me to enter this comment?</p>
<p>None</p>
<p>#1 is reliability so people don't freeze to death, #2 is moving towards planet friendly. Thank you</p>
<p>I am more concerned about the nation as a whole and when we can get China and India to work on emissions and stop purchasing batteries from China and other non compliant countries then I will believe in solar/wind/etc. It is all a hustle.</p>
<p>-</p>
<p>no we need to provide energy but also remember the environment</p>
<p>Texas needs to disband ERCOT and learn from other states that have far more stable, cost efficient, and clean energy portfolios like WA state.</p>

<p>Hy highest priority is reliability - my home in 78746 has frequent power outages, outside of the usual storms or summer heat. Austin Energy' reliability has dropped substantially in the 30 years I have owned in Austin. First priority should be burying some of the electrical distribution to shield it from external environmental factors, even before new generation.</p>
<p>I just installed solar panels, but COA doesn't have an inspector until January to come and sign them off. If the City is serious about energy savings (since we are contact regularly to conserve energy), you'd think more resources were assigned to sign off solar panels (or prioritize them). Also, maybe not fully in scope, but styrofoam and plastic bag recycling shouldn't be so difficult - again, if the City is serious about conserving, this should be an automatic.</p>
<p>Individual solar solutions are not at an affordable price point for mass adoption by residents. This is a point of frustration which prevented us from adopting solar.</p>
<p>We already have TOO many fees, taxes, and extras added to our bills. The "extra" fees are more than my electricity use. STOP!!!</p>
<p>no</p>
<p>More Utility investments in renewable generation and storage. Distributed solar, storage, and energy efficiency can solve the reliability issues!</p>
<p>Please send me the study used to determine we humans are affecting climate change.</p>
<p>Please ensure our systems will work through freezing winters and we do not experience 2021 and 2022 again. As well, advocate for joining the national power grid. ERCOT is clearly incompetent and we need to be ready for emergencies.</p>
<p>We should massively deploy solar panels on all rooftops to decentralize the power grid and reduce peak demand.; Good job.</p>
<p>None</p>
<p>The prices are super high!</p>
<p>No mention of Environmental justice for underserved communities and now those currently producing more Renewable energy than use can contribute that to underserved families</p>
<p>1) I can't add solar panels because I have too many trees shading the roof 2) I can't have solar panels on the septic field 3) AE needs to partner more nuclear generation and support carbon pricing.</p>
<p>I already have solar panels on my home and my house is well insulated. I do not currently pay an electric bill because of generate more energy than I use. I highly recommend this strategy to others. ; I have solar panels and have a well-insulated home. I have not paid an electric bill for a couple years now. I highly recommend these strategies.</p>
<p>Continuing to increase the share of renewable energy in the portfolio is very important to me</p>
<p>Costs to the average customer should not price them out of living in Austin.</p>

No
I appreciate that Austin Energy has often tried to make rebates available and make them clear. It still feels pretty confusing and I'm not sure what applies to me in many cases. When I do look into rebates they do not seem to be very strong financial incentives--they seem like they would benefit someone who was already going to do the work or make the change, but not enough to compel someone who was on the fence or looking into making an update. It would be great to have a clear way to see what's available and to transact the rebates quickly and efficiently, and it would be great to target most impactful rebates and make those compelling.
Fix the grid. As a life long Texan, energy unreliability during winter storms is unacceptable.
\
I don't feel comfortable with excluding nuclear as a commitment. Battery storage just isn't good enough for demand spikes yet.
Solar subsidies and pay fair - not profit-generating for Austin Energy - prices for customers' excess power. Especially in our hot summers, solar could be a great buffer.
No
Quit making residents foot the bill for businesses and the cities waste. Quit with all the BS Fees, we try our best to conserve and 40%+ of my bill is just fees and "customer charges"
With the exception of solar panels (which I can't afford), all of the ways you ask about contributing to Austin Energy's generation portfolio are things I have done and/or am doing. I would like to see a whole lot more businesses participating. For example, it is ludicrous that mostly empty office buildings are fully air conditioned on the weekends, while my thermostat is kept at 78. I am also willing to pay more for greener options, but not if the lion's share is being absorbed by residential use.
I don't understand why Austin Energy is so much more expensive than TXU in the same area, and why we have to pay all of the ads on fees for parks, etc. That shouldn't be added onto our electricity bill.
Please close the Fayette power plant; burning coal emits toxins and pollutants.; Please close the Fayette Power Plant. Burning coal emits toxins and pollutants.
No
My experience with Austin energy is 8 days without power in 2021 ice storm and 6 days without power in the 2023 ice storm. I've lived in 4 states with much more severe weather and never ever had an outage longer than 3 hours. Florida recovers faster post hurricane.
Please make the power grid more reliable. It is insane to me that we have to constantly worry about power outages during summer AND winter and pay so much money to set the thermostat at 77 degrees for a one bedroom apartment when it's the hottest summer on record.
no

<p>Just want to be real and say what everyone knows. It's easy for myself, and I'm sure others, to click costless options to say I will help, but I wouldn't actually know if I really could until I knew the costs. I definitely appreciate this survey and any conversations addressing the issues though because we need to start somewhere so thank you.</p>
<p>I hope that the city will make a reasonable, sustainable and affordable plan</p>
<p>None</p>
<p>We have to do better to combat the swings in the climate change problems expected.</p>
<p>This call for comments is confusing. I was expecting a new proposal to comment on but the only attachment is a 3 year old plan and some vague background. Some other ideas you should consider: 1) generate more power from renewables than Austin needs in order to sell it back to the grid. 2) continue investing in nuclear for carbon-free reliable base load. 3) upgrade the grid to leverage home battery storage in EVs and power walls in times of heavy load (with compensation to the suppliers). 4) Reduce the huge amounts of wasted energy from businesses that air condition the outside world and light up empty offices</p>
<p>Reliability must come first. Austin Energy has demonstrated that substations are overloaded for peak demand and that grocery stores and gas stations do not have priority power for a load shed event. I support Austin Energy constructing new carbon-free generation and battery or other load shifting, but it MUST build out greater capacity before removing total 800MW from Decker Creek and Fayette or crunches in ERCOT pricing will crush its finances and ability to conduct maintenance and upgrades necessary to delivering power reliably.</p>
<p>Partnering with apartment management companies across Austin to install solar on their available roof space is untapped potential to increase environmentally sustainable generation that can also assist in controlling generation costs</p>
<p>Please reconsider your stance on nuclear power. It is not a panacea, but as demonstrated by the ERCOT appeal happening RIGHT NOW, wind and solar simply cannot provide always-on, reliable power. Storage technology is economically prohibitive at this point, though it may improve in the future. Consider the experience of France and Germany. One has reduced emissions massively through deployment of nuclear, and the other boasts about renewables while still requiring fossil fuels to handle the inherent variability of solar/wind. People fear nuclear power because of its potential for headline-grabbing incidents, but the unreliability of our grid in 2021 resulted in many deaths that are never considered in these kinds of plans. Please be rational, and do not rule out this amazing, clean, reliable energy source based on fear or misguided ideology.</p>
<p>Lobby the State to join other states in a power grid by ditching Ercot. Residential rates should never be higher than businesses.</p>
<p>no</p>

The weather extremes we have seen are a result of us dumping greenhouse gasses into the atmosphere, we cannot lose site of this and fall back on dirty generation methods, only making the problem worse. I am a renter and I have little recourse like weatherization or adding solar panels or efficient appliances to my apartment, but I absolutely believe we must. Let's take a carrot and stick approach to getting landlords and property managers to make these changes and require them on new construction. I am willing to pay more for electricity if that is what it takes to make sure Austin is part of the solution rather than perpetuating the problem.

Everyone everywhere should have one goal in mind, how to stop using carbon based energy sources and turn to wind, solar, water. I learned this in school in the 1970s, President Jimmy Carter tried to teach it to the nation at large and yet the actions of people indicate they are not understanding the importance to our world that we stop using carbon based energy now, not tomorrow, now.;

Everyone everywhere should have one goal in mind, how to stop using carbon based energy sources and use wind, solar, water. I learned this in school in the 1970s and President Jimmy Carter tried to teach it to the nation and yet the actions of people indicate they are not understanding the importance to our world that we stop using carbon based energy now, not tomorrow, now.

Give apartment managers incentives to invest in solar on apt. buildings

Get rid of coal in our energy production.

Question 3 is incredibly flawed. Wind and solar are already cheaper than fossil fuels on the energy market, and that doesn't take into account the government subsidies provided to fossil fuels, or the real environmental costs (like the heat dome) that they generate. If Austin doesn't rapidly transition to green energy (and just to be sure nuclear is not green, no fossil fuel energy is green) we will be that much closer to catastrophic climate changes like no drinking water that will cost way more than \$20/month.

I realize this is complicated, but I would love to know the timeline on phasing out the Fayette Power Plant and as well as natural gas as soon as possible.

Our present is the result of our predecessors' future. Our future will be our children's' present.

Prioritize finding a solution to the grid. Connect ours w the rest of the US.

With all the added fees and other costs added by the mayor and city council people with low or fixed incomes are being priced out of this city. There has to be other ways for them to generate income besides using these schemes to gouge the consumer.

-

Actions are our only true belongings. Your company is in a critical role to choose the health of our planet and those in global poverty over appeasing capitalist business interests and continuing the illusion that the global North has no part in reducing our outsized impact to climate change.

I have my Solar voltaic installed since 2018, but never got credit for or any rebate. When will Energy of Austin will recognized that?; credit to my Solar energy is not adequate; Will Austin Energy help with the installation of Solar battery upgrade to my resident?

Share our grid!
The WEF loves you, but this is all B.S.
Keep our lights on & I'll keep paying.
Does this plan contemplate relocating power lines to below ground?; Does this plan contemplate the possibility of relocating power lines to below ground?
I already have extra insulation and a radiant barrier in my attic, and solar panels.
Looking forward to a more green solution for everyone!
My neighborhood has seen too many blackouts. Meanwhile, the Seton Grid, which is nearby, always stays on. So, my block is dark but one block over, all the lights are on. Recently The Grove development was added to the Seton grid. My neighborhood should have been added before the grove.
I would like to see an incentive program to shift demand to the best time of day. Such as washing clothes, dishwashers, etc.
Shift to time-of-use rate structures and allow residential storage. Increases the value of solar and provides reliability.
The current scheme for solar power buyback incentivizes people to undersize their systems, because if they (on average) generate more power than they use then they cannot get paid for it - they will always have a credit but they never actually get paid for the extra capacity. This should be fixed to encourage larger solar installations.
The goal of Increasing carbon-free energy is wonderful, but we don't have stable power generation during times of need (heat waves, snow/ice storms, etc.). The last ice storm episode resulted in many being without power for up to 5 days. This is inexcusable in a modern ecosystem like ours, with the technology and investment levels that are accessible to our energy providers.
no
n/a
Shut down the Fayette coal plant. Switch to solar and wind. Set fair utility prices for struggling low-income folks. Cut back last year's price increases for low-income folks. Plan for a strong efficiency programs to cut electricity demand and utility bills, much of it paid for by the Inflation Reduction Act.
In addition to Virtual Power Plant scheme, I think Austin energy should be looking at other electricity storage options.
Solar programs of the past have a mixed to negative reputation from people who have participated. They fill rules were changed after they signed up. I am interested in considering this type of program, but don't have confidence in COA to make any impact meaningful for homeowners.

<p>There's no excuse for emergency outages during any time of the year. IMO it's the over utilization of energy sources like wind and solar that have put us into this situation. Fossil fuels are the way to go for reliable energy infrastructure and this has been proven over and over again.</p>
<p>Reduce carbon outputs please!</p>
<p>N/A</p>
<p>Na</p>
<p>nuclear generation and natural gas. Renewables are suplimental but unreliable for a rapidly growing state.</p>
<p>More transparency is always a good thing, thank you!</p>
<p>No</p>
<p>Abbott has taken our funds and sent them to the southern border, therefore I will not participate in any of the above.</p>
<p>Yes! Since I cannot opt in to competition, I need AE to not be stupid (i.e. huge investment in the east Texas biofuel plant). You spent \$millions on making Fayette more carbon neutral, then talk about exiting the project. Stop being stupid with ratepayer dollars when we don't have electric choice. The Legislature seems focused on all the wrong things, instead they should end AE NOIE status. AND I know it is not resource-related but the increase in the customer fee from \$10 to \$30 is just completely unfair for low-income customers. AE likes to talk a big game about being progressive, but come on! Be better stewards of the ratepayers money.</p>
<p>Stay focus on generating power and reducing the cost to produce it. Leave the social feel-good items to other agencies..</p>
<p>Yes! Since I cannot opt in to competition, I need AE to not be stupid (i.e. huge investment in the east Texas biofuel plant). You spent \$millions on making Fayette more carbon neutral, then talk about exiting the project. Stop being stupid with ratepayer dollars when we don't have electric choice. The Legislature seems focused on all the wrong things, instead they should end AE NOIE status. AND I know it is not resource-related but the increase in the customer fee from \$10 to \$30 is just completely unfair for low-income customers. AE likes to talk a big game about being progressive, but come on! Be better stewards of the ratepayers money.</p>
<p>ERCOT should be collaborating with Tesla on upgrading the Infrastructure of the grid.</p>
<p>Not at this time</p>
<p>I would like to see more investment in Nuclear energy (reliable) especially small nuclear reactors and less in wind and solar (unreliable)</p>
<p>Communicate more broadly about the need to eliminate fossil fuels from your generation portfolio.</p>

Solar runs 14% to 20 % of the time with massive daily variables like cloud cover and length of day. Wind runs 3/8 of the time with a 75% variable. Austin Energy needs to concentrate on Baseload Continuous energy sources. Austin Energy premises solar and wind energy are of clean and climate saving is unfounded. For every ton of rare earth mineral mined for wind turbine magnets equal amount of radioactive waste is produced. 'Bulletin of Atomic Sciences ' China is currently the top supplier of processed polysilicon used in solar panels. The processing takes a large amount of electricity. Ironically China uses coal power and is currently increasing the number of coal power plants to meet the global need for China's products. "BBC". William Happer, professor emeritus in physics at Princeton University, and Richard Lindzen, professor emeritus of atmospheric science at Massachusetts Institute of Technology (MIT) presented to the EPA regarding rule changes based on climate and CO2. <https://co2coalition.org/wp-content/uploads/2023/07/Happer-Lindzen-EPA-Power-Plants-2023-07-19.pdf>

Please stop passing the costs of switching to carbon-free power generation off onto regular people. Oil and gas companies are the ones who put us in this mess, they should be absorbing the cost along with federal, state and city government. Combatting climate change so we don't all die is a right, not a privilege.

Large users of energy should be paying their fair share for their usage and contribution to greenhouse emissions. Facilities operated by Tesla and Samsung Semiconductor, for example, should be using as close to 100% renewable energy as possible, and paying in proportion to their effect on local climate.

Sustainably meeting Austin's energy needs is a tough problem. Good luck!

AE has had a history of being too earlier an adopter of renewable generation, with very high wind and solar PPA's. In addition, the Biomass plant has been an economic disaster. We the rate payers paid to get into the \$1B contract and paid ~\$460M to buy the plant cause it was the cheaper option. The plant has had a capacity factor of less than 5% except after Uri when political pressure forced you to run it with fuel supply over \$10 more a ton than market. Who has had to eat that, we the rate payers. What's the carbon footprint of over 100,000 trucks hauling in fuel? Nothing green about that mess. Your rebates and netback on solar is reverse subsidization where those that can't afford solar are subsidizing those that can. Any thing greater than wholesale avoided cost in ERCOT is subsidization. 9.3 cents is not that number. This was an issue resolved years ago with PURPA Puts for QF's. The charging program is another example. for just over \$4/month I can charge all I want and anytime I want. That's another amazing example of reverse subsidizing. So 5 pm on a 100 degree day when ERCOT is calling for conservation, I can charge my EV. Ridiculous. We need a diversified resource mix as all technologies have their strengths and weaknesses. We are retiring way too many and at too fast a rate our thermal resources, primarily because of the tax incentives that distort the market. Are shrinking inertia is becoming a real problem. We are seeing 20-24GW swing required on a daily basis by our thermal because of the wind and solar variability. Look at CA, some of the highest retail rates in the lower 48 and they struggle on keeping the grid stable. There is Germany back peddling as well. Gov mandates will NEVER trump the laws of physics! 5 seconds ago

Many things to balance, of course, but let's move away from fossil fuels at the most rapid possible pace.

I'm super annoyed with Austin Energy and with ERCOT about the lack of planning, the lack of reliability, the rising costs of poor service, and overall poor communication with customers.
Fayette accounts for nearly 30 percent of Austin's greenhouse gas emissions. We cannot be truly green as long as Fayette is running.
Thank you for your work on this.
I would not be in favor of anything that's going to exacerbate the already sky rocketing cost of housing.
CO2 is not warming the earth. The warming of the earth that began in this cycle around 1695 releases CO2 from the earth and oceans. CO2 follows temperature. The arctic was ice free about 10,000 years ago..The earth goes through natural cycles of temperatures.. There is NO climate crisis
I think it would be helpful for you to offer inspections to customers and then offer incentives and discounts to encourage folks to make sure systems are running efficiently.
My ability to contribute to the generation portfolio is limited because I am a renter and not an owner of the property.
No
The power sources (e.g. - coal, gas, wind, etc.) need to be balanced in order to achieve reliable power during peak demand, while still securing low cost production/distribution.
I'm an apartment dweller and I only run my AC once a week and it's set at 77
We cannot rely on sources that do not work when we have severe weather conditions, non-windy days, and such. We need RELIABLE resources, fossil fuel, gas, coal, and the like are more reliable in all weather conditions. The City of Austin does not speak for all of its residents or taxpayers in regards to going zero carbon. That doesn't exist because the other resources are needed to make the solar panels and wind turbines operate (even if the conditions freeze the turbines).
We should capitalize on our access to Oil in Gas in Texas to help reduce the cost of Energy. Nuclear power has the lowest impact on emissions and should be considered. If solar panels and storage for that energy was more affordable I would add it to my home.
Energy pricing needs to go back down to an acceptable billing rate. High temps have made pricing too high, but with lower temps the pricing needs to drop
4th gen nuclear reactor power generation should be utilized
This is more about my home. it is an original 1950's one in a neighborhood where it will be torn down to make a newer house. For that reason, it does not make economic sense to do a lot of additions like solar or more insulation than we already have.
no
No thank you

<p>During Uri, renewables performed best, NG performed the worst and AE performed well overall - but grid flexibility proved our weakness. Lets invest where we know we need it. A flexible and robust grid can meet many challenges as intermittent power can be tolerated indefinitely. No power for an extended period is a big issue.</p>
<p>I installed solar this year on my house.</p>
<p>Provide proof/empirical evidence, that Austin's climate "mitigation" schemes actually change the climate. Otherwise it is simply a guess or religion based on faith in the unproven..; What empirical evidence/proof demonstrates Austin's "climate mitigation" actually changes the climate? Shouldn't that be a requirement?</p>
<p>Energy costs directly affects affordability of housing. I COA is serious about affordability the health (reliability) and cost (affordability) should be priorities...especially for retired seniors on a fixed income. Nuclear is reliable, affordable and clean...with spent rods taking up less space in less environmentally sensitive areas and buried turbine blades.</p>
<p>energy action days and conservation requests are getting old. when are we going to stop development so that we can serve our existing energy needs?</p>
<p>I would love to have solar panels, and if it was possible to have battery attached to those that could also be used, I would do that as well.</p>
<p>Stop robbing austin residents with high costs</p>
<p>We would add solar panels to our home (in fact we looked into it) but it is cost prohibitive. When prices go down significantly, we'll add them.</p>
<p>(no)</p>
<p>What efforts are being done to improve the stability and resiliency?</p>
<p>I completely disagree with Austin Energy's current Resource Generation Plan. It's been proven that wind and solar power are expensive to implement, unreliable in crucial situations, and turn out to be bad for the environment in the end. The heavy dependence on and unreliability of solar and wind power were the reasons Austin suffered severe power outages during the last 2 heavy freezes. This current plan is setting Austin up for more severe power outages when the next freeze comes along. This disaster will be entirely the fault of the people running Austin Energy who came up with this Resource Generation Plan. And by continuing with this plan, you are agreeing that you accept full responsibility for the next disastrous freeze-related power outage that happens. It will be entirely your fault.</p>
<p>The Fayette Power Project contributes to nearly 30% of Austin's greenhouse gas emissions.</p>
<p>.</p>
<p>Reliability would be a close 2nd on question #2 above</p>
<p>na</p>

The electrification of the transport sector is happening rapidly. AE will continue to take on responsibilities of a transportation authority. More attention electric transport urban planning through the Gen Plan is in order.
No additional comments
Control more generation capacity.
None at this time.
The Update was not very illuminating.
none
I saw that we still use some coal power we should do everything we can to disconnect from this incredibly dirty power sources. There are way to many better options at this point.
Time of use rates are more appealing than demand response programs
Be open to adding more nuclear power. It works when the sun does not shine and the wind does not blow; Be open to adding nuclear power. It works more consistently
Aggressively support increasing the stability of transmission lines - such as burying line/clearing overhead lines of vegetation
None
I am very concerned the the the Resource Generation Plan will put an excessive financial burden on lower income citizens of Austin.
I would support solar panels on my home except that I am 70 and my home was built in 1948. I know that when I pass a developer will tear the home down. Hence, not worth investing in major improvements.; Thank you so much for the survey! I use the Green Energy option. I think it needs to be publicized more.; I use the Green Energy option. It needs to be publicized more.
Household energy use is a good place to start, but commercial and industrial energy usage really needs to bear the brunt of conservation and reduction / improvements to make a more significant environmental impact!

I believe that reaching our Zero Carbon goals before 2030 is an urgent priority given the climate change that we are already facing. This means closing our Fayette coal plant as soon as possible and utilizing solar and battery storage that are becoming the low cost options for energy in ERCOT. Also required are robust improvements in Austin's distribution grid to improve reliability and stability and improvements in the regional transmission system to bring more west Texas renewable energy into the Austin grid. Large capacity batteries and community solar should be systematically deployed at Decker and Sand Hill to replace our remaining gas units in those locations. A robust and public Working Group should be supported by Austin Energy to provide a full and wide ranging discussion of the important update to our 2030 Resource Generation Plan. As a member of the 2020 Working Group that created that plan, I can testify to the important issue we worked with and to the need for a full review in light of the many changed conditions since then, including but not limited to our failure to exit Fayette, completion of the transmission study - with need for further options of bringing in power from the west, a land rush in ERCOT for solar and battery installations (<https://www.ercot.com/files/docs/2023/08/21/ERCOT-Monthly-Operational-Overview-July-2023.pdf>) and major congestion and reliability issues in the ERCOT system that could be aided by robust battery installations. The time to form and support a new Working Group is urgent.

No

We need more nuclear power plants, which have proven to be reliable and safe. Natural gas is a very clean method of energy generation, and in Texas we have more than enough to power our current and fu

It's essential that city (= Austin Energy) insure access remains affordable for low income customers when costs go up

none

I would like to see large buildings targeted for their energy wastefulness as much as residential customers. Why do buildings keep lights on in several stories?

in your summary of the forms of energy used, e.g, wind, solar, nuclear, etc, for information purposes to we the public, it would be more informative if you stated how you intend to increase less carbon forms of energy used and decrease more carbon intensive energy forms. For example: "We intend to increase our percentage of solar energy by doing: 1)... 2)... 3)..." ; in your summary of the forms of energy used, e.g, wind, solar, nuclear, etc, for information purposes to we the public, it would be more informative if you stated how you intend to increase less carbon forms of energy used and decrease more carbon intensive energy forms. For example: "We intend to increase our percentage of solar energy by doing: 1)... 2)... 3)..."

With 3% battery storage, adding more renewable power source and reduce more reliable sources like gas and nuclear is risky. Increase storage before reducing more reliable sources.

Put the powerlines underground

I am not a resident of the City of Austin but must get my electricity from Austin Electric. Should not have to contribute or suffer due to the city's virtue signaling, unscientifically based and potentially

<p>dangerous decisions. What is Austin Energy doing to protect those of us that cannot vote in city elections from the city's insanity?</p>
<p>I want to be more confident that our power will not go out in extreme weather (heat or cold). Texas is a disgrace. I've lived in places where the temperatures don't go above freezing for months at a time. A single week of freezing temps should not take the power down in an entire state this large.</p>
<p>My Tenants are having a hard time paying what they are paying now for electricity, and keeping costs down is most important to them.</p>
<p>Please increase wind and solar energy and shut down the coal plant. Utility prices must be fair. Prosecute price gouging, especially during extreme weather events. Join the power grids of other states and stop putting our lives at risk because of a selfish desire for autonomy. Thank you for considering my viewpoint.</p>
<p>I think that latest generation nuclear reactors should be considered (e.g. thorium reactors). I also think that grid storage options should be considered (like pumped hydro, or related potential energy storage mechanisms).</p>
<p>Please consider grid storage (e.g. pumped hydro or other kinetic storage mechanisms). Also I think that modern nuclear power generation designs should be considered.</p>
<p>I have a strong issue with the need for ERCOT's approval when ceasing operations in the Decker Creek Power Station because ERCOT has demonstrated multiple times in the past and present an inability to support the people of Texas when demand surges due to the climate crisis. I have an overall positive opinion about the Resource Generation Plan Update; however, I want us to be more aggressive in our strategy, as I fear that conflicting corporate interests in Texas will slow progress. Thank you for your time.</p>
<p>When people have to choose between putting food on the table and paying their utility bills, they dont care how its produced.; Why is the majority of our energy produced from volatile sources like wind and solar and we are using a tiny amount of nuclear generation (the safest per KiloWatt)? This adds to volatility in production causing Austin Energy to buy expensive energy at spot prices making it more expensive for residents. ; Why are batteries listed as an enery production source? batteries do not generate energy.</p>
<p>Please help keep our energy affordable to all residential customers.</p>
<p>Don't make us go broke to pay for inefficient "green" energy. We moved from California as their similar efforts brought about blackouts all the time. It was like living in a third world country. Ultimately all my neighbors and myself bought gas powered generators which I'm sure polluted more in the long run.</p>
<p>none</p>
<p>I fully support decarbonization, but a blind objective of more renewables does not fully align with reliability objectives. If Austin Energy cannot physically hedge its net load exposure, customers will</p>

face greater price risk and Austin Energy will contribute to grid-wide reliability problems instead of solutions.
What is the plan to meet energy demands when solar and wind are not generating enough?
I would hope that more renewable can be added to existing buildings or locations in the developed territory of Austin Energy instead of requiring more solar and wind 'farms' and disturbance of those locations
no
Austin Energy should focus on providing reliable cost effective energy rather than engage in political debate on energy sourcing.
Texas needs to join the national Grid
Environmental sustainability is the only one of the priorities genuinely at risk of being discarded or minimized - please do not do that.
I think we need to put nuclear back on the table.
NA; none
I would like to see a nuclear generation system added to the solution for more resilient power source. Like the STP, it would be a cost effective reliable addition to our portfolio of solutions.
Austin Energy should pay for the cost of installing solar panels ; Austin Energy should pay to install solar panels
Reliability is the most important thing. No more terrifying outages in winter.
I already have solar panels on my home. Let's close the Lafayette coal plant, the earth is on fire!; No thanks
no
Continue to look into nuclear options. There are facilities which are able to continuously reuse nuclear waste for clean energy purposes, which have been around since the 1960s.
Adoption of a renewable energy plan that eliminates dependence on fossil fuels is necessary to respond to climate change
A larger rebate on the cost of installing solar panels to your primary residency.
Shut down those darn coal plants!
I'm really glad that Austin Energy is working to eliminate carbon creating energy sources.
We put PV on our roof 15 years ago. We used to have net billing, which made sense. Now we generate, sell to you, and buy it back at a higher price (and pay a fuel surcharge!)

As a renter it seems my options for making a positive impact on contributing to AE's generation portfolio are limited, as most options listed require landlord involvement. I'd love more information on ways renters can help and/or guides to provide to my landlord on cost/benefit of adding solar panels to our building (or other options.)

Solutions for energy resources need to include consideration for long-term environmental issues such as defunct wind turbine debris.

We have to do whatever we can do to right the ship

n/a

Its time for Texas to interconnect with the national grid and eliminate ERCOT as a separate island of energy.; ts time for Texas to interconnect with the national grid and eliminate ERCOT as a separate island of energy.; Texas needs to join the rest of the nation's grid and not be self contained within ERCOT.

to ensure reliability in all weather and not be without power for 5 days again in the future

Close Fayette power plant and set an example for Texan clean energy.

More flexibility in solar the better. The way things are currently set up in Texas make no sense for when there is power outages. If we add solar to our home, should we not be able to use it if the grid fails? That seems like a no brainer instead of the current setup, in that the only people who can use their own solar have to buy the expensive Tesla batteries. If we came up with better alternatives I would be happy to invest instead of giving Elon Musk my hard-earned money.

I have already adjusted my thermostat to 81 degrees for the summer. I run efficient appliances. My home is insulated. My home is a duplex unit in a condominium so I would need to get permission and cooperation from my homeowners' association for the solar program. You already have control over my Austin Energy thermostat, and you have turned my ac off at various times for short durations over the years to prevent a black-out. I think customers like me should be rewarded for our diligence. Instead, I was without electricity and water for a week in February 2021. I stayed home and survived. I am 77 years old.; I have already adjusted my thermostat to 81 degrees for the summer. I run efficient appliances. My home is insulated. My home is a duplex unit in a condominium so I would need to get permission and cooperation from my homeowners' association for the solar program. You already have control over my Austin Energy thermostat, and you have turned my ac off at various times for short durations over the years to prevent a black-out. I think customers like me should be rewarded for our diligence. Instead, I was without electricity and water for a week in February 2021. I stayed home and survived. I am 77 years old.

The power sources (e.g. - coal, gas, wind, etc.) need to be balanced in order to achieve reliable power during peak demand, while maintaining a low cost to keep rates affordable.

Austin Energy should go 100% NUCLEAR ASAP. It is the ONLY 100% TRULY carbon-free energy source. It is 2 MILLION time the energy density of chemical energy sources, that is ALL fossil fuels, batteries, solar, wind, hydro, geothermal. It is the SAFEST, CLEANEST, MOST-RELIABLE, MOST ECONOMICAL (when done correctly) source of energy. Small Modudular Reactors can be added individually and distributed to help the grid with transmission challenges. I'll pay WHATEVER IT TAKES to purchase 100% nuclear power electricity, and you can put it in my backyard. I'm completely serious. If you think I'm wrong in my facts I encourage you to investigate further. Humanity will be FORCED to go nuclear eventually. How bad will things get before realtiy insists on being recognized?

The current Value of Solar system does not provide incentives for high-usage residential homes to adopt solar. Conditions were very different in 2013 when AE moved away from Net Metering (<https://www.energy.gov/eere/articles/austin-energys-residential-solar-rate>). Please consider returning to net metering, or a scheme similar to Pedernales Electric, or provide residents with the flexibility to change providers.

I support Austin Energy's goal to be carbon free and would like them to expand their Nuclear Energy portfolio.

We looked at solar panels for our home, but the investment would not pay off for at least 10 years. Perhaps large scale solar and wind make more financial sense.

I live in a 1 bedroom apartment and am asked to conserve when large, empty office buildings change nothing, but my place loses temp faster when the power goes out.

I appreciate that Austin Energy maintains its independence from the private electricity providers.

It was hard to figure out how to rank the choices for question 2. You should tell people to "drag and drop."

It seems the reliability has been in question lately - that may need some focus to ensure we continue to receive services.

Shut down Fayette and stop our dependence on fossil fuels. As more carbon is pumped into the air the summers will get hotter and y'all will say we need more fossil fuel generation to solve it... We need demand side response, energy efficiency, and more renewables!

I'm pro-nuclear

Carbon free energy is mostly cheaper at this point, why keep asking people to pay more?

<p>We almost added solar and then we found out that Austin eliminated the ability to apply surplus bill credits to water and trash bills. Without that ability, the solar system did not meet our ROI and we canceled it. If you really want people to do solar, then make a firm commitment that surplus dollars will be guaranteed accepted payment for all Austin utility services for 10-20 years. And then advertise this fact like crazy with a public calculator. People need to see the savings for themselves and they will be far more likely to switch. I think currently excluding trash and water is a huge mistake. NEW TOPIC - Nothing you do in the name of green energy will matter if Austin Energy can't keep the electricity on in extreme weather. The 2023 freeze removed nearly all remaining confidence I had in Austin Energy leadership. You must quit tiptoeing around sensitive people and force maintenance policies that preserve power to all of us.</p>
<p>Test</p>
<p>123</p>
<p>The utility has to balance a lot of competing interests, but we have to keep the focus on taking action against climate change through renewable investments and continuing to be an innovative utility.</p>
<p>Austin Energy needs more backup generation to handle surges, even if they're not the most environmentally friendly. You can prioritize the environmental generation, but we need more buffer available to handle exceptional conditions.</p>
<p>The utility is doing a good job of reducing emissions and keeping electricity costs competitive with other utilities.</p>
<p>I believe carbon-free energy is a hoax and that wind and solar energy resources are unreliable and toxic for our environment.</p>
<p>One need only to look at CPS Energy and how it did not have its Spruce coal units available during much of Winter Storm Uri to see the problems that can arise if AE should not retire plant and gives up both the fuel hedge and the market hedge that it provides. AE must not do that until a truly equal replacement (not wind+solar+batteries) is available. AE should keep new nuclear on the table as well as gas with carbon capture and other firm low-carbon options. With price volatility and the risk of outages in ERCOT growing every year, AE cannot accept the market risk that comes with relying solely on wind+solar+batteries.; One need only to look at CPS Energy and how it did not have its Spruce coal units available during much of Winter Storm Uri to see the problems that can arise if AE retires that plant and gives up both the fuel hedge and the market hedge that it provides. AE must not do that until a truly equal replacement (not wind+solar+batteries) is available. AE should keep new nuclear on the table as well as gas with carbon capture and other firm low-carbon options. With price volatility and the risk of outages in ERCOT growing every year, AE cannot accept the market risk that comes with relying solely on wind+solar+batteries.</p>
<p>AE must figure out a way to retire Fayette. It's shameful that Austin still burns coal.</p>
<p>None</p>
<p>n/a</p>

<p>Stop using the Fayette Coal Plant. This is shirking responsibility & will set the City's net-zero goals back, while affecting underserved communities (like those surrounding the plant) the most.</p>
<p>Thank you for y'all's work on this!</p>
<p>No</p>
<p>The green energy program is a bad investment for consumers. Consumers can't build equity in the investment like buyers of solar panels. Higher than standard prices is a deterrent. Participants need to be able to expect their cost of energy will go below standard costs if they are in the program long enough.; The green energy program is a bad investment for consumers. Consumers can't build equity in the investment like buyers of solar panels. Higher than standard prices is a deterrent. Participants paying higher than standard prices is only OK if they can expect lower than standard prices if they are in the program long enough.</p>
<p>I already have solar panels and recent weatherization of my house, so did not select those in question 4. Additional energy storage capacity could be useful in avoiding higher exchange rates.</p>
<p>Consider rewarding residential demand response. Improve the ChargePoint program for EV charging. Expand on PowerSaver notifications on high demand days, maybe with the noon and 5:00 pm TV weatherpersons.</p>
<p>Since moving in to my home in 1999, I've done a lot to reduce my energy consumption: double-paned low-E windows, replaced roof with "white" tiles, had old insulation removed and new insulation blown in my attic----these made a huge difference in my energy use.</p>
<p>No additional comments at this time; Austin Engery needs to change and/or update its policies and fees for households wanting to add a whole house generator to ones property. The red tape and fees associated with this process through Austin Energy are excessively high and cumbersome.</p>
<p>I'd like to see more investment in small scale nuclear and other up-to-date nuclear options, rather than placing sole emphasis on intermittent sources like wind or solar.</p>
<p>blank</p>
<p>Our home solar system came online about 6 months after we moved to this home in August 2014. The incentives were a huge help at that time and we have not had a bill since. Until recently we have maintained about a \$1000 credit on-hand and our demand is consistently lower than the eco comp on our statement. But this year the credit has been dramatically reduced in chunks every month. I am against whatever pricing adjustment occurred after the snow/ice storms that clearly affected pv generators. If the up-front incentives are phased out, incentivising generation is the next best thing and Austin Energy has clearly decided to reduce that incentive as well. With so many EVs coming on board, home generators should be even more important. With so much grid instability, home generators should be further incentivized.</p>

<p>Update and improve the ECAD Ordinance so home sellers know the requirements, explore geothermal energy and consider incentives or rebates, work collaboratively with other utilities and with manufacturers of wind turbine blades to make recyclable, improve the commercial green building program so more structures are rated by it, work with Family Elder Care to develop an a/c window unit drive where fans are given out as a 2nd option, work to plan/create a living building for the next Austin Energy building that is constructed with zero GHG emissions emitted after commissioning, improve AE's commute solutions program to reduce VMT, improve any current efforts by AE related to sustainable purchasing/sustainable contracting, work to hire more creative and independent thinkers at AE, work to develop more energy storage capability, have AE employees offset their carbon for air and land travel</p>
<p>We need all the power we can get at ANY time and under ANY conditions. All this Environmental nonsense is just plain BS! We need dependable energy from all available sources -- coal, natural gas, fossil fuel, etc.!!pendable le energy from ALL available sources - natural gas, coal, fossell fuel.</p>
<p>Needs more community inclusion opportunities (exclude-to-include initiatives, customizing plans for specific neighbor needs)</p>
<p>So, so important to get off coal and gas. Also will make economic sense. I have advocated this for years, in work with 350 Austin, only to find that relationships with LCRA, etc have kept us from making the right choice. So many other things to say . . .</p>
<p>California has tried to move to "green only" energy generation and they now have regular brownouts and other issues. It's not worth going green if the grid is going to become unstable.</p>
<p>N/a</p>
<p>The drainage fee for a business is ridiculous, the fee each month is larger than our electric part of the bill. It makes it impossible to do business in Austin city limits.</p>
<p>Glad you guys are looking at these important issues!</p>
<p>No</p>
<p>Climate Change is the number 1 danger affecting the world right now. Radical changes are need to ensure that our future and our children are safe.</p>
<p>Increasing our available energy generating capacity is critical, as is providing a few options for resilience and redundancy. Need to totally drop coal, and replace that with solar, nuclear and storage.</p>
<p>Improvements must come from the bottom up, meaning we need to address the needs of poor and working poor who suffer the most in extreme weather conditions, first. We need to support alternative fuel solutions like solar and end our use of coal.</p>
<p>better incentives for solar panel customers - provide cash back incentives for over generation</p>

Austin Energy must build combined cycle gas turbine power plants. AE could be more profitable if they had reliable generation to sell on the ERCOT grid during demand spikes. Instead of affordability, the utility appears to be focused on fleecing rate payers for revenue.
Allow customer choice so solar/battery owners can participate in a virtual power plant
We shouldn't have to worry about whether or not our power will work. Fix it and quit giving excuses.
The faster we invest in sustainable wind/solar/battery, the faster the grid will become more resilient.
I am supportive!; I support the efforts to shut down Fayette Coal Plant. Thank you!
I enjoy having a city owned utility that keep costs low and prioritize environmental sustainability. I would like to see more accountability on commercial energy use.
Reduced-carbon and carbon-neutral energy is an inevitability, whether we do so preemptively or get dragged kicking and screaming. Planning for this inevitability will be better for everyone, both the users/public and the utility.
no
no
no
Would like to be less reliant on ERCOT
Glad you are doing this. If i had a has I would look into solar for sure.
N/A
Thermal generation, with emphasis on natural gas power plants, provides a consistent and reliable source of electricity that can be dispatched on demand. This contrasts with intermittent or unreliable power production technologies like wind and solar, which depend on weather conditions and can vary in output.
Must reduce use of fossil fuels to zero as quickly as possible
I had an Austin energy thermostat once and it was awful--my house was always too hot in the summers. Also, I would love for Austin Energy to partner with a reliable, legit solar company or two that does not harass us with phone calls and scammy sounding deals. Please vet the companies for us, then provide a list?
Mike was a great speaker!
I already have solar panels and do not receive nearly as much of a discount as I would have thought or hoped. and yes, they operate properly. but it is a shame that we are told there are SO many great benefits when they don't actually exist after the initial tax write-off .

<p>I already have solar panels and do not receive nearly as much of a discount as I would have thought or hoped. and yes, they operate properly. but it is a shame that we are told there are SO many great benefits when they don't actually exist after the initial tax write-off .</p>
<p>Question 3 makes no sense to me. Wind and solar are presently the cheapest generation options, so why would I be asked to pay more? Unless it's suggesting that the city would like another nuke plant -- ugh!</p>
<p>I rent an apartment and would definite advocate for apartment complexes adding solar panels.</p>
<p>Use natural gas and nuclear extensively to provide reliability, low carbon footprint, and low cost.</p>
<p>There are programs flr rich a d poor burt fixed income and middle ckass cannot participate if you dont make 100k you cannot afford 25 k solar. All new himes should have solar as part of puxhase price</p>
<p>I understand that environmental responsibility is important and good to work toward, but the number one most important aspect of a PUC is to provide power reliably and affordably. I support the efforts to "greenify" the power portfolio, but it should not be done at the expense of reliability.</p>
<p>Climate change is real - climate change is a serious threat, and yet... The city of Austin cannot - I repeat cannon in the sense that it is physically impossible - do anything to solve climate change. So just ignore it. Seriously. Fix your auto pay instead.</p>
<p>Environmental stability is also important to me. That said, I'm a retired senior and affordability is highly important as well. Austin's cost of living has increased exponentially since I moved to Austin in 1971.</p>
<p>I have upgraded AC units, replaced windows, added insulation, efficient appliances, LED lights, subscribe to green choice and have too many trees for PV panels. The city should have contingencies for ERCOT becoming too unreliable or expensive.</p>
<p>Rebates for natural gas generators and battery storage devices for homeowners.</p>
<p>Can we please shutdown the Fayette plant? That'd be great.</p>
<p>Survey 3 is a disingenuous and misleading question; I already tried to submit...not sure if it went through</p>
<p>Is there anything that's can be done to provide apartments with solar panels, especially when a massive population of Austinites live in apartments.</p>
<p>We already have solar on our roof, and are likely willing to participate in Vehicle-to-Grid whenever that's offered. Question #3 is a poorly worded question. It implies that solar and wind energy is more expensive than non-carbon-free energy, which just isn't true. Assuming "carbon-free energy" includes nuclear, then Austin's use of nuclear is more expensive than renewables also. It is also very environmentally-damaging, including producing more carbon in its life cycle than renewables. Shut down Fayette and minimize nuclear energy use!</p>

the plan's update should primarily focus on decreasing power costs to all consumers and gradually decarbonizing.
Greater outreach to residents about conservation, and helping residents join programs that include solar opportunities.
Not at this time; No
Please consider the environmental and monetary costs of *not* retiring Fayette. We can't afford *not* to shut it down. I'd rather a less affordable deal was reached rather than leave it online and wait for a more affordable deal.
comment
In short, it is nuts. First, there is no energy source on your list that is "carbon free". Each energy source uses carbon in the process of bringing their energy source to market. Second, energy needs to be evaluated based on EROI - energy returned on energy invested. Nuclear is the highest, carbon (fossil fuels) second, all else a distant third. How may I gain access to future meetings and discussions on energy sources? Thank you.
no
The state legislature needs to allocate money to making the power grid more powerful.
No
More renewable energy would be really great! Love the initiative to go carbon-free 100%
More accountability for businesses especially large offices to conserve/reduce energy usage especially when a lot of them are partially empty
We need to stop using coal. Increase use of all renewables.
Focus on cheap and reliable.
Reduce solar panel equipment and installation costs.
Who owns your transmission lines? Use all sources, but I didn't think AE had it's own source of power. thought you bought it all.
Cost stability is also important.
no
make apartment complexes and commercial properties participate in conservation!!!!
Build more power plants
I think it's foolish to not use the reliable energy sources that we have when the renewables aren't up to the task. Asking people to pay more for less is the behavior of a monopoly, not a public service.
No.

