

**INDIVIDUAL ALLOCATIONS**

	Individual	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Total	Allocation
Initial Allocation	Affordability	8	7	8	8	7	8	7	8	8	8	8	9	10	8	7	7	8	7	8	9	9	7	8	182	7.91
	Reliability	8	9	10	9	8	9	10	10	9	8	10	9	9	9	10	9	9	9	9	9	10	9	8	209	9.09
	Sustainability	9	9	7	8	10	8	8	7	8	9	7	7	6	8	8	9	8	9	8	6	6	9	9	183	7.96

Final Allocation	Affordability	9	7	8	8	7	8	7	8	8	7	8	9	9	8	7	7	8	7	8	9	9	7	9	182	7.91
	Reliability	8	9	10	9	8	9	10	10	9	10	10	10	9	9	10	9	9	9	9	9	10	9	8	212	9.22
	Sustainability	8	9	7	8	10	8	8	7	8	8	7	6	7	8	8	9	8	9	8	6	6	9	8	180	7.83

*\*Note: One participant from Group 3 arrived late and did not submit a game board*

**GROUP ALLOCATIONS**

	<b>Group 1 - Red</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>Total</b>	<b>Group Allocation</b>	<b>Reallocation</b>
<b>Individual Allocation</b>	<b>Affordability</b>	10	8	7	9	9	43	8.6	8.6
	<b>Reliability</b>	9	8	9	10	9	45	9	9
	<b>Sustainability</b>	6	9	9	6	6	36	7.2	7.2

	<b>Group 2 - Blue</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>Total</b>	<b>Group Allocation</b>	<b>Reallocation</b>
<b>Individual Allocation</b>	<b>Affordability</b>	9	7	8	8	8	7	7	54	7.7	7.7
	<b>Reliability</b>	9	10	9	9	9	9	9	64	9.1	9.1
	<b>Sustainability</b>	7	8	8	8	8	9	9	57	8.1	8.1

	<b>Group 3 - Yellow</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>Total</b>	<b>Group Allocation</b>	<b>Reallocation</b>
<b>Individual Allocation</b>	<b>Affordability</b>	8	8	7	7	8	8	46	7.6	7.8
	<b>Reliability</b>	10	8	9	8	9	10	54	9	9
	<b>Sustainability</b>	7	9	9	10	8	7	50	8.3	8.2

*\*Note: There was a 7th attendee in this group, but he arrived late and did not submit a game board.*

	<b>Group 4 - Green</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>Total</b>	<b>Group Allocation</b>	<b>Reallocation</b>
<b>Individual Allocation</b>	<b>Affordability</b>	7	8	8	8	8	39	7.8	7.8
	<b>Reliability</b>	8	10	9	10	8	47	9.4	9.4
	<b>Sustainability</b>	8	7	8	7	9	39	7.8	7.8

