

Meeting Summary Report

VIA Staff Attendees and Role: Letty Vacek (Presenter), Odilia Lara, (Minute Taker), George Martinez, (Attendee)

Date of Meeting: January 3, 2024

Organization: Humana Neighborhood Health and Well-being Center – Staff Members

Number of Attendees: 3

Materials Provided (e.g., presentation, fact sheet): ART – Green Line 101 Presentation, Fact Sheet, Rapid Pen and VIA Trans Applications

Summary

Include in your summary the discussed topic, a general overview, and any key takeaways to be documented for VIA. **This should be no more than eight sentences.**

Leticia Vacek shared proposed Green Line highlights, engaged audience, and answered questions on:

- **How will riders pay to ride the bus?** Payments will be taken on the stations (platform) prior to boarding, on VIA gomobile+ APP or Via go Card, online, bus passes, etc.
- Inquired on services offered and fares for elderly adults Provided VIA Trans applications (English and Spanish) and discount flyer.
- Asked where the station closest to them will be. Informed them that project is at 30% design. We invited them to our office to view the roll plots; also offered to email them an image of where the closest bus stop to Humana is projected to be.

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Action Items

Include here any action or follow-up items that need to be addressed by VIA staff.

• The map/plot image was emailed to the participant; included link to follow updates on project. 1/4/2024. -- Odilia

Next Steps:

- 1. Title the document 20240103 Humana Neighborhood Center Staff Member
- 2. *Upon completion, PDF the Word File and place here:*Meeting Summary Reports

Should you have any questions or comments, contact John. Tiemann@viainfo.net or Lauren. Coronado@viainfo.net