<p>I'm for clean energy, but reliability and affordability are most important. Wind and solar have many drawbacks as well, which many seem to brush over. Let's not rush to turn off the gas!</p>
<p>There are possibly many renters who don't see their bill as the landlords get it and pass the amount along. Educating this community on the energy needs of the community is important ; Education necessary for some populations like renters who may not directly see the electric needs of the community as they aren't the named account holder.</p>
<p>I already have household solar, and I urge Austin Energy to continue to play close to 10 cents per KWH.</p>
<p>Not at this time</p>
<p>Please shut down the Fayette coal plant!</p>
<p>Don't let politics determine decisions. Keep everything above board and transparent. Do what's best for customers and not the politicians and management</p>
<p>I have already added solar panels and batteries. I don't use electricity, I generate more than I need and send it back to you every day. There should be a major push to add solar to all new construction. It will add only <1% to a monthly mortgage cost! (and no or low power bills).</p>
<p>Nuclear power is the future</p>
<p>please keep working to save our climate. I want the planet to still be livable for my children, and right now it feels like the apocalypse!</p>
<p>I find it insulting to reach an email every month telling me how much energy I use. We already pay a fortune in City of Austin bills and because we never know when the power will go out again, everyone is aware of conserving energy. Instead of pointing out OUR usage, perhaps you should look internally for flaws in your system.</p>
<p>Let's shut down the Fayette coal fired generator.</p>
<p>We need to create a bigger incentive to have people cut back during prime hours and ways to reward the right energy conservation behaviors ; Great presentation . Much more info than I expected</p>
<p>as we reduce carbon based power generation, I believe we should increase nuclear power generation as well as adding/increasing other power generation options. Please consider looking at commercial building codes, HVAC design guidelines for power reduction. It's irritating to be asked as a resident to turn up my home thermostat to 78 and go into offices where staff needs sweaters or jackets all day in mid-summer to be comfortable to work. Support and push for building code updates that continue to reduce energy consumption on new and remodel permits for all Austin Energy reviewed permits</p>
<p>power available for all all times, no blackout and costs to customers is steady and as low as possible</p>
<p>Get us to carbon free as fast as possible please!</p>
<p>I would be willing to pay to support the creation of additional nuclear energy generation capacity (low carbon, zero emission, minimal land use, recyclable waste).</p>

Allow customers to select to pay more for green, or just pay what they can to offset carbon footprint some of us will pay \$5. Some will pay \$20. I'd pay more when I can afford it.; H
Stop wasting money on wind generation. Go gas and nuke.
Your services are terrible and twice I was frozen out of my home for 5 days at a time - I grew up in New England and had extreme weather and never lost power for more than a day. It's time to join the rest of the USA and enjoy less profit. No more sacrifices from the consumers of your monopoly.
More commercial buildings such as malls with rooftop solar
thank you for getting trees trimmed away from electric lines; thank you for trimming trees away from electric wires
Meet customer's demand instead of pushing BS agendas.
I believe there should be many tiers with progressive costing so that the higher usage customers pay more for using more electricity.
No
While reducing carbon footprint would be a priority for me, maintaining reliable energy service has to be maintained.
For those of us that have solar, we should be compensated more for the power that we produce.
I am concerned about the unreliability of solar and wind power sources leading to multiple ERCOT load problems.
More wind, solar, and battery development\incentives please!
Green, sustainable energy is necessary for the future of this planet to avoid more climate change!
n/a
I want Austin to start thinking more about storage and make that a much bigger focus than other measures. https://energy.mit.edu/news/flow-batteries-for-grid-scale-energy-storage/
n/a
I have solar panels. The current rate structure provides a disincentive to fully electrifying my home. I bought an electric car and I am charged at the highest rate for the additional associated load, even if my solar production covers most or all of that load.
I'm already a net producer of power, but am willing to support MORE panels on my home if Austin Energy were to help with the cost.
Nothing
Please reduce costs and build more power plants to support the rapidly growing infrastructure.
No

ERCOT is the worst
I intended my answers to lead to the necessity of reducing fossil fuel in energy production as much as is reasonably possible. We need to explore any and all ways to conserve energy at the same time, to reduce the amount of generation needed.
I believe that Austin should commit itself to a clean energy future as soon as possible.
Na; n/A
What are you thinking just raising the rates out of the blue without letting anyone know until you raised them have
No thanks
I think it makes no sense for a city to have climate goals, since the climate is a global concern. Austin Energy should focus on delivering reliable, cheap energy in these challenging times
We need to make sure the city understands how to stay in their lane with this electric utility. The financial statement fraud is obvious, but even what the audited statements (we can't trust) provide, still indicate hundreds of millions of dollars of waste that will never be accounted for... This needs to stop. My hypothesis, is that the mayor/council has been dodging these serious questions to protect their political career, and have not provided the city manager to do their job. Anyways, these things are unexplainable, and on my opinion - everyone involved with this scheme needs to go to jail. What is best for the community is transparency. Willful ignorance only lasts so long. I'm glad these comments are now all open records - I hope the city does the right things and corrects the audited financial statements before SEC violations become even more issues. I just wish the city I have been born and raised in wasn't corrupt and destroying society. We need to fix this, and this survey is complete shit. I never want to see this to justify future budget items because it's completely rigged and misleading. The city should not have any business running their own utility if they don't know how to manage these business units correctly. Stop lying, or remove this business unit and let the private market do it's thing. The only thing you are doing by mismanaging these public assets are implicating yourselves as an employee and the public at large and it is inexcusable. I'm not going to mention my name here, or elaborate in detail because I already have to the proper authors - just know, surveys like this do absolutely nothing because they are rigged to begin with, and unless we can get more transparent, I'm afraid a lot of jobs will be lost because of this corruption. Please, just stop the bullshit already - and any AE employee - I'd encourage you to not get involved with ongoing consiracies. Finally, whoever prepared this survey needs to be fired for being incompetent.
Build another power plant. Wind and solar are good but we need reliable power.
No; Do not let city council dump city expenses on Austin Energy. It to years to undo what weak GM's caved to City Council & City Manager requests to pay for other city services. Hopefully Bob Kahn doesn't move the utility backwards!
Mo

Linking with other cities for disaster response (to assist in the disasters such as the tree-ice storm from early 2023); improving communication with consumers via text; and ensuring competent leadership for key energy departments in the City.
so glad you are giving us a chance to make our opinions known.
Would like Austin to participate in Virtual Power Plant program with Tesla like Dallas and Houston.
Customers need to be advised of COA's plan goals & projected fees
For the last question, a lot depends on whether or not you own a home; since I rent an apartment, I have control only over "demand response".
Seeing the trend of Austin Energy's renewable energy production is great. I wish ERCOT as a whole was aligned with Austin. What are the long term plans for storage? I didn't catch that in the updates.
I see no reason why Austin could not generate all of its electric needs via Solar in the summer. An incentive solar installation program, especially for condos and apartments would go a long way toward solving our residential needs
Please get apartment complexes on board!
Get out of solar and wind. Try safe Nuclear.
Has Austin Energy considered investing in solar and sustainable resources to draw from as a supplement to buying electricity from the ERCOT market schemed grid.; Has Austin Energy considered investing in solar and sustainable resources to draw from as a supplement to buying electricity from the ERCOT market schemed grid?
I think it's important for Austin Energy to consider all sources of clean energy for a diverse, reliable portfolio, including nuclear power and geothermal power when feasible.
Climate change is causing the rising needs for energy. We need to be using energy sources that do not make climate change worse.
No
I would love to know the timeline on phasing out the Fayette Power Plant as well as natural gas sources, given the contributions of both to pollution and climate change.

<p>The current plan inadequately addresses the need to (1) change Texas and Austin laws and regulations to share electricity within a neighborhood; and (2) to adopt and support the technologies (neighborhood microgrids and virtual power plans) to enable that sharing. My home's roof generated enough electricity during the February 2023 ice storm to power 2-4 other homes in my neighborhood. Texas laws and Austin ordinances prohibit that sharing. I've led the work to build such systems in countries around the globe. Austin and Texas need to make these changes to make our electricity grid more reliable while reducing both the cost of electricity and its current carbon footprint.; Yes. Austin Energy needs to enable and support residential microgrids and virtual power plants. My home could have powered 2-3 more homes during the Feb 2023 ice storm outages.; Enable and support neighborhood microgrids and VPPs; support neighborhood microgrids with local generation and demand response ... and support VPPs.; My submission keeps getting this message: "Sorry, there was an error processing your response. Please check your internet connection and try responding again. If you continue to receive this error, please refresh the page."</p>
<p>Home owners associations should be encouraged to allow residents to add solar panels.</p>
<p>Austin Energy needs to convince the State of Texas and the City of Austin to changes the laws, regulations and ordinances that prohibit neighbors within a neighborhood to share locally generated electricity and participate in neighborhood demand response for a payment. The Resource Generation Plan needs to be greatly enhanced to support residential microgrids, residential VPPs, neighborhood demand response for income (like the crypto mining operations receive.)</p>
<p>none</p>
<p>more solar and storage please</p>
<p>Reliability should be the most important goal of this organization.</p>
<p>Every day people are suffering from city of austin policies to go 'green'. We want to be able to afford to live in our city. Stop dragging us down with YOUR climate agenda.</p>
<p>Emphasize battery storage and make rates and incentives friendlier to get more solar generation on residential and business rooftops</p>
<p>no.</p>
<p>Kathryn benn</p>
<p>How much additional money I am willing to pay for carbon-free energy depends somewhat on just how big a change that will be. Shifting to renewables is very important to me. But if we're only making a small shift that doesn't have much of an impact, I wouldn't feel that a significant extra cost was justified.</p>
<p>Solar panels would work but they are too expensive for people on fixed incomes</p>
<p>Definitely phase out coal burning</p>

The 2nd letter in ERCOT stands for "RELIABILITY". Sadly, in recent years this intention has been somehow lost in the operation and planning the org purports to provide. Austin Energy provides the city with a means to overlay the mismanagement of ERCOT and improve affordable and reliable energy for the Austin area. The generation plan should reflect a common sense and practical approach to energy efficiency that meets the needs of Austinites.

no

The most important thing for me is not losing power. Loss of power means unlivable conditions, temporary relocation, and financial loss from groceries and other temp-dependent items. This is first priority, but I will be honest and say, when I am paying my bill regularly and it is already on the high side, it is very frustrating to receive texts asking for thermostat adjustment. It indicates to me that there is a lack of competence somewhere down the line. There is no other service I pay for that asks me to reduce my use of it so that I don't temporarily lose access to that service and I don't think it should be happening with something is vital as the power grid.

Stop transferring funds from the utility departments to the general fund. Doing so will decrease my bill.

No

no

Good afternoon, I'd like to compliment Mike Enger the Director of Solar production and programming. He took the time to answer all questions, and gave important information for the upcoming programs and community programs. Thank you for excellent customer service Mr. Enger is a excellent leader and Asset to Austin Energy .thank you for your Service. God Bless You! 🙏
🌍😊 ; Thank you Mike Enger for your excellent leadership and implementing the surveys! Keep up the excellent work! Thank you for your Service!!

No

I support anything to reduce our carbon footprint.

AE should be tracking and reporting on the carbon intensity of the energy procured to serve its load. all of the reporting is about generation when AE generation does not actually serve AE load.

Nope

yes, forget your misguided green energy focus and deliver cost efficient and reliable power!

stop burning coal

We need to move away from coal and natural gas yesterday. We can't remove these sources of energy fast enough to ensure a livable future for the next generations. You also should incentivize citizens to conserve energy instead of business/corporations. You also need incentivize citizens to use less energy. We CANNOT move fast enough away from burning fossils fuels.

Nice Video Presentation! Thank You COA & AE for your progressive, climate sensitive viewpoints and actions. I support solar, wind, near term nat gas generation (including peakers) to provide stability. I support next generation nuclear including SMRs. I support Enhanced Geothermal Systems (EGS) for stability. I am dumbfounded that we do not have a zero-net-energy requirement for new homes. Not building all new housing to LEED/LBC standards is foolish. Excited to see our first two VPPs in ERCOT. Eager to see much more here. Surprised AE does not have more Storage to avoid curtailment. Much more to discuss...

I hate the grid. I makes me feel like I'm living in a 3rd world country. We need to have reliable energy to all of the citizens.

Stop making corporations rich by paying hundreds of millions for high maintainence, short life facilities that can not produce the needed power. Build nuclear and make Texas independent. It is safe, efficient but will not be done because it doesn't benefit politicians, the wealthy and government waste.

During the current "conserve energy " alerts that you issued, you say that wind & solar generation are insufficient. How can that be when the sun has been blazing down on us nonstop?g down

no addtl feedback

We need to act boldly and innovatively to create a greener grid and a grid that is resilient and drives both positive environmental impact and increases in equitable access to reliable and green energy. Austin Energy could do bold things like own and manage solar panels that residents let Austin Energy put on their roofs; combine it with energy storage and we can have a reliable, resilient and green grid. I am happy to discuss more..

wind and solar are stupid options for power generation when compared to nuclear

Having TxDOT expanding I-35, instead of focusing on mass transit, will make CLIMATE CHANGE WORSE!! Which will make Austin Energy go downhill.

NA

When comparing the consumer's cost for using cheaper more environmentally damaging energy, like fossil fuels, with more expensive cleaner energy, we MUST include the cost of clean-up for spills. It's a part of doing business. But the clean up is handed to government agencies that never recoup the cost. We, the taxpayers, are paying for that. How can that be ignored when making energy solution comparisons?

Continuing to reach into the future in energy reliability and efficient sustainable enegy should be at the forefront of our endeavors for a brighter and greener electric grid in Texas, the US and the world.; Advancing technology in green energy generation should be at the forefront of our electric generation plans for a brighter and greener Texas, US and the world.

The cost of living is extremely high in Austin; therefore, we should have sustainable and efficient energy available to residents, cold or hot.

<p>Austin Energy should be focused on reliable and affordable energy sources, and yes, that includes the use of fossil fuels. The climate will not explode as a result. The US produces energy from fossil fuels in the cleanest way in the entire world. Other countries like China are powering up new coal plants on a weekly basis without any regard to the climate; they are the ones that need to step up and clean up using American technology, not the other way around.</p>
<p>The current solar plan where you charge for energy at a tiered rate then pay a flat rate for solar generation is discouraging to those considering solar.</p>
<p>We already have Solar Panels</p>
<p>.</p>
<p>I would like for Austin Energy to make a strong commitment to customer solar installations as it provides both carbon free and distributed generation which is more resilient in the face of localized emergency conditions. I am currently considering installing solar but there is a concern that I will be at the mercy of arbitrarily changing VOS rates, so I would like to see more of a long term commitment to a certain price or intended rate reduction over time. Eg. VOS rates following install may only depreciate 3-5% a year at most. This gives me the confidence as a consumer to invest in helping Austin Energy reach its carbon free goals.</p>
<p>Really support carbon neutral alternatives to be implement throughout the city, also having more information available of actions people who live in rented apartments and homes can do to help out that aren't just setting their thermostat to a different temperature. Also holding large business and corporations accountable for the amount of energy they use.</p>
<p>Push SMR's</p>
<p>I do not support use of coal. Please consider using less fossil fuels and more renewable energy sources.</p>
<p>none</p>
<p>no</p>
<p>Shut down coal plan</p>
<p>Our earth has already shown mass signs of damage, neglect we need to start now to care for our planet</p>
<p>Please consider asking non-residential customers to contribute more to conservation. It's not on the residential customers to help you make your budget.</p>
<p>N/A</p>
<p>I think the ercot pie chart looked more reasonable ; Please be mindful mann of these resources chk owe don't allow for mass storage. The ercot plan seemed more reasonable</p>
<p>Lean on those dipshits at ERCOT to get their act together</p>

Stop increasing the prices!
Close Fayetteville Powerplant now, or asap.
Na
Continúe working to retire Fayette, congratulations on REACH, applaud exploring New style nuclear
More EV infrastructure
N/A
testing comment jill
N/A
Austin Energy should not invest in unproven technology. Let other utilities spend money on the bleeding edge.
n/a
I would like AE to prioritize efficiency and demand response first. I would like AE to prioritize neighborhood and community-scale options like community solar, community battery banks, and providing resources for neighbors to organize collective demand response. I would like AE to prioritize the retirement of FPP, doing everything in its power, including taking legal action, to shut down its portion of the plant.
I am already on a tight budget, so as much as I would like to help, I have to stay within budget.
No
I would have liked to see questions about how have I already contributed. For me I have an energy efficient house and a hybrid car.
Let's move toward a green future and keep costs low! Green energy should become cheap and abundant!
For question 4, our home is not good for solar due to shade trees and orientation which is why I did not mark these as way for us to contribute to AE generation portfolio.
Focus on reliable generation, not demand reduction.
No.

<p>20 yrs ago I suggested St. David's episcopal Church add solar panels to its new parking garage. The goal was sustainability and eventually saving money. Then we learned austin didn't have the capability to accept the xcess solar-generated power back into the city grid. St. D's put up the solar panels anyway. Then several years later I explored a "solar as service" installation for our home only to find that austin didn't have that capability, ie no ability to take excess generated energy into the city grid. Now my architect husband is helping the Austin woman's club plan and install a new hvac system on their 150 yr old building. They're interested in solar and the solar co told them the City will not allow "over installation" and selling the xcess back to the city. He said the city can't take excess into its grid because the power co has multiple supplies connected to large customers for reliability and that type of connection situation can't support accepting excess generation into the city grid. Why can't Austin energy fix this problem after 20 yrs???</p>
<p>Austin needs to quickly reduce its carbon footprint with distributed and demand-reduction options emphasized.</p>
<p>No</p>
<p>Having a strong diversified portfolio of energy sources is beneficial to reliability, cost and the environment.</p>
<p>If Austin is serious about our Climate Justice plan, we must get out of Fayette in a way the reduces the emissions there substantially.</p>
<p>Please continue to make environmental sustainability a top priority</p>
<p>Keep up the good work. Thanks!</p>
<p>I think it is very important for Austin Energy to invest and environmental sustainability and grid reliability. ERCOT is a joke.</p>
<p>No</p>
<p>no</p>
<p>I hope this will stop the constant blackouts my neighborhood had during the summer, due to failure of Austin Energy equipment.</p>
<p>Rooftop solar could be added anywhere there's a shade structure (ie- especially large structures at park & ride, train stations, etc)</p>
<p>Please include more nuclear power in our energy mix. We need more reactors in Texas.</p>
<p>Keep up the good work!</p>
<p>We've been without power twice: once for 4 days and once for 5 days. It was very unpleasant. ; No</p>

<p>Thank you for providing a very clear plan and informational webinar. Austin Energy needs to provide a clear plan on how it will decommission Fayetteville and remaining gas plants by 2025, not just stop operating its share. These fossil plant still contribute pollution that worsens air quality for Austinites, regardless of AEN's operational or financial stake in the asset. I would also encourage the REACH program to reach carbon neutrality without offsets, instead using 100% clean generation and carbon removals (instead of offsets) to fill any gaps. I applaud the sophistication and rigor with which you are approaching the 2030 plan.</p>
<p>We shut off lights etc. to reduce demand.</p>
<p>No</p>
<p>I have already made my home energy efficient, and I already have solar panels.</p>
<p>You need to add "unplug your EV" in the email blast to conserve energy. It probably taxes the system more than "appliances" you ask us to unplug.</p>
<p>We need to emphasize cutting carbon emissions and the use of fossil fuels asap</p>
<p>Austin Energy needs to take significant action to reduce its reliance on dirty sources of energy. The severe weather here in Austin, as well as across the country and globe, should be an obvious, clear, no-brainer warning sign that we need to act aggressively to meet the present-day consequences of climate change. I hope that our publicly-owned and governed city utility acts in the best interest of its citizens, as it mission requires, and pursues every clean energy measure possible as quickly as possible. As a lifelong Austin resident, I'd expect nothing less from the city I love.</p>
<p>It's time to finally shut down the coal-burning Fayette Power Project.</p>
<p>Play a strong role in fighting Climate Change, please.</p>
<p>I might be willing to participate in a community solar program but not sure how that works. We need to eliminate col use as soon as possible.</p>
<p>Go greener</p>
<p>As I am a senior resident, I do not see solar panels as a practical alternative for me.</p>
<p>none</p>
<p>No</p>
<p>i don't understand why you don't just do it.</p>
<p>Nope</p>
<p>Battery storage solutions are the future.. with a surplus of used EV batteries that will be hitting the markets in a few years it will be possible for COA to provide battery storage to all homeowners. If COA could draw power from a large network of residential storage it could be a substantial amount of power available durin peak demand.</p>
<p>nothing</p>

Just connect to the national grid for christs sake
please stop burning coal!
Keep the lights on.
Please work with ERCOT to increase reliability first and foremost. If you can to do that using renewables, so much the better, but if you can't still do it.
nop
I agree that coSo many homes in Austin could have solar but the city makes it far from easy to get rebates. It's super complicated and needs to be overhauled.
surge pricing is unacceptable
No
I'd love to get solar on the house but it is too expensive.
Do not renege on commitment to stop burning coal! ; None
N/a
Please close Fayette Coal Plant
please stop burning coal
we must get demand pricing. Same price all day is stupid.
none
I keep my AC at 78 (Eco setting for a NEST) and I would be interested in a shared resource for Solar. I think individual Solar is a poor payout. thanks!
Do not revert to coal burning
Austin Energy continues to burn coal at Fayette Power Plant. This continued burning of fossil fuels by Austin Energy is a break from its 2014 commitment to phase out coal burning by 2022. Now is the time to stop burning coal!
There was a previous committment to phase out coal burning by 2022. I should not have to pay extra or willingly accept a new date of 2030 because the city can't get their priorities straight.
No additional comments
Stop burning coal please!
no thanks.
I am a low income chronically ill environmentalist who needs reliable power and I'm sure I'm not the only one nowadays. Please do whatever you can to provide clean, low cost, reliable energy

<p>if solar panels are the way to go, Austin Energy needs to advocate trustworthy vendors, too many scams offered up constantly</p>
<p>I'm all in! Here to help however I can to lower Austin's Carbon Footprint. But let's focus on the larger issues, i.e. burning coal at power plants before all else.</p>
<p>We need to convert off coal, gas and the nuke by creating a distributed rooftop network of solar power especially requiring all the big box companies to have solar. We don't need to use arable ag land when we have so much roof space all over the city and that's where the energy is needed by so many people. We can combine that with wind that's strong at night plus geothermal and most of all retrofitting all houses and buildings with energy efficiency measures. ; Let's do this transition swiftly and equitably. Thanks.</p>
<p>nothing</p>
<p>Please prioritize the environment!</p>
<p>Post updates on social media like local Nextdoor forum so that the info gets out to the public</p>
<p>Give me the info on solar, rebates etc. Also what if I have an EV charging station at my business</p>
<p>We need to push for regulation around ERCOT. Not only are they hiking prices on single family homes during high demand seasons while paying corporations to conserve, they're also not pushing the envelope on weatherizing our grid to account for extreme weather events caused by climate change. We need to reach for more sustainable energy sources while keeping costs affordable and increasing reliability. I believe all of this can be achieved. ; We need to push for more regulation for ERCOT. They are jacking up prices for residential customers and paying corporations astronomical amounts of money to conserve while they are not weatherizing the grid or pushing for a faster transition to a low-carbon grid. We need to increase reliability of the grid to account for these extreme weather events caused by climate change, make energy affordable for all customers, and continue to look for and integrate sustainable sources of energy. I believe all of these things can be done.</p>
<p>I want to see our city honor its commitment to getting off of coal.</p>
<p>You have to do better than this summer. The number of time we were rush-houred was excessive. The number of times we were told "conserve now" was also too many. Build more capacity and make the grid more redundant. This isn't Baghdad.; Build more capacity. Build more redundancy. This summer was unacceptable.</p>
<p>There exists general concerns about oil and gas companies influencing policies and regulations along with politicians.</p>
<p>GO GREEN</p>
<p>I am very interested in our nuclear power options. I think the City of Austin should study how far this industry has come since the days of the "South Texas Project" back in the 80's.</p>

<p>I was unable to rank the rest of my choices above. But the other three are all about equally important to me. No more fossil fuels for Austin please. It is old technology, dirty product, and keeping people in power who are not supporting the basic clean air and climate needs of Texans.</p>
<p>We already have solar panels and batteries, so we do contribute excess energy to the grid. We want the coal burning stopped. However, we also want Austin Energy to advocate for jobs/retraining for those whose jobs at Fayette would be affected.</p>
<p>I applaud the effort to rapidly transition to sustainable sources of electricity.</p>
<p>Please stop burning coal.</p>
<p>I am appalled that you are still burning coal!</p>
<p>Our house is heavily shaded, so solar panels would be a loss for us. But we'd love to participate in a community solar grid.</p>
<p>No</p>
<p>Better stewardship in city and government buildings</p>
<p>do what you can to break free from BIG FOSSIL!; free us from BIG FOSSIL!</p>
<p>Please make the right choice the for the environment, it's foolish not too!</p>
<p>Reliability is the most important piece of this puzzle. Tackle that, then affordability and finally focus on environmental sustainability. And how about having all those empty downtown office buildings shut off their lights and limit power when we have an outage like we have in 2021! ; Focus on reliability first, then cost and THEN environmental sustainability. And make sure all those offices downtown and around town are shutting off their lights at night and reducing their power. Not fun being without power for 36 hours in 2021 while office building all have lights on at night! That is a WASTE of electricity.</p>
<p>stop burning coal at Fayette Power Plant</p>
<p>I do not like the monopoly and would like to be able to choose between Austin Energy and other utility providers. For example, Tesla Electric. https://www.tesla.com/tesla-electric</p>
<p>Get rid of the Fayetteville power plant</p>
<p>No</p>

<p>Anyone who pays attention to the electric power industry knows that the marginal costs of generation vary enormously between peak and off-peak times -- by factors of hundreds or more, especially in times of high demand and tight supply such as we have repeatedly experienced this summer. Customers are urged to cut back their use at such peak times, but they are given no financial incentive to do so. I would strongly urge AE to introduce a time-of-day factor in its electric power pricing, including for residential customers. This should not mirror the prices shown on the ERCOT dashboard, with its enormous spikes at peak times, but even a modest increase (of 50%) in the charge per kwh during peak times would give customers a real incentive to shift some of their discretionary power use to off-peak hours, without depriving them of access to power when they need it. Even relatively small shifts would have enormous advantages for AE and for the larger grid, and would have environmental benefits as well, since there would be less need to rely on fossil-fuel plants to met the demand peaks.</p>
No
I'd love to make residential improvements, but I don't want to wind up in permitting limbo for months on end!
No
Please please consider how energy can be used to support the planet and persons of all incomes!
Stop burning coal.
No
Coal is a resource that must be phased out as soon as possible. This should be a priority along with demand response.
Austin Energy must accelerate the shut down of Fayette Power Plant!
Would love to see austin energy reduce investment in coal fired plants
Coal burning power plants are dangerous both because of carbon emissions and particulate pollution.
LOAD MANAGEMENT
N/A
Let's focus on environmentalism. We won't need too much energy if the world is inhospitable to human life
We need to resume using traditional power sources instead of unreliable and inconsistent wind and solar power that can never supply enough energy. Incentives for electric vehicles will only increase the needed energy, and you risk the lives of your citizens with long power outages making this city unlivable and unsustainable.
The Fayette plan was a response to the 70s 'energy crisis'. It's outdated and is not an appropriate response today with so many renewable options.

I have had solar panels for five + years.; Make solar panels less expensive.
We must reduce our dependence on fossil fuels!!
I'd like to see Austin stop using coal power.
Na
New homes should be required to be equipped with solar energy
I would like the politicians to stop making money off the grid and have it be a city service
Shut down the Fayette Coal plant now. Install microgrids around the community and virtual power plants to increase the resilience of the system. Go back to the stronger tier rate system, with lower costs for less use. Lower income people need more assistance with their energy bills. Add more solar and wind power. Improve efficiency programs, especially for multi-family housing and renters. Add more rooftop solar. Require companies to sharply reduce energy use during power shortages.
Don't be backward. Our lives depend on lowering our emissions.
No
No additional comments
This summer has terrified me. We all need to be planning for changes in our climate.
COA needs to amp up outreach on this. You promised to phase out coal by 2022. We are almost at 2024
no; n
What is a Community Solar Program
No
We must act now . This planet is in peril . The 6th extinction is well underway
No; No comment; No additional feedback
It makes me sick that we are still running a coal plant!; It makes me sick that we are still running a coal plan; No coal
Include low income folks, marginalized communities, and renters in these discussions.
I am already on the Green Energy plan, and have been for over a decade, paying more for my power everyday month, but happy to see those coal plants closed.
keep up the good work !!
My residence already has solar panels, backup battery panels, upgraded weatherization features (windows, attic insulation, etc.) and a smart thermostat

<p>Thank you for Green Choice Energy! My only question about that is that it seems like it was allowed to expire without notifying me a while ago and I was unable to determine if there was a new expiration date when I re-enrolled. It would be great is the enrollment and being able to continue it was more obvious!</p>
<p>No</p>
<p>Please continue to push for safer energy that is not coal.</p>
<p>Stop using coal</p>
<p>Make the state grid a public utility, public tax funds go to help, and we should own it, not private corporations.</p>
<p>Safeguarding against increasingly severe extreme weather events should also be a priority.</p>
<p>Austin energy and LCRA should put carbon capture on fayette; We should have more price volatility to imcentivize lower demand during shortages</p>
<p>Stop using coal for generation!</p>
<p>I don't like the idea of paying a higher price for the same service.</p>
<p>Fix the grid without asking customers to sacrifice their services.</p>
<p>Natural Gas is a far more "environmentally friendly" and reliable fuel source than are the "green" alternatives. Stop the ridiculous abjucation of logic when the Climate Alarmist Sirens cut loose with their obscenely illogical and insane objections to Natural Gas use. China benefits from Green Agenda insanity and the US economy is severley compromised. Shame on those who lie about the virutes of green energy.</p>
<p>I would like to see AE maintain and grow its gas plant capacity and other dispatchable resources within the service territory. AE should assess its ability to island the territory during a loss of ERCOT synchronization. Transmission congestion costs should also be part of the RGP. For example, AE should use its buying power with PPA sellers to cost-share congestion and utilize CRRs where appropriate.</p>
<p>AE should be fair to solar. Allow battery backup, and only pay for what i draw from the grid. A MORE DEPENDABLE OPTION IS TO GET BATTERIES AND LEAVE AE. ; "i have solar panels, but the rate AE pays is unfair. Also, must pay for all used at a higher rate. I want to have back up batteries, but still tied to grid. AND PAY FOR ONLY WNAT I DRAW FROM GRID. As alternative, i am thinking aout getting batteries and leaving the grid. "</p>
<p>not at this time</p>
<p>I would like to see low prices and using stable energy sources like natural gas, nuclear. Any other sources are complimentary, and help but not reliable during emergency situations. I would like to see Gen4 nuclear power generators like in Europe and other advanced countries.</p>

Stop catering to the delusional 'greenies' and develop natural gas and nuclear generating capacity to accommodate the demand that will come with electric vehicle adoption
Si Austin Energía de verdad está interesado en la Energía limpia ,debería de ayudar con los costos de paneles solares a la comunidad y de esa firma también reduce la demanda de energía.Gracias
Austin utilities are becoming a major affordability concern. Suggest that Austin Energy find cost savings by paying executives less. Same goes for general revenue executive salaries!
No
Dependable access to power for moderate use of cooling and heating is essential to my health.
Honestly, those in charge know what to do that is RIGHT and are refusing to make the necessary changes.
Why haven't we required builders to install solar on large apartment and business buildings?; Why haven't we required builders to install solar on large apartment and business buildings? one second ago
I personally think nuclear is a good shot to medium term solution for grid reliability. Especially given the low percentage of the current Texas grid on sources that don't need supplies during weather events. ; I think nuclear is a good shot to medium solution to grid reliability especially given its significantly lower health and environmental health impacts. ; Nuclear should be a focus to reduce CO2 and provide reliability.
Please dont increase intermittent power sources to serve load.
We are already charged too high while the Governor gives a bitcom company \$31 billion not to use as much energy during a peak time. Corporate Welfare:(; We are already charged to much while the Governor is giving a Bitcom Co. \$30,000 million to use less. Corporate welfare:({
This should not be an individual residential requirement to make the city more sustainable. It is the correct direction to go for the sustainability of humanity and the planet. Get it together.
Do your jobs and give us power 24/7/365
We need to connect to the national grid! And regularly trim trees around above ground power lines, and perform other maintenance that could prevent mass outages
I hope you'll continue to prioritize the use of solar, wind, and nuclear, and reduce the use of coal, especially.
Love yall
We should consider a coordinated approach to neighborhood based micro grids where dense urban blocks can have networked solar and battery (car or static) based bi-directional charging. Home owner funded / public/residential street charging stations would also be interesting. Mandated PV for parking lot coverage should be considered. Hydro battery based on pump and discharge in rural water towers - does it make sense?

although I've only rented in Austin I'm astonished at how terrible insulation is in a city with over 100° weather for weeks
we need to know that the lights will be kept on
you are going to ruin this city even more with this plan
n/a
I would pay extra to break the LCRA La Grange Coal plant contract. I do NOT want coal produced energy.
No
It's not your fault but my faith in Austin energy is at an all time low. ERCOT is really messing things up.
N/A
Time of day billing would be desirable
Make the grid more reliable!
Austin Energy should be investing in short to mid-term storage capacity, along with the solar and wind resources currently being obtained. Chemical, gravity, pumped storage, etc. should be included
N/A
EV batteries could stabilize peak demands.
Equally priced delivered and generated energy
You all are crooks
Increase pressure on ERCOT to either reliably repair its infrastructure or join the national grid (or both)
People die whenever power is not reliable, but the more fossil fuels we use, the more people will die in the near and distant future. Supplying Austin with reliable green energy is of paramount importance.
It should not be prohibitive to reduce carbon fuels.
How can I keep my monthly energy bill within reason, when Austin energy adds to the base rates, so that no amount of personal conservation really matters because my bill goes up
No
Build nuclear. Wind is inconsistent and creates unrecyclable turbine blades. Solar uses all kinds of rare earth metals that aren't mined in an ecologically and socially responsible way. Build nuclear.
No
NA

<p>The number one priority should be keeping the power on. There are high risk individuals whose life literally depends on keeping the power on. Additionally, my work and life is seriously disrupted by power outages and risk of power outages. It's unacceptable for the grid to even be close to being out of power.</p>
<p>You guys need to add more generation assets to your portfolio. You've lost Decker and something should replace it.</p>
<p>Harden the grid now!</p>
<p>By 2030 coal energy should no longer be a component of the grid. I hope to see a large investment in nuclear, I believe it to be the best energy source going forward.</p>
<p>I am sick and tired of your social engineering and elitist attitude giving rebates to solar panel buyers. If you give a rebate to one person you are increasing another person's electricity bill. If someone wants solar panels why should I have to help pay for them by higher electric bills.</p>
<p>Add massive solar farms throughout Texas to ween off coal and fossil fuels. Renewable resources are the future. The time to stop destroying our earth is now.</p>
<p>-</p>
<p>N/A</p>
<p>provide discounts at night to encourage load shifting.</p>
<p>If you're going to ask me to turn down my AC and pt me against my neighbors let's start penalizing peopleWith golf course lawns. I hate this fee good do nothing seeHow you compare to your neighbor BS—no thanks</p>
<p>Admin fees are disaster. I get monthly y bill of 90\$ where the amount I have used is 20\$ and rest 70\$ is the admin fees and taxes</p>
<p>Nope</p>
<p>I would like competition from more resources . We already have energy efficient appliances and are quite frugal in our energy use. I have medical issues I have that dictates our usage,</p>
<p>Utilize all resources available in the cleanest way possible - nuclear, oil, natural gas, coal, solar & wind - to provide reliable, inexpensive electricity for everyone. Stop climate fear-mongering. "Zero net Carbon" is a money grab and detrimental to green spaces and food production. We don't have to rely on 1 or 2 sources of energy to meet some social credit score. It can be a multi-faceted approach with multiple resources working together to provide Texans reliable, affordable energy Do better.</p>
<p>USE MORE CLEAN NATURAL GAS T O GENERATE ELECTRICITY - ITS GREENER THAN SOLAR OR WIND AND MORE RELIABLE</p>
<p>Inflation for a necessary utility is overwhelming. It's the only option that Austin residents have</p>
<p>I am barely even able to pay my bills so sorry I can not contribute, I am low income. Thank you</p>

No
RESILLANCE AND RELIABILITY, losing power, just like water, is unacceptable. Especially during extreme weather events. Life should not be lost due to a faulty infrastructure.
Dont run out of power and please keep it affordable
You can get the funds from the energy companies, honey. Maybe they can give you a tiny percentage of their profits to figure this out instead of continually burdening the citizens who are your residential customers with an unreliable and expensive basic utility product
I have solar panels, your buyback of power rates and how you run the program is TERRIBLE. Besides the fact that I cannot apply my solar credits to the other resources you bill me for, My bill is constantly inconsistent, hard to understand and customer service also seems to have no idea how solar credits are tallied and used. Maybe straighten up the existing system before you launch another confusing, unhelpful program
Properly trim trees near power lines so they don't grow back in a day. Call consumers power in Michigan for tips on how to do this
I believe the primary focus should be on natural gas and nuclear power generation, which have both been proven to be the most economical and in many ways cleanest methods of power generation.
Join the national power grid so we do not lose power in summer & especially in winter; Join the national power grid please
Most important to me is the reliability of the Grid, YEAR ROUND. My power has been out for 2 winters and we almost lost it this summer. Take the politics/politicians out of the picture and become partners with other states to ensure power does not go out no matter what time of year.
Stop relying on wind and solar because they are NOT reliable power sources during certain extreme weather events. We need reliable power 24 hours a day, 365 days per year, and that is not wind and sun.
My response to number 4 is assuming there's no cost. All items listed would be cost prohibitive.
Please keep our costs paramount. ; Please keep our low costs paramount.
We efficient reliable conventional power generation
TX legislation needs to fix the power grid instead of delegating it to the consumer. Do your job
Austin Energy should not have to contribute their profits to the City of Austin. If it were a stand alone business electricity would be much cheaper vs subsidizing city programs.
no
Austin needs to stop taking advantage of residential and small business owners to fund their unpopular initiatives and just simply focus on delivering energy to paying customers.

It is IMPERATIVE that Austin Energy prioritize environmental sustainability above all else in the resource generation plan.
Keep the users informed.
"I am low income, over taxed on unrealized gains, my house was 89 degrees inside this summer, but I hate that austin energy is poisoning people."
Shut down the coal plants
I'm not happy with the way austin energy has managed the cost of energy . What happens is y'all keep adding more fees and energy adjustments to our bill. The amount of energy I use is 1/3 of of total bill. The majority is adjustments and fees.
Please consider additional natural gas power generation sources. I'm interested in a stable electrical grid - not one that is overly dependent on wind or solar energy.
I like the alerts we receive requesting our adjusting our power usage during certain times of the day. More transparency is greatly appreciated.
Getting processing error. Not sure if you'll see my response
no
Would consider adding solar panels to the house but have not researched costs to install/maintain so I'm not sure. If there are city programs to help with that, that would be nice to know about.
The road to hell is paved in good intentions. You hearts are in the right place but you may be willingly or unwillingly involved with people that are not looking for the best interest of the people from Austin. This "Green" push is a form of taxation. You will be causing financial harm while enriching a select few that understand this money grab. Allow oppositions to share their views and statistics. Do not block out the opposition. Hear them out, understand that there could be alternative solutions. Look at EV's. We're participating in the dangerous trade that is colbalt. Children are working in hazardous and deadly conditions so that you can feel jolly about your brand new Tesla. It's all connected. Stop the madness, don't progress towards destruction. Take a stand. Be brave enough to think outside of your political religion.; I just typed up a lengthy response however whoever you paid to design this survey should get additional training. All I will say is the road to hell is paved in good intentions.
No
My utility bill went up by 50% this year. That seems excessive. I care most about reliability. I e. It not going down, but it needs to get more affordable too.
If you can't meet the demands of your customers, get the [REDACTED] out of the way and let someone who can/will get the job done.

<p>Your value of solar program almost negates any economic incentive of moving to solar + batteries. I'd be willing to install my own generation plus batteries to offload grid pressure in the evenings and charge my vehicles without putting demand on the grid, but your program makes that financially a losing proposition for me. I get that the infrastructure needs paying for, but dis-incentivizing customers from adding storage to the system in the near term is going to make this year's near misses into rolling blackouts next year.</p>
<p>Build up energy that works, not tax payer subsidized feel-good loss leader projects.</p>
<p>we want to know that we wont lose power constantly. you said you would fix the grid and the problems and we want it fixed now before the weather gets bad this winter</p>
<p>No</p>
<p>Would you be willing to use your profits to reduce customer costs? Would you be willing to connect your grid to the USA?</p>
<p>Please no more renewables. Buy CCGT's. There more fuel efficient and will keep Austin powered longer.</p>
<p>More reliable energy from natural gas, less wind & solar which is making our energy expensive and unreliable.; More reliable energy from natural gas, less from wind and solar which are unreliable and expensive</p>
<p>Hotels and large business buildings downtown should be required to turn off power to rooms and areas without customers or people/employees</p>
<p>Fix the grid</p>
<p>No</p>
<p>Make businesses cut their power during non operating hours or charge them more for your carbon savings.</p>
<p>Being an ADA household Reliability and Cost is the most important; ADA household Reliability is a must and cost due to medical bills</p>
<p>Nuclear should be on the table - big picture</p>
<p>The costs are too much!</p>
<p>If Austin is going to keep growing economically, the power situation NEEDS to be figured out. I shouldn't be getting text updates because ERCOT is not efficient at managing the power grid. I shouldn't be worried if my power is going to go out because it's hot in Texas. It's always hot in Texas. It needs to be dealt with.</p>
<p>no</p>

<p>I would just like to share that the entire Texas GOP are useless stupid [REDACTED] who are only out to line the pockets of their friends with our dollars.; I would just like to share that the entire Texas GOP are useless stupid f#\$ks who are only out to line the pockets of their friends with our dollars.</p>
<p>I would just like to share that the entire Texas GOP are useless f#\$%s who are only out to line the pockets of their friends with our dollars.</p>
<p>Biggest issue is reliability it needs to be first and foremost!!; Reliability is the number one issue</p>
<p>Austin Energy needs to provide reliable energy. Too many restrictions are put on business accounts and the new power outage software is unreliable.</p>
<p>do NOT use the Austin Energy platform / revenues to support other non related COA projects or social needs; pls do NOT use AE revenues to support or supplement COA un related projects or social causes. Reliable energy is what we need</p>
<p>Commercial developers should be taxed to pay for infrastructure to improve energy affordability and sustainability. You cannot scale what is fundamentally broken.</p>
<p>Go nuclear.</p>
<p>Bury the telephone poles! Long term plan.</p>
<p>No</p>
<p>No comment</p>
<p>Prices are too damn high.</p>
<p>Nothing additional</p>
<p>Stop with the clean energy. It costs a fortune and needs to be phased in very slowly. Liberal agendas are killing our city and state.</p>
<p>no</p>
<p>None</p>
<p>As the economy crashes, environmental concerns will go out the window. Keeping things affordable and encouraging efficiency should be the goal.</p>
<p>It's ridiculous that we are insecure regarding our energy availability. We need to be tied into other states' systems in the event of an emergency and have multiple renewable sources to minimize harmful effects on the planet.</p>
<p>Focus on reliability and low cost generation from natural gas plants which anyone who has a brain knows will be essential for decades to come.</p>
<p>Do what you can to demand that necessary improvements be made to upgrade the grid and access to renewable energy.</p>

Reliability first!
Austin energy is a horrible entity, they suck
;ksdUFH
City needs to offer education on Solar benefits, credits to the people. Also educate and offer rebates on adding geo-thermal A/C
How are you planning to maintain power with the upcoming winter of 2023-2024. We've had power go out for days twice within the past 2 years and I've lost faith in ERCOT.
I appreciate that you are polling customers to get our feedback. Thank you. This is not specific to Austin energy, but it impacts me as an Austin Energy customer. I find it very frustrating that Texas is separate from the National power grid, and as a result the level of corruption and refusal to properly maintain and winterize/update/upgrade power plant infrastructure results in higher costs for residential customers. Also, the fact that then green energy sources (instead of holding the companies and elected officials responsible for the root cause) are blamed is disheartening. I'm very familiar with how politics in the largest fossil fuel state in the US works, yet it does not make this any more palatable as a resident who loves Texas and wants it to continue to be an ecologically diverse, beautiful, and affordable place to live. Thanks, again.
Focus on reliable sources - base load coal and nuclear and gas peaking
if you want to reduce carbon footprint, start by switching coal power generation to natural gas and increase nuclear power generation capacity
We already have solar panels, weatherization, and use more efficient appliances.
why is our state trying to do it alone?
This survey is too generic. Apartment dwellers are residential but we can't implement many proposed ways to contribute
Keep the power on.
No
Climate change has been happening since the beginning of earth. How narcissistic are you to think that this period you live in is different and must be fixed by throwing MY MONEY at a non existent problem!
Austin Energy should focus on reliable low cost power. Too many times has this utility made decisions that are more focused on the environment that providing a solid basic city service. Run this like a utility to achieve this objective and not focused on the political aspects. Too many decisions are made based on a city council persons desire to get re-elected in their district. They don't really look out for the citizens as a whole. The Fayette Power Project is reliable and low cost. Until a replacement for that base unit power is found trying to shut it down early does not contribute to reliability.

Please produce enough energy, so that customers don't have power outages.
Not at the moment
I think you should have more public forums which allow interested Austinites, to interact & participate in the building of future energy projects.
Thanks for doing this
please publicize the GreenChoice program more widely
More transparency of what Austin Energy is doing currently and what is next (or even reprioritized) to help consumers in the immediate and longer term would be helpful in consumers understanding.
Austin is already unaffordable for most people. Stop raising rates
I am an apartment dweller so I don't get to make many decisions
I think with efficiency EE can maintain cost and be more environmental
More Nuclear. Improve Security. Increase reliability and production. The prosperity of all people is in a causal relationship with the cost of energy. Acting for the welfare of humanity runs in direct opposition to the Climate Apocalypse Cult and their profiteering agenda.
No
We've had too many power outages in recent years. Almost every major storm results in a power outage. It's important that Austin Energy cuts trees sufficiently to prevent outages.
What community input was used in the creation of the ResourceGeneration Plan Update [REDACTED] What community input was used in the creation of the ResourceGeneration Plan Update
None
N/A
No
Build natural Gas power generating plants. Solar and wind not reliable enough.
-
Demand response w/ ev charging standards would be awesome
Please don't waste our money on fake environmental virtue signaling, we need reliable and affordable power above all else.; Be at the forefront at the redeployment of nuclear power, the fear mongering of the 1970s is long past, nuclear is safe and clean, small modular reactors, breeder reactors, etc all viable and climate friendly.
Being without electricity for 5 days in the winter of 2021, where the promised rolling blackout never were provided, I have little faith Austin Energy can meet it's goals.