	What is the impact to you if you lost power for the following timeframes:			What is the impact to the people or companies served by the organization you represent loses power for the following timeframes:			What is the impact to you if your monthly electric bill increased by the following amounts:		What is the impact to the people or companies served by the organization you represent if their monthly bill increased by the following amounts:		When there is a day with high smog, how impacted are you?	Referring to Question 5, please describe that impact:	When there is a day with high smog, how impacted are those served by the organization you represent?	Referring to Question 7, please describe that impact:
Method	1 hour	8 hours	48 hours	1 hour	8 hours	48 hours	\$1 - \$5 per month	\$5 - \$10 per month	\$1 - \$5 per month	\$5 - \$10 per month	Response	Open-Ended Response	Response	Open-Ended Response
Online - 1	N/A	Food, plants	Good, plants, no AC	Vulnerable populations, medical needs	No AC	No AC	NA	NA	NA	Some populations are on a fixed income	2- Slightly affected	Limit use of being outside	5 - Extremely affected	We have a community with elderly populations so there outdoor activities would be effected.
Online - 2	Inconvenient	Somewhat substantial	Not fun	Inconvenient	Lose of productivity, depressing	Very impactful	Not much	Inconvenient	Sone	Impactful	2- Slightly affected	Air quality, depressing	3 - Moderately affected	Inconvenient
Online - 3	Minimal but still inconvenient	Meaningful, no work, could be dangerously hot or cold inside the home	Substantial: may have to leave our house, may have freezing pipes,	Minimal but still an impact to comfort or productivity	Meaningful: lost an entire workday	Significant	Not much	Not much	Not much	A modest amount	2- Slightly affected	Have to stay indoors	3 - Moderately affected	Meaningful, limits outdoor activities
Online - 4*	<i>*This survey was left almost entirely blank.</i>													
Paper - 1	No significant impact/just discomfort	Financial impact, replace groceries, may impact health and sleep due to medical device	Significant impact; impacts sleep and health; leave home to stay with family, financial impact because impact on work; dangerous to health in summer				Not a significant impact on me -- however whenever Austin Energy promises bill increases stay below \$5-\$10, they often are \$25-\$50 per month		Most members represented by us are not impacted significantly by these increases but some (greater than 25%) are		2- Slightly affected		2- Slightly affected	
Paper - 2	Primarily experienced with temperature	Experienced in temporary discomfort, concern for loss of tech access/connectivity (inability to do work as a small business owner), concern for compromise of vital	Health/safety concerns around temp/discomfort/danger; inability to conduct small business work; loss of vital resources (food)	Lack of connectivity for necessary work; loss of revenue through inaccess; force to send employees home because of working conditions	All above for loss of customers/clientele; compromised ability to welcome customers/future customers loss of vital costly/resources; costly, alternative solutions	Loss of business/revenue; all above and loss of necessary interaction opportunities	No impact	No impact	Constraints to anticipated costs	Additional, much more concerning costs	2- Slightly affected		5 - Extremely affected	

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Method	1 hour	8 hours	48 hours	1 hour	8 hours	48 hours	\$1 - \$5 per month	\$5 - \$10 per month	\$1 - \$5 per month	\$5 - \$10 per month	Response	Open-Ended Response	Response	Open-Ended Response
Paper - 3	Missed meeting, mild concern, etc.	Work from official coffee shop/library; buy ice to present food	Spoiled food, unpleasant climate, possible couch surfing... I would be sad.	Damage to expensive equipment	Damage to medical equipment and chemical hazards	Damage to expensive equipment - millions in missed revenue/net billions in damaged equipment, repair capital expenditures	This impact would be marginal, but if it were frequent, these costs would compound and seriously affect my overall monthly budget		If this were at scale (e.g. \$2-\$3 residential PSA increase meaning multi-thousand commercial PSA increase), it would significantly impact company operations, prove to be a deterrent for expansion, and damage the utility-company relationship.		2- Slightly affected		1 - Not affected at all	
Paper - 4	None	If it's hot or cold, not comfortable but okay. Depends when.	Depends when, but likely not good. Food gets back.	Not a huge deal	Disruptions	Ripple effects, bad results	None	None	None	Likely none, this is not a large amount	1 - Not affected at all		2 - Slightly affected	
Paper - 5	Inconvenience	Intense discomfort	Threat to health	Inconvenience	Threat to health in some instances	Considerable health burden	Negligible	Negligible	Noticeable	Significant	3 - Moderately affected	Asthma can flare	3 - Moderately affected	This varies greatly, as we have hundreds of clients of many different abilities and household healthiness.
Paper - 6	Not bad	Not good	Not acceptable		No funding	No funding	Not bad	Not bad	Not bad	Not bad	3 - Moderately affected		1 - Not affected at all	
Paper - 7	Minimal impact	Won't open the fridge, will have to do damage control after. If working from home, may be limited by laptop battery.	Will lose food in fridge and freezer, depending on season, will be uncomfortably hot or cold. Will likely affect work performance.	Minimal impact to health individuals. Medically compromised may have more issues.	Medically vulnerable will be most compromised. Organizations likely can't function normally.	Loss of effectiveness at companies. Health risks become exacerbated.	Minimal	Minimal	Low income households are already burdened and struggle with their bills.	Any increase will be felt.	3 - Moderately affected		5 - Extremely affected	
Paper - 8	Minimal	Discomfort, some loss of food; medicine affected	Lost food; medicine impact, discomfort	Same as my district residents are mostly low to middle income	Same as my district residents are mostly low to middle income	Same as my district residents are mostly low to middle income	Minimal but still requires adjustments	Greater impact as I am on fixed income	Same as myself	Same as myself	3 - Moderately affected	Impact is high as many residents and myself has respiratory illnesses	3 - Moderately affected	Impact is high as many residents and myself has respiratory illnesses

