



Meeting Summary Report

VIA Staff Attendees and Role: Odilia Lara (Presenter), Leticia Vacek (Co-Presenter and Q&A)

Date of Meeting: January 31, 2024

Organization: Humana Neighborhood Health and Well-being Center – Members

Number of Attendees: 4

Materials Provided (e.g., presentation, fact sheet): ART – Green Line 101 Presentation, Fact Sheet, Rapid Pen

Summary

Include in your summary the discussed topic, a general overview, and any key takeaways to be documented for VIA. **This should be no more than eight sentences.**

Odilia Lara shared proposed Green Line highlights, engaged audience, and questions were answered by both Odilia and Letty:

Presentation to a small group; very conversational.

- Attendee – Valerie Williams shared with us how she has been a rider since 1978; now uses VIA Trans. She is very happy with the services VIA provides; VIA helps her get to Humana Neighborhood Center for her activities, to doctor appointments, groceries, and other trips.
- Attendee – Elvira Martinez resides in the Kenwood Community and has been riding VIA for 10 years. She is satisfied with the great service VIA provides. She uses her car only when she can't get there by bus. Elvira can't wait for the ART Green Line.

Include in your summary the discussed topic, a general overview, and any key takeaways to be documented for VIA. **This should be no more than eight sentences.**

Action Items

Include here any action or follow-up items that need to be addressed by VIA staff.

- Humana would like VIA to present to their members that get services at their other location on General McMullen. We accepted the invitation and will wait for the date options they have available for us to present on the Green Line and proposed Silver Line.

Next Steps:

1. ***Title the document 20240131 Humana Neighborhood Center – Staff Member***
2. ***Upon completion, PDF the Word File and place here:***
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Should you have any questions or comments, contact John.Tiemann@viainfo.net or Lauren.Coronado@viainfo.net