<p>IMHO, carbon-free energy is in our future, but it is not now, it will take time. Our Investment in solar and wind will prove to be bad investment as new technologies become available in future.</p>
<p>No</p>
<p>Just focus on sustainable power with the residential growth.</p>
<p>Thoughtful questions. I am very interested in solar energy if hooking up to the city's grid is fair and thoroughly explained.</p>
<p>Please consider working with Tesla Energy to accelerate EV adoption.</p>
<p>We need diversified energy renewable sources</p>
<p>Energy costs have already increased dramatically over the last year. I have already made significant changes to increase appliance and weatherization efficiency in the home and my bills are still higher than ever, even with less and less usage. I understand something has to give, but going lower emission should not be a cost increase to the consumer when they dont have an option to go with any other provider, and going carbon free is at this point a necessity for the provider themselves to continue providing service to their constituents.</p>
<p>N-A</p>
<p>I hesitated to add funds to increasing carbon-free power because I'm not sure this is actually more expensive. It is also currently much more stable and reliable than our oil/gas powered grid as evidenced by the last two winter emergencies. I'm not sure why I should need to pay more for this. Should it actually be cheaper? How do we support getting a more stable grid our grid connected to the rest of the country? Thank you!</p>
<p>Nope</p>
<p>First, customer service is poor. I dread any time i have to call in and try to talk with someone. Next It's frustrating that residents are asked to conserve, and to pay more for power, but power still goes out often. Last week was in the dark for 5hrs. Why are execs getting 229k-700k compensation if the need for upgrades and cost for power is increasing? Maybe they should take a pay cut until things are brought under control?</p>
<p>None</p>
<p>Do not put your incompetence and inadequacies forth to your public as options. Demonstrate competence, earn credibility, get treated with respect.</p>
<p>My biggest concern is that the power is on and I am able to keep my family safe in the rare weather event. In my view, I have seen that my rates have gone up and I get requests to help the grid, but it is incredibly frustrating to go by a city office after hours with lights on. It would be expected that the city would lead by example when trying to conserve.</p>
<p>I have solar, but I would like to get a battery. If Austin would provide a second rate for doing so I would highly consider it.</p>

I already have solar panels. Perhaps you could add that as a question.
Pay people for their solar/battery systems to bolster grid reliability by incentivizing people to deploy solar/battery on their houses/businesses. Payments should be in cash in addition to discounts on future electricity charges.
We already are participating in Austin Energy's Efficiency Program.; No.
No
No
With the MASSIVE influx of population Austin has incurred the past handful of years, wouldn't that actually warrant another whole station to supply more power? we already went down completely 2 winters in a row and had the potential to go down again the past couple of months. besides wind and solar, can't another power plant be built to make things more stable for all this influx? did the builders not consult City of Austin before building so many homes and apartment complexes????????????????
..
I am willing to make sacrifices for more environmentally sustainable energy
To clarify question 3, I am willing to pay more per month if it means funding the construction of renewable energy like solar or windmill farms.
It may not be within Austin Energy's power but joining the national grid to increase energy stability statewide should be prioritized. Having multiple blackouts lasting multiple days within the past 3 years is insane.
Why not nuclear!
I am willing to make sacrifices in order to achieve more environmentally sustainable energy
My house is unsuitable for solar panels but otherwise I would agree to it as well
Grid stability through subsidized consumer energy storage would be a nice thing to see and help reduce reliance on fossil fuel based consumer generation.
none
none
I really wish you would let those of us with solar panels use the energy we produce during blackouts. I think this change would make more people willing to add solar panels to their homes and thus contribute to greener energy altogether.
3 energy rate hikes in 2023 is unacceptable.
Do the right thing

Stop adding unreliable sources to the grid. There is an opportunity cost to adding unreliable, intermittent sources to the grid. More people die from lack of cheap, reliable energy than from climate change impacts. The power grid is not a place for ideological experimentation; it is the industry upon which the rest of civilization relies. Make power cheap and reliable.

Please do not go too far away from where we are now. The fear with many is that this will be used as a political tool to force green energy down our throats. No one should be forced to put in solar panels or do anything else that will have very little impact on our environment. ; Please do not use this as an opportunity to force a green energy policy on us.

Let me do net metering for solar.

We should be already enrolled as a green choice account (wind and solar). Please continue to work towards solutions that reduce emissions.

I'm very excited to see a shift towards renewables and want to see cleaner energy. I'd be happy to pay more for power provided the direct benefits are clearly communicated. Considering what most people would consider trivial expenses like streaming services and fast food costing \$10+ for a meal or per month it seems trivially expensive to add slightly more for clean power.

I would like to see solar power available for all residents. Way to many scams. Just marshal the process and make us all feel comfortable in our decision. ; Just give us all solar, for all residents. Right now the process is confusing, not being marshaled.

Seems that generating carbon-free energy should be part of the generation plan as a balance to generating polluting energy for years. Are you biasing the responses by asking how much more customers will pay for clean energy. Did you ask customers to pitch in on the cost of Sand Hill? please do the right thing by incorporating more clean energy as a regular cost of doing business.

thanks for doing this...and listening

Use more gas

No

all good

Please consider working with someone like LineVision to create more efficiency in transmission. It is an effective way to create stability, efficiency, and a greener solution.

Change the way you rebate for home solar production. Reduce the usage on my bill by the amount of energy I produce. Then apply the tiers to the actual usage. Right now, selling at wholesale while being billed at retail is a disincentive to home energy production investments. I would gladly add more panels to my home if I knew the ROI was there.

I don't want us to get too caught up on what is politically popular with the solutions. Renewable energy is not consistent so we have to be realistic on what can be accomplished. I for one am willing to pay for back up like gas. We also should factor in the environmental costs of alternatives especially batteries and solar. the cost of mining and recycling at the end of their life span. Everyone is all excited about environmentally friendly until their lights go out. We need to build reliability into the e
There's a lot of solar scams. Please provide a 100% free solar energy solution to customers in exchange for no fees paid back to consumer for extra electricity put back on the grid.
As a renter, it's really difficult to make meaningful changes to a property, or successfully leverage property managers to do anything. I would love if there were some sort of tax incentive for rentals to add environmentally sustainable solutions (e.g., solar panels or weatherization efforts).
Please stop wasting money on renewable resources. For every MW of renewables we need a MW of traditional generation for when the wind isn't blowing or the sun isn't shining. Deals like the Nacodoches Biomass plant make it clear Austin is wasting money by chasing "renewable" energy. Just stop.
Agenda 2030 is about nothing but having control over our lives. There is nothing good happening with the 2030 initiative. It's all evil.
Costs are already high, especially the cost of water. Going nuclear is our way out, by building smaller plants in strategic areas. ; No
I support sustainability.
Your job is to provide the power we need in all seasons. Carbon footprint and all that is not relevant to your primary job.
n/a
Large business that use more power should contribute more to keeping the energy green.
I listed affordability last, not because it is the last priority but because if there is a lack of stability and availability of sustainable energy, then affordability is secondary ; I rated affordability last because if there is a lack of reliability and sustainability then affordability is secondary
give non resident ratepayers a voice in rate increases
For any big expenditures on solar, etc., I would need a low interest loan to do them.
no
I already do everything except solar panels. Cost prohibitive at 73 yrs. AE NEEDS TO BE MORE EFFICIENT IN CUTTING TREE LIMBS. AE is incompetent
Na
Climate change is an unproven theory. The climate of our planet has been changing for eons.

Please just make the grid reliable. Tie it in to the rest of the country for gods sake!
While I favor solar and wind on principle, I am concerned that marginal additions will diminish in cost-effectiveness as they continue to be added in ERCOT. Battery storage is not sufficiently cost-effective at this time, and its duration is short. While I support the drive to zero-emissions, I think it makes sense to wait for advanced on-demand-energy options to (reasonably-cost-effectively) cover (most of) the rest of the way to zero: gas with CCS, SMR nuclear, etc. In addition, as to distributed generation and demand response, I support them and see benefits, but am also concerned that they be implemented in a way that is equitable cross customers, including across customer classes and income levels. There should not be implicit subsidization of the grid for the benefit of those who can best afford to undertake the costs of participation. (E.g., offering rebates for DG or DR while also “paying customers for their full value to the grid” can constitute an affirmative transfer of money from non-participating customers to participating customers.
No
Update the amount of power that solar customers can sell back to the grid.
Do a moratorium on building
I do not support any agenda that takes away natural resources away to implement globalist agendas that do not work such as win power or solar power that only generate small amounts of power at specific times of the day. ; I do not agree with this plan. I do not agree with globalist agendas that provide little benefit to our state.
Love that y'all are doing this! Even though I only ranked environmental sustainability 3rd, I still think it's important and am willing to pay that extra \$11-15/month
more nuclear
The bill increase from 2022 to 2023 is unacceptable, and not allowing Austin residents to shop around for other retail energy providers serves as a monopoly that creates a disadvantage residential consumers.
If you provide more incentives to make homes more efficient I'd be taking advantage. Especially solar
It's difficult to commit to energy improvements as someone living in an apartment complex. Make sure our landlords see our responses too.
Decarbonization should be the #1 priority for energy utilities
The consumers costs increase despite being asked at the same time to conserve. Make it make sense. While those in charge utilize more energy than many of us combined. Texas officials willingly offered safe haven for employees and tech companies from other states to come. The grid was obviously going to be stressed bc of the increase in people. Again. This all falls on deaf ears and unfortunately the officials we elect.
Do your job to create reliable energy. Stop the stupid green stuff. If we wanted to live in a tent with a flashlight we would already be doing that.;

crypto mining firms being paid to reduce energy usage while residents are just asked to make reductions and gouged is absolutely deplorable.
Eliminating greenhouse gas emissions needs to be a huge priority
bo
It's hard to understand why ERCOT is operating such a business, were the have to ask their customers to save energy for many days in a row in order to prevent their net from collapse. Why does Texas need to have an independent power grid and can not share power with other states. Like it is normally done???. Please make ERCOT fix their power grid. It is a mess.s
No
We must decarbonize like our lives depend upon it because they actually do
Renters may have different abilities and contribution options available than home owners
n/a
Ercot partner with Solar companies to provide heavily subsidized panel installation for new construction and retrofit older construction.
I had never heard of this plan update before receiving this survey.
Needs to be dependable at a low cost
Use more solar and wind power than oil and gas power. We should have serious concerns about current global boiling
Water reservoirs and aquifer reservoirs can evaporate, leak, and be syphoned by culprits. Gravity batteries might use sealed water for weights, but can use other ideas. Keep up the good work and excellent customer service.
It doesn't matter how much we don't pump into the air or the ground if the power is out...
Please open the grid to national support and get the green energy up to regulated standards that don't stall during a freeze.
Screw ERCOT. Be part of the national grid.
Simply put, 'Climate Change', among other like terms, is not an existential threat. Please do not discard the use and reliance upon fossil fuels until a sustainable, affordable substitute(s) has been tried and tested fully. And, please stop shifting the cost burden of decarbonizing disproportionately towards the customers. Have a nice day and thanks for your service capability.
None.
I don't think residential customers should have to pay Austin Energy for the solar energy generated and used at my house. I'm paying extra to have the solar panels, which I thought was a way to

support the overall grid, but am being charged a fee for my overall energy usage. It doesn't seem quite fair.
Don't buy biomass energy from scammers like Danny Vines. Build and support nuclear and other base-load energy sources.
Home batteries are quickly coming down in price, like solar a decade ago. That seems important for grid stability and reducing the need to upgrade transmission when paired with rooftop solar
N/A
Natural gas is great reliable energy supply.
It feels like the actions in Q4 should offset the need to pay more on a monthly bill (asked about in Q3).
During power emergencies, ask office buildings to shut down.
I'd like to see more natural gas peaker plants so we don't lose power in the summer and winter. Their environmental impact can be low since they'd only be needed when the wind isn't blowing and sun isn't shining.
N/a
Please consider Nuclear combined with renewables for reliable, clean generation.
So-called green energy is a scam--expensive, inefficient, bad for the environment, Stop pushing it.
Stop with the madness of unreliable "green energy", intermittent sources and build additional thermal generation capacity which utilizes fuel sources produced locally (TX is the largest natural gas producing state in the country); additionally, shut down the bitcoin miners with no compensation (no one calls me to pay me when there are rolling black outs) and they produce nothing for our state or society are aren't essential
No
I said this above, but will say it again: I do not understand why the city is not willing to take all the solar I and others can generate.
A big problem in Austin is old apartment complexes like the one I live in that are poorly insulated, have outdated appliances, and poorly maintained.
no
environmental and cost sustainability
I know it's not Austin Energy's fault that our grid is fragile. But I'm mad as hell about this situation. 2 times in the last 2 winters we've been without power for extended periods (I realize that once was not grid-related), and I'm just terrified of another cold winter. I shouldn't be scared of this. it

<p>shouldn't even be a consideration. There's a LOT of PTSD out here with the Plebes and we feel ... powerless.</p>
<p>I have an energy efficient house already and voluntarily durn down my thermostat and avoid using appliances on energy action days. Please continue participating in clean nuclear energy and natural gas energy- it is reliable.; no</p>
<p>all four priorities are of equal importance to me.</p>
<p>N/A</p>
<p>We already have solar panels. I must say it has been a gruling process navigating both AE and COA information silos. If we are to succeed, the process has to be made less arduous.</p>
<p>you are the experts, so use your best judgment</p>
<p>Just keep the prices low and the energy stable.</p>
<p>I'd love a weatherized home, but I live an apartment and so this is beyond my control.</p>
<p>I have solar panels on my roof</p>
<p>Adding nuclear capacity is the only feasible way to reach sustainability goals.</p>
<p>I know this isn't an Austin Energy specific thing but y'all need to work with ERCOT and state government to get hooked up to the grid in the rest of the country. Having Texas and only Texas have severe power problems every time there's a big storm is absolutely absurd and it's not being addressed</p>
<p>No</p>
<p>N/A</p>
<p>Do a better job of ensuring reliability of power, that the grid won't fail in extreme conditions.</p>
<p>NA</p>
<p>Please consider incentives to off peak hour usage. Especially for those of that have EVs, charging overnight is an easy solution to reduce the stress on the grid</p>
<p>Austin energy does not car about its customers well-being. There rate are to hiighand un reliable. All of Austin energies transformers are under rated and dont follow any regulations.</p>
<p>Reliability is the most important feature.; We support changes to assure that electricity is always available.</p>
<p>Greenchoice should be something that has far more subscribers than it does and I'd love to see how Austin Energy is planning to expand it.</p>

Carbon dioxide being seen as pollution is a lie. Reducing CO2 in the atmosphere will just make food less abundant. UN agenda 2030 has nothing to do with what it says. Weather modification has been going on for a long time. We are in 5th generation warfare where the masses are being manipulated to lead them to their own deaths. Which is the global depopulation plan than no one voted for. Please think about what you are doing. This will be the modern version of the gas chamber in many forms. It's already happening.
I'm a renter, so there's not a ton I can do for my home unfortunately, otherwise I'd absolutely add solar panels
No
I would like to have marked "Demand Response", but since I already keep my house at 77+ in summer centuries, it is UNFAIR to add a blanket 3 degrees to every household. Demand Reponse should be dynamic and start with 70-75 households, then I would opt-in knowing you only bump me when you really need it.
I was an Austin Energy Power Partner for 4 years. I unenrolled because it was costing me more money, there were false claims about rebates (only ever got 1 when I first joined), and the program itself would auto-cool my home way colder then necessary driving up my bill. While great in theory, the program has a long way to go before I ever join again.
Ensure stability and efficient cost.
Please decommission the Fayette coal-fired plant (not just sell the City of Austin stake, but also make sure that no-one else can use it either).
More incentives and more rewards for providing the grid with power. Y'all increased the energy cost to us but did you increase our credits for what we generate? Could this be improved if you did? The solar incentives are just not where they should be for how much the consumer has to come out of pocket.
No
Join the natuona grid so that all of the above has a higher chance of succeeding; Join the national grid to increase chances of above succeeding.
Better energy grid infrastructure, lower costs
With new and improved technologies coming on all the time tradeoffs and cost should not be large deterrents to sustainability
Build more nuclear power plants!!! This is one of the greenest power sources available! Wind & solar are unreliable and short sighted.
.; none
In the last 2 years, I have not had power in my home for 16 days, during the two power outages. This level of reliability is unacceptable and shameful.

Reliability of the grid is crucial. We have a premature born baby and are terrified for his safety both in the summer and winter.
Clean, reliable and affordable energy source is my choice.
Reliability should be a given
The question related to ranking: Several factors impact the design of the Resource Generation Plan Update. The ranking choices, while realistic, can not be adequately or realistically ranked. Because affordability should always be taken into account. Austin Energy should know this and come up with affordable solutions which include all means of power generation while committing to environmental improvement..
The only RELIABLE form of energy with no carbon footprint that is sufficient for base loading the grid is nuclear. Your past efforts to reduce carbon footprint by promoting wind and solar were contributing factors to all of the "energy action days" we had this summer (worsened by the high temperatures)
I'm glad you have included climate protection in the resource generation plan
comment
The public is being asked/told to reduce electricity usage on a regular basis which, in and of itself, is not bad advice. However, there is no confidence from the public that Austin Energy is asking or requiring that same level of conservation from businesses, universities, government offices, etc. For a project like this to be successful there needs to be equal commitment across all sectors as well as transparency from Austin Energy and ERCOT as to how the funds from the increased cost that is being passed on to consumers is being spent.
When demand response is necessary those residential customers who use unnecessarily high electricity should bear more of the burden of outages. Thinking of those in huge houses who run their a/c at very cool temps!
On the emails showing the weekly energy usage for your home, it would be nice to include a breakdown of the generation sources in percentages.
Keep rates reasonable ; Thanks
Adding solar panels to your home is still very expensive and has potential to create issues with roof repairs and maintenance.; Adding solar panels to your home is still very expensive and has potential to create issues with roof repairs and maintenance.
No
smaller plants across city quadrants to have more stable and reliable local power
Waited time energy & tree haters: I TOTALLY Hate how you people cut a limb off my oak tree that was NOT in a growth line to the super tall lines behind my home! Absolutely NOT Necessary! 4 arborists agreed with me!!

TAX all the big companies you are luring to Austin who are causing the overloads on ALL our resources and infrastructure! You are giving Austin away to them but charging US for your mistakes!
I do not feel confident in Austin Energy
Keep sustained reliability at reasonable cost as job 1. What empirical evidence that proves your "climate protection plan" actually changes global climate? Without that factual validation, the entire effort is based on supposition and faith.; What empirical evidence exists to prove your "climate protection plan" has any impact on global climate?
Why is the city allowing thousands of new apartments to an overloaded grid!? The greed of the developers and the city permit departments are adding to this problem.
Stop being "greenie dumb phucks". You are being bamboozled by Marxists on the "climate emergency". I want the amount of Bitcoin mining in Texas to increase by factor of 4 in the next few years
I already have solar panels on the two homes I own. Both homes have highly efficient appliances. Why should I have to pay more for carbon free utilities?
City of Austin should control Austin Energy. None of it should be outsourced to profit making enterprises.
The plan is better than nothing. There are a lot of false choices in this survey which implies that your not really serious about tackling the issues. We are way past offloading responsibility onto the "consumer" as a solution to the climate and energy crises.
I already have solar. Letting Austin Energy solar customers sell their generated power on the open market would induce more people to adopt solar. Currently you only offer a credit.
It needs to be reliable!!!
Where possible, I would like to see the utility relocate more lines to underground resources to prevent future rebuilds due to storm damage. In addition, I believe the city needs to examine the real possibility that if the state grid is in trouble and the city is otherwise able to sustain itself, that Austin can break away from the state grid if needed for a temporary time, such as what happened in 2021 due to mismanaged state resources breaking ERCOT.
Focus on new energy production means that do not cause price increases for consumers.
In the last year we were without power for several days due to tree branches and ice. This should have been anticipated. Better planning is going to save lives.
Make Austin reliable and less expensive
Resource generation or conservation is going to be dependent on managing growth in the Austin area. We can not support energy needs when the population continues to expand faster than the infrastructure needed to support the populace.
Reliability is key

No thank you!
No
Your distribution system lacks capacity and flexibility, significantly increasing outage time for large events. This is going to become even more onerous with electrification. AE should be focused more on this issue rather than generation planning. Both are important but a flexible, smarter and robust distribution and subtransmission system will be required to decarbonize. It's clear that AE's ability to sectionalize to restore loads is well behind other urban/suburban areas
We need more nuclear plants if we intend to be efficient and sustainable. Nuclear is clean and reliable with a high kilowatt/acre output.
Make apartments have solar; No
Please include unincorporated areas in Del Valle, TX. We are in limbo and it is so hard to get (not seek) assistance.
The demand response (automatically adjusting my thermostat) already happens more than agreed to. This creates distrust and a feeling of discontent.
Just make more energy
Create long distance power lines bringing in wind power from west Texas(infrastructure). Get rid of ERCOT. Jail the ERCOT board members, cronyism and self enrichment at its worst. Join the national grid. Stop burying coal....and seriously, █████ ercot
None
If solar panels were paid for many more people would use them. My house is perfect for solar but I can't afford to install.
No
Commercial wastage needs to be curbed
Please make ERCOT doing its job so that they do not bother their customers for saving energy several times in a row just to save their power grid.
no
Invest in nuclear energy. It is clean and dependable. Wind has proven to not be dependable, as we've seen this summer. Also remember that for "green" energy things such as electric cars, their batteries use non-environmentally-friendly minerals that are sourced in very non-environmentally friendly ways.
Look into high efficiency wind generators, these have ~18 blades, search for Wing Generators, 3 blade wind generators are highly inefficient and a waste of money. Also there is safe nuclear, aka breeder reactors

<p>Increasing nuclear power generation capacity in Austin is of paramount importance for several compelling reasons. Firstly, it is a strategic move that ensures energy security for the city and reduces dependence on volatile fossil fuel markets. Additionally, nuclear power is a vital component of the city's commitment to achieving carbon neutrality. Its carbon-free nature contributes significantly to reducing greenhouse gas emissions, helping combat climate change and improve air quality. Furthermore, nuclear power is a sustainable energy source, with a long lifespan and minimal environmental impact once operational. It offers a cost-effective solution in the long term, as the initial investments in nuclear infrastructure can pay off over decades, providing stable, reliable energy while keeping operational costs relatively low. By making the right investments today, Austin can not only secure its energy future but also play a crucial role in the transition to a cleaner, more sustainable energy landscape.</p>
<p>My power goes out every single time it rains</p>
<p>Honestly hope the intentions behind this aren't malicious. Money is the root of all evil.</p>
<p>Would like to see more incentives for home battery storage / virtual power plant capabilities. What about Grid Enhancement Technologies?</p>
<p>I have solar panels. I would like to see solar panels added to all new housing and commercial building construction if properly sited. I don't think sustainable energy sourcing should be an option that anyone pays extra for. It should be the norm as we get away from fossil fuels (as quickly as possible.) That said, my house was built for gas, and so the oven and heating system (which is fairly new) are gas. What incentives are there and how feasible is it to move away from gas in a home built for gas?</p>
<p>Require apartments buildings to install weather stripping and other things to make apartments more energy efficient.</p>
<p>Na</p>
<p>Build more generation and storage to accommodate hotter weather and EV adoption</p>
<p>No</p>
<p>"Reducing carbon" is the biggest scam being pushed on mankind. You have ZERO effect over the world's carbon. "Follow the science" not the carbon credit/ESG/NWO scams.</p>
<p>Seems like we are 100 years behind.</p>
<p>I am not a home Owner!; Not @ this Time1; Not @ this Time!</p>
<p>Feels like the could be more consideration to renters and the perhaps more limited, feasible options</p>

<p>Stop pricing gouging us. I have literally not changed my electric usage all summer long with my thermostate set at 78 during the day and lower at night from 10pm to 7am per my doctor's recommendation due to asthma. Yet somehow my electric bill has fluctuated up into the \$200 range from the \$100 despite no difference in use, the difference was the outside temperature and you price gouging me. I'd like to know why a bitcoin mining farm gets millions for using less electricity yet I get a higher I was even in the hospital for an entire month this Summer and somehow my bill was in the \$200 ranger whil minimal electricity was being used because no one was in my home. I don't need to contribute to your portfolio, you all have more than enough money to not screw me and the either members of this community that have to have utilities.</p>
<p>let's focus on keeping the ██████ electricity on in this city, please. Both at my business and at my home it has been a shit-show of the last couple of years.</p>
<p>Remove profit motive. Utilities should be operated for the good of the community. Businesses should absorb higher cost based on level of profit; cost to community.</p>
<p>Increase the scale and variety of rebates for energy-efficient updates: newer HVAC systems that won't be strained, insulation of attics.</p>
<p>Fix your infrastructure the fact that Texas is as bad as a third world country with rolling black outs is ridiculous</p>
<p>Natural Gas is the cheapest form of power generation. Quit being so woke and use common sense.</p>
<p>We need to go as hard and bold as we can!</p>
<p>Just as high a priority: Reliability-Power is generated from resilient sources that can operate in a variety of conditions.</p>
<p>Build another nuclear power plant and don't pull out. Tell the water Dept to start desalinization too. These are both long term plays and needed.</p>
<p>No.</p>
<p>Prefer more Natural Gas generation</p>
<p>Stability is 2nd most important, then environmental and cost stability last.</p>
<p>Give me some good incentives to upgrade old appliances, give you control of my thermostat, and improve the thermal efficiency of my home.</p>
<p>None</p>
<p>Improve incentives for battery systems that compensate at high demand periods.</p>
<p>no</p>
<p>This survey is 100% biased toward AE goals to maximizing profit, before and throughout any transition, without adequate regard for life, health, people. Q2- all are top priority. Q3-is to get</p>

<p>response AE wants, transferring responsibility to individuals instead corps making best decisions for life.</p>
<p>This is a desperate and disgusting attempt to push an agenda that will do nothing but hinder the people of Austin. Residents of this city should not be forced to pay more money for energy usage all because the city council members so desperately want to align themselves with this self righteous belief that they're contributing to "greater good". You will do nothing but make it life less affordable for your residents.</p>
<p>We are all affected by the reliability of the Texas electrical grid. Until that is fixed and reliable, we will not be able to ensure electrical delivery during peak demand times. ; See comment below b</p>
<p>Not at this moment. But the survey is flawed. Your question about paying more for an increase in carbon-free energy lacks perspective. How uch of an increase are we talking about? I might pay a lot more if the increase were 75% and nothing for just 5%. ; Not now</p>
<p>More options to choose from for resources</p>
<p>Until the City ceases the mindless pursuit of growth at any cost it is going to be difficult to solve our energy problems</p>
<p>Yes, customers believe we are paying higher prices for a private system that is not as reliable as the national grid to line politicianS' pockets. And those politicians take actions to penalize citizens who generate extra power to sell back to the grid. Fossil fuels line pockets of politicians! Citizens are sick of lies and corruption!</p>
<p>N/A</p>
<p>No</p>
<p>I live in an apartment, so many of the choices are not mine to make. Also where I lived before, electricity was triple what it ls here. As long as I have enough money for living on, spending money for electricity doesn't seem like to much to ask.</p>
<p>no</p>
<p>Cheap, affordable and reliable energy is essential. Especially in Texas where summer temps can get very high.</p>
<p>Offer a cash benefit for back feeding solar energy into the grid. At the moment it's a bill credit, the additional insurance costs of solar panels is not insignificant and I would like to actually size a system to backfeed into the grid to offset this cost at 100%. This would do more to incentivize solar panel installation than anything, tell me you will actually buy my power allowing me to recoup the costs of my system in a reasonable timeframe and I will put solar panels on my home very quickly.</p>
<p>Do whatever you have to do to keep the power on. It is humiliating personally and professionally when the power goes out so frequently.</p>
<p>I can barely pay my bill right now as it is.</p>

None
Stop trying to make your citizens change when you are not willing to put in the necessary efforts to make austin comfortable in all weather.
Please keep energy cost affordable!
Please fix the grid!!
Require new apartment complexes to have solar capability
Reliability is all I care about. I would pay more simply to be guaranteed service.
Community battery storage
It's early stage but Geothermal seems incredibly promising especially for denser areas.
Off peak EV charging rates? When? How with smart meters you should be able to know when Sony is using a 10kW charger and provide off peak rates without a seperate submeter
The price question creates bias and undermines the need for a shift in energy for the longevity of the community.
If you guys want to go green, build nuclear, not solar and wind that isn't reliable
It's sad that this survey says nothing about advocating for more nuclear energy and speaks volumes about the delusional mindset of those who continue to insist on more on-shore wind and solar.
Since living in Austin for 13 years. Austin has had the least reliability compared to other cities I've resided in the past. Please focus on vegetation management, reliable sources of energy and not renewable. Thank you
no; no further comment
Do better
no
You already hide b.s. local taxes unrelated to power on my utility bill like the transportation user fee. I wouldn't pay you You want to fix your power problems? bring in nuclear energy. The safest and most sustainable mass energy production method in history.; If you want to fix your power problems you need to invest in nuclear energy it is the safest and most sustainable mass energy in history
Please help the public and community implement solar generation and other renewable generation methods
The resource generation plan update presentation was very clear and informative.
I was left without power for a week each of the past two winters. Whatever u do, plz give me power to heat my home during winter.
More nuclear if possible.

No
Discount for medical oxygen Concentrator
We just signed a contract for solar panels on our house. The AE rebate program helped us find a good vendor, I think.; We just signed up to install solar panels, and the AE program helped us pick a good vendor.
Based on 40 yrs running Silicon Valley engg consultancy, world's largest wind controller mfg my customer, I can tell you wind and even solar are NEVER going to replace fossil fuels. Nuclear best.
Not at the moment.
Sounds like a stupid waste of my tax money to send out survey, interpret the results and pretend to have a plan. Cost increase is the plan and we all know it will happen. Leave Austinites alone and let the do gooders build a compound of energy efficient bs someplace else.
I have already installed solar
no
I request city of Austin and Austin energy to investigate first converting residential individuals to net neutral carbon emissions. I propose reducing the amount of energy used at the residential homes will increase the cost of fossil fuels used in the wholesale generation of electricity.
Seems good. WOuld love info of the results and next steps
Do not see that the trees have been trimmed away from power lines, to prevent a power outage like last year. We should also have a secondary source we can get additional energy, as most other states have in place
Stop pushing ideas that are not feasible and charging the people for them.
Hi
I feel like a majority of power and water consumption is bri g used to cool and irrigate large commercial buildings and grounds. I would like to further controls placed on the biggest users of our resources. Thank you
We are just renting but its gotten so expensive.
The big problem seemed to be lack of maintenance of powerlines and neighboring trees
We need a constant energy source at an economic rate. Wind energy is not acceptable, optically it is horrible, birds are dying daily and the equipment does not decompose and creating a tremendous environmental impact. Wind energy and the federal subsidies must end. We live in central Austin and 2 out the last 3 winters we have been without power for 5 days plus in the freezing cold. This is a life a safety issue and very costly to our family. What happened to natural gas fired power plants? They work and save lives.
100% carbon free please

Home solar is great if it is managed by Austin Energy. The current system where homeowners pay and then hope to recoup those costs do not work for anyone.
Change the tier system to one that offers incentives to use power in the evenings to take pressure off the system during the day. Incentives for people to do laundry, run AC, watch TV, use dishwasher in the evening to help the power grid during the day. As of now, there's no incentive to do so.
None
none; no thank you
I hope that Austin Energy maximizes the environmental sustainability of its operations and energy asset portfolio to the greatest extent possible.
Charge high users of electricity more - DONT ██████ PAY BITCOIN FARMERS & USE THAY MONEY TO FIX THE ██████ GRID
Keep costs lower
Thanks for asking; No
I request city of Austin and Austin energy to investigate first converting residential individuals to net neutral carbon emissions. I propose reducing the amount of energy used at the residential homes will increase the cost of fossil fuels used in the wholesale generation of electricity.; The survey portion on demographics following this questionnaire didn't work for me.
Not really sure this is an issue one municipal owned entity can solve. We need more electrons on the grid. We need out last built generation facility to not be 30 years old.
Reliability would have been second on my list of priorities
-
KEEP THE LIGHTS ON AT AN AFFORDABLE PRICE
I rent and am not in a position to change appliances, add solar panels, participate in a community solar program or weatherize my home. All I can do is adjust the thermostat and we've kept it at 78 degrees every summer since moving here 7 years ago. IDK what else we can do.
As a renter, it is often difficult (or impossible) to make changes that would improves sustainability. Incentives should also be offered to landlords, who are less concerned about energy costs given that they typically do not cover energy bills but are responsible for infrastructure.
Please join the national grid. Yall are stupid for not being part of it.
I am disabled & on a fixed income. I conserve energy in every way I can, and I can't afford to get solar. Until the last 2 years, I never saw the serious issues with the grid that there are now. Seems the grid is failing from either old age or lack of maintenance, but the problem needs to be corrected without gouging residential customers while businesses have lights shining 24/7 on art deco buildings downtown. If there is a shortage, then everybody needs to do their part, including businesses.

interest free loans to upgrade AC, Heating, wall Insulation, windows,
No
Keeping existing power grid functional and in good condition should be the highest priority. Using alternate power sources should have a realistic implementation plan and not the only source.
I have tesla batteries. If I use them during peak times, it costs me extra money because I pay for the generation/use at full fare but my batteries are not 100% efficient at storing energy. Please give me an incentive to use my batteries during peak time instead of a punishment.
Reliable and cheap -
Keeping utilities is vitally important with subsidy programs for people who cannot pay so they don't have to choose between food/health and utilities
Austin energy should look into putting battery storage at customer premise as VPP at no cost to customer. Grid leveling and emergency backup power for TX winters now.
We need more reliability
No; We need to double down on nuclear.
There are many fees on my monthly bill from AE that are not well explained. Please be more transparent in your explanations.
In response to question 4, I'd be willing to do more in my home but I'm a renter as are many people living in Austin so some of the options aren't necessarily available to us. But maybe a campaign or drive to push things like weatherization and/or energy efficient appliances for homeowners/landlords could be more promoted or some sort of incentives offered to encourage. So as tenants we have some options to contribute beyond controlling the thermostat and being subjected to high energy bills as a result of to how poorly or how well our apartments/homes are insulated and since there's not many other options to heat or cold proof our homes.
No
Solar for Austin Families Please ; No
None
Austin Energy needs to do a much better job of (1) being able to do true rolling blackouts if needed as in Feb 2021 (2) proper vegetation management to avoid issues seen in Feb 2023 (3) overall better crisis management and communications; both were pathetic in our previous 2 events
you should have a selection on renting or homeowner. I rent an apartment so I can't buy solar panels and do all those energy saving options. I'm at the mercy of the apartment complex.
We already have solar panels on our house, but would be happy to get more if it would be useful.
No

Please hire and train more people. I bought a Tesla battery in February and it was July before Austin Energy could get us on their schedule.; Please hire and train more employees. I purchased a Tesla battery in February this year and it was July before Austin Energy got us on their schedule.
With the politicians currently running the state I have very little confidence that anything will be done to improve the situation for consumers.
I would be willing to give more toward carbon free energy if I did not feel like residential consumers are already being charged more than we should.
As a PhD chemical engineer, having a dozen US patents, I know that politicians are lying to us about climate change. I also know you will dismiss my comments. We are putting people at risk unnecessarily as clueless politicians (non scientists) dictate ridiculous policies. Please stop this nonsense. . . ; As a PhD chemical enginee, I know that climate change is a hoax. Please stop this insane waste of resources. .
Thank you
It isn't always up to me to help this cause because I live in an apartment complex. I think there needs to be heavier coordination with apartment complexes in order to reduce carbon emissions and switch to renewable energy sources.
Keep the power on.
No
24% of my bill is aggregation of various fees. Please do something about that. Thanks
Make sure to let people know about what resources can help if they fall behind or are falling behind looking for resources.
N/A
I still have trauma from Winter Storm of 2021. AE did a crap job of keeping people, who weren't on the rolling energy/blackout, in the know.
We need to keep the cost as low as possible.
The grid must be expanded and weatherizes so we customers do continue to experience outages multiple times a year.
Exploring alternative methods for energy production.Gravity Batteries systems Oscillating wind generators
we shouldnt have to worry about the power going out every time we have a hot or cold day
None
What good does it do when city and state control every energy move and ask us to cut back.

<p>I am not sure why City of Austin is not making all new buildings have solar panels on the roofs... to reduce strain on the grid. Its an easy fix when amortized over a period, the increased cost is negligible and leads to a win-win situation.</p>
<p>Grid Resilience should be AEs top priority. Going green is important but so is keeping the lights on. Both can be accomplished simultaneously</p>
<p>no</p>
<p>No</p>
<p>Austin is the 3rd world city of texas.</p>
<p>No</p>
<p>Energy costs are already too high so we should not change anything to be more expensive.</p>
<p>Let's crowd source some nuclear power</p>
<p>No</p>
<p>There are multiple crucial flaws in your plan: for one, in order to "continue" providing reliable energy, you have to provide reliable energy in the first place. As long as ERCOT exists, I can't trust the reliability of my energy sources or, for that matter, the sustainability of those sources. Texas needs to stop pretending it could feasibly secede from the US and just invest in actually reliable infrastructure that can support its population. Once again: this is not a matter of individual responsibility. This is a matter of government (and, unfortunately, corporate) responsibility. Treat it as such.</p>
<p>Green energy is a waste.</p>
<p>Stop wasting money on green energy initiatives that reduces reliability, increases costs, hurts consumers, and does nothing for the global climate, with China building coal plants.</p>
<p>Np</p>
<p>I don't think Austin Energy should be subsidizing customers!</p>
<p>Why do I not get a yearly rebate for my nest thermostat when you can change my temperature anytime you want?</p>

It is outrageous that your survey includes a question that implies non-fossil fuel energy must be more expensive. While this may LITERALLY be true, in the most literal sense because of infrastructure, etc etc, Do you know how damaging it is to perpetuate nonsense like this? Like, carbon-free will cost more money FOREVER? That's simply not true. I find this survey incredibly irresponsible - please don't imply that things worth doing MUST come at some cost, especially to the consumer who is obviously not going to want something where we have to foot the bill. Does the utility not get any credits or tax incentives, or other financial benefit from these efforts? The utility refuses to do anything that adds expense? It must all be passed to the consumer? So many questions, and a simple survey like this will lead people to jump to conclusions, and provides zero context. Way to support your own agenda, I'm sure you'll get exactly the 'facts' that you need to support the plan: "Well we asked people and they didn't want to pay more, so what can we do?!?!?" I put \$0 in my response because you must do better and not politically position this issue. Do you send a survey every time you rate hike and ask people if they're ok with it? Can you include a question that asks if people are willing to live here in 20 years when the temperatures render this state uninhabitable? I'm furious at the one-sided nature of your question. Shame on you. I'm so sad for all of us. Please do better

Require that apartments upgrade their appliances and A/C to a higher level of energy efficiency. Require more aggressive tree trimming to prevent downed power lines.

I'm a senior on low income. It's very hard trying to pay these high prices. I have suffered all summer with my Thermostat on 81 degrees.

Keep solar prices paid to the customer on par with what AE charges for grid energy. Too many taxes, fees, surcharges, etc. that makes grid every costing much more than generated solar power.

Do not raise our utility costs one damn cent on this plan

Please don't charge us more for extra stuff. If you're trying to lessen your carbon footprint how about charging ERCOT or all the oil rig companies. You know the ones that have caused Global Warming.

Haven't read it yet.

Please, please reduce the amount of coal that is used to generate my power, and increase the use of renewables.

Stop killing the birds with overpriced wind turbines. We need nuclear power!

Please sell AE. Please, please. We could pay-off the city liabilities and have a utility that is just a utility and not a social program.

Wind power, vertical turbines like those used in Scandinavia on individual homes should also be considered.