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Method	1 hour	8 hours	48 hours	1 hour	8 hours	48 hours	\$1 - \$5 per month	\$5 - \$10 per month	\$1 - \$5 per month	\$5 - \$10 per month	Response	Open-Ended Response	Response	Open-Ended Response
Paper - 9	Minor inconvenience - might need to get out a headlamp if it's dark	Inconvenience - can't get in fridge much, need to use camp stove to cook	More of an inconvenience - especially if its cold - would need to drip more faucets and get under lots of blankets/sleeping bags to stay warm. And some food would go bad if it was	Minor inconvenience	Inconvenience - mostly if very cold or very hot	Could be a real problem for lower income residents who don't have warm clothes, warm blankets (if cold). If hot - some could be burdened by losing food.	None	None	Very little	Very little	4 - Very affected	My allergies get much worse, which impacts my ability to work and exercise and can also lead to me getting a sinus infections. I also worry about long-term health impacts from air pollution.	4 - Very affected	Asthma, COPD, allergies, long-term health problems
Paper - 10	Frustrating but manageable	Challenging to both my husband and I work from home	We would look to temporarily relocate	Minimal though immediate impact during meal service for residents would be disruptive/frustrating	Every assisted living in Texas is required to have an emergency plan to address an extended power outage. Financial impact and disruption to care depends	A 48-hr impact moves into moderate with residents in memory care experiencing a disproportionate disruptions. A 48-hr outage will likely result in equipment being brought in and offers to temporarily relieve	Doable	We'd begin to re-evaluation consumption	Hard	Very Hard	2 - Slightly affected		3 - Moderately affected	
Paper - 11	Mild inconvenience	Inconvenience, anxiety, when is power coming back?	Looking for somewhere else to go that has power. If it is hot or cold additional concerns	Normal "ish" outage	Concerns on length, upset customers	Significant concerns, angry customers, duration on incident command	Small impact	Medium impact	Mild impact	Greater impact	2 - Slightly affected		3 - Moderately affected	
Paper - 12	Very little	Some impact on computer time and meetings	Move to hotel or with family who have power	I work for a hospital. We need power ALL the time. Lives are at stake without it even though there is backup power			Little	Little	Little	Little	2 - Slightly affected		2 - Slightly affected	
Paper - 13	Annoying	Painful	Devastating	Annoying	Painful	Devastating	Minimal	Minimal	None	None	2 - Slightly affected		1 - Not affected at all	
Paper - 14	Minimal inconvenience	Moderate inconvenience	Major inconvenience	In all cases there would be a significant economic impact to our members.	In all cases there would be a significant economic impact to our members.	In all cases there would be a significant economic impact to our members.	Nothing	Nothing	Can't say	Can't say	1 - Not affected at all		1 - Not affected at all	

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Paper - 15	Close clinic if temps get too hot	Vaccines and pharmaceuticals at risk	No patient appointments	Medical access program patients, Central Health patients, CommUnityCare FQHC patients	Travis County Healthcare district employees	All 250+ medical providers in network including skilled nursing facilities and residential care settings	N/A - We have to provide care to safety net healthcare patients		Huge. Our patients are those with low income and no insurance in Travis County including those experiencing homelessness.		5 - Extremely affected	Many of our patients are disproportionately impacted by asthma, COPD, and respiratory issues. Also, many do not have sheltered living.	5 - Extremely affected	We will have to take care of medical needs of those impacted.
Paper - 16	Minimal inconvenience - inability to work if internet also impacted	Heating/cooling could become a bit of a problem - must be careful of heat loss in home/fridge	Can't cook, temperature affected, food in fridge wasted, can't work at home.	All from Q1 x ~8,000 low-income residents. Some of our folks are on electricity dependent health aids and could be injured or worse from any of these timeframes. Cost to replace food could be devastating. Some folks wouldn't eat.			Minimal	Annoying	Noticeable	May have to give up other things like clothes, entertainment, etc.	2 - Slightly affected	Mild asthma flare	5 - Extremely affected	Severe respiratory aggravation possible. Many outdoor concerns.
Paper - 17	Unable to work	Spoiled foods	Loss of shelter - move over to family member's house with power	Inconvenience	Possible significant financial stress to young people with a tight monthly budget needing to replace food	Possible inability to access shelter for young people without family nearby	Inconsequential	Relatively inconsequential but impactful	Depends on individual	Depends on individual	4 - Very affected	Live near major thoroughfare	3 - Moderately affected	Younger people less likely to be severely impacted but depends on individual health.
Paper - 18	Annoying	Concerns about opening the fridge and food spoilage; heat (daytime/summer) major inconvenience	Health and safety concerns, food spoilage, childcare, heat	Loss of productivity	Loss of productivity	Potential costs due to construction stoppage	Minimal	Minimal	Negligible	Negligible	4 - Very affected		3 - Moderately affected	

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Method	1 hour	8 hours	48 hours	1 hour	8 hours	48 hours	\$1 - \$5 per month	\$5 - \$10 per month	\$1 - \$5 per month	\$5 - \$10 per month	Response	Open-Ended Response	Response	Open-Ended Response
Paper - 19	Minimal to none	Ability to cook, cooling of apartment	Darkness in parts of unit areas, bedroom with no windows, getting working done (wifi), etc	Medically vulnerable, elderly	Care for children impeded, cooking, A/C	A/C cooking/feeding family, homework for kids, social disconnection, etc.	Minimal	Minimal	Ability to afford bills already very limited, could send over the edge (debt, etc)		3 - Moderately affected		5 - Extremely affected	
Paper - 20	It depends on time of day	It depends on time of day	Critical impact - rent users, home automation goes/no access	Depends on the AM/PM	Depends on the AM/PM	Critical - life threatening due to ADL automation	Example 3% increase in SSDI is 8% increase in medical premium; depends on COLA/MFI; fixed income where to cut back or reduce in other areas - sacrifices		Fixed incomes; support from other city resources; reevaluate assets		5 - Extremely affected	Stay home; pulmonary disability - isolation	4 - Very affected	Challenges to activities - higher costs at home - COPD