<p>I, along with MANY of my neighbors, talk about how we are in disbelief that your company is spending so much time and effort on these initiatives when your prices have risen to unethical and unaffordable levels. If there was any other option for a utilities provider in Austin, you'd be loosing customers hand over fist. The price increases are outrageous and that should be Austin Energy's NUMBER ONE FOCUS. LOWERING RATES. Not this. It's a slap in the face and your leadership knows this is not what people want their utility provider focused on. PRICES NEED TO COME DOWN ACROSS THE BOARD.</p>
<p>Upgrade & stabilize current before any investments in "green"</p>
<p>Please stop using power from the Fayette county coal plant</p>
<p>Not at this time.</p>
<p>I want to pay for the power but not for all the non power related activities the city is founding through the company</p>
<p>please provide greater transparency with regard to which residential users are protected from rolling blackouts and which are not.</p>
<p>It should not cost so much to get solar at home, Some of the huge subsidies that go to fossil fuels should go to help make solar more affordable. We NEED it in the summer. I am not going to spend \$25K for solar. It should be EASY to get solar.; Solar should not be so expensive. Some of the huge subsidies that go to fossil fuels should go to making solar more affordable for normal people. In the summer we NEED solar.</p>
<p>Natural gas is an affordable and clean energy source. You should consider adding more to the energy portfolio.</p>
<p>I believe that we need to build more plants to keep up with the extra demand that will come from electric cars.</p>
<p>Please Tell ERCOT to upgrade their system to meet the modern demand.</p>
<p>you need to make it more affordable and have a programe for senior citizens ; make it more aforable for senior citizens</p>
<p>there is no mention of what we think big businesses might do to assist, but i guess this is a residential survey</p>
<p>No</p>
<p>Make businesses turn off lights and signs when not there. Do not cut the tree trimming budget ever again.</p>
<p>What will this cost current customers?</p>
<p>Please use the money I am already paying and reduce your profit margins. Lower your costs for customers as well</p>

nope
There is no climate crisis. Stop wasting money on windmills and solar. Increase the coal-powered plants or nuclear plants
I do not want to pay for a crypto currency company to take a break during high peak times. Those companies should be required to hav their own generators and use other power sources- solar for example.
no
none
Given the brutally hot summer we experienced this year and the ice storm of 2021 where loss of power caused over 200 deaths, it is imperative that provisions are made now to ensure we don't lose power during any unprecedented weather event. Lives are at stake. I appreciate the daily email reminders to lower use during peak times but it still feels like the grid is in peril and caused undue stress. Emergency back ups are imperative
None
forget the eath saving BS and focus on saving customers money - ex the INSANE amount of money you all spent on labeling all the trucks "smoke free" who cares about smoking...do I need to see that on all the trucks....NO I DON'T - keep up the good work on the rebates and such! That is very helpful; forget the eath saving BS and focus on saving customers money - ex the INSANE amount of money you all spent on labeling all the trucks "smoke free" who cares about smoking...do I need to see that on all the trucks....NO I DON'T - keep up the good work on the rebates and such! That is very helpful; Sorry, there was an error processing your response. Plese check your internet connection and try responding again. If you continue to receive this error, please refresh the page.
No
No
Do absolutely everything possible to LOWER cost for the consumer. If anything whatsoever increases my cost I do not want it. The environment is the LEAST of my concerns.
Austin Electric should look into thermal electric generating or safe nuclear power investments
Net metering solar would be great
n/a
Abundant and Reliable energy are essential. Low carbon is nice, but will take time and money.; Abundant and Reliable energy are essential. Low carbon is nice, but will take time and money

<p>I think prior to increasing prices and getting more money from your customers to afford this new plan, you should do an internal review to increase efficiency and limit excess bureaucratic inefficiencies (EX: excess over-paid management/director positions) to then utilize those saved funds to do the right thing. Instead of getting more money from your clients, make sure you are efficiently using what you currently get, then ask for more money if needed; I'd guess your \$\$ need would be greatly reduced.</p>
<p>Nuclear needs to be part of the discussion if you want to be taken seriously.</p>
<p>I appreciate that Austin Energy offers optional solar and wind programs. I've been a satisfied and proud user of the wind program for years.</p>
<p>Careful consideration has to given to the future and climate change. We are not going to be able to sustain gas driven power sources much longer in the face of the changes (cold and hot) that will continue to require more energy. People will not be able to afford energy prices that continue to increase much longer either. Planning for the future must be done smartly and cautiously. Good Luck!</p>
<p>Hace 4 meses mi recibo subió un 50% y consumo lo mismo o menos.</p>
<p>As a residential customer, I would like to see the government buildings/offices install solar panels, conserve energy, etc before you force the responsibility on businesses and home owners. We need to stop spending so much money or make it so that individual residents are allowed to be not hooked up to the grid if they can provide solar for themselves.</p>
<p>Sustainable clean energy should not cost us more if solar is now cheaper than fossil fuels. The City should trim the spending waste (like free shwag give-aways at outreach events) and put every spare dollar into building solar-panel shade structures over busy shopping and transit areas.</p>
<p>Please lower the costs. My single-family home is about \$500 per month and it's destroying my budget.</p>
<p>I have a residential battery storage system at my house. Create a VPP or other program so that I can sell the power to you when you need it most to help us both out. Battery systems currently have no economic benefit for homeowners due to lack of time-of-use or net-metering.</p>
<p>Update your infrastructure and power production so that it can better supply the larger demand that's clearly needed since you keep begging your paying customers to use less energy</p>
<p>no</p>
<p>Stop raising rates.</p>
<p>Time of use rates are preferable than remote controlled thermostats</p>
<p>I'M ALL FOR "GREEN" ENERGY AS LONG AS IT DOESN'T COST MORE THAN FOSSIL FUELS AND IS NOT SUBJECT TO WEATHER AND IS AS RELIABLE AS FOSSIL FUELS. OTHERWISE, STICK TO 'FOSSIL FUELS', SPECIALLY CLEAN BURNING FOSSIL FUELS LIKE NATURAL GAS. THNX.</p>

NUCLEAR
Enough with this ESG BS. Make power.
No
Stop letting companies waste
It is not clear to me why battery storage with solar can only be used for emergencies. It's a huge investment for being used once or twice a year. Why not allow batteries to be used on a daily basis?; No
Weatherize the grid properly. Incentivise home solar panels. Seek out more wind power, perhaps even off the coast. I know most these are out of Austin Energy's hands but it is fruitless to make lasting change from the bottom. Action must be taken by the government, which will never happen..
I already have solar panels on my house. It's up to you to provide consistent reliable electricity at an affordable price. You had a great failure to keep trees trimmed around Austin during the past ice storm
CLEAN ENERGY; WIND AND SOLAR
Tree planting (and nuturing to maturity) must be implemented throughout the City. Every 10th parking place (lots, streets) should be replaced with trees to shade cars, buildings, and people. And for carbon sequestration.
The cost of electricity or my electric bill has increased tremendously. Austin, TX electricity is getting too expensive for apartment living!; Austin Energy electric cost keeps increasing and increasing every year. Ridiculous!
I think this is long overdue...I would install solar panels if I weren't living in an apartment.
Customers want affordability and it should be Austin energy who foots the bill for improvement of environmental friendly upgrades to our system. Work with the government for funding. Customers are already paying WAY too much for electricity.
Nuclear energy is not technically clean since it produces highly toxic and problematic radioactive waste. Thank you for prioritizing other forms of renewable energy. We are members of the community solar program.
nope
I added solar panels to my home in 2015. Since then, Austin Energy has twice changed the fee structure to lower the amount of reimbursements for solar energy production. You currently charge me for energy I produce as part of the whole home production. I don't understand why you do this. You should only be basing my bill on how much energy I used or produced from a net perspective. It makes the billing simpler and easy to follow. Instead of encouraging people to go with solar, you have discouraged them by increasing your costs to those with panels. This is not right. You need to revert

<p>the most recent fee structure on fuel costs to be scaled based on how much energy I use from the grid, NOT how much my panels produce.</p>
<p>I did install solar panels on my home. Why are homes limited in the amount of electricity allowed to generate?</p>
<p>Reliability is first priority; cost is second priority.</p>
<p>Reduce executive pay for every outage, large or small.</p>
<p>I would like to see our state government change it's grid policy by creating connections to other state's grids for a more flexible and robust system.</p>
<p>Invest in Nuclear, not these un-reliable forms of energy.</p>
<p>The one source of electric power that is reliable, safe and carbon free is nuclear power. Wind, solar and hydroelectric generation is overwhelmingly dependent upon weather conditions.</p>
<p>Why is it that we already pay an astronomical amount for our kilowatt use and then we need to pay half of our bill AGAIN as a community amount for maintaining your buildings? Y'all overcharge and underperform.</p>
<p>No</p>
<p>Camp Mabry always has power when we have list ours was off 8 days.</p>
<p>we need less breakdowns of the grid during winter storms or extreme weather conditions</p>
<p>I think Texas should dedicate large amounts of dry, hot acreage for solar farm use. We get lots of sunny days and could produce more than enough clean energy to power the State.</p>
<p>If yall are worried about the environment, get another nuclear plant online. Simple as.</p>
<p>No</p>
<p>No.</p>
<p>I would really appreciate it if all or some of the covered parking at the airport had solar panels. Seeing that massive area of potential solar farming seems like an obvious addition. Those roofs should be generating energy, which would allow the City to show all the visitors of the airport that Austin is a "Green City"!</p>
<p>Hope it gets done at no cost to us I can barely pay my electric bill now I am always late.</p>
<p>Reliability from multiple sources is the most important</p>

<p>This is a biased survey and will not reflect the true feelings of energy customers nor the responsibilities that Austin Energy is not taking. You are taking advantage of families and profiting off suffering.</p>
<p>Keep the power on and affordable for all income levels.</p>
<p>No; No!; There is too much to say, do not have the time right now.</p>
<p>Not go up on rates</p>
<p>ERCOT needs to use its resources with ANY accountability. Raising rates, building more coal/gas plants, not fixing the grid isn't sustainable. They have billions of dollars, use it to help Texans, not their own pockets.</p>
<p>We obviously need more information about options, costs, and Austin government plans to help ensure widespread participation in ways to reduce carbon emissions related to electric power generation.</p>
<p>Please do not swing wildly into alternative power that is more costly to consumers. Perhaps manage large office building and the incessantly cold temps in empty buildings vs. asking people to regulate their home temperatures. Please use common sense and don't overtax us.</p>
<p>It's important to have a combination of energy sources and test the new ones out first before diving 10000% into ONE source without having reliable backup bc there are always failures and people suffer from plans that are not well thought out (ie not having a plan b when things fail)</p>
<p>provide better electricity buy from customers with residential solar.</p>
<p>Making our electricity reliable and affordable are important. I'd do solar but it would take too long to see the benefit. I keep my AC at 77 in the summer and 65 in the winter. It's 2023 for crying out loud. Why can't you keep the lights on when it's hot or cold!!!!</p>
<p>N/A</p>
<p>No.</p>
<p>A need for a back up plan in case of severe weather conditions like the winter storm in 2021 /23 and the prevailing hot temperatures in the summer.</p>
<p>We need reliability! I'm often terrified that power is going to fail. Fix the grid.</p>
<p>We need more transparency. Why do rates increase in certain months? Where does that money go? I want to know how my money is being allocated when I suddenly am in tier 2.</p>
<p>The infrastructure needs attention too. Adding car chargers and other electrification will strain resources in neighborhoods. I've experienced it first hand;</p>
<p>I support nuclear energy but it gets lumped together with solar and wind in this survey. I'd pay more for nuclear, especially modular.</p>

Focus on reliability and availability, especially during summer months and weather event. This is much more important than carbon footprint.
Low cost and reliability is far more important than any "green" or "low carbon" fads. You need reliable baseload power generation to make sure your customers have cheap and reliable power. Remember you work for us and that's what we want.
There is no excuse for us to lose power when there are freezing temperatures outside. It is insane to continue to worry about losing power. You must do something.
Commercial users need to pay their due.
Residential customers SHOULD NOT be asked to reduce our thermostat or unplug our lamps at home when we are not the main strain on the power grid. The corporations and plants who put the most demand on the grid need to step up. And the grid needs to be redone to handle the new normal of climate change impacted weather. This is not an US problem, this is a systemic problem that should not be put on the individual customers. And we CANNOT see another increase in prices. We can barely afford rent as it is. The corporations and the state can find a way to fix this without handing the huge price tag onto the already suffering consumer
If I added solar it would be just for my residence would not sell back to city because price is too low
n/a
Sustainable power sources are necessary investments. It'll be costlier long-run to ignore them or underemphasize them.
I think the city should require solar panels as a condition for issuing building permits- either commercial or residential. This technology has become cheaper in recent years and it should just be factored into building costs for a new house or new business.
I am extremely energy conscious. I almost never use hot water, run the AC rarely & only when temp is 101°+ for more than 3 hours in a row, etc, yet my previous bill was almost \$90. This is \$30 higher than it has ever been and I know I used exactly the same energy as in previous summers. This is a massive rate hike that seems completely unreasonable for people who are budget conscious and environmentally focused.
N/a
Nothing
Thank you for what you do
We isn't Tesla's VPP being looked at like they're doing in Houston and Dallas? Also, there's insufficient energy storage allocation in your plan.
No

<p>We have lost our collective minds with this green energy madness. We have abundance of cheap carbon energy which is highly more reliable than solar or wind generated power. These sustainable power sources are heavily subsidized and cannot be affordable at all when the subsidies evaporate.</p>
<p>We need to take a look at nuclear and step down our reliance on highly unpredictable solar and wind</p>
<p>Better solar incentives</p>
<p>Help ERCOT fix the grid!</p>
<p>Na</p>
<p>I am limited by having a very meager budget and already do what I can to reduce my use.</p>
<p>Of the current sources of energy, coal seems to be the one with a carbon footprint. Not of all affordable and RELIABLE energy in all types of conditions is most important. I also note that there isn't any note in what I read for the increasing need for energy as thousands of Apts, homes and business are added annually to our community. Future plans need to be described in detail</p>
<p>No</p>
<p>We have Tesla Solar Roof and Powerwalls. Wish you supported Tesla Virtual Power Plant program.</p>
<p>Demand businesses to participate in this plan to their full extent as COA residents are being asked to.</p>
<p>Do not end the coal and nuclear generation contracts we currently have</p>
<p>None of the apartments are built to code, so it's hard to *be* energy efficient in the first place. I already hate how much I'm paying, but it's going to go up either way and I'm going to be mad either way, so please prioritize infrastructure and green energy because a busted a/c on an awful grid won't make a bit of difference if we set the entire world on fire trying to shave off a few pennies or give oil CEOs more bonuses</p>
<p>n/a</p>
<p>I already have solar panels, energy efficient appliances, and weatherized my home, items selected in question 4.</p>
<p>For question one, all of the options are of high importance. I believe that green energy is most important as climate change continues to significantly change our environment, including affecting other issues in the same question, such as power continuing to be available in all types of weather & fluctuating prices.</p>
<p>We need a community solar plan that makes financial sense for customers. Reach out to [REDACTED] to find out more</p>
<p>No</p>
<p>No</p>

<p>I seriously doubt your ability to generate sufficient energy to meet demands during severe weather. The city keeps blindly approving building permits for huge projects while you and ERCOT twiddle your thumbs.</p>
<p>Would add solar but home is shaded.</p>
<p>already engaged in the 4 above and enjoying lowest energy bills in neighborhood! However, I am concerned for challenged seniors who live alone like myself who need assistance securing fuel for generators for warmth and medical equipment during power outages in severe winter weather. Maybe it could be identified with the Austin's MVR so you know it is going to seniors who really need help if they have been able to lay by a generator? And sierious sincere KUDOS for all Austin does for us seniors♥; Ms Judy L Mittagalready engaged in the 4 above and enjoying lowest energy bills in neighborhood! However, I am concerned for challenged seniors who live alone like myself who need assistance securing fuel for generators for warmth and medical equipment during power outages in severe winter weather. Maybe it could be identified with the Austin's MVR so you know it is going to seniors who really need help if they have been able to lay by a generator? And sierious sincere KUDOS for all Austin does for us seniors</p>
<p>No</p>
<p>Texas has become known globally as one of the largest wind and solar producing state. We should not be struggling with power stability around this city.</p>
<p>none</p>
<p>I want to stop worrying about not having electricity.</p>
<p>We should consider nuclear power as a long term constant power source to replace fossil fuels. Other countries have proven its safety.</p>
<p>why did Ausitn Energy send power generation to ERCOT during URI when your customers ha no electricity and now chargi customers for increased fuel charges? customers should hve received over \$70 million in credits not increase in costs.</p>
<p>Another cold winter is coming and we are worried about another q021 situation making sure energy fleet and workers are prepared for ice is top priority</p>
<p>I'm tired of the costs going up, it needs to go down.</p>
<p>In such a severely hot climate it is absolute BULLSHIT for you to force residents to change the thermostat. I'd prefer you get the conservation needed to protect our power grids by enforcing regulation within big businesses.</p>
<p>It is and has been evident the climate is changing, for the worse. Over the last three years obvious trends in the winter and summer months have emerged. Planning for these demands so no one has to live without power, even if purchasing resources from other grids is needed. Planning is the key.</p>
<p>Why would carbon free energy cost more? Wind and utility scale solar shouldn't have a cost premium</p>

If it is not reliable and cuts off in extreme heat and cold then there is no plan that I am really interested in unless known and continuing issues are fixed.
No
Y'all shouldn't have used randomization logic on the Q3 list
I feel I am doing everything I can to save energy short of putting solar panels on the house. I have a very energy efficient home and the cost and ROI just do not work.
We already have solar panels
Is there a way for austin to reach autonomy regarding energy production so that we don't have to rely on ERCOT?
Nuclear
Turn over all positions of authority managing the AERGP and support alternative political leaders that are actually interested in progressing our energy future.
I want Texas to connect to the national grid so that we can move on to the urgent task of sustainability.
I have very little faith in Austin Energy. Maybe it's time for privatization. No, I'm not a Republican.
Current kWh charges, all tiers with passthrough charges included, exceed solar rebate rate. AE receives payment for every self consumed locally generated solar kWh. This is very broken. VoS needs a rethink or passthrough charges need to drop off bill.; Jim MottCurrent kWh charges, all tiers with passthrough charges included, exceed solar rebate rate. AE receives payment for every self consumed locally generated solar kWh. This is very broken. VoS needs a rethink or passthrough charges need to drop off bill.; VoS solar rate < passthrough + all tier costs. Self generated and consumed solar costs homeowner money!!!
No
ERCOT and Austin Energy should be ashamed of how poorly you have worked to create a reliable power supply to Central Texas. The system seems like that of a third world country. How you guys do not feel ashamed after sending so many of those alerts? You are abusing the fact that consumers are not well informed of the reasons of your poor performance. The Texas grids should be connected to the national grid to facilitate balancing emergency requirements. Also, utility companies should pay to have the required power generation reserves to deal with spikes in demand. Also, you should demand from generation companies that they invest in winterization of their facilities (including fuel suppliers). You do not need these surveys to do your part because you very well know what are your failings. You are passing your issues to consumer and that is totally unfair.
No
None

My bill has increased dramatically over these last months. It's very unpleasant. There should definitely be other energy companies in Austin not just Austin Energy.
None
Please explain in much more detail the issues with the Fayette power plan, including the issues created by Austin owning only a portion of the plant, and what the proposed plan for eliminating this coal burning plant, which I think we all agree is the dirtiest of the Austin energy electricity generation facilities ; I need more information about all the issues related to the Fayette plan, and proposals as to its interim operations, and how it can be shut down completely; Have refreshed page and answers 4 times, and I keep getting an error message.
All for affordability. Climate protection and sustainability no; All for affordability. Climate protection and sustainability no
My concern is cost reduction above all
N/a
,
Keep it super cheap or ditch this plan. Everything is too expensive!!
Costs are currently unreliable and very expensive compared to many other places I have lived. Price per month is not related to how much we use electricity and is therefore unpredictable. Every month is a surprise that exceeds our budget.This system must not be well managed.
no
Eliminate coal as a source of power generation
Would appreciate ERCOT not turning my power off
I don't trust the C40 cities agenda, nor the UN's input on the policies of the US federal and state governments
I'd like to see technology advance so it's not just thermostats that curtail during peak cost periods.
Already have solar panels; I adjust my thermostat during demand response, but am frustrated by that as a policy response to poor ERCOT management
By putting a new tax on EV car owners, that discourages people from making better sustainable choices. They should be rewarded and not be punitive.
Decker Lake is an important community recreational asset and although I am in favor of retiring the power plant I would like to see the lake maintained.
NA
Plan wise and efficiently,affordability will count

Don't add any additional fees to my bill.
i've lost power in my neighborhood 5 times this year, you are not very good at your job
Explain the changes in energy suddenly increasing late in the day. What causes that? Why can't it be scheduled earlier or is it out of your control - like the wind?
All new homes and rentals should be built to use less energy
No comment. Would like to have the city work on direct potable reuse and reclaimed water for irrigation as well!
Why do we keep building condo towers if the grid can't accommodate the demand we already have? [REDACTED] off with the fake concern.
Austin Energy goes out with ANY variation in weather/trees untrimmed
Increase the value of solar and consider net metering
I have lived in 5 US states and TX is by far the absolute WORST in so many ways. Austin Energy can't handle winters or summers. It's a joke and the TX government needs to fix it ASAP. I'm moving out of the state in a few months because of how terrible it is here.
Austin needs to continue to find ways to shelter people from the crazy price swings and outages that have been happening in the state
None
Thanks for asking! I hope things can improve.
Reliance on renewable energy like solar and wind led to lower energy availability during the hot months, per ERCOT notifications. Please rely on reliable sources of energy such as nuclear.
Your solar energy buy back is unfair, you are discouraging people from investing in solar.
Austin Energy has a role to play in demanding better service and advocate for consumer needs to ERCOT and the state government. I hope that responsibility is taken seriously.
The rush to exit fossil fuels can be an economic nightmare. Thoughtful, planned, and cooperative transitions are essential....
Why would our power generation plan not include hydroelectric? Hydro is very clean and efficient. Also, why is 'storage,' i.e. batteries, included as a generation source. Batteries generate no power. Lastly, too much emphasis on intermittent power generation (wind and solar) is a bad idea. Let's make sure we don't create a problem by rushing too fast to be carbon free. Less carbon is plenty good enough.
Wind and solar are not reliable. Make sure we have a reliable energy source

<p>Stop burning coal at the Fayette County Power Plant in La Grange, TX. My mother lives in La Grange and I hate seeing that thick, billowing smoke coming from the smoke stacks when I drive into La Grange. It is not healthy for the residents in the La Grange and surrounding areas and coal significantly contributes to global CO2 emissions. Burning coal is NOT in line with what Austin proclaims are their sustainability goals for the city. Those goals should extend to all areas of Texas and beyond, not just Austin.</p>
<p>My house is old and not weatherized very well. It needs to be easier to get that done</p>
<p>Your questions are basically not valid. Why wouldn't Austin Energy seek to reduce it's carbon footprint within the revenue model it already has? Why can't the source of energy be reliable, at stable prices from the most carbon neutral sources. I am concerned that the issues this plan addresses are not new and the utility has done little to develop solutions that meet al the crditeria.</p>
<p>Get off ERCOT and join national grid.</p>
<p>N/A</p>
<p>I am tired of spending \$30 worth of electricity to pay \$90 on my bill. I have no other options for electricity, and these high costs make it harder for me to feed myself and family.</p>
<p>Increase solar credits for residential solar panels</p>
<p>NO; None</p>
<p>Businesses that use excess electricity should be punished.</p>
<p>No</p>
<p>Securing facilities so that it makes it difficult for bad actors to cause shutdowns should be a priority.; Protectiong the power grid to make it more difficult for bad actors to shut down the grid should be a priority.</p>
<p>Energy storage to eliminate peaker plants would be cost effective and green.</p>
<p>Sustainability requires greater reliance on nuclear and natural gas, and less on solar panels and wind turbines, which make electricity too expensive.</p>
<p>BUILD MORE NUCLEAR!!!!!!!!!!!!!! It's the future and it's cheaper and cleaner than the current green-washed "low carbon" bougie virtue signal.</p>
<p>I wonder what the affect of low-voltage devices will have on demand? Will they displace higher-voltage devices that do the same thing?</p>
<p>Businesses that use excess electricity should be penalized with significantly higher rates.</p>
<p>You guys are [REDACTED] for making a survey. Fix the [REDACTED] grid and get the [REDACTED] out your ass. I know it feels good but ya gotta do work sometimes. ; [REDACTED]</p>

I don't think it is you that can make it reliable. It is Ercot, is it not? The solar panels had to be removed from my neighbors house in order for them to sell. This implies that solar is costly and the benefits are only there if you live in that house over a long period of time.
Businesses are constantly lit up INCLUDING THE AUSTIN ENERGY BUILDING IN MUELLER at peak hours. Prioritize dropping energy consumption from these businesses and stop pushing the responsibility on individuals and families. Hopefully you can pull your heads out of your asses and stop [REDACTED] over the residents in preference of the corporations.
You also should ask retail business (who constantly keep their A/C and lights on 24/7 like the Porsche dealership on 360 and mopac) to be energy efficient!
I already have solar panels on my roof, 5kW array.
Keep cost down period!
Lean harder on business conservation! One Sunday in August the temps hit 110, despite ERCOTs urgent message to conserve, many businesses in the Domain had their doors propped open. This wasteful practice (observed all over Austin) should receive a fine. Offices with thermostats set to 68 in August is another example of standard practice. Effective conservation cannot happen with only residential customers sacrificing. All users should share the burden of reduced consumption.
Rather than asking customers to pay more for sustainable and reliable energy sources as the electric business causes death and trauma to Texans, makes customers feel they can't rely on Texas' electric grid, ERCOT sending out reduced multiple traumatizing texts/emails/broadcasts, while some Texas businesses get discounts and electric companies/individual stakeholders make millionaires... let's reduce the greed.
Additional solar incentives would have the largest impact on consumption and therefore cost and therefore affordability
Na
N/A
Why aren't we building more nuclear powers plants, instead of the false power of wind and solar. Which both are more hazardous
The priorities question is focused on generation, which is only a fraction of the power system's issues. Reliability is largely dependent on the distribution grid, which has nothing to do with me as a consumer and everything to do with compelling responsible management.
Please seriously look at making sure we have a stable system. We shouldn't have to have conservation alerts every day for days on end.
Please stop raising our rates. It is killing us financially.
No
Open up the market so we can choice our power supplier

every time with any excuse you search a way to get more money for the costumers ; Every time you search a way to get more income and profits
No
I would like to see more use of renewable energy
If reducing carbon emissions is a good thing then why does it have to include additional cost for the consumer? Isn't there a solution where sustainability is on par if not cheaper than the current energy resource generation?
The goal of any electric utility should be to provide 1) reliable energy at 2) the lowest practical cost. In that order. Period.
Make rolling black-outs fair. They should roll across the city, not just in the central areas. The last time we had them my electricity stayed off for days--no rolling, just off.
Don't know enough to comment.
Individual responsibility should not be relied upon to solve systemic issues. I believe that we should allocate appropriate funds and resources towards providing a resilient and sustainable grid.
Leadership should be modified when goals are not achieved. Less politics and more capability based leadership.
Current "green" generation energy technology is neither efficient or environmentally sensitive. Current renewable technology (wind and mass solar) destroy wildlife habitat and kill thousands of birds and bats each year. In addition, the energy needed to manufacturing wind and solar generation equipment is not offset by the power generated by said equipment, and environmentally responsible disposal of wind and solar generation materials is lacking. The idea of "green" or "renewable" energy production might make urban dwellers feel better at home or driving to the supermarket, but is not actually better for the environment.
Wanting to take part in a green energy program is no excuse to making energy costs way too expensive for the average Austinite and the reliability & safety of the Austin power grid is definitely in question.
Use of coal generated electricity by Austin's electric utility is unconscionable in light of climate change. Austin electric should do the following- 1- max out renewable; 2- stabilize renewable power with nuclear; 3- Eliminate coal fired electricity; 4- phase out gas fired electricity
After the Freeze and summer energy alerts due to not enough wind, I really don't want to hear any more about additional carbon-free energy generation until you've shored up the baseload capacity and made the grid reliable again.
I am very concerned about the strain put on the Austin electrical system during the recent extremes in temperatures that I think are only going to become more frequent.
I would like to see more trees planted to help with CO2 emissions. ; Yes plant trees in Travis County.


I have NEVER paid so much for my energy bill. 1bedroom, 1 bath at \$137/month. Is an exorbitant amount that I don't even have much control over bc I rent. Apartment complexes should be required to participate in solar panels, weather proofing, etc.
Nothing I can think of
Please do NOT increase more the already extremely high prices. You're killing us.
No
Add more battery storage to supplement available energy when wind power is lower.
Get rid of COAL!!
N/a
Not having power during the freeze was really challenging and scary. I lost water during the process as well and had no options but to evacuate with dangerous road conditions. I'd appreciate if Austin Energy can prioritize weatherization of facilities to provide reliable power.
We need cheap and reliable energy
I already added insulation to attic 2021
I was subscribed to demand response, but was frustrated to have my thermostat go from 78 to 84 degrees. I feel there should have been consideration for the fact I generally keep my house warmer to lower my energy use.
Raise the rates on rich people who don't pay their fair share of taxes. Like our corrupt leaders.
Keep and put more dispatchable resources in your mix
Your unattractive net metering policy and rates make solar payback period non-viable, or I would have installed it by now. Fix this.; Your net meeting policy and rates are unattractive or I would have installed solar by now. Fix this.
We need to start building more nuclear power generation in Texas and re-engaging with the broader national grid.
No
Move forward. This is the time to focus on sustainable power generation.
I keep getting error trying to submit my survey.
Besides cost reliable energy is high on my priorities. We have to have reliable power. The green projects do not supply this.
no; no more feedback

Quit raising your prices it's out of control. All of that extra money is being funnelled into white male politicians hands and none of your so called initiatives will yield any results until we demand to have our power on the main grid.
Current cost are too much, yet you increased again 😞; Currently cost is too high for energy yet you ask for another increase in God
Remove from politics, fossil fuel corporate influence.
A solar program to help residence with costs of solar, upgrading windows and insulation would be very helpful and have longer term protections for the community ; Based on previous comment - I would edit it to say an Energy sustainability program—- would be very helpful with costs for installing solar, upgrading windows and installation. The cost of living in our city is ballooning and hurting the average income earner who owns a home.
Thank you for doing this! I'm new to Texas (formerly NY, then IL) and it's wonderful to be in a state and municipality that asks citizens for feedback.
i think you miss the point about vastly improving community understanding of outbclimate emergency.
It does feel like the small residential neighborhoods are not the problem, largely properties seem to be consuming exponentially more resources to keep large homes cooled, lawns watered.
Wind and solar are not reliable in Texas due to our weather patterns.
Would also pay more for better communications staff during emergency situations
Solar panels are the single worst investment I've ever made. I wish I could give them back and get a refund.
the rates and price hikes are out of control. we should not pay more due to instability in the service.
No
These gas prices are too damn high
I support a prudent, blended, phased approach to implementing cleaner energy. But not at the expense of affordable energy. Inflation is taking a toll in all areas of the middle class and policies that impose additional costs, specifically around cheap energy, destroy upward mobility and the middle class.
Fix our energy system
No
Ask Corporate Owners to install solar panels.
No
Would love to hear more about any ideas and/or incentives to help with reliability and efficiency

Clean up the solar repayment mess. Making a profit from MY investment in solar disincent me from wanting to participate.
Hydrogen generation with carbon capture
I fgrid is not reliable, what's the point?
Texas needs a reliable grid, the current state is unacceptable!
I'd like to see no coal and natural gas used. ; I'd like to see no coal or natural gas used to produce energy.
No
Another fee increase is ridiculous! If I could choose my company I would drop COA.
Why are you guys not able to deal with texas weather. How many millions of dollars have yall wasted . It's absolutely mind blowing how unreliable you are
Change the energy pricing tiers to reflect actual usage amounts at lower level pricing
I already have solar but many do not. Getting more people to install solar would help.
NONE
Stop geoengineering our weather ! That would definitely influence the grid
Reliability and instability need to be addressed.
need a better grid ; need anew grid or new company besises city
Survey is built in a bullshit way such that question 2 is framed in such a way with the answer choices that Environmental Sustainability will appear not important. Next to reliability and pricing, of course nobody will chose sustainability, but this falsely makes sustainability look like something consumers don't care about when you are only listing 4 factors to rank. 3 of which are essential for our power to even be functional.
I'm all for carbon free energy to save the planet but your prices have skyrocketed in the past year and I literally will not be able to have electricity in my apartment soon if you keep adding more and more fees. There is a monthly fee that goes to the police dept who do not even come when called so please do better
We need more fossil fuel generators to back up renewables because they are not reliable
No
Be honest with the rate payers about the ability to be totally green
Keep up the drive to cleaner energy that protects our environment for the future of our children, animals, and planet!
Please facilitate residential solar systems. I don't know how to set it up.

we have solar panels and the amount austin energy pays for our generation of electricity is low in my opinion and seems to be going down. We are not happy with how that is handled.
Need freedom to choose a provider ; Freedom to choose providers
Reliability in extreme weather events is the most important thing -- right now Austin Energy and ERCOT are not meeting this most basic mandate in that respect. Any other considerations, including sustainability, need to take a backseat until the basic reliability of energy on the grid is improved.
the 2030 plan is not based on science - its based on politics masquerading as science.
None
The production of wind & solar energy equipment is damaging to the earth, in addition to being unreliable.
You should consider not charging more to seniors on fixed income
What about nuclear energy? Time to do it.; Forget about climate change nonsense
stop wasting money on non-profit projects
Increase positive feedback from existing solar power users. We hear lots of complaints from neighbors that Austin Energy swindles users wishing they never installed them.
Already do most of the steps to conserve
N/A
Transparency
Produce more green energy, nuclear power, sell excess to other power grids.
Charging more for green energy is dishonest. Shame on you.
Austin's cost of living is rising quickly and we have many struggling families of color who cannot afford their electric bill. Please stop the greenwashing and just stick with what works. Agenda 2030 is a scam no matter what you rename it to.
Electronic costs have been increased to unmanageable amounts. Going from \$150 a month to \$700 a month is outrageous.
I keep getting an error when I try to submit.
I am grateful for the energy assistance program
How about nuclear?
I do feel reliable energy sources includes some reduced carbon energy and some reliable (in any conditions) natural gas

<p>Demand reliability and grid protection. Invest in nuclear / natural gas and only supplement with wind/solar. The constant insistence of wind and solar for 'carbon reduction' is going to lead to rolling brownouts and grid emergencies. Reject these attempts and genuflection to 'climate emergency', helps no one and costs us dearly.</p>
<p>Promote and fully maintain Solar and Wind farms, and installations of Solar/wind equipments at residences plus businesses. They can take care of electrical demand, not need fossil/nuclear/etc fuels</p>
<p>yes! i want to get a generator because I cant depend on ERCOT to make sure I dont lose electricity. My neighborhood always goes out and is always one of the last to be restored. BUT MY STREET DOESNT HAVE GAS even though there is gas literally across the street from me. I cant even take care of my own infrastructure because no one will put a gas line here. It is just wrong if I cant be given consistent electricity. I had a pipe freeze in 2021 and this year was my electric was out for a week. Please help us! thanks</p>
<p>Climate change is not important</p>
<p>Abundant, low cost, reliable energy is what the people need to live healthy and productive lives. Nuclear and natural gas generation should be the top priority for energy production.</p>
<p>We have solar panels on our roof and have had for 12 years. We have foam insulated our house, we have low e windows throughout the house and solar shades. Your reimbursement per watt for solar panels does not incentivize people to have solar panels.</p>
<p>Please switch to net metering. There is zero financial incentive to get batteries at my home</p>
<p>Retain and increase nuclear power reliance, retain gas-fired generation, and phase out all reliance on coal.</p>
<p>4 hikes by the end of the year... enough already</p>
<p>My main concern is cost to electricity consumers. My understanding is that both wind and solar are not a good source of base load power as they are not that reliable. Storage of electrical power is still not that good or can be done at reasonable costs. Also concerned about rate payers dollars being diverted to pet community projects rather than maintaining lines and equipment and ending up like we did in the last ice storm. Not discussion on how rate payers will know how their overall rate compares to others in the state.</p>
<p>Invest in nuclear for reliable, clean energy.</p>
<p>None</p>
<p>Maybe politically difficult, but reliable baseline power (nuclear, in particular) needs to be an important part of the mix.</p>
<p>People with solar systems are being shortchanged on the dates at this time and that really needs to be addressed to incentivize further adoption</p>


Build more NG plants to provide clean power.
Affordable times for washing machines, pool pumps and hot tubs to run; Costing \$1200.00 month more to live in Austin than two years ago. Help; Costing \$1000.00 month more to live in Austin in last two years
co2 #1. comfortable #2, cost #3
The solar program as it stands today is punishing those of us that have invested in solar in an attempt to make a positive impact on the environment and lower our bills.
Fossil fuels > "green energy"; Natural gas > "green energy"
what a rip off for an unreliable service that is price increasing for no additional benefit to your customer
It's GOT to be done!
No
Don't fall into the trap that wind and solar will work. Nuclear power is the only reliable green energy.
Austin Energy and the City of Austin are a joke. One reason why people are leaving.
Perhaps you should hire recent college grads with ideas on how to effectively deliver affordable energy that provides stability
It would be really useful to actually have some concrete goals instead of "continue this program" or "study the feasibility of this/that" I understand not wanting to box yourselves in but it's a little hard to see exactly what you are going to do here
Get pricing down!
Please put more incentives for residential and commercial property solar installation. Way too many roof-tops that could be helping supply clean energy to the grid.
N/A

VoS needs to be increased to offset the max tier pricing, or the plan needs to change to net metering if you want more adoption. Charging customers based on what they pull from the grid not what the total usage is will be required to create an appropriate incentive for solar adoption.
Please change the value of Solar system to net metering to lower the cost of solar and help new installations to better help the environment.
You guys need to get this figured out. ERCOT is just a scapegoat.
I am not a fan of getting power from wind. It's not reliable. We always have grid issues in the summer & winter.

Please stop asking me to save energy when there are empty businesses and buildings all over Austin that are not doing the same
Please just keep the cost down and make it harder for the power to go out
██████████
I believe that global warming is such a massive threat, and the rate of reduction in reliance on fossil fuels is so slow and unacceptable that we need to consider additional nuclear capacity as nuclear options become available. ; Nuclear should be considered for additional baseload generation if it can get us off of fossil fuel generation faster.
No
Don't believe the WEF and all of their nonsense.
More incentives for well designed and insulated buildings. Reward good energy-use behavior.
Let us use our own energy generated from solar panels instead of having to sell it back.
The city should move ahead with solar power generation of its own, regardless of what the state does. Solar is safer for migrating birds and bats than wind.
Families are struggling to pay for necessities because things are so expensive. I don't think the average Austinite cares more about how much their energy bill is over what source their energy comes from. Please don't raise the cost of living on us.
Alternative energy is the way of the future. Let's get on that horse and ride it hard.
Support net metering up to XX kWh fed back.
Commercial big box stores should be required to install solar panels to offset price breaks and parking lot heat gain
...
Use more nuclear and petroleum sources. Stop using wind and solar. Nuclear and petroleum based power is better, cheaper and more reliable. "Green" energy is a joke.
It's hard to want to pitch in as a customer when rates have increased sharply and we're still paying the price for ERCOT's decisions
None
need continuous baseline power
While I find this a noble effort, I am positive this will end up being a political cluster flop and accomplish little and be very expensive
Flatter rate hikes. Diversify investments and energy types

Consider offering subsidies for residential emergency generator purchase and installation to help mitigate your increasing use of unreliable energy sources.
N/a
Austin energy needs to get off fossil fuels as soon as possible, reducing carbon as fast as possible until then
na; Not at this time.
Get on the national grid, Ercot will kill more people during the next freeze.
more renewable generation!
Energy prices are already too, too high. Pls do nothing to increase consumer costs.
I live in a older apartment complex that is not very well insulated and has very old appliances...it's all I can afford and must be considered
Sell electricity for lower price for overnight car charging
Help people that are on Fixed Incomes More
Prioritize incentives to minimize likelihood of rolling blackouts
In an apartment I have less control than when I owned a home
It's already too damn expensive. Nuclear is the clear option. Let's get it done. Or require all new construction of single family and multi family to be self-sufficient, insulated to R40 and LEED certified
No
It's not residential responsibility to help with any generation portfolio when the existing portfolio is such an embarrassment.
\$ incentives for solar
No
Normal people can't afford price increases. Let's get another Nuclear plant or two in TX and resolve the grid issues for good.
Attach the Texas grid to the rest of the U.S.
██████████; Regarding question 4: my house is already insulated well and I am already using energy efficient appliances. I think it gives the false impression I don't care for that by not checking them, but they are already in place.
Would need assistance completing the efficiency improvements listed above. ; Would need assistance completing the efficiency projects listed above.
Go nuclear; Nuclear energy

Help cut through red tape and offer help in having solar panels with battery storage installed in our homes.
This summer was just a taste of things to come. We need to ensure that energy is being responsibly sourced and provided to the customers that need it. No credits to giant corporations for reducing demand—make them find ways to make their operations more efficient. Don't reward them for being energy hogs.
not yet
Power is a basic need. For those of us on a well and with a pool when the power goes out we have no water for drinking/washing and run the risk that our pool equipment will freeze and cost us thousands to put right!; Power is a basic need. For those of us on a well we have no drinking water when the power goes off
You'd better find additional sources of reliable power pretty quick. Wind is not reliable. Neither is solar.
Several vague & "loaded" questions. This is a Demand: Hook up to the NATIONAL GRID!!!!
I live in a condo community. I'd be willing to have solar panels but the whole community must agree
I already have solar panels on my house but I would be interested in backup power capabilities
I don't believe that we can do anything to affect climate change and anything that involves a carbon neutral footprint is just big govt trying to be more controlling.
This hot summer was a Pearl Harbor moment of clarity for me. Our middle class family could absorb a \$16-20 per month increase without too much disruption, but if the increase were higher, we would tighten our belts.
The cleaner the power, the better
I already have solar panels, all electrical appliances and weatherization. The city should require all new building permits to have solar. The city should encourage and have incentives to make residential battery storage more possible when power goes out. The state needs to wake up and modernize the grid, put lines underground, and encourage public transportation as well wish electric mass transit.
NA
Power outages are hard on personal equipment. Keep that in mind.
Please take effective action to avoid another February 2021!
The power supply adjustment is killing my budget.
We should join the energy thing where we can get energy from other states
Please do what you need to in order to ensure residents and businesses consistent and reliable electricity. Especially during inclement and potentially disastrous storms.

N/A
It already costs way too much, while other cities have options and are able to choose a co-op rather than pay to one monopolistic provider
Utilities our critically important. The cost of utilities seems to go up and up. I worry about those who cannot afford the price increases.
no
We should be using nuclear energy if we care about the environment and want to reduce our carbon footprint
build nuclear.
More reliable, renewable energy sources. Less ERCOT. Less fossil fuels. Less isolation from national power grids.
Nope
Increase the income limit so more seniors can qualify for weatherization assistance program.
Thank you for your help!
no
I have batteries and yet AE doesn't have virtual power plant program to leverage my capacity like Houston and Dallas do. You should allow tesla Powerwall and Solar customers to sell power back to the grid at peak times
Free or very affordable Solar panels to all homes
Greater incentives to participate in energy rush hours, perhaps with a sliding scale for those of us who consistently keeps thermostats at a certain temperature during those times or throughout the year
Why don't you offer a way for people to use solar panels and contribute energy to the grid when they have excess (which is the same time of year when ERCOT says we have to conserve). Wouldn't it make sense to allow people to provide energy from solar panels on residential buildings to the grid?
Strengthen distribution network. Seek or create more power generation through plant construction and/or participation. Texas should connect to the national grid. ; Strengthen distribution. Build or participate with others in power generators and access to natural gas. Texas should connect to the national grid.; Strengthen transmission. Build or participate in more electric generation. Texas should connect to the national grid.; Strengthen transmission lines. Build or participate in addition electric generation. Texas should connect to the national grid.; Yes; I see my comments below. Your survey is weird. I can't see it posted until I scroll.
The unreliability of our energy, since the big ice storm is UNACCEPTABLE. Actual work needs to be done to help our city & state.
Embrace nuclear

I'm unsure how renters can contribute to Austin's energy portfolio
Carbon footprint is not a priority. Energy reliability is most important. Before 3 years ago we never had issues with the power grid. The issues started when the city/state started to move to green energy.
None
Na
No
green energy is hugely important ; green energy is important
Stop Austin Energy's contributions to the City of Austin general fund.
I rent an apartment so therefore am unable to do certain contributions to the energy plan.
It's difficult to have an opinion on luxuries, like increasing renewables, when I'm paying absurdly high energy costs and the state grid is unreliable.
During ice storm we could not due rolling blackouts like the rest of the state due to not being able to take the hospital grid down, this needs to be considered as well, that the plan works properly for the whole city
I live in an apartment, so the things I can do are limited.
I encourage Austin energy to keep finding new ways to partner with customers via distributed local power generation and conservation. The old model of a top down centralized system will not meet the needs and demands of the future. production, energy reduction,
no
Need for power that does not go off frequently
Return to Office efforts are incredibly wasteful. We need to stop asking average working residents to make changes and force companies to change. Close unnecessary office spaces. Incentivize this!!!

None
Not at this time. Thank you.
I'm a renter so have no choice to add solar panels or other power saving plans. Will do my part but owners need to work on it too.; Survey glitch; X
No
As a renter, there are things that I cannot control. I would love to use better insulation or solar panels but do not have that option in my apartment.

Focus on providing affordable, reliable, cost-effective energy plan not random carbon footprint nonsense.
N/A
None
No
Re: Q2, all of those things should be very inoperable to leadership. Placing them in priority order should NOT mean the last on the list is unimportant. ; Very important, not inoperable!
AustinEnergy invest in nonprofit electricity generating system to supplement purchasing power from the ERCOT scheme.; no
We need more nuclear. Even if it won't be online by 2030.
No
No
N/A
Stop the foolishness of trying to generate power from unreliable sources and work on cleaning up coal and Petroleum based generating equipment.
Please do everything you can to keep the power on
Nuclear energy is stable, low impact, requires little land usage, and is proven to sustain energy consumption through crises, weather, and demand fluctuations. Taking more of our land for solar farms and ruining the environment with them and the wind turbines (which rot in landfills) is not a smart solution to "greener energy". Govt subsidies are all that prop these up.
I think y'all are doing a great job. And this is someone who had no power for a week during last February's storm. Thank you.
I live in a condo so have no ability to install solar or insulations.
Increase the amount of storage to accomodate all that excess wind and solar
Allow
None
NA
No
Texas needs to build new nuclear power plants. They are dependable and do not pollute the atmosphere. The technology is so much better now.
Stop charging higher rates.

COA is price gouging customers by increasing rates in the summer and winter.
Don't turn off my power when you have no clue how to turn power back on.
Na
Please don't be Austin and █████ up our power even more. Cheap and reliable, not expensive and dreaming of green.
My household is fairly financially comfortable, and would be happy to participate in a premium plan for solar panels or something that would allow us to contribute more to clean energy without burdening less fortunate households.
Reliability. Cost stability. Don't get too far ahead of the technology. Build more nuclear.
No
Less focus on situational power sources (solar or wind) and higher priority for resilient generation
Absolutely ridiculous that companies get money to conserve but is customers suffer. The past few years have been absolutely horrid AND add the unreliable grid. The stress of not having power is nonsense especially for what we pay. ; Get this done NOW. As far as I know nothing has been done to fix the grid and we are on borrowed time.
Stop scamming citizens. Why are we using the same electric carriers as we were using in the 1850s? We are all expecting Tesla coils. Energy should be free. Austin energy is scamming people out of thousands of dollars every year and you're not even reliable! We hate you. Your system will collapse soon enough.
Reverse texas energy independence
You made it through the summer. Good job!!!; you made it through the summer. God work
Yes trim the trees around the power lines and build new power plants.
No
Focus on nuclear and fossil fuels. Green is still way to expensive and unreliable
I'm in a condo, so it would be best if we all could agree on solar panels; otherwise it won't work.
Always surprised to see that renewable power sources are priced above gas & coal; I understood that cost of these sources was below that of fossil fuels.
I am a renter so solar panels etc. do not apply
Any plan on switching lines to underground? Seems like a prudent move. Expensive? Yes
The rates you pay ERCOT are outrageously excessive and unconscionable. I demand a full 3 year audit from an independent accounting firm. I would get my résumé' updated if I were you, and keep a toothbrush in your pocket.

COA needs to weatherize and find reasonable and reliable solutions.
I looked into putting solar panels on my house, but my house is not situated well for that. I am much in favor of reducing our reliance on fossil fuels.
All alt sources are env hazards. Old solar panels end up in landfills, wind impacts wind/weather patterns, oil creates smog. Go to nuclear.; Na
I have solar panels. Efficient window. Done attic insulation. Checked ducts replaced and sealed audit does me go good
Please add apartment/condo dweller considerations to the survey.
I was without power for days in Tropical Storm Uri. My priority is for Austin to redo the city grid so they can actually rotate blackouts and prevent extended power interruptions.
All people need reliable energy now. When other sources work, it will need to be at a good price and reliable.
It is ridiculous that the city of Austin has not used not used the existing site at Decker to build a new high efficiency gas plant. Any other decision proves that this all fake virtue signaling and has nothing to do with taking care of the citizens of Austin
Explain impact if actions taken
Extreme weather is something to consider for usage.
Using alternative energy sources shouldn't cost more if they come from natural renewable resources like solar or wind. The savings should be passed down to customers especially since a high amount of citizens live in apartments where we have no control over insulation/appliances. It would also make the grid more stable.
No thank you
Austin Energy needs to support generation from as many sources as possible. This includes natural gas, coal and nuclear.
Natural gas for power generation
KEEP OUR ENERGY WORKING. CUT TREES ON LINES. MAINTAIN TRANSPONDERS. WE SHOULDN'T LOSE POWER SO OFTEN
Having studied the climate hyzteria scam for over 10 years, and with 42 years as an environmental scientist, I find the climate hysteria a religious cult rather than a scientific endeavor. Build more gas fired, dependable power sources for us. The wind does not always blow and the sun don't always shine..
I want exact details of the pros and cons of this list sent to everyone

<p>More than willing to add solar panels that are subsidized by Austin Energy. As a residential customer, I'm paying more than fair share of costs - large businesses with tax free support should contribute more to energy costs (i.e., Tesla).</p>
<p>If you live in an apartment you have limited choices to do changes. I am a special rate customer, although I can't make readily change I appreciate when it is done. I dislike business owners downtown that keep their lights on at night, when ALL are asked to conserve for the GRID.</p>
<p>Another issue not mentioned in the survey is the inefficiency of older apartments and properties. Austin needs to stop handling slum lords with kid gloves!</p>
<p>Please make changes to distribution facilities to accommodate rolling blackouts. This would mean taking nonessential meters off of hospital circuits.</p>
<p>The grid fails in heat and in cold, this needs to be fixed.</p>
<p>No not at this time</p>
<p>Energy costs have increased sharply. I would like to see them return to normal. Also, some of the contributions mentioned don't really apply to me, because I rent. You might want to include that as an option, so that estimates of people's willingness to contribute are not misleadingly low.; My last response to this question disappeared. I said that energy costs have sharply increased, and I would like to see them return to normal. I added that some of the contributions mentioned don't apply to me, because I rent. You might want to include that as a response option, to avoid computing misleadingly low estimates of people's willingness to contribute.</p>
<p>Please stop upcharging for the Greenchoice program. We all know that renewables (wind & solar) are less expensive than fossil fuels. Austin Energy is disincentivizing people to make the switch by charging more for green choice.. It should be the opposite: more expensive to sign up for the "brown choice" option, Also Austin Energy needs to divest itself of Fayette once and for all. FERC rules allow the existing Interconnection Rights to be repowered from Coal to a combination of Solar+storage and possibly a conversion of one unit to gas as a compromise to LCRA. Plus the IRA provides a financial incentive in the form of tax credits, which utilities can now monetize, for new generation at retired coal facilities.</p>
<p>Time of day based rates and the ability to provide power back the the grid (battery) are interesting options.</p>
<p>Please require corporate-owned rental properties to update energy-inefficient homes. As these owners continue to dominate the buyer market in our city, they must be held accountable for their properties' impact on our climate. This is especially critical in a region like central Texas that is now, and will continue to be, severely impacted by global warming.; Please hold corporate owners accountable for energy efficiency in their properties. With our unreasonably expensive housing market, and increasing corporate ownership of real estate, they are critical stakeholders in our city's attempts at climate harm mitigation. Renters have little power to make efficiency or affordability energy modifications to our homes.</p>
<p>None</p>

Cut our cost
Better benefits for homes with Solar Panels
Quit spinning excess funds to Austin, invest that money and build more power plants. Decade behind on demand.
The constant request from ERCOT asking users to conference during the summer does not give confidence in the grid. Need reliability and environmentally friendly solutions. Thanks.
Clean energy; is that code for taking away coal?; no
Stop investing in wind. Stop investing in Solar until the free market can make it efficient enough to compete with fossil fuels. Nuclear power is clean and safe. Build nuclear plants.
No
If you do not stop with the abuse of your customers, we will start lobbying the legislature to reign in your abuse of Texas residents.
No
As a renter, I am significantly limited by the property owner as to contributing to generation. You and the city need to incentivize green solutions with landlords to improve and modernize their rental properties.
Trains instead of expanding I35
No
Reliable energy is the most important thing. The grid becomes less reliable when coal, natural gas and nuclear power are removed from generation. Solar and wind are not reliable, sustainable or affordable.
Carbon dioxide is plant food. Even with the slight increase from burning fossil fuels, the Earth's atmosphere is near historic lows of atmospheric CO2. Any lower, and most life on Earth can not survive. CO2 is a weak "greenhouse" gas. Water vapor is much more impactful. The cycles of the Sun determine the Earth's atmospheric and oceanic temperatures, and the affect of "greenhouse" CO2 is insignificant.
Prices have continued to rise for my electricity including all kind of added bills for community that has made it very expensive.
Reliability is absolutely crucial. It feels like we're living in a 3rd world country where we're now supposed to expect power outages for days on end twice per year (in the winter and summer seasons). This is completely unacceptable. Also, energy costs have SKY ROCKETED, this too is unacceptable. We need solutions, not excuses.