	When you think of equity and/or those experiencing energy insecurity in Austin Energy's service territory, who or what demographics do you think of specifically? Please describe.	When you think of equity, how do you relate it to the community values outlined in Austin Energy's mission?			If we were looking at equity, which one of Austin Energy's mission pillars should be prioritized the most? Choose one.	Do you have any other advice regarding equity for Austin Energy?
Method	Open-Ended Response	Affordability	Reliability/Resiliency	Environmental Sustainability	Response	Open-Ended Response
Online - 1	Single family households, fixed income, elderly, medical needs	Taking into consideration fixed income and the aging population.	Ensuring adequate and consistent power source and providing transparency.	Populations that are active	Reliability/Resiliency	Providing equity awareness to the public.
Online - 2	Low income people				Reliability/Resiliency	
Online - 3*	*The third submission did not complete the "Most Vulnerable" page of the survey.					
Online - 4*	*This survey was left almost entirely blank.				Reliability/Resiliency	
Paper - 1	Low income : ~\$30,000/yr or less Lower income: ~\$50,000/yr for family or less	Give more discounts to lower income residents and make others pay more for reliability and sustainability.		Pollution drives inequity both in the immediate and across generations. Equity should be considered not just among Austin residents but with a global perspective. It is inequitable for Austin to continue climate pollution that disproportionately impacts people in other countries with FAR FEWER resources. Environmental sustainability is <b>nea</b> , short and long-term equity.	Environmental Sustainability	
Paper - 2	Low income people and Black and brown generally Residents of the Eastern Crescent and low income parts of central Austin	While it's important to have these values, an area Austin Energy needs to improve is in prioritizing approaches that address/improve all 3 of these values, not one vs the other 3.			If we are truly practicing equity, then we would not prioritize one of these pillars over the other. Rather, in the short-term we prioritize things that help all 3. Then, we utilize approaches that support individual pillars in ways that support the most marginalized people.	
Paper - 3	vulnerable populations (aging and those w/ disabilities) socio economically disadvantaged (low income or homeless populations) students housed in higher ed. facilities those dependent on public transit small business w/ limited resources	Providing equitable access to a service that is not a privilege, rather, a right.	Providing dependable access to a resources vital to Austin, year-round, with ever-increasing environmental climate.	Providing access while remaining conscientious of longterm environmental impact.		How can communities that traditionally avoid engagement be engaged, educated and more excited about new, forthcoming alternative/renewable energy resources? Can AE introduce a program in partnership w/ area ISDs to begin socializing with younger generations to inform change/openness to alternatives/engagement w/ AE directly? How can AE present opportunity for engagement with local trade and commerce advocacy groups (ie chambers, ERGs, etc.)
Paper - 4	People who are medically vulnerable Elderly Low income households Unhoused Population Non-English speakers	Austin Energy and higher income individuals should help reduce energy burden for low-income	Austin Energy should work on communication of resources in the event of outage & protect medically vulnerable & elderly	How does this work w/ water conservation? Austin Energy should protect environment and neighborhoods near their assets. Austin Energy could work w/ health experts to determine if there are disproportionate health impacts to households near their assets	Resiliency - should be separately defined from reliability	Have a separate consideration for equity in each category so that it's always front and center.
Paper - 5	Medically vulnerable both age (young and old) and physical or cognitive impairment (fridgerated meds electrical equipment) The working poor for whom the disruption causes and expenditure of limited time and money.	Not a clear question. Unclear "Affordability" doesn't seem to have a consistent meaning btw the 2 entities.	I appreciate that TEPRI split the two, but I think the results may demonstrate audience confusion	Unclear whether the environmental sustainability was a question of location of power generating equipment or the impact of air on the populations	Reliability/Resiliency	The always be prepared mantra is a terrible PSA.
Paper - 6	Low income/East Austin	AE rates are affordable	AE should make this a priority	AE is already doing an excellent job.	Reliability/Resiliency	Invest in battery storage technology like (Base Power) for low income residents & AE controls it just like thermostats.
Paper - 7	Families that fall into any of the low income categories should all be in this demographic	This is tied to reliability and equity. It should not be separate	Reliability & resiliency is critical to all communities, & should always be a priority	This is critical because when environmental sustainability is met, communities have good clean air, health issues are better managed. Also this is met & supports reliability & resiliency which helps with the affordability	Environmental Sustainability	Improve communication with communities.



	When you think of equity and/or those experiencing energy insecurity in Austin Energy's service territory, who or what demographics do you think of specifically? Please describe.	When you think of equity, how do you relate it to the community values outlined in Austin Energy's mission?			If we were looking at equity, which one of Austin Energy's mission pillars should be prioritized the most? Choose one.	Do you have any other advice regarding equity for Austin Energy?
Method	Open-Ended Response	Affordability	Reliability/Resiliency	Environmental Sustainability	Response	Open-Ended Response
Paper - 8	Medically vulnerable dependent on electric medical equipment AND people/families at or below 60% MFI	Can everyone afford their power bill. If not, the bills need to be adjusted to what they can pay-even if that is \$0.	All areas/neighborhoods should have the same assurance that their power will remain on.	Power generation and/or storage should not negatively impact and subgroup or demographic more than others - No coal pollution where people live.	Affordability, Reliability/Resiliency, Environmental Sustainability	Equity should be the BIG PICTURE
Paper - 9	Individuals: Low or no income individuals Businesses - dependent of plan to generate + for hospitals to have enough backup to prevent death.	Important for all <b>clamer</b> of users	Higher priority for all	Long term: higher priority	Reliability/Resiliency - without reliability everyone is impacted!	Evaluate public with program in place now and place for future
Paper - 10	I think of the LMI demographic that do not have home back up generators, power walls, or the most energy efficient homes and the discretionary income to raid the grocery store shelves to stock up	affordable rates are important to reduce tough choices on tight budgets	hits the LMI community harder than others	important for everyone and need to be congzant whent placing assets on impacts and to who is more impacted.	Reliability/Resiliency - 1 Affordability - 2 Enviornmental Sustainability - 3	Think through the different steps different people can and do take ahead of a winter storm and the disproportional anxiety that is felt.
Paper - 11	Wide-range of consumers. In fact, all customer classes. Those disproportionality impacted are the medically vulnerable & low-income customers.	Imperative to be affordable for ALL customers	#Priority	Should be a focus, but not come at the expense of aff/reliability.	Reliability/Resiliency	The carbon free approach, while eliminating fenceline pollution, jeopardizes affordability & reliability by limiting dispatchable generation assets. Without these assests, the utility minimizes black start capability, voltage support, rolling brownout pollution, and exposes itself to load-zone price separation.
Paper - 12	Medically vulnerable, disables Low-mod incomes Elderly, children POC	Everyone has the right to afford energy	Everyone has the right to reliable (day-day) and resilient (extreme circumstances) energy	Everyone has the right to access clean, renewable energy	Affordability	metrics/stats of CAP programs should be made public - who is truly benefiting from them? i.e., % of POC, % of low income, etc. --> measure true efficiency/success of programs
Paper - 13	Elderly & disabled, of all ages & the attendants who come to the home, electronic adapter equipment	Need to get assistance info marketed	Life or death, damage	If environment is a priority of all providers - more resources reaches more environment	Reliability/Resiliency	Automation for life pertaining equipment - hazards w/ and without automation. Life altering - Anxiety inducing
Paper - 14	Low income families & individuals Special needs residents w/ powered equipment Elderly people who are more susptible to heat, or have electronic devices that support independence.	Affordability for who? It must focus on low income families who don't have flexibility for their budgets for cost increases	People with disabilities who rely on powered mobility devices, or communication equipment. Also, Elderly	Low income people who may live closer to sources of carbon pollution. People w/ health, issues	Affordability	Higher base rate so rebates for low income areas become possible
Paper - 15	Low income poeple People of color Elderly Disabled people New immigrants	Equity makes me think "affordable for who" its all about specific peoples their needs.	Reliability does effect everyone the same, equitable solutions focus on those who need it most.	While this always framed as "expensive" low income & communities of color bear the impact of pollution the most (powerplants)	All, choosing & prioritizing is a false choice, we can have it all.	Equity takes courage, is larger than just \$, & is not the same as equality.
Paper - 16	Low-income communities (extreme - moderate LI) (<60% AMI) <b>Reutevs</b> - little say in boosting every security	Tiered rate structure (income-based) on max % income cap on charges. Rebates and incentive targeted toward L1 HHs/renters/MF owners	Medically vulnerable populations having 99.9% reliable power day-to-day. Investing in resilience hubs.	Making clean energy accessible to LI HHs. Shutting coal plants that cause lasting harm to the communities surrounding.	Affordability	Bringing people that have historical inequities (LI - HH, POCs, renters, etc.) to these conversations. Creating meaningful ways to survey the residents + other forms of engagement.
Paper - 17	The LMI population -> our group had a much better list. LMI + undocumented + language barred + medically vulnerable + unhoused + disabled + edlerly	Critical for LMI customers	Critical for medically vulnerable customers those with wealth can afford back-up power, LMI gnerally may not be able to afford or install backup power.	Important, particularly for criteria pollutants like PM. 2.5 & AOX. These have direct and meaningful health impacts	Affordability	I suspect all 3 are important to LMI customers. But affordability is likely 1st, longer duration. Reliability & resiliency next (avoiding > 1 hr outages) and local emissions are important
Paper - 18	1. Those w/ low income and little awareness of unity costs - working poor. 2. Those w/ lanugage and education barriers 3. Those w/ medical conditions or seniors who are energy reliant	I think understanding that AE made a transfer to the City of Austin is important. Also, the utility bill holds many fees and costs beyond the actual electricity consumption.	We all want power when we want/need it. Have 109 degree summers and below freezing winters is a reality	We believe clean air is a birthright, but we also want power that isn't super expensive to run our air conditioning or to power our devices. It's a balance given the technology does not get us all those things equally.	Reliability/Resiliency	I think really explaining how we might take existing assets like Sandlin or Decker Power Plants and make them cleaner w/ new technology may be more equitable than new power plants in other locations. The infrastructure required already in place and the costs would be less than new sites. More affordability. More environmental sustainability. While keeping reliability