Reliability to ensure electrical power is maintained to ensure we have power required in adverse and demanding weather conditions. Power must be affordable and from varied sources . If we have to incur added cost to ensure these issues are addressed it would be a reasonable expense.
Thank you for keeping Austin at the forefront of renewable energy solutions. Because I own a condo solar panels are not an option unfortunately. ; Thank you for keeping Austin at the forefront of renewable energy solutions. I own a condo and cannot have solar panels installed.
Nope
Try to avoid state interference in the electric utility. Stop using the utility to fund economic development.
N/a
update the grid!
Realize most people are struggling with higher prices on everything in their lives.
No more energy emergencies.
I would like to see the Texas Grid become more efficient and cost effective by connecting to the grid(s) outside of texas
Stop disincentivizing solar through unrealistically low grid credits for generated energy
ERCOT is irresponsible, short sighted, and greedy. Rejoining the national power grid will solve most of the issues. as will diversifying into more solar
I do not support wef agenda 2030
Renewables are not economical and are unreliable
Add more natural gas power plants
Like other municipalities, AE customers should be allowed to directly use solar energy including from batteries without having to draw from the grid
In my decades of being a Texan I have never experienced a less reliable grid. Please modernize it and work towards reducing the climate change that adds to the energy demands.
No
Incentives for lower usage during peak time
Keeping the environment safe and stressing the grid.
No

<p>Those of us doing utility business since 1980 should not have to pay same as new customers taxing the grid from the unprepared utility companies. Certainly maintenance and routine upgrades should be part of older life long customers but the expansion from uncontrolled growth and ridiculous carbon savings should not. Here's a thought ... charge all new customers for the stupid wind and solar and charge properly the older customers properly for what they already paid for!!</p>
<p>Already have solar panels</p>
<p>Not at this time</p>
<p>I think you should concentrate more on reducing costs and less on experimenting on costly alternatives that may or may not be cost effective.</p>
<p>I have done everything checked in question 4</p>
<p>More energy storage and batteries to extend ability of solar and wind to provide energy, please.</p>
<p>Not at this time</p>
<p>Na</p>
<p>No</p>
<p>These are very reasonable updates that are trying to be implemented ; The resource updates are withi in reachable guidelines for successful outcomes</p>
<p>Austin needs to be carbon neutral ASAP I don't care what the costs are we are not leaving a world for our children if we do not do this ASAP</p>
<p>I left this field empty intentionally.</p>
<p>can we consider time of use billing and ways to encourage more residential solar. I would also love if AE could publish data from long term residential solar installation, so others can learn from what work best in practice</p>
<p>I already did Solar and y'all still can't provide power. You need to tell me why I've already spent this money to make things better and you've failed. THEN you need to tell us how you're going to fix it, in extreme detail. I'm not going to do any of this if Texas is still stupid after this vote. You're mostly preaching to Californians now, but I'm born and raised and you need to provide this information ahead of time and with our values in mind. Please see my surgery. ; This better be better than the solar program, dummies.</p>
<p>We have an abundance of sun, more solar programs would be great for the community.</p>
<p>any plan that leads to blackouts and brownouts is idiotic, no matter how much climate activists scream. Put some nuclear plants in places where very few people live and wait for wind/solar to not suck.</p>
<p>I am making my home more energy efficient. I could not do it w/o the rebates. I hope you programs are strong for the elderly and underprivledged.</p>

We want reliable electricity and not being gouged. We don't want your Agenda 2030 dystopia.
No
As a senior on a fixed income, raising a grandchild who is on SS survivors benefits it is very difficult to pay such high electric costs.
A mix of resource supply is necessary. Solar and wind can only provide so much reliably. Local supply grids can help. Battery units can help as well. More substations to reduce feeder lengths to improve voltage and reduce losses. I have more, but you have smart people to figure this out.
Why should I have to pay increased energy costs for windmill and solar generation when they don't meet the demand. Nuclear power is come along way and safe, clean energy and cheap. ; BUILD MORE NUCLEAR PLANS THEY ARE SAFE CLEAN ENERGY AND CHEAP!!!
I want reliable heating and cooling in Texas! We know our weather and our population, we should be better prepared!
Reliability, capacity, and cost effectiveness should be the priorities. Going green is a luxury when we have so many issues.
You have enough money. Stop acting like we have to pay more when its your incompetence that leads to out pathetic grid and dirty energy.
No; None
Please allpy any pressure you can towards encouraging the state to build new Nuclear Power plants. It is the only realistic solution to meet power demand and reduce overall carbon footprint.
Our home is already well insulated, we have efficient appliances and are conservative with thermostat setting. We need to have a stable grid.
no
Climate change is not being driven by humans. Carbon is plant food. Grow up and smell the agenda.
STOP USING EXPENSIVE WINDMILLS AND BUILD NUCLEAR PLANTS FOR CHEAP ENERGY
I think it's a shame to ask customers to pay more being that Austin Energy is constantly hiking rates and base fees.
No need to charge customers more. Use the profits you already make to ensure the system is reliable! It's absurd to ask "how much more I'm willing to pay" give me a break and get with the program.
Your job is to supply reliable power, not to force Austin residents to pay for particular political stances.
My bill has increased two fold over the last year. That is unacceptable. Please reverse that trend.
Pay more to residentially contributed solar

Reliable and Dependable power 365, 24/7. Because of your incompetence in this area, I have spent a lot of money on a back-up generator.
Austin needs more natural gas capabilities and ERCOT need to add more battery backup.
None; I would like to know what is the % impact on global carbon footprint that is realized by Austin Energy carbon footprint reduction efforts.
Stop price gouging during extreme temperatures! And weatherization would save lives.
none at this time
I don't like a high energy bill, I'm disabled
Update the service area with more resilient power transmission and generating capabilities. Contributed positive impacts to our states energy policy
join the national grid and stop adding any climate sources; join the national grip and do not add any climate negative sources; join the national grip and do not add any climate negative sources one second ago
Like solar panel program,
Competition
Keep cost low. Offer discount to those age 65 or above
It is a mess!!
I do not appreciate the threat of no power; I expect that plants will properly winterize, maintain in hot months the equipment and provide a safe working environment for their employees. I do not agree that Texas ought to continue to have it's own grid independent of other states. I respect the workers but not the administrators. They need to get it together! These are challenging times, however much has advanced in technology.; I believe I have shared all my opinions, expectations.
Have businesses turn off ACs and Lights when they're not in use, they use WAY MORE THAN RESIDENTIAL.
I believe that more attention needs to be paid to the problems with solar and wind such as the impact of the materials mined and the recycling of windmill blades before we commit to these being the main sources of our energy.
Atomic energy needs to be considered due to environmental impact and energy stability.
Prioritize EV charging in these plans! We need more chargers and smart charging schedules
keeping price low for electricity
It's past time for a major shift away from fossil fuels and, in the absence of leadership from the state, Austin will need to fill that void.

Please allow other companies to provide utilities to the people of Austin.
Austin Energy solar rebate pricing discourages residential solar. If we provide energy at peak usage, pay us for peak usage.
Our governor and legislature have assured us that they have the severe ERCOT problems under control. That is obviously a HUGE LIE. The grid reliability issue needs to be solved by ABOLISHING ERCOT and having Texas join one of the larger national grids. Texas nationalism died over a long time ago!
Net metering, time of use rates!
Already have solar panels would like to add more
We need to have more energy. I don't want to be asked to conserve energy during peak times.
No
I am being priced out of living in Austin because basic utilities, like energy, are not being provided, generated and distributed in affordable, sustainable ways.
We absolutely need an all of the above plan for providing power for Austin. I do not want to endure another 4 days and nights in freezing weather with no power or heat. We have to be pragmatic and practical with our power generation options. You don't invest all of your money in one sector of the market. You don't invest all of your money in small cap stocks.
No
I
I prefer a tiered rate structure to incentivize customers to use less electricity overall.
Rental properties must be properly insulated, so the tenants don't have very high bills to cool or heat the property. It is the responsibility of landlords to insulate their properties and the Housing Authorities to see to it that landlords do their part.
build nuclear. it's the only way to keep up with demand.
Promote the green choice option more
Please tie into national grid
Please continue to use the most efficient and cost effective option(s) to provide reliable energy to customers; NA; none; No I don't; no there isn't; NO; This is no feedback I would like to share.
Interesting that the biomass plant is listed, even though it is not operational. Shutting down Decker was a big mistake.
Nothing works anymore...

Simplify and speed permitting for battery backup for rooftop solar. The more building units that are net contributors to the grid the better we all are.
Make it actually affordable.
End privatized energy grids, apply a public fund for adding insulation to older buildings, lobby to pass laws regarding the amount of energy used by businesses (I.e. requiring them to shut off all lights after closing, increase the temperature on their thermostat after hours etc)
The recent Winter Storm which at my house caused a power disruption 1 day longer than when the state grid nearly shut down 2 years ago was as a consequence of negligence by AE in doing tree maintenance. The city skimming about \$115 per year from AE to supplement the General Fund is a complete shakedown of ratepayers which hampers the ability of the utility to perform its core function--generating power and delivering it to its customers in an affordable and reliable manner. Look to produce more clean energy close to Austin (install solar on Water Quality Protection lands, city owned facilities, public spaces like parking structures/a soon to be expanded convention center) to cut loss of voltage during transmission from far away locations of W. Texas solar arrays or our chip burning plant in E. Texas.
Business need to reduce/contribute more to conservation, etc. They need to pay higher rates to pay for more green energy and reducing to the carbon footprint.
Austin Energy's mission should be to provide the residents of the city with continuously available, reliable, and affordable energy rather than pushing ideologically-motivated green energy, the cost of which is astronomically high and will line a few investors' pockets while impoverishing countless others.; A Concerned Austin ResidentAustin Energy's mission should be to provide the residents of the city with continuously available, reliable, and affordable energy rather than pushing ideologically-motivated green energy, the cost of which is astronomically high and will line a few investors' pockets while impoverishing countless others.
Nope
No
For Natural Gas fired generation, I would like to see Renewable Natural Gas blended in to the feedstock
For number 4: In what ways would you be willing to contribute to Austin Energy's generation portfolio? I'm willing to do most anything but money is an issue. I want to insulate my home but I'm not able to pay for it.
Get back to reliable generation sources and stop trying to address a problem that isn't there.
Incentivize homes to get solar
Austin Energy has not been transparent or trustworthy in providing services to customers. Bills are extremely high even when services are not being used. ; Austin Energy is not trustworthy and has not been transparent in providing services to the community.

Austin Energy pays for solar installation for homeowners over 65.
Residents with solar power should be compensated at market rates for selling power to the grid.
Trim trees to keep lines clear
No
We almost froze to death in Feb. Trim trees and I don't ever want to hear anything about climate change. Climate has been changing for 1,000 of years. I pay a lot for power and I expect to get it. Why not work on keeping power on 1st. No solar, wind or anything takes the place of traditional energy.
no
No
Question #2 is a false equivalence question. It should NOT be, "are you willing to pay more for environmentally clean energy or keep it cheaper by using fossil fuel energy?"
Grid reliability is the most important factor. Generating energy from diverse sources including green clean is a close second. I wouldn't mind variable rates depending on demand (i.e higher rates on hot days) but would want them to be reasonable (at most 50% fluctuation).
no
I think ERCOT should have plans an facilities to connect and trade with the national grid
reliability is absolutely key
I would have installed solar panels two years ago if I would have been able to use the power I needed in power outages without sending to Austin Energy and still not having power at my home.; I would have installed solar panels if I could use the power in a power outage instead of sending to the grid.
I was unable to use my air conditioner thru these hot months due to my rent is so high and I couldn't pay to run it.. I only used my ceiling fans instead but my apartment stayed very hot and very uncomfortable but it was better then paying over \$350 in utilities
no
I'm all for helping the environment, but living is expense and people have families to take care of. The only way this can happen is if it's affordable. Commercial electricity has existed for more than a century and it shouldn't be this expensive. If you want to be revolutionary have clean affordable energy.
We still need fossil fuels
Prioritize winterizing the system, outages in freezing temperatures are not a sustainable way to live.
no

<p>I think businesses should contribute in raising their thermostats and turning off their lights. Every public building should have solar panels. And parks should too.</p>
<p>Please give us a reliable energy grid</p>
<p>I benefitted from the Weatherization program a couple years ago. Very grateful and my bill is lower and home more comfortable</p>
<p>Invest in more nuclear, solar.</p>
<p>Use more natural gas</p>
<p>Water harvesting is essential!</p>
<p>Stop the infusion/flow of Austin Energy profits into the general fund. This is revenue diversion.</p>
<p>The corruption is sucking every last penny out of the system. It's really pretty pathetic.; Just cut the crap and connect to the national grid.</p>
<p>The power outages of '21 especially and the other one this Feb were financially devastating to me- I had to stay in a hotel - which also lost power- and then have friends risk their lives to drive and come get me and my pets. I have small animals and they would have died at home with it being that cold. It is unacceptable to me that we went through that while buildings downtown blazed with light while no one was even in them. We absolutely positively CANNOT continue to have these power outages and "rotating blackouts", whatever that is. This is 2023. You don't see any other states going through this and most definitely not as long if their power does go out. Something is seriously wrong here. I simply don't have it in my budget to drop everything on a whim and pay for hotels, dragging my pets all over from place to place until we find somewhere that has power that stays on. Please please PLEASE make the necessary changes so that this doesn't happen again, I am BEGGING YOU!</p>
<p>Shouldn't you limit user growth? Meaning, if we can't sustainably provide stable energy to current users, why do we allow exponential growth and pretend it can be supported and sustained?</p>
<p>Stop being a pushover and grow a pair. You don't need to conduct a survey to know that carbon-free power generation is cheaper in the long run to operate but more expensive up front. Pony up the money or don't bother asking for my input. This is a simple thing to do that we've twisted into something needlessly complex.</p>
<p>No more comments</p>
<p>Please maintain excess capacity of natural gas and nuclear sources well beyond when wind and solar capacity is available. It is essential to maintain base fossil fuel sources well beyond 2030.</p>
<p>We need to be using renewable energy. We need to have reliable energy.</p>
<p>With the increasing amount of electric vehicles, I don't know that we can make renewables our energy focus. If the sun doesn't shine or the wind doesn't blow, renewables fall short. Additionally, the solar and wind are not resources at night.</p>

"green" energy comes with environmental costs that are not discussed and are only viable because they are subsidized and probably only "popular" because "somebody" is getting graft and excess profits. Natural gas is capable of generating the energy needed for a growing state in a reliable way with a smaller footprint. NO, I'm not a MAGA republican. Get "real" with energy requirements as opposed to drinking the koolaid of windmills that kill whales, etc.; In addition I'm an educated tradesman who was granted entrance into the physics program at UCSC but ended up choosing an economics degree...e.g. I'm not a moron and look at energy in a broad fashion of what's best for the whole picture

conserving during the day is not enough. the demand is much more playing catch up. and solar cannot meet those demands at night.

Let's prioritize by keeping our electricity on THROUGH any weather even some rain. Then focus on whatever.

No

Many of my groceries where spoiled thi; Many of my groceries where spoiled because of your negligence. It is crazy how you all have not been held account for all of the outages and inestability. the only ones paying the price is us and we have no way of saying no to these ridiculous high prices

Need to get solar more affordable for home owners

Please produce a credible study that proves that "wind farms" produce substantially more energy, with less negative environmental impact, than other sources

Please fight for more nuclear generation. And smart home EV chargers that are grid-connected.

you you suck

I am a senior on fixed income and maybe there should be a senior discount or exemption like we have for school taxes. Also I think that ERCOT should be hooked up to the other grids in the West and East particularly for emergency help which we seem to be having more and more.; I think a senior exemption would be helpful i.e. like property tax. Connect with other grids continue disc for wind green bonds

It would be great if apartments could start installing solar panels to offset grid energy costs while the grid could still shift toward more environmentally sustainable electricity generation.

The power at my house and in my neighborhood is unreliable at best. The two ice storms we had were debilitating. Priority to stabilizing the grid (particularly in my area) and making sure to prioritize homes that have been without power the longest is an urgent need and will save lives.

AE needs to be more proactive about embracing technology to load shift and leverage distributed storage. Home batteries should be incentivized to provide power back to the grid at peak time. EV charging should be incentivized to be off peak (like the pilot EV360 program). Right now the rate structure doesn't encourage any sort of time of use optimization either.

Before eliminating a steady source of electricity (coal, nuclear, natural gas, hydro) you should find another steady source. Replacing a steady source with an intermittent source is irresponsible and dangerous.
You need to build generation for days when the wind isn't blowing - and to take on the added demand of electrical recharging - please fill this with NUCLEAR
no
The city needs to evaluate all the old transformers in the old neighborhoods and replace the ones that are not solid. The volatility of the energy coming into my house is costing me greatly with a new AC unit. Two boards have gone out because of the fluctuation!!
Above all else, please make sure the power stays on in all weather conditions.
Na
Minimize blackouts by taking preemptive measures
We cannot afford high bills. Retirement has been very expensive this last year. Believing we can do this without nuclear energy or natural gas long term is not realistic in this area.
Yep
I do not subscribe to so-called climate change. Humans emit very little carbon. I would like to see evidence; certainly countries like China are contributing to pollution at a much higher volume/rate than the US. UN also said publicly that it was about the money.
No thank you
We are limited in our efforts to control our energy usage and cost since we live in an apartment.
I already have solar panels and 2 Powerwall batteries. These do not seem sufficient during 100+ degree days, when they only seem to supply about 40%-66% of my energy needs. But I will look into possibly adding more panels.; I already have solar panels & 2 Powerwall batteries. But they seem insufficient for my energy needs in 100+F weather. I may look into adding more solar panels.
One option offered was "Participating in a Community Solar Program" but I don't know what a Community Solar Program is
Preserve and protect the use of natural gas appliances.
I want a reliable energy system that has environmental sustainability.
None
No
We would love info on solar!
Err/a

No
So called climate change is a scam and you know it.
Too expensive to constantly worry about outages.
If you want innovation programs then lower your CEO and management salaries--don't force already stressed customers to pay for your pet pork barrel programs. People are stressed enough and can't take anymore spurious fees.; We are sitting ducks forced to pay a monopolistic energy supplier. Find other funding for your supposedly green programs. Leave the customers alone. ; Do not start new frou frou programs at the cost of your captive consumers. Put your resources towards getting us solar panels instead of smart meters.
Already increased insulation, solar not economically feasible given my electric usage, all appliances are energy star; Have increased insulation, solar not economically feasible given my electric usage, all appliances energy star; Keep thermostat 79 cool, 68 heat
It would be helpful to understand why the 2030 plan call for no new nuclear power. I think it would also be helpful to share assumptions around peer demand through 2030 and how that could change with population growth and a significant growth in plug in vehicles. Respectfully submitted.
The sun generates energy 5.5 hours, wind 8 hours; of course, that's if it's a sunny day or a windy day. Solar and wind have only contributed 4% to energy production. Our current need is for more than 30% increase. Only FOSSIL FUELS will provide the electricity generation that we need. Carbon dioxide is needed for life!!!! Stop the climate hoax!!!!
Making affordability the top priority ensures inadequate generation capacity and obsolete generation equipment. As a power provider, this would be an unacceptable stance.
No
The system is broken. Energy costs are very high yet the grid seems unstable and insufficient to meet demand. We can do much better.
These are things that should already be in place. You're a multimillion dollar company. Do better.
Nuclear option to generate power, let's discuss that option
Have you considered asking hospitals, and or businesses to reduce their intake of power to reduce the strain on the power grid? A hospital at 60° is ridiculous in the heat of summer, rather than asking individuals to reduce their power usage, would not it be better to ask businesses, such as hospitals, or grocery stores to lower the use of their store.
It's imperative that Austin Energy prioritize emissions reductions while centering equity.
more nuclear please
Austin is a great city that should not be corrupted by fake climate change and turned into a 15 minute city.

More coal and nuclear because we need reliability and affordability as our top priorities.
We have lived in 9 different cities 4 different states during our life and the utility costs in Austin for the past 23 years have been by an astronomical amount the highest utility costs we have ever paid. We have lived where extremely cold winters with zero or below temps almost daily between December and April and summer temps and humidity can match Austin's hot summers but we have never paid the utility costs we pay here. I recommend you really analyze why this is so and try to remedy this within your organization while still working on your climate protection plan.
Please fix the grid so winterstorms and heat won't affect the grid so much.
Climate Change is a myth. Don't let the hype sway you from making sound energy decisions based on PROVEN sources.
no
Nuclear
Time of use pricing
With as much sun that Austin gets we should utilize more solar power. Perhaps there could be incentives for those with large roofs to put up panels to feed the electric grid.
I think that it is ridiculous more planning has not gone in to anticipate the problems that we face now. City and state government are not stupid. The handwriting has been in bold red letters on the wall. Poor management and greed have put us in this place!;; I think that it is ridiculous that more planning has not gone into anticipating the problems that we face now. City and State government are not stupid. The handwriting has been on the wall in bold red letters. Poor management and greed have put us in this place.
Carbon reduction and sustainability are of paramount importance.
A steeper graduated price structure would be great; people who conserve should benefit, people who use a lot of electricity should pay a lot more.
No more solar subsidies
I want Austin to provide "cleaner" energy from what works (natural gas) but NOT no energy=battery backup solar energy???)
The more dispatchable generation the better to buffer price spikes and help Texas during peak power conditions.
There should be a balance of reliability, cost and carbon saving in that order.
No
Nuclear energy is the key to stepping from a fossil fuel heavy portfolio to a renewable portfolio. Current energy storage technologies do not allow for a full reliance on renewable sources. Please consider adding nuclear power to our energy supply.

Affordability is my number one concern, not for myself but for those with less who may not have seen or participated in this survey.
Grid sucks
Small, assembly line nuclear reactors based on thorium is my only favorite. Coal is least. Until nuclear I want natural gas.
Nope; Rrrrrr
energy bill is already very high, even though, I try my best to save as much as possible
No
The current pricing model is UNFAIR to solar owners. Why am I paying 12 cents/kwhr for solar I generate and get only 7 cents/kwhr back from AE? I should only pay on the net electricity demanded from the grid. Anything I generate and use on-site should not have a net cost to me. I already paid for the panels. I am willing to continue to upgrade my solar, but I may need to go off-grid and disconnect permanently to avoid the unfair billing practices.; There should be an incentive for V2H or V2G two way vehicle charging and vehicles. A little vehicular storage on the grid would make a huge impact to grid stability.; There needs to be rebates for high efficiency mini-split AC systems. These heat pumps have come a very long way and most DO NOT need backup for cold weather. I am not sure why these are not more common in Austin. AE should be promoting this technology, some of which comes with air handlers.; We need to co-locate CO2 sequestration loads at solar and wind farms. Having a variable load allows the site to be over-built with renewables. When generation is low, it is possible to dial back the CO2 sequestration load to match the loss of generation. This avoids the need for battery storage and presents the grid with a more constant source as seen by the grid. ; The City of Austin is promoting more density with tiny homes and garage apartments for helping to deal with a housing shortage. However, I am penalized in my utility bill because my one meter has two structures and two families on it. So I am always in tier 4 despite having solar which makes me 60% grid independent. This makes no sense! There needs to be a way to make this more fair for multi-family metering.
thermostat adjustment should be an opt out instead of opt in option.
Reduce cost of solar panels....elderly can't afford it

- Require DEVELOPERS to KEEP AT LEAST 25% of Existing Trees in New Developments - and NOT ALL in the same place - they have to be 25% lot-by-lot; - Require Bldrs/Remodelers/Developers to start installing PERMEABLE PAVERS for New Driveways that help replenish the eco-system and prevent run-off; - Require COMMERCIAL DEVELOPERS and OWNERS to PLANT TREES in Parking Strips to keep overall HEAT index down; - Require DEVELOPERS to start using COOL PAVEMENT techniques in ALL NEW DEVELOPMENT ROADS to keep heat index down; - Require NEW BUILD HOMES to take into account wind & sun direction regarding window placement and size to keep heating/cooling costs down in homes; - require NEW BUILD HOMES and REMODEL HOMES upgrade in better wall insulation; - require COMMERCIAL BLDGS to install better insulated walls and use of materials that do not generate as much heat; - PERMEABLE PAVERS for all new road construction in parks/paths etc; - TREES TREES TREE planting scheme for Austin to help keep electric/air conditioning costs down in homes & smaller commercial bldgs; - ALL NEW SMALL COMMERCIAL BLDGS & Parking Areas to have at least 20% of lot size covered by mature deciduous shade tree for summer and then it will be without leaves/shade in winter so sun can come thru; RD- Require DEVELOPERS to KEEP AT LEAST 25% of Existing Trees in New Developments - and NOT ALL in the same place - they have to be 25% lot-by-lot; - Require Bldrs/Remodelers/Developers to start installing PERMEABLE PAVERS for New Driveways that help replenish the eco-system and prevent run-off; - Require COMMERCIAL DEVELOPERS and OWNERS to PLANT TREES in Parking Strips to keep overall HEAT index down; - Require DEVELOPERS to start using COOL PAVEMENT techniques in ALL NEW DEVELOPMENT ROADS to keep heat index down; - Require NEW BUILD HOMES to take into account wind & sun direction regarding window placement and size to keep heating/cooling costs down in homes; - require NEW BUILD HOMES and REMODEL HOMES upgrade in better wall insulation; - require COMMERCIAL BLDGS to install better insulated walls and use of materials that do not generate as much heat; - PERMEABLE PAVERS for all new road construction in parks/paths etc; - TREES TREES TREE planting scheme for Austin to help keep electric/air conditioning costs down in homes & smaller commercial bldgs; - ALL NEW SMALL COMMERCIAL BLDGS & Parking Areas to have at least 20% of lot size covered by mature deciduous shade tree for summer and then it will be without leaves/shade in winter so sun can come thru; RD- Require DEVELOPERS to KEEP AT LEAST 25% of Existing Trees in New Developments - and NOT ALL in the same place - they have to be 25% lot-by-lot; - Require Bldrs/Remodelers/Developers to start installing PERMEABLE PAVERS for New Driveways that help replenish the eco-system and prevent run-off; - Require COMMERCIAL DEVELOPERS and OWNERS to PLANT TREES in Parking Strips to keep overall HEAT index down; - Require DEVELOPERS to start using COOL PAVEMENT techniques in ALL NEW DEVELOPMENT ROADS to keep heat index down; - Require NEW BUILD HOMES to take into account wind & sun direction regarding window placement and size to keep heating/cooling costs down in homes; - require NEW BUILD HOMES and REMODEL HOMES upgrade in better wall insulation; - require COMMERCIAL BLDGS to install better insulated walls and use of materials that do not generate as much heat; - PERMEABLE PAVERS for all new road construction in parks/paths etc; - TREES TREES TREE planting scheme for Austin to help keep electric/air conditioning costs down in homes & smaller commercial bldgs; - ALL NEW SMALL COMMERCIAL BLDGS & Parking Areas to have at least 20% of lot size covered by mature deciduous shade tree for summer and then it will be without leaves/shade in winter so sun can come thru; Require DEVELOPERS to KEEP AT LEAST 25% of Existing Trees in New Developments - and NOT ALL in the same place - they have to be 25% lot by lot Require Bldrs/Remodelers/Developers to start installing PERMEABLE PAVERS for New Driveways that help replenish the eco-system and prevent run-off Require COMMERCIAL DEVELOPERS and

OWNERS to PLANT TREES in Parking Strips to keep overall HEAT index down Require DEVELOPERS - including Apartment Developers - to start using COOL PAVEMENT techniques in ALL NEW DEVELOPMENT ROADS and PARKING LOTS to keep heat index down Require NEW BUILD HOMES to take into account wind & sun direction regarding window placement and size to keep heating/cooling costs down in homes require NEW BUILD HOMES and REMODEL HOMES upgrade in better wall insulation require COMMERCIAL BLDGS to install better insulated walls and use of materials that do not generate as much heat PERMEABLE PAVERS for all new road construction in parks/paths etc; - TREES TREES TREE planting scheme for Austin to help keep electric/air conditioning costs down in homes & smaller commercial bldgs; - ALL NEW SMALL COMMERCIAL BLDGS & Parking Areas to have at least 20% of lot size covered by mature deciduous shade tree for summer and then it will be without leaves/shade in winter so sun can come thru

No

Desearia que me ofrecieran un descuento para no pagar tanto de energia.

The so called "green energy" scam opens the door for government corruption in bed with special interests in the failed green energy industry. EVs are great example with a gigantic "carbon footprint" before the purchase is done! Nuclear Power is the best direction for inexpensive energy and efficiency. Get gov out of the damn way and let the free market capitalists drive innovation and prices!!! Not some f idiot politician who doesn't know S!

There is no climate crisis just bad politics and lack of common sense

I have solar panels

The freewheeling market of Texas energy supply is harming consumers. It is not incentivizing reliable capacity. In fact it's disincentivizing it by allowing artificial crises to skyrocket wholesale prices. Austin

<p>energy should be focused on its own generation to reduce costs and insulate customers from the extreme market pricing in times of high demand.</p>
<p>Solar credit needs to apply to all taxes and fees, not just energy use.</p>
<p>You should introduce different rates for different hours of the day, this is a form of demand load response, but people are in control.; You should introduce different rates for different times of the day, it is a for of demand response, but the customer is in control.; Access to community solar. It would be great if we were allowed to contribute to finance a community solar plant in exchange for a lower rate in our electric bill.</p>
<p>Rebates are essential to encourage change to solar.</p>
<p>Keep carbon sourced fuels online for how ever many decades it takes to build nuclear energy plants</p>
<p>Use natural Gas</p>
<p>Question 4 is worded poorly and needs to be fixed or the question thrown out (assuming you use this information to make decisions). You ask for willingness to pay more for a "percentage", but don't say how much. The question is obviously worded to prompt people to say \$0.</p>
<p>I am already a participation in the Loma Linda Community Solar Program</p>
<p>Businesses need to be responsible for conserving energy as well as residential customers. I routinely go into nursing homes with the thermostat set so low everyone needs a sweater. I am not going to raise my thermostat while this unbalanced consumption exists. ; I routinely go into businesses that keep the thermostat set so low everyone needs to wear a sweater. I refuse to increase my thermostat until businesses are held accountable for their overuse of energy as well.</p>
<p>No</p>
<p>We already have solar panels. We used to have a Nest thermostat that was on the demand program (at another house) -- worked fine. We've already insulated and use fairly efficient appliances.</p>
<p>Reliability is a major concern.</p>
<p>No</p>
<p>Update your distribution lines to bring them up to nesc code</p>
<p>Thanks</p>
<p>Thank you</p>

Work with multifamily large apartment complexes to install solar panels on roofs for the benefit of the tenants. Install solar panels on the roofs of public buildings, especially schools, City and County owned and occupied offices, etc. Support converting coal generation power plants to natural gas. Construct a new power generation plant near the landfill to burn garbage for clean power as is done in some European countries. Harvest hectares of cedar foliage on public lands to burn for energy generation. This also will save untold quantities of ground water, and improve air quality. Replant with beneficial native trees. Work to stop black asphalt covering on streets and driveways which absorb large amounts of heat.

HIRE ARBORISTS TO TEND POWER LINES!!!!!!!!!!!!

none

no thanks

An electric company is to provide reliable electrical service at an affordable price. You are not social justice warriors and the focus on wind and solar do not need our needs. Who will pay for and need to endure the upcoming rolling blackouts?

Reliability is important

you provide a service i pay for that service is it to much to ask for as your raising rates can you keep lights on you [REDACTED] idiots in suits.

Love that you're reducing the use of Fayette Coal!

How can Austin have more reliable power during surges knowing ERCOT has no plans to further improve the situation?

No

Please invest in solar panels for places such as schools, public parks. Also plant more trees, please.

Increase incentives for solar panels and batteries for residential costumers

No

as someone with a small child, it's really hard to see how reducing and preparing for climate change is not the top priority for everyone all the time...

Get rid of those scammers of Charge points. we pay 50US\$ per year and those danmed useless chargers are either a) Broken or b) charging US\$ on top or c) hidden in private communities or apartment complex

We can't rely on power now- why do we think it's a good idea to allow blocks of high rise apartments all over town ?

China just built over 100 new coal plants. We are not the problem. Go with nuclear and fossil fuels. Stop using precious minerals and polluting the world in order to go green.

If customers save less then they did in a week or month it should be a credit on account for helping save energy. This may encourage customers to be more aware on usage
It is only going to get hotter. We need new equipment in Austin, not just committee meetings. Need to go on national grid.
No; None
Tell Businesses to conserve energy rather than expecting resident to do all the sacrifices for the grid.
None
How can we keep the power on? Goes out all the time & caused great financial harm to my home & family.
NA
I looked at adding solar panels to my house. It would take 20 years to recoup the cost through energy savings. I'm 70, so not a good option. But I'd gladly offer my roof to anyone who will install solar at less cost to me.
Green Choice residential customer
Use the \$\$\$DOLLAR\$\$\$ collected from the end users to build the necessary grid we're paying for instead of lining the pockets of favored incompetents.
Austin needs to stop biomass boondoggle. Does nothing to reduce carbon. Unsubsidized wind and solar not economic when you still need reliable other base load sources.
Relatability is key!
I will leave if this state cannot get it's shit together on the topic of energy. Stop politicking around and solve the [REDACTED] problems.
Move it or loose it sister.
You need to worry about reliability a lot of these renewable energy source are not reliable.
Close down Fayette
None
I appreciate you planning and thinking about such.
Nope
See if you can reverse the short sighted decision to sell our share of the nuke??? Or reverse any of the other horrible decisions Austin Energy has made to accommodate the green crowd. Your job is to provide energy to the residents...not to set political agendas
Increase the benefits to have home solar and get rid of value of solar. Net metering is better incentive

Austin needs more thermal generation and less "green" energy. The only thing "green" about these renewables is all the extra \$ that they cost.; Austin Energy needs more dedicated thermal generation!!!
Lets be better than what we are doing now
Use of natural gas cogeneration systems are overlooked and very efficient
Super interested in improving my house's insulation. Any contacts to help me do so?
I don't have any additional feedback.
Affordability is a primary concern as Austin is expensive
Solar pv is the lowest cost electrical generation source, not only should our energy be less expensive, but if we don't immediately phase out fossil fuel generation we might all die. You are aware the oceans warming to the point that phytoplankton can't survive and we don't have oxygen to breathe on this planet is a real scenario? :) thanks!
No
Fix the grid
Na
Would like to see power purchased from residential solar customers to offset the high cost of solar.
Do something fast.
Carbon is not a pollutant. Carbon measurement is gamesmanship and the most important thing for an energy company to consider is producing energy such that it draws new customers. Price + Reliability
Deal with reality as first priority and don't destroy the entire economy chasing albino baby fur whale unicorns
Increase rebate programs for mass acceptance to change
If residents are installing solar panels and feeding back into the grid, they should be fairly compensated. Ive read feedback from other customers stating that it theyre not getting compensated well for that contribution
My power supply adjustment fee was ██████ \$85 in my latest bill. That's criminal and you know it.
Glad Austin is pursuing these goals
Solar panels free. Free trees. Plant more trees.
Invest in newer style nuclear reactor technologies.
Renewable resources should be a top priority
I have solar but still paying for it even though I was told City of Austin would pay me for doing so.

<p>Add more electrical generation via natural gas and nuclear. Wind and solar are fragile and damage the environment.; For a robust power grid, natural gas and atomic energy seem necessary as wind and solar technology matures.</p>
<p>As a lifetime resident of Austin, I've seen reliability decline rapidly over the last 5 years. Some is local, some seems to be the grid, but I can't stress enough how big an issue this is to us and other residents. Our business service is also very spotty (frequent spikes and brownouts)</p>
<p>Thank you for this opportunity</p>
<p>No</p>
<p>It'd be nice if there was an incentive for condominium hoa's to become more energy efficient. As a resident of a condominium I depend on board decisions, and those can lag.; Many condominium owners depend on their boards to change present practices, and many boards are not incentivized to do anything to improve energy efficiency.</p>
<p>I'm in favor of using more nuclear power.</p>
<p>None</p>
<p>It's very difficult as a customer to feel the rising costs are justified with such poor handling of energy demands.</p>
<p>I have 37 solar panels and 2 Tesla Power walls and could help with peak demand but would like net metering or tiered rates</p>
<p>Save electricity by tyrning off cosmetic lights</p>
<p>No</p>
<p>I am a renter. If I owned my own home, I would be willing to invest in solar panels, efficient appliances, weatherization, etc. I unfortunately cannot convince my landlord to do anything. ; While reliability looks like the fourth priority up there, I do believe it is possible to move toward carbon free power without reducing reliability. They are not mutually exclusive and it is misleading to couch it that way.</p>
<p>Your job is to produce affordable energy, all of the feel good green efforts are a total waste of money. Build some nuclear if you are serious about carbon reduction.</p>
<p>I already have solar panels. Would love to see more incentives for solar energy and also rebates for new buildings to include solar or other environmentally</p>
<p>Using environmentally sustainable energy sources should be the absolute baseline and a non-negotiable that we need to decrease our use of coal, oil, and natural gas as quickly as possible.</p>
<p>As a senior life-long Austinite, I understand the importance of protecting the environment and I think the city utilities have done very well. Just please keep the cost as low as possible. A senior discount would be nice.</p>

no
Non
It should not cost the consumer more to use renewable sources such as solar, wind, hydroelectric etc compared to burning fossil fuels.
N/A
Austin Energy can best contribute to the adoption of consumer conversion to solar by focusing on the speed at which they can meet solar providers on site to inspect and clear an install.
Stop messing around and get ERCOT to connect with the east or west interconnect. Texas is like an island or third world country with unreliable power.
No
Introduce time-of-day pricing.
no
Working on not having me pay a \$230 electric bill for a 1 bedroom apartment at 78 degrees and then we can talk about adding more expenses to my bill.
Don't ever let another winter kill people because you cannot provide good services. I got sick and had to endure a harsh recovery because austin energy for the SECOND TIME was NOT ready for winter and thus summer you were NOT READY either. Maybe those that make millions a year and have multiple generators at their homes and own this company together with greg Abbott can actually fix this. Now it rains a bit and power goes out. I paid \$3000 to live downtown and you shouldn't have to endure what I did. Get your shit together.
Cost efficiency and reliability are most important
Big believer in city ownership of the local energy company (lived next door to a mgr of CPS in SA and it's a great benefit for citizens).
Have already done items in # 4. After studying the science of climate change, I am convinced that CO2 is not a problem and that fossil fuels contribute only a small portion of CO2 levels in atmosphere.
Nothing
N
Have the backbone to state the obvious to council - solar and wind sources are not reliable
Some of us are already doing solar panels, demand response changes, energy efficiency changes, and weatherization. It seems these are not taken in consideration when mass emails are sent out and maybe some diverse targeted email groups would better.
The plan update lists the current power sources. What are the changes planned for those sources in terms of increase or decrease in the mix?

Na
9
No
No
Resources or deprivation to reduce carbon output is not worth the cost.
None
Get rid of coal fired Fayetteville power plant; No
Please stop this climate change as a reason to raise our bills more
We need gas fired power stations, not wind or solar farms.; Wind and solar are destructive of large areas of land habitat.; no
Solar is great. Having solar with an Affordable Battery is even better!; I'm not happy with the direction Austin Energy is going. Lots of talk. And unhealthy changes. Commit to residential solar with batteries. ADD GAS LINES FOR FREE. ; None
no
For you to actually read meters of customers who do not participate in bill averaging option
.
Na; No
No.; Not at this time.
Well, huge advocates for the growth of sustainable, renewable energy, such as wind and solar, I'm concerned that advancements and technology in both a small modular nuclear reactor and geothermal side weren't sufficiently contemplated in this plan.; I'd like to commend Austin Energy on building a plan out into a sustainable future, but was hoping to see more of a focus on emerging sustainable technologies, including small modular, nuclear reactors and geothermal energy.
We should have city or county standards businesses need to meet.
n/a
not at this time; It appears to be part of a larger federal agenda that is questionable .
No
I would be very interested in the City developing a system of local generation and distribution instead of relying so heavily on large long distance transmission lines
Lots of room for improvement.

Renewable resources are not working! Please use more traditional oil & gas resources to keep costs low and the grid reliable.
Continue as a partner in the South Texas nuclear Project. Do not engage in any new energy initiatives like the east Texas project that was a disaster. How much did it cost to extricate ourselves out of that fiasco - \$400 million. Quit transferring funds from the COA electric fund to the general fund.
No
For #4, I made that selection though I already have solar panels. My input is if more people had solar panels, the grid would be better protected from power outages.; If more people had solar panels on their homes, the grid would be better protected from power outages.; If more people had solar panels on their homes the grid would be better protected from power outages.
No
Increase the solar buyback; Yes; Na
Renewable resources are expensive and unreliable
More solar.
quit shutting down our dependable natural gas powerplants.
no
No
I believe the subsidies that the generators of wind and solar power receive distort and corrupt the market pricing of energy. This diminishes our ability to provide the grid with an adequate base power level to insulate the consumers from the wild swings in usage levels that we have recently experienced in Texas.
Allow residential customers to generate as much solar energy as they can, and allow battery storage before feeding to grid. This will help customers to reduce dependency on the, grid will have lesser load, overall cost can be managed better by the customer.
I absolutely cannot believe in our financial climate, that electricity prices have gone up so rapidly and greatly. Very disappointed and sad about this.
On question 4, I really like the solar program but the cost of adding solar panels is simply too prohibitive without large sizeable rebates.
I am more likely to add solar to my home if two things are true: 1. Panels and storage batteries are affordable and 2. Austin Energy pays a fair price for energy I put back into the system.
Thermostat adjusting is not working. Inform customer on how to use a smart thermostat, young people do not know it.
no

No
Fix the bullshit monopoly of Austin energy's design team that holds cases open for years. There should be accountability and monitoring of that department. It's insane that they are allowed to hold up development (with no oversight or communication) for greater than a year.
Nuclear power is the future. Start the process of getting multiple smaller scale nuclear generating plants.
Question 3 is meaningless as it's currently worded. Increase by 0.1% and I wouldn't pay any extra. Increase to 100% renewable and nuclear, and I would pay a lot extra.; Please include nuclear in the portfolio. It's clean, sustainable, and provides a consistent base.
N/A
I already have solar panels. We also encourage those that afford to invest in solar to do so.
Reliable is the name
No
I have nothing to add.; Nothing to add.
Horrible way to live. Waiting for the blackouts and how long will they last. Winter coming. Shouldn't have to worry about finding heat.
Let us seriously consider the nuclear option. Let us collaborate with companies that are innovating in this area and bringing safe nuclear power to residential consumers.
I have had solar since 2008 and I've weatherized my home, replaced windows, my last year's electric bill was on \$366. I would suggest placing solar panels on covered outside parking structures and offer incentive for landowners to place panels on their property
I am added solar to my house but the way AE penalizes battery backup is frustrating. I would like to have a backup for grid issues but the Value of Solar billing prevents that.
I don't care where the energy comes from. I want it reliable and affordable.
Fix the reliability in 78746.
Keep the power on at an affordable price. Stop your push to "green energy"
Austin Energy needs to focus on the basics, to deliver on customer's needs.
I do not think Austin Energy should pursue the resource generation plan unless it brings down the cost of energy to consumers.
None
Stop wasting money on green energy that is not reliable in the worst conditions, is expensive, and does not generate enough power

More Wind, more Solar. Generous energy storage: hot sand, battery, regenerative water, super capacitors.
I already have made a lot of the above stated changes to my home yet somehow my bill has more than doubled. The prices are insane and completely unaffordable.
I think y'all are crazy to retire our fossil fueled generators. Add renewable and get a track record, but don't retire base load plants. This is madness.
zero concern for carbon
We need more reliable power in the winter.
We need a real. DIY Solar installation plan. The current DIY path was written by the industry and makes DIY impossible.
None.
Conserving energy should not be ignored.
close coal plant as soon as possible, add more batteries to storage goals/peaker plants, dynamic pricing for home batteries and vehicle to grid
N/A
I already have a 15 panel solar system on my unit.
It would be nice to not be without power for six days straight with 5 pets during sub freezing temperatures and not having to sleep in my car with pets to stay warm and unable to shower for that length of time or vacuum with 5 pets is disgusting and not fun with severe allergies. And then I get charged triple in the summer for my normal usage yet no compensation or remedy from aforementioned catastrophe
End ERCOT.
It's bullshit we're not connected to the national grid. It's time to get connected.
Like most people, we already adjust our thermostat to save personal cost. Our house is already insulated...etc. Austin Energy needs to spend less on alternative energy sources that don't work very well and focus more on generating reliable inexpensive energy which mostly likely requires the use of fossil fuels.
TX should be part of the US power grid. https://www.politifact.com/factchecks/2021/feb/18/facebook-posts/yes-aversion-federal-regulation-drove-texas-isolat/
Is it feasible to cover as many parking lots and large buildings with solar? Seems like wasted space

Diversity of source generation,as noted, makes good sense and business. Factoring in unintended consequences (risk) of for example, expanding/increasing nuclear power. I realize this is Austin centric, and you gotta work with what you can control, but statewide and nationwide synergistic efforts (lessons learned)might do well in the mix. Don't recall hearing in the pitch about reality of climate change. Do recall dynamic weather patterns and reducing carbon emissions...may have missed it.
Stable power - especially during extreme cold, and more importantly extreme heat - must be our priority. Otherwise, some people will die.; Stable power - during extreme cold, or especially extreme heat - needs to be the priority. Also, should the city provide more info to people about the heat+humidity combo (wet-bulb temps)? Educating people could help save lives during heat waves.
Companies should look for sustainable options and not pass those costs to consumers. Otherwise consumers should have more options to select where sustainability will be a factor in addition to cost
Austin Energy must step up and do whatever it takes to move away from fossil fuels ASAP!
Discount or subsidized solar would immediately interest me.
Please go green!
No
We need to protect our planet for future generations
The world needs to convert to nuclear generation asap, in order to have a livable planet.
The customer comes first ahead of any "agenda" your company has voluntarily entered into.
nope
Encourage solar energy.
Get rid of Ercot its a joke, get on the national grid. If Ercot cannot supply electricity for s growing Texas ; National Grid Time!
Grid integrity and sustainable reliable power should be a key element of the plan.
There should be a law regarding empty commercial buildings, at a minimum to turn off the lights and reduce the climate control demands.
Keep the lights on at a reasonable coast
Commercial businesses forced to turn off lights and adjust climate controls during low occupant periods.

<p>A zero carbon foot print is not sustainable. The plan is outdated and not realistic. Where are these people now? Do these people live in Austin and pay for services and taxes? Are these folks still alive? This needs to be re addressed. Leave FPP alone. Scrubbers were installed to reduce emissions. No other utility is going zero carbon because it is not realistic! COA will not save the world. Smart people are supposed to be making good decisions. Have a renewable mix but going all in is unsustainable. We are already feeling the effects of shuttering Decker Power Plant a few years back! And what's worse, Ercot says we do not have enough generation for the shoulder months. I do not understand some of these decisions. This plan needs to be revised with better decisions.</p>
<p>no</p>
<p>Austin Energy can use more natural gas. It's abundant, cleaner, and inexpensive and efficient. Stop looking for more expensive less reliable forms of energy that use more land and are not recyclable.</p>
<p>1. Stay away from solar and wind generation it has been proven that the environmental impact is ten times greater than fossil fuels. 2. Just food for thought. It takes approximately 76,000 miles of driving for a fossil fueled vehicle to equal the environmental impact of the production of just one electric car, don't believe me, do the research, I did.</p>
<p>Good luck!</p>
<p>I was not able to put MY priorities in - you put your own - not mine This is not a good fair survey; My city bill has increased beyond a reasonable amount in the last few months. This is unacceptable. And no explanation or assistance whatsoever. I think you need to consider your customer and what they are expected to pay for what you provide.</p>
<p>With nearly 40 gigawatts of wind power in Texas (more than double failing states CA & OR combined), we've played around enough with this inherently intermittent & unreliable taxpayer funded boondoggle which puts our grid in constant peril. Add more 24/7/365 reliable natural gas fired generation for which we in Texas have a virtually endless supply. RELIABLES not "renewables"!!</p>
<p>I feared for my life when mine and three other houses around me lost power. I live in house that was 106 degrees while it took hours and hours for Austin Energy to repair the line. I've lived with this for 20 years, and nothing is ever done.</p>
<p>No</p>
<p>I have already installed solar panels on my home. What about incentives to add panels if they would improve energy production?</p>
<p>No</p>
<p>STOP adding more apartments and buildings to Austin. It cannot grow indefinitely without affecting everyone negatively.</p>
<p>Na</p>
<p>I already have solar</p>

Please build reliable generation in Austin to save money.
None at this time!
I am a hvac contractor and I have worked with the Austin energy program for 30 years to help make homes more energy efficient.
I couldn't rank ques. 2
Tesla Virtual Power Plant
Austin Energy should invest in solar panel systems, and make agreements with home and building owners to use their roofs, allowing a cost reduction in exchange
Provide the ability to participate in "Virtual Power Plant" to allow selling my solar/battery power to ERCOT grid rather than limiting it to AE Cost of Solar.; Why will survey not accept my comment?
Generally I'm not sure why this survey was even sent out. Its not like we have a choice but to have our prices raised if you so choose at any given time since you have a monopoly on the city when it comes to energy. ; Generally I'm not sure why this survey was even sent out. Its not like we have a choice but to have our prices raised if you so choose at any given time since you have a monopoly on the city when it comes to energy
as an informed consumer, i reject the notion that transitioning to fossil-fuel-free energy inevitably means higher electric rate
No.
How is that biomass power plant going?? Maybe try being competent at your core responsibilities. (Customer service, reliable and cheap energy)
N/A
The USA is known to have the cleanest coal power generation plants, the safest nuclear energy plants and Texas has abundant resources of natural gas
Please support investigations to generate power without creating pollution ; Please support investigation for new sources of electricity
You have lost track of your fundamental job: cheap, reliable energy for everyone.
Thanks
Many hoa's have rules about solar panels. I believe installing solar panels that are independent from the roof of the home and provide shade for a patio or Garden or porch would be more advantageous to customers and require less expenditure in terms of Maintenance and Repair. Is there any way the city and or County can override homeowners associations? Having your back patio covered by a series of solar panels would not only generate electricity but reduce the cooling exiting through sliding glass doors
Fire Greg Abbott; No

VOS needs to be adjusted, tier structure needs to be replaced, value of storage needs to be reviewed. AE needs to bury more power lines and protect our substations
I believe money meant for repairs and upgrades to system is used for vacations, expensive cars, vacation homes. That's why the board fled the country after the great ice storm.
I'm a renter so I'm limited on what aspects of your program that I can participate in
NA
I wish I could trust Austin Energy but I do not given the recent debacles and poor leadership. This, I feel any efforts they undertake are strictly for image. All of my neighbors that I saw my opinion with agree. I am a long time Austin resident while many new customers obviously aren't.
Thank you for asking us (customers).
Don't pass the costs onto us, especially if you plan to get tax breaks from making such investments.
Energy costs are outrageous in Austin currently. I live in a small condo and use the same amount of electricity usually and my bills are all over the place.
Power must be reliable. Generation must be environmentally sensitive
Your resource generation plan is idiotic. This nonsense is causing ridiculous levels of inflation all over the western world. Knock it off and return to sanity.
I am renting or I would have answered more for the above
Home remodeling with the goal of updating insulation and weatherization should be streamlined
Have better rates for solar buyback (or do net metering). Have a reduce cost program for EV owners given we are doing the right thing and getting punished with higher electricity rates.
I have lost power during the month of February for the past 3 years in Austin. I want energy reliability above all else.
Trimming trees is important.
Incentivize your employees to work harder and smarter, thereby increasing employee satisfaction and retention, and lowering expenses.
We don't have much faith in either the Texas grid, ERCOT or Austin Energy's ability to keep the lights on and the AC or heat running. If we can't find a way to leave Austin and Texas, then we will wind up buying a generator to guard against incompetence and corruption.
Increase reliance on nuclear energy
Families are struggling to pay ever increasing utility bills in hotter and hotter summers.

<p>We need better infrastructure, this should be the top priority, stop wasting money on "green" bullshit.; no</p>
<p>With all the fuss in the legislature about solar and wind, I'd love to see AE maintain and increase nuclear percent in the mix for stable, carbon free baseload AND continue to support renewables.</p>
<p>I would like most of this responsibility and cost to be placed on business customers and individual residential customers that disproportionately use more energy resources. Also, reduce subsidies, rebates, or other programs that provide lower energy costs to business customers.</p>
<p>More Nuclear, less unstable & unrelibale sources such as wind and solar. Relying on wind caused our power crisis last month.</p>
<p>Offer competitive plans that are 100% solar and wind</p>
<p>No</p>
<p>Perhaps, if there was no fixed Customer rate or community benefit charge, but consumption charges were higher, there would be an increased incentive to conserve.</p>
<p>Atx must prioritize environmental sustainability and reliability above all.</p>
<p>Not now ; No thank you ; Who will find the changes?</p>
<p>Do not force customers with solar panels to sell power back at a different price than what you charge customers for energy.</p>
<p>Focus on reliable affordable energy from nuclear, coal and gas for customers instead of Carbon theory which is scientifically unprovable.</p>
<p>Nope</p>
<p>Fix the TX grid</p>
<p>Make moves to new energy cautiously, don't over commit, and don't lose ability to use known sources until the new source is working and doing what you want it too. Move slowly.</p>
<p>Until you can reliably produce power. All else is moot. Nobody has any faith in Austin Energy because essentially you suck and lie to customers.</p>
<p>I wish you would enact an EV council that includes members from the community that charge EVs at home</p>
<p>Keep using oil/gas. We need to support the oil community.</p>
<p>Question 3 assumes that renewable sources cost more than fossil fuels. That isn't currently the case and may not be the case in the future. I would love to see the question, "how much extra would you be willing to pay to keep coal and gas as your energy source?"</p>
<p>Thank you.</p>

I would like to be able to choose my electric provider. Being locked into Austin Energy allow you to what you want and takes away my voice. Because I have no choice.
Austin energy needs to put profits back to grid instead of in the pockets of company executives
It's a stupid plan. I don't share your values.
Climate change is real.
Austin Energy is an energy provider - not an "environmental sustainability" company. Provide energy to customers through reliable sources. Do not increase use of unreliable sources like wind and solar.
Politics need to be left out and money grubbers need to stay out of this. This is for the people not a few to profit.
Wind energy kills way to many birds and we are already seeing there is no plan to recycle the aging turbines
making solar more attractive and affordable and allowing excess energy to be sold back to the grid should be a priority
Incentivizing apartment management companies to upgrade appliances, insulation, and other power drawing infrastructure would go a long way toward helping residents manage their usage.
Drastically reduce /limit the # of Development Projects that continue to reduce Austin/central Texas' livability and natural resources, water supply, etc. ; Please limit rapid escalation of development projects
Keep coal as a reliable source of energy. Stationary coal plants can better control emissions to an acceptable level.
Many commercial establishments such as malls and other large buildings have not had their rooftop real estate utilized for solar. Many, most parking lots have not installed roofing to provide protection and to generate solar power. These resources need to be exploited.
The Austin Energy Power Production website is misleading. Instead of just showing the renewable (biomass, solar, wind) slices on the pie, show how much is also nuclear, natural gas, hydro dams, coal AND show the total consumption by changing the size of the circle or a second graph. Why confuse people on what is really going on?
Important to be affordable and dependable
We need to get on the national power grid, a lot of the stability and affordability concerns would be fixed by that one decision
I try year round to keep my thermostat reasonable. And extra lights off. So it's hard to do more when asked.
I am adamantly opposed to relying on unstable sources for power, such as wind.

As Austin Energy is a significant customer, keep pressing for increased wind and solar production and storage capabilities in the state.
Poor reliability gives everyone an uncertain feeling and dissatisfaction with anything else you do.
Since you are a corporation, and not owned by the public I would like to hear about your ownership. You have been negligent several time especially in February 2021 and 2022.
I would like to see incentives for landlords and property management companies so rental units get upgrades like solar panels and weatherization improvements.
I believe fossil fuels are still the cheapest and best way to go!
We could easily incentivize more residential solar by changing from a net billing to a net metering model. I would put solar on my house tomorrow if we did so.
Renewable energy should help lower the cost, not increase it. Austin Energy failed to deliver reliable power during due to lack of sufficient vegetation management and harsh weather, and at the same time increased cost by close to 50%. This is outrageous. And now you are asking to increase the cost even further to drply renewable energy.
Investing in any power generation other than nuclear and natural gas is waste of money and will result in an unstable grid and high energy costs.
I live in an apartment so most of the individual participation options don't apply to me.
We already have many updates on our home.we also believe Global Warming is a lie.
Nuclear is good for us; Nuclear is better
I have solar panels on my home.
I do not believe that Green Energy is the answer to the problems. We can improved and continue to develop Green sources but not at the cost of Fossil fuels being shut down.
State lawmakers should pass laws to increase their ability to regulate power producers in the state and require them to be online in times of public need. Public safety should trump our so-called free market.
no.
Affordable
No
The big change I think most Texans would love to see, is the power grid getting upgraded. The weather here is getting more and more severe and it feels like y'all are place the responsibility onto the customer when it needs to y'all making the grid more reliable. It's insane that y'all tell the consumer to just adjust your thermostat to 80!!! On an 105 day. That's not the solution. I just hope that y'all are actually reading comments like this and will actually take the customer more seriously. Bc Texas can't keep going in like this.

Nuclear energy is the cleanest, most reliable energy on the planet. Geothermal is potentially another great power generation option. The problem is that there is no political will for these, as people are lazy and short sighted.
Deliver reliable electricity at the lowest possible price.; Your job is to deliver reliable electricity at the lowest possible price. Stay out of politics and social issues.
I don't know enough to respond to some of these questions. My financial situation is not optimal so any answer that would increase my utility bill is avoided.
No blacking rol outs
The tiered rate structure does not encourage electric gars.; The tiered rate structure does not encourage electric cars.
As someone who works in the energy sector, both project managing "green" and oil and gas projects, I am a believer that every person should have the basic right to RELIABLE and AFFORDABLE energy. In texas, we have the luxury of being able to draw upon multiple sources of energy to power the grid, and each serve very important and distinct purposes. If reliable and affordable energy was a priority to Austin Energy, it wouldn't be sending out these bogus surveys asking ppl if they'd pay more for clean energy, or take part in clean energy. Quit choosing winners and losers in the energy sector and instead focus on getting reliable and affordable sources of energy to your customers, all the time. Maintain what you have, stop trying to press certain sources of energy rather than others, and instead focus on getting your customers reliable and uninterruptible power - which you've been horrible at the latter since I've lived in Austin. Get your shit together and quit with the bogus surveys please and thank you.
Sustainability goals are needlessly raising the cost of energy and it is getting unaffordable.
I live in an apartment, so my choices are limited.
No
The planet can't wait forever and the next generation will ask, "What did you do to protect our only planet."
Get rid of value of solar, it's trash and one of the worst programs nationally. Incentivize solar and batteries to assist the grid being trash.
If we can't sustain the amount of energy currently needed- we need to stop building more structures and houses and putting more strain on our system. The population growth needs to be pushed out to other outskirts cities that don't have as many people in such a dense environment.
Texas has abundant solar potential. Please create more solar plants.
The daily warnings during the summer were excessive and I started to ignore them because they were daily. You need to use this system only if it's the utmost urgency.

Daily pleadings to reduce usage because you know you can't meet demand are embarrassing. The more they continue the more those in charge of the grid illustrate their inability to fulfill the most basic of responsibilities expected of them.
Austin Energy is a joke - blackouts for days. Austin Energy needs to fix/improve/replace its' pathetic infrastructure before it asks customers to contribute anything.
We have to stop burning fossil fuels about 5 years ago and every second we burn more will make it harder to dial back if at all possible.
Keep going green!; Let's go green
Invest in natural gas power generation plants and stop chasing unreliable and costly renewables.
Lower prices
Not at this time.; Not at this time
The city could use a lot more solar to generate power and help stabilize the grid in summer.
We need to Reduce fossil fuels from the generation portfolio asap
Invest in nuclear for the fastest growing area in Texas. That will allow a more stable transition to renewables and will help get more carbon intensive sources offline faster.
No
Please keep the power during winter storm.; Please keep the power during winter storm.
Your priority should be keeping the power on. Others are better equipped to address environmental issues.
Cost of Austin Energy is taking too much of my retirement fixed income.
x
prices were too high for me earning below 50K a year. I need a better rate. Single living in a 400 sq ft. studio.
better control over commercial businesses
I have lived in Austin since my family moved here in 1965, when I was 10 yrs old. Graduated from UT and worked there until I retired in 2013. If environmental and green initiatives weren't so expensive, I would do whatever I could, at every level. But as a lifelong bachelor who has always relied on my single income, it is impossible to afford all the home improvements needed to qualify for Austin Energy's whole house incentives.
I am for solar and wind generation
Drill baby drill
Use more natural gas and coal to generate electricity.NO MORE SOLAR OR WIND FARMS

No
Require bitcoin miners in AE's service area pay the highest rate possible during all operating hours, require them to use thermal storage and only the highest efficiency cooling equipment, they have a "reasonable", pre-determined \$cap, for reducing load during peak emergencies. ; Residential battery banks through Austin Energy like Tesla Power Walls...etc; Consider relocating power distribution in central Austin neighborhoods below streets, sidewalks. At least look at possible scenarios for the near future.
Customers who use a lot of power should pay more, should be like income tax rates, the top tiers should be be 4x the bottom.
Require solar panels on all new homes in the state installed by the builder.
I would love to see a community solar plan. I would add solar panels in a heartbeat if it wasn't cost prohibitive. ; I would love to have solar panels on my house if it wasn't cost prohibitive
No
I am not willing to participate in the Solar Panel additions or Community Solar Programs because of the ridiculous structure of the recapture funds...you PAY for consumption at a high level while you create you own to add to the grid at a LOW level. Once again, PAY HIGH, RECOUP LOW. This is conter intuitive to the idea that we should encourage people to implement solar. It is discouraging. This leads A E customers to believe that you really aren't interested in solar and are trying to eliminate it through hidden back door games.
1) 2030 is coming soon and I would like to know if we are developing a plan for 2030-2040. 2) it's not clear to me why the FPP has not been shut down according to the original plan. 3) I want the plan to address extreme weather risks including wildfire.
Bring back oil and gas production ; No
Reliability is not a priority, it is a given- it's part of what I pay for NOW. Sustainable resources should be as important to Austin Energy as it is to the customer. It's not an option, it's a given
no
I will gladly add solar panels if the City pays for it or provides low interest loans for the cost of the panels and installation. AND provides a discount on the homeowners utility bill. There has to be a major incentive for the homeowner to do this for the City.
.
Bro you can't charge all these fees and for folks with solar if I only use tier 1 of your energy, DONT BILL AT TIER 3/4 WHEN MAKING OUR OWN ENERGY. IM USING MY OWN ENERGY NOT YOURS SO I SHOULD BE IN TIER 1 it's robbery.
this summer proved that climate change is here and the consequences are disastrous
Nuclear

Reliability shouldn't even be a consideration. It's table stakes. Your only job is to provide energy to homes.
n/a
Zero emissions and net zero should be top priority
Elimination of coal generated energy from the Fayette plant would be an excellent goal
no
No permits to build houses, neighborhoods, or industries unless there is an Infrastructure to support both extreme heat conditions and / or Cold Weather Conditions. And no needing ANY FEDERAL GOVERNMENT FUNDING!!! TEXAS TAXES can support it's own Infrastructure!...OUT.; No permits to build houses, neighborhoods, or industries unless there is an Infrastructure to support both extreme heat conditions and / or Cold Weather Conditions. And no needing ANY FEDERAL GOVERNMENT FUNDING!!! TEXAS TAXES can support it's own Infrastructure!...; STOP BORROWING FROM THE FEDERAL GOVERNMENT!
This is the first I'm hearing about Community Solar Programs. That's an exciting option.
Austin energy must work with all stakeholders towards EACH ROOF HAVING SOLAR ROOFS AND A POWER WALL[BATTERIES LIKE TESLA]. THAT WHAT YOUR FRIGGIN 2025 PLAN MUST BE. THIS MUST NOT COST HOMEOWNERS OR METERPOINTS A SINGLE DIME.
Stop using WIND, SOLAR. They are not reliable. Go back to NUCLEAR POWER.
x
It is absurd that we don't increase the "Value of Service" rate for rooftop solar. We are paying huge prices for energy in times stressful to the grid, partly because of transmission limitations. We could generate so much more right here with solar, and time shift with batteries, if the rate was more fare. The fallacy of subsidies for rooftop is proven false after the payments made just this summer for peak power and the shortages caused by transmission curtailment. There is no longer an argument for keeping VOS so low.
I Live in an apt so some of options are not avail to me
I think this survey should ask participants if they actually watched the 30 minute presentation before answering the questions. Also, question 4 needs to explain what is the Community Solar Program.
Ranking question #2 was not easy to answer. I think higher taxes on crypto mining warehouses should be considered.
Allow us to add more solar capacity then currently allowed - maybe a 25% adder to current demand to allow for growth of EVs and other items.
I would like TX to join a grid system.
I'm not sure how these five questions helped me.

No nuclear, please
The extent with which my electric bill has increased in the last couple of months is dramatic and unexplained. I know that it has been a hot summer but the cost comparison from this time last year is staggering and should not be so considering temperatures have not differed dramatically. Not to mention the amount of energy conservation requests we have gotten this summer
Use ALL available resources, coal, wind, solar and nuclear. Also, improve infrastructure for more reliable power delivery in our extreme environment situations. Also, if you want me to adjust my thermostat to help out on high demand days, having businesses do the same.
It's important to have renewable energy but more important to have reliable energy in the summer when temperatures are dangerously high for some people.
DECARBONIZE NOW!!!!
We are in our late 80's, and have been keeping our thermostat at 83 and 84 degrees in this HOT, HOT summer
We should seriously look at nuclear power. It is the cheapest and cleanest power source.
For those of us living in multi-family units, how can we incentivise property managers to use solar energy in our buildings?
Change the ordinance prohibiting the cutting of tree limbs from two feet to ten feet that are hanging over power lines.
I pay more in fees than I do in kwh electricity. This is ridiculous.
Austin Energy has done a remarkable job at reducing our carbon footprint over the last 5 years. It makes me proud to be a resident of this City.
Austin Energy needs to change their process of savings calculations, readjust their savings goals to updated baselines, outsource energy efficiency implementation services, and have greater financial transparency to avoid self-dealing, abusing public trust, and overcharging the public for services far beyond what they are worth in the market
We need to take some community/city action that is well reserached and studied.
I'm tired of living in a place that produces so much energy for the world but can't provide reliable electricity for its residents.
How about we make businesses turn off their insane amount of lights when we need to conserve so us little guys dont have to suffer while empty buildings are wasting energy
TY; 1
We've been able to see the ridiculous results of focusing on renewable energy has been. Instead of pretending these options are 100% reliable why don't you plan to use actually reliable energy sources like natural gas and nuclear. Your job is to serve the customer not punish us.

A list of reliable companies that specialize in weather proofing would help.
al am interested in any steps we can take to keep lines of communication open during a power outage. ie: power banks, charging phone using car, whatever. Thanks. ; I am interested in any steps we can take to keep lines of communication open during a power outage. IE. auxiliary power banks, charging phone in car, whatever. Thanks.
Thank you for your ongoing efforts to keep us safe!
Get out in front of this - this is beyond ridiculous with number of people moving here u should be further along
N/A
I hope there's no power off during the cold weather ; Mine
We are already in the lowing thermostat program for years, but why is Texas the only stand alone state regarding energy. We need a governor Who cares about the people and one who is willing to help all people not just a chosen few.....
No
Please consider pushing the state to move off of ERCOT. We shouldn't have to deal with rolling power outages as much as we do because of ERCOT.
Austin committed to net zero energy years ago. Close the coal power plant and make it happen
I would like more resources or rebates available to bring older homes up to date.
I have nothing to add.
Have to become more climate positive or Austin will be unlivable in a few years
Make attractive the investment for solar panels , not as done today where payout time is 15 y. It makes no sense to me to spend more than 15k and and recoup the investment 10-15 y later
Asking your customers how much more per month THEY would be willing to pay to increase the percentage of carbon-free energy generated, is b.s. unless you tell us how much YOU are wiling to contribute out of your profits to achieve the same goal. If YOUR business is damaging the environment of the planet on which YOU do business, and that damaged environment is making it more difficult for YOU to do business, YOU should be picking up the lion's share of the tab on that expense, don't you think?
remember older residents, retired residents, such as myself, are in their homes most of the day and require more assistance with all programs...
Stability and not fossil fuel dependence
More renewable and battery storage at a city scale
Add more renewables to handle A/C load in summer, and winterize for freak snow storms.

we have energy efficient appliances at present ; all our appliances are energy efficient
You're doing a good job. Keep it up!
it would be helpful to know what you mean by community solar program
Would prefer option to chose provider from competition
Crypto mining using the energy on our grid should be heavily taxed. There should be a tier system for energy usage not only in Austin Power, but the entire state.; Crypto mining on the state's grid should be banned
No
I cannot put solar panels because of the direction and placement in front of house.
Compensation or prorata if we do make thermostat adjustments.
Reliability is a must. Why doesnt anyone consider geothermal? I also wonder uf anyone considers disposal/replacement when they calculate costs of wind and solar energy. Also these 'farms' look hideous.
Please be honest with the people of Austin about the costs to reliability that intermittent sources like Solar and Wind have, and their expected lifespans and replacement costs against traditional sources. Please add Nuclear Power as a viable solution for low-pollution baseline power as something we can advocate for
This hasto be affordable. I live in 120 year old house with original windows and no insulation, but cannot afford to update it. But make too much money to qualify for grants.
Keep rates low !!!!!
no
No, thank you.
There should be no reason to keep increasing customers prices we are at at the brink especially after ERCOT was able to profit and give out kick backs.
We need to be banking power for future demand. This was a record-breaking summer for solar and wind generation, but it won't help us with potential winter blackouts because the power isn't being banked. ERCOT isn't incentivized to invest in power banking, but I think the city of Austin should prioritize it.; We need the city of Austin to invest in power banking. This was a record-breaking summer for wind and solar power generation, but none of that power has been banked to buffer against potential grid failures if we get another freeze or storm this winter. We can't rely on Ercot to make infrastructure improvements while the oil and gas industry continue to push for the status quo (and further drilling).

<p>If there's more than 1million in the Austin and Travis County area it would be easier to offer incentives for voluntary committing to adjust or improvement on weatherization of residential homes the cost of generating had increased but incentives has decreased this is not a balanced approach</p>
<p>No.; Not at this time.</p>
<p>I would like to insulate my home. Is there a program with Austin Energy?</p>
<p>SOLAR SOLAR SOLAR SOLAR... WHAT ARE WE WAITNG ON????</p>
<p>There needs to be an incentive to actually having home batteries installed in the price plan. Currently there isn't an incentive since you're still penalized for not sending power to the grid. stored power should not be counted as used power</p>
<p>None</p>
<p>Don't use Nuclear power. Use Natural Gas.; Thank you</p>
<p>No</p>
<p>Get rid of the coal-fired plant</p>
<p>Austin Energy needs to continue safely delivering affordable and reliable energy to meet its customer demands.</p>
<p>I charge my car at off peak times to help and to use more wind energy. We did the green choice program but our bills jumped up way more than expected. We (like many) also have a refrigerator in our garage. If there is a way to make that cut during peak times to help for an hour or two or a more energy efficient way to store things, we would. We changed out our windows, doors, weather stripping, and added insulating foam behind our electrical outlets on the exterior walls. We blew more insulation into the attic. We insulated the attic door better. We have worked hard to increase our efficiency. We updates all appliances and moved everything to LED. I wish it were easier to upgrade our a/c units to more efficient models. ; Make is easier to upgrade our a/c units to more efficient models with more incentives for heat pumps.</p>
<p>Please educate the public about not leaving their cars turned on while doing errands. This is a total waste of energy and a terrible habit.</p>
<p>Not at this time</p>
<p>How can we provide temperature controls at bus stops and for homeless people?</p>
<p>No</p>
<p>Please consider nuclear as a longer-term solution. We need to increase the baseline generation capacity, especially since more people are driving electric cars.</p>

<p>Austin Energy should be considering Small Nuclear Reactors (SMRs) as a possibility. These could be added as demand grows and ensures a baseline capacity that can be drawn on for extreme weather events. Austin should not have pulled out of the last nuclear power plant project. There is no real path forward that does not include nuclear power. SMRs are likely the future of energy generation. ; Austin Energy should be looking at Small Nuclear Reactorss (SMRs) as a way to provide increased base load capacity.</p>
<p>Need to go renewable asap. Take a look at the Stanford plan for Texas.</p>
<p>any plan not involving increasing generation of nuclear energy is doomed in the long run, and will not be sustainable and able to meet the needs of growing population.</p>
<p>Look into iron flow container batteries. The essinc.com ones work today. The Form Energy stuff is still vaporware.</p>
<p>Ignore the feds. Keep Texas independent. Don't make the same mistakes the others do</p>
<p>Reduce corruption in the governance and money allocation in Texas energy management. Link to adjacent states.</p>
<p>My husband has MS, keeping the house cool is imperative. The whole house is electric.; No</p>
<p>Some suggested contributions are not applicable. For example, solar panels/Community Solar Program are not available to residents/homeowners in older apartment-style condos.</p>
<p>no</p>
<p>If Austin energy would like to install solar or other forms of resource generation at their cost, then I would participate in the program. But my current bill is so high, that I would not be will assume the cost of updating my home.</p>
<p>Power lines will not be built in time to meet the demand. So many problems!!; Power Lines will not be built to meet demand ! A lot of black outs will happen! Natural Gas has got to be a big part of the plan!</p>
<p>No</p>
<p>Growing population plus aging infrastructure means we need to get going on this, already losing power in the winter and coming close in the summer.</p>
<p>City buildings and other commercial establishments are not doing their part to conserve. When my house is being auto cranked up to 80F, my city office is running all the lights even though there is plenty of natural lighting, and so cold I'm wearing a jacket. Also, im asked to unplug everything at my house but at my office, nothing is unplugged and there are work stations that are completely empty. Getting establishments and city offices on board will do way more than my personal residence. Also, I don't know anything about solar panels. The people who come to my door seem like scammers. Maybe Texas could provide more information to get people to install them.</p>

minimize the cost by utilizing to the maximum new efficiency methods; keep chugging!....constant reminders to increase efficiency wherever possible
If possible, revisit the buyback rules for solar generated power. I would need a better long-term financial incentive to justify installing solar, even with the current tax credit for the initial purchase.
N/a
You will fail because government always fails.
Currently the VoS program is a terrible incentive to install solar on your house. The reimbursement is not adequate. In order to supply enough electricity to have a net zero cost to me I'd need to install over 100% of need which you, Austin Energy, also happen to not allow. Sounds like a scam. Fix your 'Value' of Solar pricing to properly incentivize this generation source.
I rent, but would still like to contribute any way possible
Please don't let popular fads ruin our electric power grid. It's already tough enough to keep it working without hobbling it.
No
Use natural Gas for reliable power generation protect the grid from cyber attacks!!!
We currently have solar panels that feed the grid. I believe a battery storage option would give residents a way to leverage solar power at night and during outages. AE should implement a program to allow, educate and incent residents to use local storage solutions.
no
I answered above but want to stress that energy costs in Austin are too high. For Seniors, like myself who have to closely manage their budget, high costs for summer cooling is almost at the point where we can no longer afford it. Something must be done to reduce the cost of Austin energy.
Unplugging unused plugs.
I'm extremely concerned about the nuclear generation. Where is this and how long has this been in use?; Increasing costs is extremely difficult to swallow as a resident
add a nuclear plant somewhere. is clean. millenials say carbon this and pollution that... do they know?
Let's get our grid as clean and reliable as possible, please!
its a terrible politically motivated program to waste money and get political points
No other suggestions at this time.
No nuclear energy!

<p>I graduated directly into the pandemic. Worked in an IT contractor sweat shop. Got laid off. I am leaving Travis County. Cannot afford to live here. Would love to contribute to environmental sustainability but gotta get my money up before I can.</p>
<p>Stop making the "green energy" choice an option; we need to make it the default, to pay for bigger investments. Most people in this wealthy town are wasting tons of energy and have the means to pay for it. As for helping those that can't, let us top off our bill or pay into a pot, like other cities do, instead of picking a specific household to help. The city needs to stop being half-a\$\$ed about the climate; declaring an emergency and not doing anything about it. (Hello, airport expansion!)</p>
<p>Currently have solar panels. Cannot use the energy if power is off since Austin Energy will not allow me to unless backed up by batteries. Very bad policy. Technology available to sense power off on grid and to be able to shut off the flow of power / energy out on the grid from my home while still allowing us to use the solar power being generated. Will not add additional solar panels until I am allowed to "use" the solar energy under any condition.</p>
<p>Na</p>
<p>Modeling may show more rapid decarbonization with additional gas peaking locally, building revenue for new wind and solar, lower congestion costs?</p>
<p>No</p>
<p>Use clean abundant Texas natural gas</p>
<p>Stop increasing our rates due to your failures to plan properly! Come out and take care of the vegetation around power lines timely! Don't charge us because you failed to properly care for vegetation around the power lines and they break and cause damage! Do better at your jobs! Put the customers before your personal bank accounts!</p>
<p>Natural gas is the most dependable source. We got ERCOT warnings about too much wind power, not enough wind power. Get natural gas/nuclear and have something dependable</p>
<p>The increase in renewable energy generation has demonstrated the need to maintain adequate firm capacity resources to ensure reliability.</p>
<p>I wanted to bring your attention to the significance of establishing a reliable source of energy in our Resource Generation Plan, particularly in light of the unpredictable nature of Texas weather. As we are all aware, unforeseen electric shutdowns can have severe consequences, including potential loss of life and damage to homes. Therefore, it is crucial that we prioritize ensuring the reliability of our energy supply, especially for the well-being of our fellow Texans.</p>
<p>I am a renter, so some of these options are not applicable to me.</p>
<p>no</p>
<p>If Texas leads the country in clean energy, why aren't we utilizing this important resource more?</p>

As an individual, I want to do my part. It would be nice to have some transparency on efforts to minimize excessive usage by office buildings, and other commercial structures.

Corporations should also do their part with reduced and clean energy usage. Building codes that require solar panels.

No

Autstin lagging behind Dallas and Houston, who let residents use their home battery storage to support the grid, is embarrassing.

No

Get more solar, more wind, and more batteries! We need to not roast our planet.

I'm willing to do anything that won't cost me much money because I have been retired for 10 years and live on a fixed income. I've always been an environmentalist, and would love to have solar panels, for example. But only one of my nearby neighbors has them. He used to work for a company that makes them, so he got a great deal that a typical customer could never receive. Nonetheless, I was shocked when his wife told me how much they cost, about 4 years ago, before the pandemic. She said they probably wouldn't see any return on their investment for at least 5 years. I'll turn 69 one week from today, on October 7. I did have a high-end, energy-efficient HVAC system installed 2 weeks ago. Already received confirmation from Austin Energy that a \$500 rebate check will be mailed to me in coming weeks. Along with the rebate from Texas Gas Service, and a \$400 tax credit from Biden's Inflation Reduction Act when I file my income tax return in 2024. I will pay \$250/month for 6 years at 0% interest rate. That installation included blowing new insulation into the crawl space under my roof. I will have my roof replaced, soon. Both the shingles and at least parts of the deck require replacing. That's something I've been needing to do for a long time. The AC installation was unplanned, but my old unit didn't survive our grueling summer and broke down at the end of August. The bottom line is that I would do whatever I could do, but modernization and green energy upgrades are extremely expensive. There's no way I can buy an EV because they cost so much, and so forth.;

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The bottom line is that I would do whatever I could do, but modernization and green energy upgrades are extremely expensive. There's no way I can buy an EV because they cost so much, and so forth

I would like the large-volume users to do their part in this program.

No

We need to use all fuel resources including natural gas, wind and solar can be very unreliable.

Please prioritize affordability and reliability significantly higher than environmental sustainability

nuclear please; more nuclear please

The chemtrails and weather manipulation along with HAARP needs to stop first! Stop forcing people who lived here their whole lives out! This is a con job. Stop allowing bitcoin mining and telling us its for our good. Stop with the electric cars and tell us it's for our good. BOTH those 2 things alone contribute to escalating electric issues. No wind, oh guess what turbines don't turn. And what are is used to make them work!! This is a fricken joke!

Thank You

All forms of energy are important, but stop making it more expensive
You need to clearly explain how locality affects local energy purchase prices vs energy sales prices on the 2023 hottest day of the year for ALL of Texas. For example, Austin has dispersed energy resources, but ALWAYS has local demand. So local prices must not reflect Austin's generation capability. We are a Reliability Hub for ERCOT? Screwed again by the OIL & Gass industry, I guess. Or build nuclear in Austin and punish the City until the Sun burns out. I guess the next jobs for Austin Power & Light are at Ercot, or what?
We should close the Fayette coal plant.;; We need to close the Fayette coal plant.
Solar doesn't work in cold weather, and I want to keep my gas stove!
n/a
Connect to national power grid , no outages. Get your act together. Texans should not freeze to death due to your errors ; Nope
Fossil fuels are the realist option other than nuclear power. That's a scientific fact. Stop pretending "renewable energy " will ever be a viable option anytime soon.
Having cheap, stable energy will support lower income families and increase affordability for the city
I'm will to help however I can.
Nothin
City back-up power storage is a must have.
workout a plan for us grid Interconnect and increasing the use of nuclear, the rest doesn't make sense.
Most energy waste is not from residential customers... start with waste and inefficiency. Make the grid robust and stable. Most green options are not that.
Not at this time.
I appreciate the engagement, but the reality is we are all victims of our economic and social system and everything is doomed to failure no matter what we do.
We contribute to the city paying taxes; We pay taxes
A variety of power sources are needed so when sunset comes and winds die down we are not constantly alerted about grid issues
Is nuclear an option?
solving the climate crisis is THE most imporant thing. Otherwise there aren't going to be any things at all.;; solving the climate crsis in THE most important thing
Reduce fossil fuel dependency.

No
For question two, the form only allows me to select one priority
It's offensive when residential customers area asked to help reduce the load on the power grid ahead of industrial or commercial customers. It's tantamount to a restaurant asking diners to help the kitchen when the restaurant gets busy. Fix your infrastructure even if your executives need to take a pay cut. You have one goal--provide reliable power to your customers.
Providing energy is #1
Low cost possible that is reliable and stable, regardless of source
-
Please prioritize price and reliability above whatever politicians may want.
Cost stability would be my second priority.
You're doing great, thank you!
Austin Energy should be actively involved in the state's effort to encourage safe, reliable new nuclear technologies.
Time of use plans, so off peak is cheaper
We need to use natural gas energy production only as an energy source when no sustainable energy is available. And we need to transition off of all fossil fuel as soon as sustainable energy storage capacity becomes available.
Na
Please stop with "green programs" until other countries are willing to follow suit. Energy independence (oil, gas, etc) is most important for the future safety of our he U.S.
I feel that the current power grid is insufficient to provide power to the fast growing population in Austin, TX, and that Austin Energy needs to focus on keeping updated and sufficient for their paying customers
Add nuclear to the mix. It's green and massively efficient. ; Add nuclear.
What I expect from you is reliability. That is your main job. Please do it and make sure our power grid is in good shape. I am shocked by the number of power blinks we experience.
Reliability is first; cost second; concern about carbon footprint is not a concern
I would add solar panels to my house but for the large old trees shading the house.
Thanks for doing this!
Natural gas is clean and available.

keep going on phasing out coal !
none
Stop playing games with people's lives with unreliable and expensive sources of energy.
ERCOT and Austin Energy need to investigate the State's issue of not being on a grid which helps neighboring states or has neighboring states help Texas. How?! The Texas Rainy Day Fund has billions of dollars. Use some of that to weatherize the Texas power grid, thereby not passing expense to consumers and also not asking the large corporate financial recipients to give back previous benefits. The people already funded the rainy day fund, so let the people be the beneficiaries of something that takes care of them. The large corporations or whomever received "bennies" do have to give up future "bennies" for the greater good of Texas.
Based on my correspondence with COA Utilities, I believe the rate scheme in the City of Austin favors low income, high usage customers at the expense of others. I also believe the program is not well monitored, and that it is ripe for fraud, which may be harming COA and its other customers. In addition, the bill contains significant payments for programs that are in no way related to electricity. In my case it generally amounts to 20% of my bill. Why are we being further taxed on our power bills to pay for things that should come out of the city budget?? With respect to the Resource Plan, there needs to be balance. ERCOT and the State of Texas have gotten out over their skis with renewables and seem to continue headlong down a path of less and less reliability. Fossil fuel generators certainly had their issues in 2021; however, had the gas processing and pipeline equipment been deemed "critical load" the impact probably would have been far less. I would consider adding these valuable resources to that list. ; With respect to the Resource Plan, I believe that ERCOT and the State of Texas has gotten "out over their skis" with renewables and appears to be continuing headlong down the path to less and less reliable resources. While fossil fuel facilities had their issues in Feb 21, I believe that much of that could have been avoided had the upstream processing and delivery systems been deemed "critical load". There has to be incentive to keep these fossil fuel generators in order to provide backup for renewables...until there is a better solution. Further, based on my correspondence with COA Utilities, I believe that the utility's rate structure favors low income, high usage customers at the expense of others. This is not so objectionable, except for the fact that there is little or no oversight with regard to fraud. This should be undertaken to ensure the utility is as strong as it could be. I also struggle with the fact that 20% of my personal bill is for social programs which should be covered under my property taxes. Why are COA customers being further taxed for these programs?
The unreliability of the grid and available capacity is staggering. Yes, Austin is getting hotter — but we've known that for years. It's no longer an excuse. The growth and sustainability of the 10th largest city in America is hampered by its grid, and by Austin Energy's inability to make it reliable.
Stop raising the prices and learn how to stop power outages during bad weather
N/A

In regards to question 3: I have participated in Green Choice for years, only to see businesses prioritized again and again. It's time for heavy users to also pay their fair share, and for the city to actively and visibly push the state to reform energy policy. ; Re: question #3: I have been a Green Choice subscriber for years, so I have paid more up front to benefit everyone later. However, energy policy at the state level is thwarting these efforts. It is time for the City to actively and publicly push for state energy policy reforms.

thank you

Incentives apartment complexes to use solar

We already have solar panels on our roof and use a clothesline instead of a drier.

Just do a better job on providing affordable, keep cost down. fix or do whatever necessary to electrical energy supply to us al the time.; do a better job.; No

I already have solar panels. Also the AE billing department is completely [REDACTED] incompetent.

I don't understand why every city in Texas except Austin has a choice of an energy supplier; and, we are taxed upon tax upon tax.

I would like to see less light pollution and less energy used for large, public street lighting. In Europe, they have motion sensors on all the lighting. It saves tons of energy and lowers light pollution substantially. We used to be able to see the Milky Way from our backyard in Central Austin and now we can barely see the stars at all. Also, when the bulb in the giant street light went out across the street from us; all of the neighbors and us reported that we actually slept better the few weeks it was out of commission. It just doesn't make sense! Also, why can't more box stores and large buildings have solar installations on their giant, flat roofs to power stores and neighborhoods? The panels could also shade rooftop air conditioner units to help make them more efficient; it's a win-win!

I think our biggest problem is reliability and making sure to have enough energy to meet demand in the summer and winter months.

If you want climate range religion move to California

RELIABILITY is ALL that matters. Other feel good guilt relieving stuff do not count. Keep the coal plant available until we are Sure it is not needed. Gee, spent thousands to send crews to set up i [REDACTED], but forgot to solve the tree problem. IF I COULD AFFORD IT I WOULD LEAVE AE. As dirty and dangerous as it is, i am going to get a generator. OH you have lost touch with average austinite. Nice expensive castle.

Restrict new development. We have or reaching the point where our current resources can no longer sustain or exceed the demand for power and water.

I'm 78 years old and live on 1/4th of my working life income. I'd like to do more, but I seemly don't have the money.

It's hot in the summer, and cold in the winter, and sometimes it's windy: these are not good excuses for multi-day outages.