	When you think of equity and/or those experiencing energy insecurity in Austin Energy's service territory, who or what demographics do you think of specifically? Please describe.	When you think of equity, how do you relate it to the community values outlined in Austin Energy's mission?			If we were looking at equity, which one of Austin Energy's mission pillars should be prioritized the most? Choose one.	Do you have any other advice regarding equity for Austin Energy?
Method	Open-Ended Response	Affordability	Reliability/Resiliency	Environmental Sustainability	Response	Open-Ended Response
Paper - 19	Individuals that are truly low income and not necessarily captured by the MSA AMI calculations. Tenants without a say in the energy efficiency/HVAC improvements of their home	Tiered rates, incentivizing demand response and energy efficiency in a way that mitigates peak load.	Critical infrastructure protected, community resiliency	Low income solar, tenant access to electrification of home appliances/HVAC		Equity can be a part of affordability, reliability/resiliency, and environmental sustainability
Paper - 20	Primarily Hispanic and Black communities in Austin's Eastern Crescent, as well as neighborhoods in North & South Central Austin	I understand them.	I understand them.	I understand them.	Reliability/Resiliency	No
Paper - 21	Low income, elderly, disabled	Highly	Highly	Moderately	Affordability	In spite of the best intentions, shutting down power plants in low income neighborhoods ultimately results in rapid gentrification.

Method	CLEAN - Choose one.	Other (Write your own here.)	AFFORDABLE - Choose one.	Other (Write your own here.)	RELIABILITY/RESILIENCE - Choose one.	Other (Write your own here.)
Online - 1	Look to minimize emissions from generation operations and mitigate any remaining emissions.		Other (Write your own here.)	Adhere to the 2% bill impact and make significant accommodations.	Reduce the chance of extended localized outages from extreme weather but allow for a limited number of short-term unplanned outages resulting from the need for load shed within the load zone.	
Online - 2	Reduce emissions as much as possible without negatively impacting affordability or reliability.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Reduce the chance of extended localized outages from extreme weather but allow for a limited number of short-term unplanned outages resulting from the need for load shed within the load zone.	
Online - 3*	*The third submission did not complete the "Objectives" page of the survey.					
Online - 4*	*This survey was left almost entirely blank.					
Paper - 1	Other (Write your own here.)	Prioritize policies and technologies that reduce emissions while improving affordability and reliability.	Other (Write your own here.)	Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability while also reducing emissions.	Other (Write your own here.)	Limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events while also reducing emissions.
Paper - 2	Look to minimize emissions from generation operations and mitigate any remaining emissions.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Prioritize reliability and resilience over other values, limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events.	
Paper - 3	Reduce emissions as much as possible without negatively impacting affordability or reliability.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Prioritize reliability and resilience over other values, limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events.	
Paper - 4	Reduce emissions as much as possible without negatively impacting affordability or reliability.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Prioritize reliability and resilience over other values, limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events.	
Paper - 5	Look to minimize emissions from generation operations and mitigate any remaining emissions.		Make significant accommodations in the affordability goal to support ambitious improvements in reliability and environmental sustainability.		Other (Write your own here.)	Prioritize other community values at the expense of reliability/resiliency. Elderly plus disability impact. Automation equals access and independence.
Paper - 6	Other (Write your own here.)	Reduce emissions as much as possible without negatively impacting affordability or reliability. Do not jeopardize the reliability/affordability benefits that dispatchable generation sources provide.	Other (Write your own here.)	Adhere to the goal of limiting overall bill impacts to 2% per year and maintaining bills under the Texas average. Affordability should apply to all customers.	Other (Write your own here.)	Prioritize reliability and resilience over other values, limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events. Carbon free approach comes at the expense of both affordable and reliability.
Paper - 7	Move as quickly as possible to eliminate all direct emissions from generation operations.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Prioritize reliability and resilience over other values, limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events.	
Paper - 8	Look to minimize emissions from generation operations and mitigate any remaining emissions.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Reduce the chance of extended localized outages from extreme weather but allow for a limited number of short-term unplanned outages resulting from the need for load shed within the load zone.	
Paper - 9	Look to minimize emissions from generation operations and mitigate any remaining emissions.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Reduce the chance of extended localized outages from extreme weather but allow for a limited number of short-term unplanned outages resulting from the need for load shed within the load zone.	
Paper - 10	Move as quickly as possible to eliminate all direct emissions from generation operations.		Other (Write your own here.)	Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability. Restructure billing to account for energy burden percentage. No one should pay more than 3-5%.	Reduce the chance of extended localized outages from extreme weather but allow for a limited number of short-term unplanned outages resulting from the need for load shed within the load zone.	