<p>The lack of reliability is alarming. It causes fear in residents. Its not a sustainable way to build an economy here. Using renewable energies are important step in future. People have invested their livelihoods here and we need to see a future.</p>
<p>Needs to be reliable for the needs. My home has had insulation and window upgrades. Waiting to get solar roofing but cost help would be appreciated.</p>
<p>For Michael Enger, redo all your studies with 50% target load growth, 4500 MW peak, take one extra auto out N-1-1 and repeat Reza"s transmission study. You will need a lot more transmission and generation inside Austin. CCS is DOA unless you can apply it at FPP or generation inside Austin, not a chance. Green H, storage, advanced nuclear you need specific projects to look at. Look at my web [REDACTED] for the ERCOT22C cases where there is advanced thermal storage driven by nuclear. Add those Enchanted Rock gens. Everything is expensive. I just spent \$45k on replacing three AC units. I would like HEB stores to stay open when we have a power outage. Make your profit with ER/HEB net zero and get it built asap. When they generate the nodal price goes down for all of us customers.</p>
<p>question #3 is very poorly worded and your survey results will be highly suspect; "increase the percentage of carbon-free energy generated" means nothing without quantifying how much!</p>
<p>I live in apartments. Does this apply to us? Will it be beneficial to us?</p>
<p>Upgrading our grid's transmission lines is equally important! Are you including that in this plan? Is some other agency doing that?</p>
<p>Austin Energy should look at aggressively mitigating congestion costs. Should look at industry leaders who are effectively doing so.</p>
<p>I can't add solar panels because I already have. Please start emailing me with the email that I updated on my account: [REDACTED] - Thanks; Please use the email address I updated on my file: [REDACTED]</p>
<p>A study of utility-provided demand response devices like energy storage devices or use of electric vehicles as part of grid elements could inform practicability of reducing the burden on customers while improving grid resiliency.</p>
<p>Stop the waste</p>
<p>More programs to help lower income customers</p>
<p>We have already added solar panels to our house & would like to see more of our neighbors do the same.</p>
<p>Reliability is not only about generation but also about distribution. The supply of electricity needs to be reliable as well the ability to distribute it!</p>
<p>Na</p>

I think that Austin Energy needs to turn away from their renewable targets, focusing on technologies that are base loadable, dispatchable and are fiscally responsible without tax incentives.
Continue using what is necessary for customers to save on the energy bills. Ercot doesn't seem to be doing the job.
no
No
Increase reliance on nuclear power, demonstrably the lowest carbon-impact energy source
I am already doing the 4 items above; I have solar panels, I only buy energy efficient appliances, we adjusted our thermostat to 81 degrees, we've replaced our roof with a vented system and replace most of our windows with high efficiency windows. ; [REDACTED] I am already doing the 4 items above; I have solar panels, I only buy energy efficient appliances, we adjusted our thermostat to 81 degrees, we've replaced our roof with a vented system and replace most of our windows with high efficiency windows.
I do my part as a consumer. Austin Energy should be responsible for reliability, and for use of environmentally safe sources.
We need a stable grid. We need governance that's not run by politicians. Join forces with other grids. Make solar viable for individual homeowners.
Please ask the state to start maintaining reserves
Austin Energy should use good engineering decisions when conducting generation updates
it is not accepting my response
As an apartment resident, many options are unavailable to me, but using green, renewable energy should not cost more. In the longterm it should save money and there should not be any additional cost to the consumer.
Are there programs (for seniors on fixed incomes) that help offset cost increases?
More discounts needed to encourage customers to install solar panels
Please fix the EV charging stations in town - starting with those at SCC!
[REDACTED]; Conserve
no
This is bullshit. Stop [REDACTED] with the power grid for nonsense "green" initiatives. Climate change is not man made and you think making people sweat and freeze is going to fix a non problem? Get over yourselves.

<p>1. I would like us / ERCOT to eliminate coal-sourced energy ASAP & replace (in the near term) with abundant Natural Gas. 2. Knowing the relative Cost / KWh or MWh of each electricity source would help citizens understand our choices better. 3. I think we need a realistic assessment of how best to phase Solar & Wind into AE & ERCOT's portfolio. Reducing our carbon footprint is a good long-term goal, but one that balance cost & infrastructure availability. 4. Given that the US & TX in particular has ~100 yrs of natural gas, I'd like us to conduct research on how to make it an even cleaner-burning fuel.</p>
<p>My house is already well insulated. I would like for it to be easier to get reliable information on solar.</p>
<p>Thank you for soliciting input</p>
<p>Please do what you can to make us less reliant on ERCOT. I went without power for a whole week after the last freeze (not even during the freeze, but after it.) We were not a priority and it was exhausting/expensive to throw out all those groceries/find a place to stay. I do my part. Please do yours.</p>
<p>I am a single mother living in affordable housing, but my electricity bill is so high that I cannot even afford it some months, and I turn off all the lights and the electricity, including my air-conditioning every time I leave my house, but it is still so expensive</p>
<p>i have done all the things listed above, paying extra each month to support alternate energy sources, installing solar panels, using the most efficient appliances available, insulating my house. in addition, i have geothermal and heat pump.</p>
<p>No more coal plant</p>
<p>Ensure the power grid is effective stable before pursuing future projects. There's no reason to engage in millions of dollars of work when the current system is poorly managed and caused unnecessary deaths during extreme weather events.</p>
<p>Update policies to make it beneficial for people with batteries to receive more \$ in evening during peak hours.</p>
<p>N/a</p>
<p>Get out of coal.</p>
<p>Low income housing needs solar options</p>
<p>N/A</p>
<p>██████████; No</p>
<p>Climate change is a grift and a hoax. The ocean levels are not rising. The change in the climate is due to something we have always had called "seasons." Stop with the propaganda, lies and agenda.</p>
<p>Renewables are a sham. Fossil fuels and nuclear used responsibly are the only options we have. That's just a scientific fact. No apologies needed.</p>

I'd like to see more storage capacity and more infrastructure solar panels built into urban development projects.
really would prefer more nuclear and/or gas energy production
Let's decrease our carbon footprint! Thank you
Providing substantial cost savings for retro fitting existing homes, apartments and small businesses, like strip malls.
Na
Residential Time of Use
Please help save our environment
Provide companies or resources to the customers that helps them become more informed on how best to get their home equipped with solar panels.
Very concern that the lights will go off due to lack of changes to make things better for all Texans
Nuclear power should be the priority
Just as with any other business, spending has to be done to provide RELIABLE SERVICE. In my opinion, I am not seeing this being done in Texas. Instead consumers are being asked to use less energy. THIS IS NOT THE ANSWER NOR IS IT, BY ANY MEANS, ANY TYPE OF LONG TERM SOLUTION. Climate change is happening . . . hotter summers, for longer periods of time, are happening . . . AND WILL CONTINUE. I EXPECT IMPROVEMENTS TO COPE WITH THE INCREASED NEEDS OF CONSUMERS FROM MY ENERGY PROVIDER AND THE STATE OF TEXAS!
I don't think you folks know what you are doing.
I'm willing to change temperature settings, but think it's unreasonable and outrageous for customers to be expected to keep residents at uncomfortable levels. And to be insecure about power availability.

a state that generates more power than any other state but now a epcot controlled make the likelihood of a total melt down like before that created the "rolling blackouts" that turned out to be total failure instead and killed many. this is not the way to run a company. no planning . no fallbacks. total lack of caring. its scary that i too may fall victim to this rolling blackout some day soon . an it will be an extreme condition. this network should be connected to the rest of the usa if it cannot stay up in all weathers . and should be able to keep people alive . i know that most of the profits are not rolled back into the grid. that is well documented.; [REDACTED] state that generates more power than any other state but now a epcot controlled make the likelihood of a total melt down like before that created the "rolling blackouts" that turned out to be total failure instead and killed many. this is not the way to run a company. no planning . no fallbacks. total lack of caring. its scary that i too may fall victim to this rolling blackout some day soon . an it will be an extreme condition. this network should be connected to the rest of the usa if it cannot stay up in all weathers . and should be able to keep people alive . i know that most of the profits are not rolled back into the grid. that is well documented.; a state that generates more power than any other state but now a epcot controlled make the likelihood of a total melt down like before that created the "rolling blackouts" that turned out to be total failure instead and killed many. this is not the way to run a company. no planning . no fallbacks. total lack of caring. its scary that i too may fall victim to this rolling blackout some day soon . an it will be an extreme condition. this network should be connected to the rest of the usa if it cannot stay up in all weathers . and should be able to keep people alive . i know that most of the profits are not rolled back into the grid. that is well documented.

How about EV as power source for home in certain situations ?

I appreciate your efforts to reach 100 renewables as soon as possible and I would like to do my part to that end. It is important to our children and our children's children that we do so as expediently as possible.

I lost my house to flooding during the winter storm of 2021. It is absolutely essential that Austin prioritizes reliability during extreme weather situations. Customers like myself are more than willing to contribute wherever and whenever possible to sustainability efforts. However, maintaining power during extreme heat and extreme cold should be first priority.

I would like a pumped hydro from east Austin up to lake buchannan where base load a night stores energy in higher lakes and is available at peek hours. ; Do pumped hydro from east Austin to lake Buchanan at night and use stored energy for peek power during day.

No nuclear use. Use natural gas.

I'm glad this effort is being made. Just need to make it happen sooner. Thanks.

No

What about vehicle to grid?

<p>Austin Energy needs to investigate modular Thorium power reactors to replace Coal Plants and investigate power generation for clean burning of plastics and used tires. Further, new power connections need to be charged the full rate for any new added capacity. Existing customers should NOT be required to subsidize growth in this area. AE should place a halt to any new GREEN FIELD Wind and Solar projects as this destroys wildlife habitat. Any new solar projects should be installed on existing LOCAL rooftops, businesses, parking areas, highways, or industrial sites. Further, AE should mitigate CO2 emissions by extensive tree planting in and around the City of Austin Metropolitan Area as well as the direct purchase and banking of carbon mitigation forest lands. Any trees planted should be native to the area where they are planted. So Called Biogeneration Plants should be phased out as these DO NOT capture and retain CO2 and are responsible for the removal of trees.</p>
<p>None</p>
<p>Please look at all 'science' we need carbon dioxide. EVs for all don't work, not enough rare earth minerals, outsourcing all the pollution and not enough rare earth minerals for all to have an EV. Wind power kills too much wildlife and has such bad transit loss. Wind and solar only reliable about 40 percent of the time. Do I really need to go on?</p>
<p>Ni</p>
<p>Awareness is key ! I am sure people want to know how. For others, incentivization may be needed.</p>
<p>no</p>
<p>No</p>
<p>Figure out policy to get PV on leased, commercial real estate and large apartment buildings. Subsidizing SFH PV is waste of resources. Also, Thermostat demand response has too large of temperature swing.</p>
<p>Climate change and reducing emissions are my top priority.</p>
<p>I don't think we should be charged more for a more sustainable and climate friendly energy. If it's available, we should have been using it all along. Energy doesn't need to be a money making business if we use natural resources, like solar, wind, heat. Be creative. Make it important. Save the earth in whatever way you can.</p>
<p>We need more clean coal and nuclear power.</p>
<p>Please lean into coal, nat gas, and nuclear. Minimize solar and wind, which are unreliable.</p>
<p>Do not invest in coal, gas, solid fuel biomass. Invest in nuclear, solar, wind, hydroelectric, geothermal, pls and thank you.</p>
<p>Drop it. Focus on reliable energy instead of wind and solar that cost us more money. Put more money in programs like tree trimming and stop raising rates. I am paying more now for using less electricity.</p>

Add Bitcoin mining to create a more stable power infrastructure
Using this motion to increase costs is not the way to operate
It's reasonable to expect people to pay a little more for renewable engere sources, but the most important thing is to have something reliable that works. Every year we hear about potential black outs in Texas and it's only getting worse. Please ensure we have a sustainable and reliable energy grid that doesn't require black outs or shuts down if we get another ice storm.
I appreciate what you do. Especially the steps to balance the price consistency with low costs.
More clean abundant nuclear power please
In question 2 you ask me to rank things that are all things we should have. This is America, I pay my bills, it's 2023 and the fact that we have power outs due to inability to manage to power is ridiculous. Hook us up to the national grid. I should have all those things in question 2.
I would be willing to pay higher electric bills to help fund developments in sustainable nuclear energy
Think more about the consumer than profits.
I already have solar panels as well as an EV.
At least do time of use blocks so some people won't do laundry or dishes or charge their cars when you're (ultimately we're) paying thousands per MWh.
Stop coal!
Change the building codes so every new building project that is over 10,000 (or pick a number) sq. ft. must provide its own renewable energy on its property. I know the city always does what the developers and real estate people want but try something new that would help everyone.
No
You are lying shitheads
Austin Energy has a critical role to play in addressing climate change.,we need to move away from coal, oil and natural gas asap. AE can also increase energy efficiency by helping residents understand the IRA incentives, creating much more community solar over parking lots and in the built environment and by supporting tree planting
None at this time
Move away from dirty energy and unreliable energy.
Stop using coal, limit nuclear-powered plants
Every office building in town is too cold during the summer. I keep my house at 78F which is fine. Why do these buildings have the thermostate turned down so much? Also, Texas needs one more nuclear power plant and Austin Energy should support that/promise to buy their power.

Businesses with lights and air conditioning left on 24 hours, movie theaters, grocery stores, etc. need more regulation
CO2 is a natural aspect of the environment which has been shown by many scientists to not have any effect on the warming of our climate. Wind and solar are proven unreliable sources of power generation. You should abandon this misconceived plan and go back to more natural gas, coal and especially nuclear sources of generation. ; You should invest in more nuclear power sources.
Stop subsidizing high energy consumers.; Senior citizen discounts due to set incomes.
It is a government problem that should be cured by the government and payed for out of taxes
Reliability should be the number one priority
Austin needs a reasonable DIY Solar process. The current rules were obviously written by the industry to make true DIY Solar installation more expensive than professional installation.
I would like to see a program that makes all homes resilient by insulating and replacing in efficient hvac. Start with homes of older, low income citizens. Also upgrade local lines so that distributed can backfeed everywhere in the territory.
Stability needs to be the first priority, as a homeowner with an energy efficient home I support sustainability but not at the cost of stability
Na; Great start
I already have solar panels and energy-efficient windows, and I keep my thermostat at 80 degrees F in summertime. In other words, I'm not sure that questions #3 and #4 account for people like me, who have already made an investment in reducing carbon emissions.
no thanks; My service has been extraordinarily UN-reliable over the past year and at the same time, excruciatingly expensive. Whatever is the current plan, is not working and will eventually drive us out of Austin.
N/a
To send requests to limit energy usage during times where the grid is challenged is not helpful if it is sent daily. When you live in a one bedroom apartment that also serves as an office for work, beyond setting the thermostat to 76 or more, what else can you do? It creates more anxiety than it does to change behaviors.
Please treat high use if electricity in August as normal and prepare for it, rather than treating this like unusual emergency, while you know that it happens every year.
bility of the existing power grid, and secondarily the development od sustainable sources.
I do not own a home. I do pay for my electrical resources each month. My payments are affordable.
Price adjustments for seniors

As usual sounds like you are putting all the responsibility on the customer. All of this is your job without more money from me.
We have energy efficient appliances and have weatherized our home. It does not make sense to keep adding more homes and apartments when the grid can't keep up with what is already on it.
The City of Austin "woke" leadership are destroying the city.; The City of Austin "woke" leadership MUST stop their ridiculous agenda and act in the residents best interest.
Thank you for your work to help Austin's energy more eco-friendly. Our future generations of Austinites will appreciate it too.
Texas needs low cost reliable power to support economic growth. I'm disappointed that you did not include a question about Nuclear energy in the survey.
N/A
Not at this time.
NA
Get rid of all of the MANY POWER FAILURES. More people are moving to Texas so PLAN AHEAD! Increase the power capacity! These power failures are just ridiculous. We do not live in a 3rd world country.
I believe you should increase the incentives for homeowners to install solar panels.
We need more time of use pricing, including more cost based rates for EV charging, development of V2G, virtual power plants and smart grid technology. ; We need more time of use pricing, including more cost-based rates for EV charging, development of V2G, demand response and smart grid technology.
I would support SMR nuclear generation.
Get out of Ercot and into the West or East grid
NA.
More focus on digital gauges that measure usage. They do not appear to be reliable. In the instances where these gauges are inaccurate for some reason, consumers should not bare the burden of an enormous bill before the mistake is rectified. If we as consumers bare the burden of modifying our usage to maintain an outdated energy grid, we should surely be given grace for energy consumption inaccuracies.
Periodic updates on energy efficiency would be helpful.
I'm open to simple time of day pricing (high, medium, low) to encourage reduction of use during peak pricing hours. Without that, I have no incentive to use my battery before an outage.
It's the environment stupid to paraphrase a famous quote. Best get with that program or we all lose.

No
We need to focus on solar and wind energy.
What happened to your wood burning plant in East Tx, wasting more money on woke scams.....; how much money is being wasted on your grand plans?
Affordability is another high priority item as a residential owner. This was a very informative and professional presentation.
I am a renter. subsidies directly to renters, not landlords, for efficient appliances, heating/cooling, other modifications
I really don't want to suffer through more power outages during extreme winter weather. It's not like these issues aren't preventable. And for █████ sake, let's just integrate with the national grid.
Actually follow through with what people are responding with. There has been too many instances where people are paying premium prices and yet threatened to have their power shut off when major business are closed and still keep the lights on.
Put forth a program that allows tenants to request energy efficient measures pre installed in older apartments. This should be no cost to the tenant If the tenant request it, apartment managers be required to accept the tenants request
I'm a retired teacher I'm 1,007 square foot home my Energy bill this summer has been as high as \$300! I keep my thermostat at 80 or higher day, 79 at night. My bill is outrageous!
Plan for ice
No
I believe that households that use less energy, which, in turn, helps balance out the energy expended by other customers who are over-using, should be compensated for their collaboration by providing them with credits or some other form of monetary compensation.
Reliability and low cost should be the primary focus. Let green technology arise as it can compete with current clean energy sources including hydrocarbon and nuclear.; Take the government thumb off my freedom to think and chose.
I just wish there was something more people in apartments could do, when it comes to updating our "homes."
Thank you
Shut down the Fayette coal plant. Don't just sell AE's share of it; shut it down!
Go green!
Thank you and hope my opinion matters

Please please please prioritize increasing renewable energy sources and getting rid of fossil fuels completely
No, thank you
controlling my thermostat is unacceptable, fix the power grid. If am paying for my usage I should be able to set my thermostat as is comfortable for my family.
Reliability shouldn't even be an issue!
No
In winter 2021, there was not enough power because of green energy. There was no power for more than a week and a lot of people have died and stayed cold for a long time.
My son would have froze to death had he not been able to get a hotel room. ERCOT didn't reserve enough energy from fossil fuels for power and Austin Energy only provided power in certain areas while others like my son didn't have power for almost 2 weeks. People died during that freeze when fossil fuels could have prevented some lives lost. I could care less about you wanting everything to be carbon free. Those wind turbines froze and produced nothing. And during times of snowy weather there isn't enough sun for solar panels to produce enough energy. These things can help but are not reliable
We need more help with enough solar panels and backup battery for power outages
We
Using renewables is fine, but it's not a complete solution.
Resiliency to weather conditions is infinitely more important than the other potential priorities.
This is a horrible survey. This is my 4th time to complete and hopefully this one will allow me to submit.
Every one of us needs to work more on the part of separating and recycling, and on the part of using the thermostat on hot or cold days. We need more education and incentives for those who work hard to recycle, separating the waste from the stuff that can be recycled. Also, an incentive for the efficient use of energy during hot and cold days. In our house, for example, we set the thermostat at 80-82 °F during the summer and when we leave the house, we set it to 85 °F. During the winter we barely turn on the heater, we prefer to use clothes to warm up ourselves, and use small heaters when sleeping or doing stuff at home. I am not saying everyone must do what we do, I am just showing the example that we can do more than what all of us in general are doing right now.
no
Move faster on carbon reduction using clean power generation technologies
Plan ahead and execute plan to clear trees, limbs, brush around all power lines
Stop Rolling Grids please

none
As a single residential customer I would hope that commercial properties are paying their proportionate share and strain on the electrical grid. If I am making my thermostat slightly uncomfortable to lessen load on the grid it would be nice to see commercial properties doing the same.
Stop coal plants immediately
Austin Energy is way more expensive than any other place I've ever lived. It is a rip off and exactly why we need further deregulation to allow us to get competitive rates in the city of Austin.
The priority is the improvement and maintenance of the power grid, after that comes "climate protection" and sustainability."
none at this time
AE should drop the 100% renewable target as it will create higher prices overall and greater grid instability. AE should have both gas and nuclear in its generation fleet
Make sure my power quits going off during weather situations. ; Make sure my power quits going off during weather situations ; Please figure out why our power goes off when others in the Neighborhood doesn't in weather conditions
Please use as many environmentally sound sources as possible and reduce the fossil fuels. I have grandkids!
Stick to your mandate and stay out of politics. if you want to change something politically, run for office. Otherwise do your job.
De-regulation is desired for Austin so that market forces would control the decisions instead of government
Climate change is fake
No
Reliability and sustainability are both just as essential. I believe we can and must do both, which I assume is all about diversification. Price volatility is not ideal, but if it is what allows us to maintain lower prices overall, then let's be sure we have programs that help spread out that volatility evenly throughout the year (for folks who live month to month). I would consider adding solar panels to my home if, and only if: both the installation and maintenance was very heavily subsidized, and I get first dibs at any energy produced by my solar panels—meaning that it reduces my bill and keeps my home powered during an outage.
Explanations of the other costs on my bill might help me to feel better about my bill increasing for carbon free energy. There is a lot of random stuff that I am paying for that I don't understand.
We need a stronger energy network

<p>Gov Abbott is wrong... the Texas Energy Grid is *not* robust to withstand another SnowPocalypse-type storm, and continual population growth throughout the state adds immense demands year round. I want to see more/better renewable methods put in place to meet our growing demand.</p>
<p>No</p>
<p>bring back mire tiers to the pricing. the more you use, the higher the rate gets. We used to have 5 tiers, not theres only 3. More tiers would encourage more conservation.</p>
<p>I support a balanced generating capacity; solar,wind, hydro and natural gas to help prevent the brownouts and power failures we have had in the recent past.</p>
<p>When the Electric and Lot rent take my Social security 1219 a month for a Widow is spent</p>
<p>If anyone cares about carbon, then they can plant some trees.</p>
<p>Reliability is extremely important to our family.</p>
<p>Green energy is a sham. We are carbon based human beings period. The amount of CO2 absorbed by one tree will more than take care of any excess. Here is an idea, plant more trees! The air quality is much better than when I was a kid. Back then, the world was supposed to end due to greenhouse gases then it was global warming and here we are 50 years later still going strong. Stop with this absurd green agenda!; Green energy is a sham. We are carbon based human beings period. The amount of CO2 absorbed by one tree will more than take care of any excess. Here is an idea, plant more trees! The air quality is much better than when I was a kid. Back then, the world was supposed to end due to greenhouse gases then it was global warming and here we are 50 years later still going strong. Stop with this absurd green agenda!</p>
<p>Please do not put the onus on the customer to reduce their usage. Make better electricity choices. Build nuclear in addition to wind and solar.</p>
<p>Thank you very much for the highly informative video.</p>
<p>I'm wondering why there seems to be so muted interest in nuclear power. Wind, solar and batteries are all we hear about, and they are not going to add up to a stable, reliable grid</p>
<p>Implement net metering to encourage residential solar installations or significantly increase the rate for solar energy produced by a residential customer. I can't make a solar installation payback within 10 years given your current solar program.; ██████████ Implement net metering to encourage residential solar installations or significantly increase the rate for solar energy produced by a residential customer. I can't make a solar installation payback within 10 years given your current solar program.</p>
<p>No</p>
<p>I would like us to join the national grid and stop playing politics with our electrical source</p>

We have solar panels on our home already along with energy efficient appliances. It would be nice if the grid could be made more reliable so we don't have to worry about loosing power for days at a time with two kids under 3 at home.

I am interested to know how AE plans to transition out of coal-generated power. That is my top priority. Thank you; How does AE plan to transition off of coal? That is my key concern and question.

Please do not make decisions to use "Green Energy" sources that will increase the cost of energy and reduce the reliability of having enough electricity for the population. The consequences of not having sufficient energy will be more immediate and have a greater negative impact on our nation than global warming.

I grow exhausted with the continuous methods from ERCOT about conserving electricity. The system is unable to handle cold AND the system is unable to handle heat? I thought the reason for separating from the national grid was because we believed that Texas could do a better job independently. I am not convinced this is the case. Who designed this? Who's in charge? This is embarrassing and angering

Reliability has to be the factor of highest priority, and I feel willing to do whatever I can to help out (aside from adjusting my thermostat as something of grid magnitude should not be the responsibility of the consumer).

No

Nuclear energy is by far the best source of low-carbon dispatchable power. I'd like to see Austin Energy press forward on nuclear energy as they have done with solar and wind. I'm also curious how long AE's battery storage can deliver 3 MW.

drill oil in Texas and in the US

I already have solar in my home and I can appreciate that it contributes to the grid during about 60% of peak usage time.

Ensure there is plenty of thermally derived energy for when the inevitable shortage of wind and solar occur when most needed. Do not allow a liberally run town unduly influence these energy decisions as the full costs and limitations and waste of all energy sources needs to be comprehended and not solely guided by liberal slogans. Why in your survey is there no mention of storage thru various means of renewable energy when its generation exceeds capacity? Why no mention of CO2 capture? Where and how do the additional transmission lines for far flung renewables get built? This is a most narrow survey. ; This is a very narrowly focused survey that ignores critical engineering and cost concepts about renewables. Further, ensuring austin energy hears from a broad set of voices wherein you just have to insert the transgender question shows the height of stupidity by invoking liberal austin identity politics. What does sexual orientation have to do with the scientific and economic and engineering decisions needed here?

No

I feel like the every day Joe Blow will never be able to afford Austin, Texas Electric Rates, to a family of four it would be unaffordable.
I'm willing to pay more for carbon-free energy, but hope there would be a sliding scale for low-income households who are struggling to afford utility bills already.
Reduce solar installation costs. Solar power is too expensive and to low of available rebates does not make solar cost efficient
Right now, energy from natural gas is the cheapest source (smallest utility bill fraction) for my home. Make natural gas homes safer, and rebate power generators that operate on natural gas. I don't see any reason why natural gas prices should escalate HERE in Texas. ral gas .
No
I'm free so
How does the city plan on meeting the power requirements of all of the apartment and condo complexes being built at what seems to be an uncontrolled rate?
so raising our rates so dramatically. we want reliability but we're not stupid, we know you're making money & wasting some, like your appointed board member salaries. it's the 21st century get all renewable energy sources going, join the regional grid, DU what successful states are doing, TX can actually learn from others. ; spelling mistakes but you can see what I'm saying. stop raising rates, etc.
As a utility, your responsibility is to deliver low cost reliable power to satisfy demand, not to deliver unreliable ever more expensive power and to become increasingly intrusive and controlling inthe lives of your customers. Last time I checked this is the USA, not China. In this country we respect individual freedoms and we let market forces drive business strategies. This command and control system you try to force on customers is repugnant.
Thanks for asking!
Increase nuclear power generation across Texas.
More incentives for energy efficiency
Thanks for asking our opinion
A plan that results in energy available regardless of extreme unexpected weather events
I did not select weatherization only because I have added so much insulation already. Solar options are limited due to trees in south neighbor's yard, but I understand the desire for a shady/tolerable yard - a situation likely for others too.
We recently had our old insulation replaced with newer R-19 insulation while having our siding replaced. We were unable to obtain any rebates through the Austin programs because we didn't use one of your approved contractors. There should be a method where homeowners can get the rebates by having a code enforcement inspector verify the installation of insulation.

We should move ASAP to reliable non-carbon power generation even at greater cost
Go to net metering for solar. Going solar has to make long term financial sense for the customer and this controlling bare bones rate you give back isn't dynamic enough to be effective.
Solar & Wind electric generation will never be enough by themselves to deal with the growth that the City of Austin encourages in growing housing and population. Nuclear & Natural Gas are safe, dependable, & necessary for this growth.
We really really really need additional energy capacity. Should make maximum use of solar and wind energy throughout the state. Continuing to rely so heavily on oil and gas is simply not sustainable and a recipe for disaster. The dinosaurs couldn't change their fate - we humans can if willing.
I did not select Solar in #4 because our home is tree-shaded.; no
Discount for senior citizens
Need competition to reduce our costs
NOPE
Not really.
We have already added solar, insulation and bought appliances with efficiency in mind. We have always set our thermostats as close to the outside temp as we can tolerate.
NA; No; B
Please be more customer-oriented. A lot of your community work is missing and ways of being a positive listener to our needs, especially before, during, and after weather storms. Value human connections and be responsive to needs more.
We appreciate that Austin continues to own its energy company and not leave residents unsure of how to navigate the many companies available in other parts of Texas.
Yes, office buildings during energy conservation alerts didn't not have adjust in fact they were at 65 degrees. I participate in the demand surge. When I'm not home I keep my thermostat at 82 degrees and at least 3 days a week my thermostat was increased by 4 degrees. When I get home my house is at 87/88 degrees which results in my AC running all-night to cool to 78 degrees. When I'm home I keep my AC between 78 degrees (downstairs system) and 80 degrees (upstairs system) and my AC does not need to run all night. The city needs to keep absolute thermostat setting as part of their demand surge participation.
Please raise the Value of Solar Rate. We are producing more than we consume, but still have to pay for electricity.
Please consider all ways to prevent Texas grid from collapsing, including the connection of Texas grid to other grids in the U.S. This has become untenable.

The grid is NOT safe/reliable!!! Texas needs to join the national grid and upgrade main transmission lines to feed the city's usage properly
Concerned about the management of future carbon capture & sequestration technologies, specifically the potential bad side effects to humans & environment. Would like to be kept updated on how this will be implemented.
nope; I have no further comments
Use more Solar and Wind
These questions are a dishonest false dichotomy, asking customers to choose between sustainability and affordability, when I would say that it is the duty of Austin Energy to ensure both of those equally. Focusing on renewables is in the long run, far cheaper than oil, gas, and coal, and if we are paying more, I would argue that is due to short-sighted foolishness on the part of the leadership at Austin Energy.
You can't "legislate" energy supply. We continue to need more and more energy to keep our homes and economy successful. Continue to invest in developing zero carbon footprint approaches but don't stop the current natural gas plants that maintain system reliability. When renewables have enough value and stability, the switch will happen.
I would love to see accountability to businesses who use an excess amount of power air conditioning and powering offices even when they are not in use. Some of these spaces are massive and kept at unreasonably low temperatures.
Making the grid robust to extreme weather must be a #1 priority. Secondly we need to increase our battery storage options
concentrate on reliable power sources such as fossil and nuclear sources and give no efforts to climate protection arbon removal)
While I understand cost involved with using "greener" technology, I would like to see price increases spread more evenly across the platform. Businesses should pay their fair share, often they are given discounts not normally available for residential customers.
Sell Austin Energy to the private sector. We have very poor customer service
NO
People are unaware of definition or importance of carbon footprint. Please educate
I already have solar panels on the roof, would not mind adding additional freestanding ones (like on poles). Already am very conservative with HVAC use.
no
Too much reliance on expensive & unreliable solar and wind sources ; Nuclear is the most environmentally friendly

no
none
You can improve our resource plan without jacking the costs up.
Still not confident in our electrical system that we work off of. Still have PTSD from the freeze and other times the power went out.
Prices are too high, stability in weather (hot or cold) is very poor
none
Not at this time.
Maybe try competent growth planning and energy usage forecasting, instead of skimping on grid maintenance, pocketing profits, and demanding huge sums of money from consumers when you idiots can't run your systems properly
Would very much like to be a part of the national grid and have more affordable options for solar power
We need reliability first and foremost. Asking customers to turn down thermostats during the summer to prevent rolling blackouts indicates that you do not have enough capacity and should add natural gas fired plants to cover the shortfall. There should be thoughtful transition to low carbon energy rather than all at once to technologies that can't keep up with current and future demand.
n/a
no
Please stop downgrading the amount of coal fired plants, and let's invest further in nuclear energy production. I believe those would be good steps to ensure reliable, affordable energy as we head into the future.
I just want the system to work.
I hit wrong Button and cannot change to \$20
with every ERCOT conservation request, I laugh. get it together. the technology is there to have a stable grid
Need to be prepared for adverse weather! Power failures are commonplace with Austin Energy! This is BAD!!!!
Get back to old and reliable ways. We had enough of this renewable energy shit; Get back to reliable ways
none

Do you jobs and build a reliable energy grid! When it gets cold or hot you don't seem to be able to offer reliable power.
Sustainable energy should be mandatory, not an add-on
I am unable to adjust my thermostat because I have an older home that heats up too quickly. In the summer, raising my temperature causes my AC to still run all day long
The green choice seems to be a scam. You force anyone with solar to assign their RECs so you can sell "green energy" to other customers whilst then regarding the energy used by the person with solar as not green. Kind of a scam given the vast majority of the solar cost is paid by tour customer so I don't think you should have the right to claim the reqs
We shouldn't be having rolling brown/black outs due to useage. Limit construction if the grid cannot take the drain. Create more power generation hubs/sources to elevate drain issues and feed the grid. Have the construction companies pay for increase to the grid, not the present users.
I would love to get solar and batteries for my house but the VoS scheme puts me off. I really don't understand why I would have to pay to use power that I generated and that never left my house. Talking to a friend, he was frustrated that during a multi day power outage he was still forced to take a credit for everything generated and then pay a higher fee to buy it back. Especially given the energy never left his property as Austin Energy had a multi day outage. Solar and batteries would be a significant investment. The idea that you are free to charge me whatever you want for consuming energy that I already paid to produce is very off putting. It's a shame that Austin Energy has a monopoly on this city
Affordable energy is still a very high priority for me, but if the power grid is down/I cannot get access to energy, there's no an option to pay for it
We're supposed to have "rolling" blackouts but what does that mean? I was without power for most of 4 days in 2021 with only 2 or 3 30 minute temporary restorations, yet I have power distribution facility out my back yard. Does "Rolling" mean that some customers will have lengthy outages where others have mild or no outages? You need to do triage on how you "share the burden" when power is in short supply. Also why did you decomission all those power facilities in Austin? Couldn't we use them now? Were you bowing to political pressure? If we can't control influx of residents, won't we have to drastically increase generation?
prices have skyrocketed, struggling just to pay my bills
Reliability the power outages yearly during winter storms is unacceptable and needs to be fixed. People are dieing from not having electrcity during these times.
Please provide affordable energy to the people you serve.
I believe the general consensus of your customers is clear.
No
QUESTION 2 SHOULD HAVE AN "ALL OF THE ABOVE" BUTTON

<p>You charge a fee just to use your electricity and then raise the rates, but I don't see any significant gains in renewables or reliability.</p>
<p>I rent because I cannot afford to buy. I pay a ridiculous amount of money to Austin Energy because the house I rent is not insulated. I cannot afford to buy in Austin. I am from Austin and I work for the City of Austin, but Austin has been overrun by rich tech bros who drive Teslas and can afford to price the locals out. The City's affordability efforts are like drops in a vast bucket doing me no good. Where can the working class go to thrive? Not here.</p>
<p>Not at this time.</p>
<p>I have grandchildren now. I want the Austin Energy plan to provide for their well being.</p>
<p>The cost of living is very difficult for people here . Don't make it harder on us</p>
<p>Must have diversity in energy sources</p>
<p>No other comment.</p>
<p>Businesses should be the first to receive price increases and should be much more closely monitored for their energy conservation. Individual, residential customers pull the least amount of energy and, as a result, should be rewarded with lower costs. Also, we should have a more robust rebate program for appliances/insulation/other weatherization in the state.</p>
<p>No</p>
<p>It does not seem to be a plan you actually want me to understand. I have heard over and over that the Wind energy is not efficient but seems to be a high goal.</p>
<p>Lower costs</p>
<p>Heat pumps rebates and city-wide initiatives</p>
<p>no</p>
<p>I appreciate this survey and strongly believe that Austin needs needs more sustainable sources of power. I am a strong supporter of wind and solar.</p>
<p>Price stability through the use of sustainable energy sources</p>
<p>If we don't cut carbon emissions, we are all dead. Crops failures, famine, mass migration. The 2040s and 50s are not going to be pretty.</p>
<p>this sounds good for people who own their homes - as a renter, I do not have the option of supporting these programs. I am enrolled in the green energy program through the city - I think I pay \$7 a month. I would be upset to have to pay more. I think communicating about why it costs more to go green would be helpful. No one has bothered to explain it.</p>
<p>Real and lasting sustainability means it needs to be more affordable than fossil fuels</p>

<p>Re: reducing demand: the business across the street from me has had its interior lights on 24/7 since 2014. Downtown remains lit up during power shortages. Why isn't the burden equally shared with business clients as well as residential clients? Asking residents to unplug appliances is laughable in the face of, for example, every tech office's constantly plugged and on bank of computers, or all the backlit signage that remains on when businesses are closed. Why aren't there more efforts to encourage better behavior there?</p>
<p>There need to be real financial incentives and credits for making energy/water efficient changes/upgrades to our homes.</p>
<p>None; None</p>
<p>I am not opposed to nuclear energy (especially the new, small-scale plants). I wish we had the original Green Choice program in place -- pay more now and lock in the price for 5/10 years. That was a very powerful incentive back in 2000.</p>
<p>No</p>
<p>No</p>
<p>nope</p>
<p>Going into extreme weather conditions, both cold and hot, becomes much scarier when you worry your power might go out.</p>
<p>You need to continue to support distributed energy, including on residential homes.</p>
<p>I live in an apartment so changes to house are difficult</p>
<p>Solar, wind, and battery storage can be the most cost effective, climate friendly, and reliable if executed properly.</p>
<p>So called green energy is an environmental and humanitarian disaster. See for example https://slaynews.com/news/green-energy-23-million-people-expose-toxic-waste/</p>
<p>I object to your elitist socialist use of my payments to subsidize solar panels. If someone wants solar panels let them pay for them and not me. Also, who was fired over the woodchip burning power plant in East Texas ? Would you like to answer that?; Stop spending my tax dollars and my utility payments on your personal social agenda.</p>
<p>Single family household with no children. My energy usage is already at the bare minimum. I only want to pay for reliable electricity, not subsidize Austin's social and environmental crusades.</p>
<p>The City needs to figure out how to provide stable, affordable electricity before it starts trying to worry about a new plan!</p>
<p>stop using wind energy. stop using solar energy. Please use natural gas to the greatest extent possible.</p>

My power should be reliable in all conditions. That should be your priority as an energy provider, first and foremost.
.
Providing economical reliable energy is your job, and this is Texas, we have natural gas. Why is there ever an energy shortage? GYST!!
Reduce the dependency on wind and solar. Increase reliability and sustainability by increasing nuclear.
keep the lights on
Y'all are doing great, thanks for all the info!
I shouldn't have to pay more to use carbon free sources because those sources are just as efficient as carbon-producing sources.
NO; NONE
Federal and state have to increase the solar rebates to residences or provide quality solar equipments at affordable costs so all the families can tap the solar resources. Also Federal and state have to provide power storing batteries at affordable costs to have the real solar revolution that has a positive impact on the Electric grid for the Texas and Texans.; Make Solar affordable to families interested to install with backup battery. Like other states, Federal and State gov's have to come with good affordable rates to tap up the Solar power for the Texans to lessen the burden on state grid with non-renewable sources. We are yet to tap the solar potential in Texas.
Please make any additional capacity as cheap and reliable as possible.
N/A
no
If Austin Energy could find a way to use the city's rooftops as solar generation, it would be amazing. Ditto as roofing over the city's acres of parking lots. Generate electricity and cool the pavement at once.
N/A
looking forward to learning more about the ideas generated for the future; Can't wait to learn more
This should not be a carte blanche to increase prices. Renewable energy is the CHEAPEST source of new energy. Pass that on to the customer.
Probably should have read the plan before taking the survey. I love the solar panels we just added to our home!
deregulation of the market, similar to houston
none

Question number 2 did not allow for "all of the above, but all of those listed are top priorities.
Get some Gen 4 nuclear going. Be on the cutting edge of truly carbon free, reliable energy. Co locate it with existing nuclear, and feed it with existing nuclear waste.
I have solar panels, but I wish I could use them to help run essential appliances during power outages.
I'd love to see the power stay on during extreme weather conditions. Fix the grid.
It is a terrible feeling that our power will go out with every heavy rainstorm. We have lost thousands of dollars in hotels and spoiled food, and that assigns nothing to the cost o the stress on our family and animals. This needs to be a more reliable infrastructure system. Trees can be trimmed, and upgrades can be made. The math is there. You need to communicate the costs and benefits better.
None at this time
no
Nuclear power is the only true way forward to minimize carbon footprint at this point
Provide reliable, relatively inexpensive energy to customers and forget all the other nonsense. The climate has changed constantly over the past countless millions of years and we puny humans can do little to affect these natural cycles. Get real, ignore social media that tells you otherwise. the past countlessmillions of yearsr the past countless millenia and
Austin needs slower population growth
Austin should promote solar on new and existing buildinga along with battery backups. Rethink power generation - instead of power stations, roof tops become solar farms. Solar shouldn't just be the pervue of the rich. Austin Energy should work out a deal with poorer residents to install solar on their roofs - essentially the power company owns the solar and the homeowner gets a discount on electricity for the use of the roof space.
Na
Work with us, not against us.
Keep our power public!!!
renewable preference if same or less cost (actual-NOT subsidized) and on demand
Just don't let the inside of my house get down to 39 degrees again and we won't have any problems!
CO2 is only one of many problems with energy use and focusing on carbon rather than thinking more broadly is a mistake.
I can afford the extra to pay for this. I can afford to electrify and provide personal backup and willingly pay a premium for this However, this plan, and as a community must also has to have a safety next for those near and below the poverty line and the medically fragile, but dspersed populations who are energy dependent. The affordability/reliability equation must also include the safety next.

Stop the rebates that only benefit people who have the money to buy new appliances and electric bikes . People who can barely pay their bill get shortchanged.

As it stands now, I keep my house temperature between 79 and 81 degrees, use some fans in the room I am in, have zoned a/c and use only the bedroom areas at night.; During the hot summer months, I keep my thermostats (I have two at 80 degrees most of the time, higher when I leave the house, one off at night, etc.) Rarely are any of the thermostats lower that 79!!!!

Wind and solar power are obviously unreliable and expensive. Please stop playing games in the name of environmentalism. Just do your job and provide reliable and low cost energy. And, yes, I know you will disregard this b/c it doesn't fit the top-down narratives on energy / energy production and what is now called "climate change" of which there is no change. The higher heat levels in cities is due to heat capture from more concrete, etc.

Please don't do anything to further increase our rates!

Focus on your mission-providing reliable energy at low cost. Don't dilute your efforts by spending resources on inefficient "alternative" green solutions. Bottom line, I want power supply, not talking points.

Asking residential customers to pay for your unfounded methods is unacceptable.

Austin Energy should focus on increasing the reliability of the grid and increasing the usage of natural gas and nuclear power. Natural gas is cheap, plentiful and significantly cleaner than other generation methods. Advances in nuclear power have greatly increased safety making nuclear a great choice for clean, reliable & affordable power.

The cost of energy during summer was too much and with the summers expected to warm I am worried about affordability.

I already have solar panels (and battery backup) on my house.

Thank you!

To make sure all Austin and Texas customers have electricity at peak times from more than one source

Smart plugs/constant monitoring/the city of austin website does not match the daily readings in between or the meter reading taken randomly.

I'm glad Austin is committed to sustainable energy. The dirty secret is that switch to green energy would have been made long ago if the government had stopped subsidizing the fossil fuel industry. These subsidies come in many forms from national to local, from tax breaks to land rights. Whatever minor influence Austin Energy, or CoA has with regard to removing those subsidies, or at least making those obstacles known to the general public, would go a long way in leveling the playing field.

We are getting killed by increased property taxed, increased energy costs, increased everything. It is getting harder and harder for citizens to stay in our homes. Affordability and Reliability should be the main drivers here.

No
None
no
Yes! I would like to see affordability, reliability, and sustainability linked in the plan rather than giving us a false choice among those options. Clean energy should be a right not a privilege, and I would like to see racial and economic justice centered in AE's climate planning. As a parent, I want to see us planning for clean, affordable energy for ALL Austin kids and families. Also, Fayette Coal Plant needs to be retired for the sake of our kids' health and their right to a livable climate.
No
Most important factor is keeping costs down. With the out of control inflation, most residents cannot afford to pay more for utilities.; High inflation makes it impossible to afford high energy prices.
The current "value of solar" program makes zero economic sense from a home owners perspective.
n/a
I got really tired of receiving vague messages from ERCOT all summer begging me to "conserve energy." I would like to see the City of Austin and ERCOT put forth some actual, hard recommendations. For example, "Please consider keeping your thermostat not lower than 78 degrees when you are at home, and 82 when you are away." Or something along those lines. I already keep my thermostat a lot higher than many other people do, and it irks me to know that perhaps a majority of my fellow Austinites are enjoying cool breezes at 72 degrees, for example, while I sweat at 78 trying to do my part to conserve energy. Give us hard numbers with some info about results/ consequences, i.e., "If everyone did xyz, we would save jkl," or "if we do not do xyz, we will experience rolling blackouts, and if we can achieve xyz we will avoid that." This vague call to action that we've been given, with no solid numbers, seems to me not only useless but annoying. Everyone is doing something different, ranging from, "No way, Jose, I'm not raising my thermostat at all," to "I'm already conserving: I went up from 68 to 71! Don't ask me to do any more," to "Mine is at 78, do I really have to raise it some more?" You should also make higher charges for heavier use, similar to the water bills, so people who are cooling significantly more than others will pay more proportionately.
Not at this time
The environmental clock is ticking; there isn't time to debate a change to renewable, sustainable sources of energy--the time is now and we are willing to participate in that change as fully as we can
You need a robust interconnected grid with multiple means of generating electricity - you also need less corrupt people in charge of it.
You should incent home solar generation and simplify the process for getting hooked up to the grid. Generation of solar on commercial structures should be more common - I'd like to see you play a more leading role in that.