Method	CLEAN - Choose one.	Other (Write your own here.)	AFFORDABLE - Choose one.	Other (Write your own here.)	RELIABILITY/RESILIENCE - Choose one.	Other (Write your own here.)
Paper - 11	Move as quickly as possible to eliminate all direct emissions from generation operations.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Reduce the chance of extended localized outages from extreme weather but allow for a limited number of short-term unplanned outages resulting from the need for load shed within the load zone.	
Paper - 12	Look to minimize emissions from generation operations and mitigate any remaining emissions.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Prioritize reliability and resilience over other values, limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events.	
Paper - 13	Reduce emissions as much as possible without negatively impacting affordability or reliability.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Reduce the chance of extended localized outages from extreme weather but allow for a limited number of short-term unplanned outages resulting from the need for load shed within the load zone.	
Paper - 14	Reduce emissions as much as possible without negatively impacting affordability or reliability.		Make significant accommodations in the affordability goal to support ambitious improvements in reliability and environmental sustainability.		Prioritize reliability and resilience over other values, limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events.	
Paper - 15	Reduce emissions as much as possible without negatively impacting affordability or reliability.		Adhere to the goal of limiting overall bill impacts to 2% per year and maintaining bills under the Texas average.		Prioritize reliability and resilience over other values, limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events.	
Paper - 16	Look to minimize emissions from generation operations and mitigate any remaining emissions.		Other (Write your own here.)	Make significant accommodations in the affordability goal to support ambitious improvements in reliability and environmental sustainability. <b>Limit the impact of bill increases to our most vulnerable customers while looking and working towards least cost options to support clean, reliable, resilient power.</b>	Reduce the chance of extended localized outages from extreme weather but allow for a limited number of short-term unplanned outages resulting from the need for load shed within the load zone.	
Paper - 17	Reduce emissions as much as possible without negatively impacting affordability or reliability.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Reduce the chance of extended localized outages from extreme weather but allow for a limited number of short-term unplanned outages resulting from the need for load shed within the load zone.	
Paper - 18	Reduce emissions as much as possible without negatively impacting affordability or reliability.		Make significant accommodations in the affordability goal to support ambitious improvements in reliability and environmental sustainability.		Prioritize reliability and resilience over other values, limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events.	
Paper - 19	Other (Write your own here.)	Move as quickly as possible to eliminate all direct and indirect emissions from generation operations.	Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Reduce the chance of extended localized outages from extreme weather but allow for a limited number of short-term unplanned outages resulting from the need for load shed within the load zone.	
Paper - 20	Reduce emissions as much as possible without negatively impacting affordability or reliability.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Prioritize reliability and resilience over other values, limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events.	
Paper - 21	Look to minimize emissions from generation operations and mitigate any remaining emissions.		Limit the impact of bill increases to our most vulnerable customers while allowing acceptable increases of greater than 2% for other customers and maintaining supportable levels of reliability and environmental sustainability.		Prioritize reliability and resilience over other values, limit unplanned outages to statewide load-shed events and short localized distribution outages from extreme weather events.	