N/A
Maintain uptime as a priority. Investing in lower carbon options is great for the expected customer demand profile. Keeping good reliable sources on line for seasonal and peak demand should be prioritized.
Capacity Needs to be built into energy infrastructure – this is a top priority and it should be required before Promoting population growth here. Also critical are maintenance and winterization of infrastructure. Outages are unacceptable.
Longer-term sustainability is far more important than short-term savings; Texas is so backwards that I'm embarrassed to say that I live here.
Have yet to see an independent cost benefit analysis of so called sustainable wind and solar energy. ALL carbon units accounted for production, transportation, installation and end of service life remediation. Also I would like proof that "Climate Change" isn't just a carbon credit marketing scam this means you have to account for government weather modification. Thorium nuclear power at this point is the only safest way to produce energy unit in to energy unit out efficiently. I am SICK of your WEF 2030 agenda and I hope you are held accountable for your compliance to their insanity.
Austin Energy should employ a multi energy source strategy and use what makes the most financial sense.; Austin should employ a multiple energy source strategy and use cheapest energy available
I appreciate y'all endeavoring a plan that is healthier for our beloved planet earth!
Energy is expensive
It is deeply unsettling that you are even thinking about any other priorities than the grid's resiliency and efficiency. I don't want my utilities company to be preaching to me CO2 reduction goal; I do want my utilities company to provide me power at cheap cost; period. If you want to serve demand for "greener" energy, make sure to not increase the costs or compromise the quality of the operations to all the other customers.
Projects to add solar panels, insulating homes, or other energy efficient programs are very complicated with constant permitting issues, using specific contractors, waiting on City inspectors, etc. If Austin could make the process less stressful and complicated, I would be more willing to participate.
I believe in climate change and using less carbon. I also think wind turbines near wildlife areas are deadly and affect our bats which we need for insect control. Solar panels should be used on home and buildings--NOT SOLAR PANEL FARMS!!!!; [REDACTED] I believe in climate change and using less carbon. I also think wind turbines near wildlife areas are deadly and affect our bats which we need for insect control. Solar panels should be used on home and buildings--NOT SOLAR PANEL FARMS!!!!; [REDACTED] I believe in climate change and using less carbon. I also think wind turbines near wildlife areas are deadly and affect our bats which we need for insect control. Solar panels should be used on home and buildings--NOT SOLAR PANEL FARMS!!!!; It seems hypocritical to complain about reducing carbon and still allowing more people through habitat destruction which

also depletes out water. Solar panels on businesses and home is great, but solar panel farms destroy too much habitat and wind turbines kill and disturb wildlife

Build nuclear power or more reliable power sources

you guts are crooks; guys

More clean energy! People will go off of the grid if necessary so please be on the correct side of the environmentally-friendly energy movement.

There are too many people moving into my hometown. There needs to be a limit as to the number of homes and apartment complexes that can be built on such small footprints. It is a no-brainer! Austin is not able to keep up with the rapid influx of newcomers.

I feel AE has unfairly changed the rules for those of us who installed solar panels at a significant personal cost. A year ago AE restructured its charges to benefit energy hogs while placing unfair burden of shortfall on those who conserve & produce solar energy, as well as the elderly & poor. ■■■■■
■■■■■

Yes please have commercial building customers stop wasting energy office buildings with lights on throughout buildings after hours.

Not at this time.

No

Already have 9.75KW solar system tied to grid. Already use more efficient appliances. Already did insulation & weatherization as part of solar system. I've done my part. Don't raise my electrical rate or impose restrictions. See my usage. I'm not the problem.; Nope

Lower costs. Way too many taxes and fees for everything.

On question 3 - I already gave done most of these items

The rebate program for solar is confusing and enables scammers and predatory practices. More transparent or direct practices would be appreciated

Our energy system is incredibly fragile, unsustainable, and incredibly expensive. I'm greatly concerned by the lack of planning for climate change events and the growing price of my energy bills.

Restoration of grid down services must be equitable across income levels. Wealthy customers have no more right to have their electricity turned back on before middle and lower income families.

No
Yes, I think its unacceptable that the govt puts the individual responsibility onto citizens to conserve money when its the governments responsibility to make sure shit works properly all the time. Stop asking people to conserve energy when its your job to make sure we have enough for everyone even in extreme weather conditions. placing the responsibility on individuals to act never works, it takes govt regulation and rules to produce effective change. ; stop asking individuals to conserve energy, its the responsibility of the govt to keep up with supply and demand, not individuals. its not effective to ask people to individually conserve, it takes govt laws and regulations to produce meaningful change. Stop making this an "individual responsibility" issue when its a govt one.
none
Austin has to have a plan that provides adequate energy in all weather conditions, while common sense measures, like trimming trees over power lines should be obvious.
No
I would like kto see Texas join the national grid.
Power should be more resilient to more frequent extreme weather patterns.
The goal of environmental sustainability is far more important to me than the other goals. I'd like to see AE end its reliance on carbon-based sources immediately.
I live in a condominium complex and I am not certain if solar panels are feasible for my home.
No
Your equipment is out of date and aging
Austin Energy is the absolute worst experience I've ever had. It's made living in this town a joke. This climate plan is a phony way to charge people more money. You are scammers and you know it! What a terrible company you are. Grifters!
Make having solar more advantageous for customers
Nuclear energy should be on the table.
No more coal. Greater reliability and stronger backup plans if state grid fails. More proactive tree trimming around power lines.; Efficiency
All 3 are very important to me and my household: affordability, reliability, and environmental sustainability
I lease my business building and rent my house so any long term solutions are not viable. Property OWNERS should be required to do some these things.
Please tell more people about the Green Energy Program, specifically that their energy rates are locked in place from the day they sign up.

<p>Make more power and make it reliable. Every year it freezes and our power goes out for days - that's unacceptable. Asking people to turn the thermostat up to save energy tells us there needs to be more power to meet the demand.</p>
<p>We already have solar panel but would be interested in solar batteries as well</p>
<p>Personal experience: AE was reliable 1970s-2018. Abysmal since - we have lost power many times in the last five years - and stayed dark up to a week. I have always said no to other power companies coming in - no more. AE is not trustworthy.</p>
<p>Stop focusing on transitioning to "clean" energy and focus on grid sustainability/reliability and lowering costs. I would do this by adding additional natural gas power plants to more than offset the swings in renewable energy sources.</p>
<p>No</p>
<p>Very concerned about our grid reliability during extreme weather and capacity for growing population.; Very concerned about our grid reliability during extreme weather and its capability to sustain population growth and demand.</p>
<p>We would rather pay more for energy directly to Austin Energy than pay for installing solar panels on out house. Our roof is not designed to optimize the efficiency of panels on our house</p>
<p>We need to have net metering for homes equipped with solar power or much higher credit rates for solar generated. If my solar is netted out and you look at actual grid power used - my bill should be HALF of what I'm paying with VOS billing. That isn't fair.</p>
<p>Energy reliability is a priority. However we also have to move toward carbon neutral sources as we're seeing impacts on swings in the climate that are causing the strains on the energy system. I would be happy to install solar panels on my roof if Austin Energy covered the cost, as I currently cannot afford it.</p>
<p>none</p>
<p>none</p>
<p>I love the thinking here but ERCOT in general is a disaster. I wish you the best of luck, but I expect everything to still be terrible. Someday I'll be able to move to a state or country that isn't afraid to stay modern.</p>
<p>Shift to renewable energy asap!!</p>
<p>ERCOT sucks and should be dismantled, why do they hate us?</p>
<p>I would like to see more green options or let people be in charge of their own independent power supply</p>
<p>Ensuring reliability and cost stability is key. A diverse portfolio of assets is best to achieve this standard.</p>

Sustainability is a top priority .
really hoping Austin Energy can do more to stabilize energy for residents
No
thx
With the severe climate changes we're experiencing (heat) and will only get worse, it makes sense to have cost effective partnerships established with solar companies. This way consumers can afford to have them installed on their homes. Right now there is not enough of a cost break or tax incentive to purchase them.; Provide more cost effective pricing to install solar panels! They are too expensive and there isn't enough of a money incentive or break to have them installed.
I am all for saving energy. I DO NOT cool/heat my whole house. I use 1600 sq.ft. during the day. The upstairs is a bath/2 bedrooms/a storage closet, which is never heat/cool only at Thanksgiving when my son's family visits. May be 1,000 sq.ft. I heat the 1600 sq. ft. during the day only. The Master BdRm & Bath only at night and the door stays closed always. I still get messages about too much use. I would be willing to bet a home my size is the best energy user in my area that is my sq. ft.
Invest in more solar, wind, and renewable energy; cease providing any energy to golf courses; tax billionaires at 100% of wealth above one billion dollars.
My question is why is my smaller than average home topping out at \$599 a month? I will have my thermostat set at 78 in the peak months of August and July in hopes of lowering my bill but yet the price hijacking by your municipally owned and controlled utility is making it near impossible for the consumer. YOU ARE PUTTING THE BURDEN US CONSUMERS!! How much would I like to pay for carbon free energy? NONE. Lets not forget the fact that due to budget shortfalls, Austin Energy increased base rates for its customers. Or we could even bring up the total disaster the city placed on its residents by not keeping up with vegetation overgrowth that ultimately led to THOUSANDS of citizens without power earlier this year. And you know what? Having my power out for 9 straight days didn't even give me any relief to my utility bill.. I have so much more to say but have to get back to work so I can afford your egregiously high utility rates.
I support modernized nuclear power as part of our sustainable energy mix
The top priority for Austin Energy should be to make good on its commitment to shut down its portion of Fayette coal fired power plant.
We want to add solar to our house but it doesn't make sense when get charged market rate for our use and sell our solar energy to the grid at a wholesale price.
no
The grid should be resilient without relying on the consumers to change behavior.
It would be really great if businesses were pressured to reduce their usage when they're not open for business, to reduce demand on the system and to improve sustainability.

To further promote solar and individuals putting the investment in for solar and batteries at their home to improve that source of energy and improve grid resilience, you need to overhaul how you pay residents for that. The residential customer is putting massive upfront capital expenditures for the equipment to generate and use that energy, yet you have a fixed rate for paying them if it's fed to the grid (vs. doing a true net meter). This overwhelmingly penalizes the investment in solar, and doesn't help promote its further use. On top of that, you have a "Power Supply Adjustment" that is intended to adjust for the pricing of the sources of energy, yet you 1) do not the adjust that accordingly to the solar credit payment and 2) you charge that on the aggregate amount of energy used in the home even if the vast majority of the energy consumed by the home was directly from the solar and batteries / generated at the home. That makes absolutely no sense and is counter to promoting residents from making the capital investment in these technologies. The latest Power Supply Adjustment was over \$0.043 per kWh, yet the solar credit continues to be flat at \$0.099. At the very least, remove the solar energy from the power supply adjustment calculation if you're not going to do true net metering. If you're in any way trying to promote citizens to make the grid more resilient and pay for the power they generate, then at least let them keep the power they generate without charging them twice for it (e.g. go to net metering, and remove solar amount from the PSA).

My management teams needs to learn about balance bill and could benefit from learning about the community solar program.

My manag needs to learn about balance billing and could use information about a community solar program

If you use more energy ... u pay more!

It is irresponsible to rely on Wind and solar for the overwhelming generation of power. We've seen what happens when windmills freeze and the sun doesn't shine for days. You don't have enough batteries to store power during those times. You MUST keep the natural gas and Nuclear generation capacities, and judging from the frequent calls to conserve power this summer as the temperatures soared to over 100 for weeks, you obviously don't have enough generation now that does not rely on solar and wind. KEEP NATURAL GAS AND NUCLEAR PLANTS ONLINE AND EVEN EXPAND. Demand is growing in Texas. Supplement with solar and wind, but don't make those the mainstays. You will be dooming Austin to more frequent periods without sufficient electrical power.

Businesses should be incentivized to install battery backups that can work in concert with the grid. Businesses can afford the install and upkeep, and needing to continue to serve customers helps push businesses into these investments. ; I would like some sort of incentivized program for businesses to install decentralized battery backups that can be combined across the grid during outages. Hotels for example have diesel/natural gas backups that could be switched or combined with battery banks for increased reliability during outages, and with enough installs they could support the grid.

I'd love for our city to be a leader in improving reliable renewable energy that prioritizes long-term sustainability over near-term costs.

As a commercial user we are already mindful of being good stewards of God's creation, keeping costs low for our tenants, and do not want elected/unelected officials governing harder while charging us extra to do it. Thank you..
Weekly weather information that might impact the energy consumption. ; -
I want nuclear energy
Please consider nuclear power. We would have much less reliance on fossil fuels.
We all know solar and wind are NOT reliable and are way more expensive. Please don't play politics. Just provide us with reliable and affordable energy.
More nuclear!!!
Tell the story often; ask citizens to step up and help lower-income neighbors who need clean energy.
I don't want the kind of system the Dallas area has, it is so much more expensive and varies the rate!
Be transparent about the pros and cons of wind and solar energy. Be transparent about the pros and cons of the shuttered wood pulp plant that was purchased by AE.
; Keep prices reasonable. Find additional supplies of power.
Implement design standards into all COA projects to provide a % of shading for every square foot of exposed structures and parking lots. This will cool buildings better and reduce energy consumption
I am not interested in funding crypto mining and giving money to them to NOT use energy during high demand.
I would like to see more nuclear and natural gas come online to provide more reliable power generation in Texas. Our natural gas power generation facilities are ageing and the majority of power generation built in the last 20 years has been wind and solar.
Avoid the sense of urgency. Consider volunteer test groups for solar, nuclear, lithium batteries to learn all the options, risks and benefits. Energy needs to be RELIABLE to save lives. Lithium is destructive to environment, difficult to safely dispose, melt in Tx heat and cause fires and cars with Li batteries significantly add to weight load in garages. Wind energy is unreliable and killing eagles and ocean life. Gas is cheap, reliable and known. Nuclear is a good option but Austin has been paying a lawsuit after canceling a nuclear contract many yrs ago.
Proposed energy storage plans are insufficient at best and somewhat vague. These plans need to be accelerated and investment increased.
no
In the event we were to have another severe winter snow or ice storm, I'd like to see a better job of resources available. For example, in 2021, I am not sure where FEMA or the National Guard or assistance from other state linemen were to standby and help. It was disappointing it took two weeks to restore power. I completely understand it was difficult with all of the trees downing power lines,

etc and that locals were working as hard and fast as they could. I lived in Florida and through several hurricanes and didn't suffer to the extent I did through these last two storms.

It's almost impossible to find secure bike parking adjacent to a 110 VAC outlet in public, in order to lock and charge an e-bike at the same time. More people using e-bikes vs. electric vehicles would reduce electricity usage. I hope that you can work to facilitate public e-bike charging, wherever people bike to. Thank you.

No comment

Focus on reliability and cost including transmission and distribution capacity increases as well as generating capacity. More nuclear power, less wind/solar

No

1) Why ask us to pick between the environment and costs?? This is a completely false dichotomy seeing as renewables are and will be for the future the cheapest energy sources, even with storage prices in. 2) AE needs to be building out energy storage and 3) getting Fayette SHUT DOWN. So that we can move into the future. 4) Community solar is an astonishingly small part of the mix, this needs to be improved!

Your job is to provide low cost, 100% available energy for a growing population. Gas fired plants are clean, ruin less of the environment vs solar or wind and the most efficient. Innovate your environmental goals around gas, nuclear, and coal; Focus your efforts on gas, nuclear and clean coal. All are efficient, lower cost and much more environmentally impactful than solar and wind.

(If you want us to go solar), I think you should make clear to customers whether solar panels can be useful on homes with lots of shade trees, and if so, how they can pay each month for the installation as part of their energy bill

I don't know what a Community Solar Program is, so I don't know whether I'd be interested in participating

I had to choose low cost as a priority.....but reliability is an equal top priority.

Advanced nuclear also sounds promising.

I think Austin Energy should focus on delivering reliable and affordable energy.

Texas needs to abandon ERCOT and join either the Eastern or Western Power Grid. We need greater oversight by the National Electric Reliability Corporation. I had to buy a generator to power my home during power loss and for our two children.

Update our grid system and connect to the national grid ; Upgrade our Texas grid system and connect to the national grid

<p>Solar farms leech toxic chemicals into the ground, ground water, impact nearby animals, and are a poor use of the Texas countryside. Consider increasing production from products that will provide jobs to Texas, i.e. diesel or natural gas (lower output but 'greener'). Stop using wind farming. What happens to the turbine blade at the end of the end of life? They are buried in the ground and cannot be recycled. There is a difference of being a "green" company and hitting soft targets like wind or solar that impact no realized difference for the energy grid (capacity available when compared to fuel source generation).</p>
<p>Please provide more capacity for Community Solar. I've been waiting for an opportunity to participate since moving to Austin.</p>
<p>I love that you have a solar program.</p>
<p>No</p>
<p>SHUT DOWN RIOT AND ALL BITCOIN MINING COMPANIES -- OR -- MANDATE THAT THEY WORK AT NIGHT LIKE NURSES 11P-7A AND NOT USE OUR ENERGY WHEN WE NEED IT.</p>
<p>na</p>
<p>Thank you for asking!</p>
<p>Tell ERCOT to get their act together.</p>
<p>Get energy that will be the most cost efficient. Stop with bs of global warming</p>
<p>None</p>
<p>None</p>
<p>Were we able to afford it, we would do all items listed in your survey no.4 question.</p>
<p>The survey has asked us to choose between environmental sustainability/clean energy, reliable electricity, and affordability. This is a false choice because to fight climate change and have equitable/just access to utilities, we need to (and can) meet all three of these goals. We must not sacrifice any of these needs.</p>
<p>Please use only green/renewable sources of energy.</p>
<p>We should reduce our carbon footprint ASAP</p>
<p>We can do better, renewables alone are not a solution, and blaming them for not meeting demand does everyone a disservice. Market them as the useful resource they are in the right situations so people stop blaming them for grid failures.</p>
<p>We need to prioritize the development of renewable energy to a greater degree</p>
<p>You guys have yanked the carrot away many times in the past; am sure you'll do it again. Let the new people coming to Austin pay for the upgrades.</p>

<p>The trash hat is not recycled. The lack of care residents give to proper prep of ll three bins. There might be a program or INCENTIVE to help reduce the cost of waste removal. If it's buried plastic it's environmentally unsound! I would gladly volunteer to help share residential waste management and environmental processes</p>
<p>n/a</p>
<p>No comment</p>
<p>Nuclear!</p>
<p>Cost of living in Austin is already high. I believe there are ways to harness the sun, become more cost effective, and still be sustainable.</p>
<p>This survey seems to be about energy sources. RELIABILITY is also a major concern for me. My house loses power frequently (several times per year). Sometimes due to downed branches during storms and sometimes due to unknown reasons. Sometimes for 1-2 minutes, sometimes for 5 days. It is very very frustrating. ; I would love to be able to put solar panels on my house and to install a battery so that I could be independent of the unreliable Austin Energy. I'm told my house isn't a good candidate due to a heritage oak tree shading my roof.</p>
<p>Please maintain the existing power generation methods as you continue with developing the new technologies. I am 76 yrs old with health issues. I really don't want to die freezing in my home because you failed to provide energy when proper maintenance can prevent it! Use 2021 as a wake-up call to be responsible! Thank you for asking!; Please use 2021 as a wake-up call to responsibly provide needed energy when the new technologies are being implemented. Maintain the existing sources in place that work dependably until the new technologies are dependable!</p>
<p>I would gladly try to make my home more energy efficient if financial assistance wasn't income limited. Just because I make over a certain amount doesn't mean I can afford to pay for weatherizing my house or adding solar, etc</p>
<p>Yeah let's get the stability of the system and the cost down before embarking on a very expensive carbon free integration which would have no discernible effect for a large cost</p>
<p>We need to stabilize our grid, provide more options for green energy, and incentivize residents of all economic backgrounds to implement energy (and water) saving tools</p>
<p>Make enrolling in community solar cheaper and easier. I was a customer but it didn't carry when I moved to a rental, and I remember it was a pain to enroll. Also the rental i live in has solar and the program does not seem that advantageous towards the home owner</p>
<p>no; none at this time</p>
<p>Any changes should seek to train & transition workers to better paying green jobs.</p>
<p>I'm pleased to see that AE has reached 77% carbon-neutral power. I had not realized the number was so high.</p>

think about the elderly.
grid reliability must be addressed to make the resource generation plan work
No.; No there is not,
No.
What Abbott did to privatize energy by giving it all to ERCOT, which he is a part of, is nothing more than collusion and extortion. Austin Energy needs to have the flexibility to buy energy from the best and most competitive and sustainable source for the end consumer. Not collude to line the pockets of our corrupt state legislature! ; no
No more woke policies. Start cutting the budgets, including using Austin Energy \$\$ for general purpose funds.
Austin Energy shouldn't treat energy conservation at peak cost windows as a charitable gift from rate payers. Paying fair market value for solar generation placed back onto the grid during peak usage times is essential to promote residential solar. Demand response for homes should be compensated at the same rate as demand response from bitcoin miners.
It would be beneficial to provide education and programs to support those, especially people of lower incomes, with solutions to improving their home energy efficiency. Provide insulation efforts and passive house designs. Big construction and corporate infrastructure consumes lots of energy and is wasteful.
No
concern over corporate use and throttle usage in high demand environment
Create more Supply, more supply of any commodity reduces costs.
We have solar. Increase incentives for others to do the same. And get petro companies involved in changeover to solar and wind.
Thank you for your hard work!
Let's try to not be polluting other communities like I'm Fayette County.
Thank you very much for working on this plan! Appreciate the willingness to accept feedback!
N/A
Climate change is a scam. The Climate is always changing and will always change and Man cannot affect it.
I don't trust ERCOT to get it right.
Yes

Put solar panels on giant rooftops like Walmarts and Targets and make THEM pay for it! Why do I as a dongle family home need to pay for solar!?
Please remember you set a goal to retire the Fayette Coal Plant by 2021
Stop [REDACTED] around
We all hv PTSD from the grid going out Feb 2021/2022? What are we doing to ensure it doesn't happen again. Also summers are getting more taxing w extreme temps.
I'd require solar or wind on all new residential and commercial construction. also, work to get solar farms in large parking areas (like the mall).
No
Housing is pretty expensive and we cannot afford to update our home from its 1970s windows and insulation.
Austin's energy is a political problem. Uncontrolled growth and developers greediness are the issues to address, not energy distribution.
Reliability is a problem that needs to be addressed. At this point I have experienced several days long outages in the last several years. Anderson Mill Limited district and the area around it needs lines buried.
Replace asphalt I'm previous cover in parking lots with pervious surfaces.
More programs that are free or discounted for customers to help them use less electricity would be great. I have taken advantage of Austin Water's offer to install low flor faucet and shower heads. I believe people will do it, just not if it is going to cost them a lot of money or they're not going to see a return for 10+ years.
Thank you! Let's go green!
No
I suspect that a significant portion of Austinites are willing to pay more for cleaner energy if we make it easy and market it well;
We need to be more community oriented and progressive about our energy consumption and break free from our reliance on the oil and gas industry.
Na
Slowly investing into nuclear power as a baseline and solar other demand should be #1 priority
Stop using coal!
no

Industrial customers need to pay a higher share. Residential customers have had our rates raised. Enough! Get out of the coal plant now!

I want to be able to keep the lights on in my home, just in the room I'm using. Having to sit in the dark for FEAR of a blackout is mentally depressing. COA needs to be able to support itself with sufficient energy for basic existence without living in daily fear of a blackout.; Unfortunately, COA is growing. Need to keep the lights & A/C on.

Utility bills are already too high

I know it gets more complex to talk about different types of residential customers, but I would like to note that as a condo owner customer I do not have individual say over things like whether or not I can use solar panels. That would be an HOA decision. As there are a lot of condos, it may be worth consideration on your questions and customer responses going forward. Thank you for your continued work on a better world.

Clearly this entity has shown they are unable to provide the energy reliability that we expect. This should be run by a private company with competition much like other big cities like Dallas and Houston. You are clearly unwilling or unable to provide the needed energy for this growing city.

Prioritize improvements that make our local grid both more resilient and more environmentally sustainable. Invest in community solar for local generation and please sunset the coal fired power plant currently in operation.

I believe that it is possible to fight climate change which is absolutely essential while also having affordable electricity. It's not one or the other. ; I believe we can fight climate change which is essential while also finding ways to make electricity more affordable. It's not one or the other.

We have run out of time to half-step our way to environmentally sustainable power supplies. Drop coal now and wean off gas asap, We have acres of open flat roofs in this city to cover with solar power generation and direct solar water and home heating. We have thousands of homes to insulate and provide heat pumps. ; We have run out of time to half-step our way to environmentally sustainable power supplies. Drop coal now and wean off gas asap, We have acres of open flat roofs in this city to cover with solar power generation and direct solar water and home heating. We have thousands of homes to insulate and provide heat pumps.; We have run out of time to half-step our way to environmentally sustainable power supplies. Drop coal now and wean off gas asap, We have acres of open flat roofs in this city to cover with solar power generation and direct solar water and home heating. We have thousands of cables to bury and thousands of homes to insulate and provide heat pumps for clean, reliable, and affordable energy. We must move deliberately, rapidly, and decisively on all fronts together. ; We have run out of time to half-step our way to environmentally sustainable power supplies. Drop coal now and wean off gas asap, We have acres of open flat roofs in this city to cover with solar power generation and direct solar water and home heating. We have thousands of cables to bury and thousands of homes to insulate and provide heat pumps for clean, reliable, and affordable energy. We must move deliberately, rapidly,

For solar panel installation we should encourage maximum use of roof space/energy generation, so revise Austin Energy's policy to better reward excess or unused solar energy creation

no
we need to achieve all 3 of these goals. I reject the narrative that we have to either have affordable electricity or clean energy. ; I reject the narrative that we can either have affordable energy or clean energy. do not do this to our city.
I want to stress reliability and affordability. I am 100 on board for carbon free. Utility prices are already so high. How can carbon free carve a way to reduce utility costs for customers in the long run?
Not happy with how question #2 is asked. If possible, I would have 'ranked' all choices on the same level. One should prioritize reliable, environmentally-friendly power with stable, affordable pricing. Keep moving forward with environmentally focused generation and policy!
Connect to the National Grid for Heaven's sake!; Connect to the National Grid for Heaven's sake!
we need to move to a sustainable, reliable energy grid, even in the face of higher costs
Na
N/A
The addition of solar to residences, with battery backup, is still prohibitively expensive. Further rebates would assist in making the switch,
Wind and solar are inherently unreliable sources of energy that cannot scale with demand. And what's worse, their unsubsidized costs are vastly higher on a per-unit cost of energy. Maybe they'll be valid someday, but today, they are not where we should be putting our money or attention. I'd love to see a nuclear plant built to provide our energy, but that's highly unlikely. But coal and natural gas *work*, are scalable, are reliable, and are affordable. Make our grid more effective and more reliable by focusing on them.; Austin Energy's main focus should be on producing affordable, reliable energy. Producing consistent energy, even when it's cold, should not be an issue. Far colder climates than ours are wholly stable during winter months, but for some reason, the grid in energy-rich Texas fails? Throwing money at wind, solar, and other unreliable energy sources over making improvements to our current grid are a waste, and an expensive disservice to us as customers. But if you're truly dead set on carbon free, then the only one that works is nuclear. I'd be thrilled if we got nuclear power in Austin.
Closing the Dayette Coal plant is vital to putting our money where our mouth is about becoming carbon free. Our family has already taken all the measures for improvement listed in the last question continuing to burn coal is a travesty, dangerous to health and bad for climate progress. We can't afford to make decisions about what we burn to
We need all three of clean energy, reliable electricity, and affordable electricity. Clean electricity is affordable, and we cannot sacrifice efforts to fight climate change to get affordable electricity. It is not either or, but both.
Me gustaría que tuviera un plan de contingencia contra desastres naturales como un freeze prolongado o similar. Por ejemplo interconexion con otros sistemas para casos de emergencia.

na
None
As a renter, I cannot install solar panels. But I would love it if you would make my apartment do it. Or if you could force them to have more car chargers.
I'm 80 years old and on a limited budget and I just got an electric and water bill for \$500.00 what is going on with you people?
no
Businesses should automatic lights to go off in the evening. City and highway lights should only be on when close to dark.
We should install public solar installations to generate more energy into the grid to lower costs from natgas & coal. Also, Austin Energy should pursue litigation to protect its customers from price gouging from Winter Storm Uri
The Fayette coal plant needs to be turned into a museum.
Mo; No
Give residential units preferred treatment, not commercial rate payers
use the newest nuclear technology...clean and reliable energy...the big drawback of it is the fact that there is a finite supply of U235 on this planet and I really don't trust using a highly corrosive material like Plutonium as a fuel
We need sustainability in energy and corporations should pay for the transition to renewable energy.
Don't shut down any more thermal plants!
No
Question 3 is framed in a way that suggests all of those things cannot happen simultaneously, which is inaccurate and lends people to being scared for their finances. It's a really bad way to phrase a question and I urge you to consider how you structure surveys in a way that provides honest information and doesn't make people "choose" whether they want clean energy or a low bill. ; Carbon free energy is essential and immediate action needs to be taken to implement it more.
Divest from fossil fuels and move us towards a more sustainable and equitable future for all!
Would like there to be MUCH more support for homeowners to make energy efficiency upgrades & install solar.
I'm a renter, so I feel my options are mostly limited to conserving energy and chipping in for carbon-free energy on my bill.

<p>While there are still many adults who remember leaded gasoline, use that disaster to show how the fossil fuel industry is willing to do anything for a buck, even if it means making us all dumber and hotter.</p>
<p>Please improve the incentives for adding residential solar. The payback is far too long to get enough people to do it, and it is the easiest way to add power to the grid where the load is!</p>
<p>Though not in a position financially to add much to my monthly utility costs based on any ideological goals, i am concerned about and think its possible to provide enough energy for us all to share if we allbecome educated about how best to go about that. I just got my first window unti air conditioner at 66 years old and know the importance of doing with a little less when the grid is overloading, i am not sure everyone knows how important it is to be energy wise when push comes to shove!</p>
<p>Please move to solar power now! Austin will be heavily impacted by a warming planet. Our city needs to move toward solar and away from fossil fuels to protect ourselves.</p>
<p>Please plan ahead for events like the 2023 ice storm. I was without power for nearly a week.</p>
<p>The billing statement is confusing and somewhat misleading when it comes to understanding line item cost/charges.</p>
<p>Climate change is the priority to build a sustainable city for ourselves and our children.</p>
<p>I feel like you all have de-incentivized solar. Every year we get less credit per kilowatt hour. We have plenty of property here and want to put up more and go all electric on our cars but feel like y'all don't want that. We're gonna do it eventually anyway but seems like with all the recent energy problems encouraging citizens to produce (and store - city inspectors seem to have a party line of discouraging home battery storage) their own energy would definitely help the scarcity issue.</p>
<p>No</p>
<p>None</p>
<p>I think the city should have a solar buy back program to help with solar affordability and to encourage residents to install solar and offset cost and feel they are contributing to off setting climate change.</p>
<p>Good luck, everybody.</p>
<p>No more coal</p>
<p>Go Nuclear for carbon free generation. It is the only one with consistent energy. Those that resist are morons.</p>
<p>I would offer to pay more to offset the higher costs that a low income family may face.</p>
<p>Would like to learn more about solar but afraid of the predatory nature of the current market/businesses</p>
<p>The savings for participating in the Austin energy eco plan (letting my AC be adjusted based on grid demand) is not enough. It's like 3 dollars a month.</p>

<p>The urgency of global warming is overwhelming. I am a retired teacher with minimal funds but am considering moving from Texas after 47 years just to escape the climate both political and and physical.</p>
<p>I appreciate that this is finally being explored. We need to change how we consume electricity ASAP. ; Your survey forced me to pick between clean energy, reliable electricity, and affordable electricity. We need all 3 of these goals. It is 100% doable, and I reject the narrative that we have to either have affordable electricity or fight climate change. I refuse to sacrifice any of these needs for the other. There are many cities across the world that don't impose this on their communities, and more and more and coming. It is time Austin joins. Also, I want us out of the Fayette Coal Plant.</p>
<p>Thank you for making decisions that reflect a prioritization of environmental impact concerns as we in Austin should be able and willing to lead the rest of the state.</p>
<p>We can fight Climate Change AND have affordable energy sources, and I want us out of the Fayette Coal Plant as soon as possible.</p>
<p>AE should anticipate that (current) Tx Legislature will at some time change the rules on private competitors.</p>
<p>no</p>
<p>Stop chasing the zero-carbon footprint nonsense. It's a myth fabricated by politicians. I've been an environmental activist for over 5 decades and it didn't exist until a politician made it up.</p>
<p>This has been a completely disingenuous exercise. I cannot relate the amount of contempt I have for whoever setup these questions with such a moronic bent. Austin already suffered outages last year despite relying almost completely on fossil fuels. You are pathetic craven scum.</p>
<p>please plan wisely</p>
<p>I feel like this survey is structured to imply that we need to pick between clean energy, reliable electricity, and affordable electricity. We need to target all 3 of these goals and not have to pick between either affordable electricity or fight climate change. Please invest more in local clean energy and put a stop to the Fayette Coal Plant as soon as possible.</p>
<p>We need clean, reliable, and affordable energy all at the same time. It can be done. Austin Energy needs to get out of the Fayette Coal Plant ASAP. It is dirty and harmful.</p>
<p>Environmentally responsible is the only affordable choice because irresponsible environmental policies will put us all out of business.</p>
<p>No to coal burning (I want out of the Fayette Coal Plant altogether) no to any nuclear power, face up to the climate crisis, prohibit unnecessary night lights in public and private buildings, more shade trees</p>

We need clean AND affordable energy. It's not an either / or issue. I just read the article in the NYT about ERCOT's "artificial shortages" and I am mad!! [https://www.nytimes.com/2023/09/26/us/texas-energy-grid-ercot.](https://www.nytimes.com/2023/09/26/us/texas-energy-grid-ercot.html?unlocked_article_code=3JI5j4yHq0rU9iX7lt0xVq_cbYmlcj-AUD2NBMC52JEPm5q15UJPArUZUiZNF3w_uwUzY7tQMR-azEUYDoO1SNA1t1lCGAI5lc3wSEPLVYZ0jmHypaQr0AIX22tvZGi4hluRGbag6Wmf0nw4M8i7coCz3OwGFYzkFc5m1_Dj0u3VPkrocsxaYshRw964G62saHrxXLeDts2CRYRd0q1fT4RQsPl3zS8JAfs6Vr32XmLVUVnpZbuYjf03Ju8vgWhFRmkjqJJQ6-jxG1V2akFYPost2XCncVBox1dWLSYnQigpDUE1yYHTyzfcm-DgQYmWmuq54973rCPOSsf0&smid=url-share; [REDACTED]) We need clean AND affordable energy. It's not an either / or issue. I just read the article in the NYT about ERCOT's "artificial shortages" and I am mad!! [https://www.nytimes.com/2023/09/26/us/texas-energy-grid-ercot.](https://www.nytimes.com/2023/09/26/us/texas-energy-grid-ercot)

I believe that we absolutely require clean energy, reliable electricity and affordable electricity. Austin Energy seems to believe we must choose between affordable electricity or fighting climate change. I reject their narrative as a false choice and refuse to sacrifice any of these needs for the other. We must end our dependence on fossil fuels and I want out of the Fayette Coal Plant as soon as possible.

Please generate energy with solar or wind. Please stop generating energy with coal or other fossil fuels.

I am opposed to the continuation of coal burning plants for the generation of electricity

We can prioritize clean energy and affordability. We do not have to pick one or the other

I feel that we have no choice but to acquire means for clean, reliable, and affordable electricity. This city is not sustainable otherwise. There is no reason for these goals not to be obtainable.; I feel that we have no choice but to acquire means for clean, reliable, and affordable electricity. These goals are obtainable, and without this Austin as a desirable city for visiting or living will not be sustainable.

Clean reliable and affordable energy go together, it's imperative that they do, for our city to grow sustainably. We want out of the Fayette Coal Plant as soon as possible.

no

No.

.

Thanks for your work

This survey sets up a false premise that one has to choose between environmentally sustainable (clean) energy generation, electricity affordability, and electricity reliability. That narrative simply isn't true; all three priorities are achievable if AE will commits to intense and strategic increases in clean energy generation over coal and gas, and show leadership to make that happen as soon as possible, it will benefit we customer-owners and other earthlings in the future we hope to have. I've been an Austin victim of wildly fluctuating natural gas prices during extreme weather events. It was the opposite of "affordable." Replace fossil fuel sources with clean sources and get out of the Fayetteville coal plant as soon as possible

Eliminate coal fired production; eliminate coal-fired production

The false choices of clean vs reliable vs affordable energy are a disservice to AE customers and the public in general. We need and are capable of having all three of these characteristics in our energy supply. To counter climate change requires commitment and innovation that I believe Austin Energy (and the people of Austin) is capable of. As evidence of that commitment, we should be out of the coal-fired power plant business ASAP!

i don't think that affordable utilities, including electricity, requires us to sacrifice the use of or transition to green energy. we can have clean energy, reliable electricity, AND affordable electricity

The depth of this survey and its answer choices further reinforces the idea that Austin Energy and the City plan to continue to only release 'hot air' rather than make significant near-term adjustments. How irresponsible to carry out your "Build Baby, Build!" tactics without the corresponding urgent action required that weeks of 100+ degree heat make obvious. As a newer Texan it's hugely disappointing that Austin governs from near the back of the pack rather than as a leading edge city that it so boastfully proclaims to be.; Updated ranking

The survey needs considerable work as questions are seriously flawed. Please consult survey experts and environmental experts such as the Sierra Club for your next survey

I'm hopeful that Austin can continue moving in the direction of zero emissions and strengthening equipment in order to prepare for climate-related impacts.

Not at this time.

Stop with the woke climate cultist stuff and concentrate on doing your ONE JOB which is providing us reliable affordable power. The US is the leader in clean energy and there's positively NOTHING more we can do that we aren't already doing that will make any impact. If they were really serious about this (and they're not) they'd go after India and China who are the primary polluters of the world. Stop with this climate cultist bullshit and concentrate on doing your job.

You are the industry professionals. WTF do I know about this stuff?; Are you sure we need to pay extra for wind and solar generated power? That's not what I've read recently.

Making solar panels accessible to any and every home and business that wants them should be a priority for Austin.

Environmental sustainability is important. So is affordability and cost stability. Please get out of the Fayette Coal Plant as soon as possible; Environmental sustainability, cost stability, and affordability are all important to me. Please get out of the Fayette Coal Plant as soon as possible

Thank you for requesting feedback. Climate change is one of the biggest issues we face and addressing it needs to be everyone's priority.

We need all three of the goals of clean energy, reliable electricity, and affordable electricity. I reject the premise that we cannot meet all the goals and have to sacrifice one for the other. That is just smoke and mirrors. We are in the death grip of coal and dirty energy. You are burning the planet down! Get out of the Fayette Coal Plant, at the very least!

It's disappointing that this survey sets up environmental protection, affordability and reliability as being in competition with each other, when there are more options than ever to find ways to prioritize all of these things.

I am deeply disappointed by Austin Energy's heavily biased survey. This clearly is not designed to provide unbiased/randomized data, but rather to pressure public opinion to go a certain way— instead of the public informing AE, AE leadership is trying to sway public opinion. Forcing residents to pick either clean energy/environmental sustainability, affordability, or reliability and to rank them against each other represents a heavily biased, anti-renewable, anti-equity perspective that is misleading to lay people. In reality, the public wants more clean energy (and batteries) more quickly in general to help with the climate crisis, and transition to more clean energy with batteries, expanding energy efficiency, and increased demand response and away from risky fossil fuels that help improve affordability and reliability in our system. It's also appalling that there is only one question about additional renewables for residential customers, and the framing is "you're gonna have to pay extra for it" when renewables are far cheaper than other power plants and any additional payments to pay for our transition to clean energy should come from industrial and large commercial customers who can afford and who were given a break in the massive rate hike AE forced through that disproportionately harms residential customers while giving a break to commercial and industrial customers. And this doesn't even take into account the rising costs fossil fuels are imparting on all of us by exacerbating the very climate change that is making us use more electricity (extreme heat/cold), damaging power infrastructure cutting off supplies (like the frozen gas supply that caused the outage crisis during winter storm Uri), and generally making our electric system more reliable.

NUCLEAR is the ONLY ZERO CARBON energy source; it is the MOST ENERGY DENSE by a factor of THREE MILLION; it is the SAFEST & CLEANEST & MOST RELIABLE; when done CORRECTLY it ranges from competitive to CHEAPEST IN PRICE. MANKIND CANNOT TRULY AFFORD TO NOT GO NUCLEAR 100% GLOBALLY, AND I AM COMPLETELY SERIOUS!; I want out of the Fayette Coal Plant as soon as possible.

There was a choice between clean energy, reliable electricity, and affordable electricity. We need all of these 3 as goals, not and either-or. We need to exit use of the Fayette Coal Plant as soon as possible, to make sure we are using clean energy in Texas.

We need to prioritize affordability, reliability AND clean energy, and I reject this narrative of picking one over the other. It feels very misleading.

Coal should no longer be an option after seeing what pollution is doing to us. Thank you.

It is important that we have reliable energy, while at the same time moving to coal-free energy.

I think renewable energy can be affordable in the long run. Right now our energy bills across Texas are higher because of the higher summer temps due to climate changes (which is ultimately caused by non-renewable energy). Continuing to invest in non-renewable energy will only make the energy crisis in Texas worse.

We should be able to do all the above in question #2. Reduction of fossil fuels should be a priority. Closing our part of the Fayette coal plant should be on the list.; [REDACTED] We should be able to do all the above in question #2. Reduction of fossil fuels should be a priority. Closing our part of the Fayette coal plant should be on the list.; I have tried four times to submit this and it always fails.

We need energy that is reliable, affordable, AND sustainable! Question two is badly framed, as if sustainable energy must necessarily be less reliable and more expensive, which is false. Renewables are less expensive and on a downward trend. It is a myth that renewables caused our grid failure; during Winter Storm Uri and during this summer's heat wave, the most consequential failures were at gas plants and coal plants. We should have a rate structure that protects the most economically vulnerable in Austin, that helps smooth price fluctuations (noting: gas prices fluctuate widely), and we should shut down the Fayette Coal Plant.

we need clean energy, reliable electricity, and affordable electricity; we need out of the Fayette Coal Plant as soon as possible!

We need all. We need to get out of Fayette ASAP!

Experts say that a choice between green energy and affordability is a false one

The most cost effective and clean solution to providing steady baseload power is nuclear. period! solar and wind are government bugaboos sending dollars to china..; become Nuclear activists and promote clean reliable nuclear electric power generation

We need ALL of these--clean energy, reliable electricity, affordable electricity. Also CLOSE Fayette Power Plant asap.

Never use coal!

... wrt to global warming...We can do like Houston and Dallas do... and let homeowners that have battery storage to help the grid during times of great stress (ie 5pm - 8pm in July). This: 1) Helps keeps Texas's lights on 2) Helps Texas add more solar to the grid (homeowners store the excess noon solar energy) 3) We move away from burning fossil fuels Win-Win-Win What are you waiting for? Why is Austin behind Dallas??

In response to the public input request for comments on the new generation plans here are my comments. You may share these with anyone you wish.

I used to work in planning at Austin Energy, retiring in 1998. I still do studies for wind and solar clients. I perform loss of load probability studies also.

There are a number of things wrong with the Austin generation and transmission plans. The load growth is too small. Not only have you not included traditional growth things like new houses and buildings, you have not included the EV load growth. You are over rating load management. You have not factored in the increased load due to rising summer and colder winter temperatures due to climate changes.

In the retirement of Decker Plant prematurely you have not done either the transmission studies using probabilistic methods or probabilistic composite generation and transmission reliability studies which is my PhD topic. [REDACTED]

Reza used standard NERC N-1 testing for a system without load growth. Add some load growth and his study fails. Add an extra auto outage in all the base case(s) and his study fails. Retiring Decker was done prematurely. I have heard through social media that Austin was warned to not retire Decker Plant too soon. These pleas were ignored. ERCOT is not prepared to handle another Uri event. Austin should be trying to fix that Uri problem, not ignoring it.

Austin cannot reach its 100% net zero CO2 emissions goal using just wind and solar. ERCOT cannot reach this goal with just wind and solar. With wind and solar alone large amounts of gas backup capacity is needed preventing Austin from reaching its net zero goal. My simulations show that to reduce the amount of gas burned to very small amounts will require much more nuclear power that works with instead of against wind and solar such as in these simulations.

[REDACTED] with storm Uri served and [REDACTED] with storm Elliott served as well as large usage of Enchanted Rock's quick start unmanned generation supplying the emergency backup gas capacity, since its assumed all large gas plants will be retired as soon as we get these little units installed all over the grid.

In summary 1) the AE transmission system is not adequate to handle more growth and is currently not sufficiently reliable, 2) the internal backup generation is insufficient for emergencies such as extreme weather, 3) the load growth is being under forecasted which is likely to lead to more load curtailments for us in Austin and possibly a blackout of our city in the near future, and 4) without more nuclear the non CO2 energy supply is inadequate to meet net zero CO2.

I can run studies illustrating these points. I have my own load flow programs and my own loss of load probability programs and my own hourly dispatch simulation programs. I own the fastest most accurate LOLE modeling software in the world RTS3 that is available for free on the internet and uses advanced convolution techniques that do not make simplifying assumptions to get that extra speed. The calculations are exact bench tested against Roy Billington's model exact solutions in 1987 but much faster computationally than his and others. Its millions of times faster than Monte Carlo methods. I ran ERCOT studies for NERC in 2018 and published these with the IEEE.

██████████ which ERCOT ignored and then the Uri near blackout happened. We are still at a very high risk for this happening again. Austin Energy is ignoring the risks.

The city of Austin energy is a disgrace. I'm a fifth generation Austinite and feel we are being pushed aside. This study referenced was done in 2020. Just in that time, how many more building permits have been approved by our city. Many for multi use (apartments) buildings. We as longtime citizens are carrying the burden of higher energy, less energy capacity, higher taxes, and on and on. Why are we not putting a moratorium on all growth and building until we find a solution to our existing problems. This report is not the answer to the future problems. Something has to be done when we are held hostage to one single source provider of energy and that is what's happening. Enough is enough.