

2023 Tulare County Unmet Transit Needs Report



Tulare County Association of Governments
210 N. Church St., Ste. B
Visalia, CA 93291



Table of Contents

About the Tulare County Association of Governments	2
Area Profile and Transit System Overview	3
Unmet Transit Needs Overview	4
Unmet Transit Needs Definition and Criteria	5
Public Hearing and Comment Collection	8
Newspaper Notices	9
Public Comments Received and TCAG Response	13
Resolution Adopting 2023 TCAG Unmet Transit Needs Findings	25
Resolution Adopting 2020 TCAG Unmet Transit Needs Criteria	27
2023 TCAG Unmet Transit Needs Flyer with Prepaid Postcards	31
2023 TCAG Unmet Transit Needs Text a Comment Bus Card	32

About the Tulare County Association of Governments (TCAG)



Who We Are

TULARE COUNTY ASSOCIATION OF GOVERNMENTS

TCAG is a cooperative organization formed by a joint powers agreement in 1971, representing the eight incorporated cities of our jurisdiction (Dinuba, Exeter, Farmersville, Lindsay, Porterville, Tulare, Visalia, and Woodlake) as well as the County of Tulare at-large. Our purpose is to assist local jurisdictions in obtaining federal assistance by providing advice, counsel, and professional direction; review and coordinate applications for programs utilizing federal funding; and, as a Local Clearinghouse, coordinate state grants by circulating notices, collecting comments, and reporting to the TCAG Board. TCAG also operates as a Regional Data Center (RDC), which is a state-designated center for handling and coordinating census activity. This includes providing data to interested agencies and tracking annual projections.

COUNCIL OF GOVERNMENTS

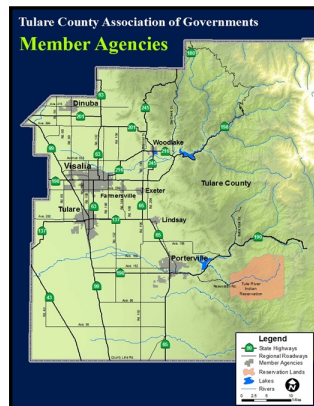
We also operate as Tulare County's Council of Governments (COG), which delivers a wide variety of federal, state, and local programs. Through technical assistance and collaboration with local governments, COGs provide a regional perspective to support member agencies and activities. This includes transportation impact fees, lobbying, and mitigation banking.

REGIONAL TRANSPORTATION PLANNING AGENCY

Under the role of the Regional Transportation Planning Agency (RTPA), a state-designated policy-making body made of local and transportation agencies, we administer the adoption of the Regional Transportation Plan (RTP), the Regional Housing Needs Allocations (RHNA), the Regional Bicycle Plan, bus service, unmet transit needs, and transit development plans.

TRANSPORTATION AUTHORITY

As the Tulare County Transportation Authority (TCTA), we regulate and provide administrative support for highway and streets projects and public transportation. This authority was created with the passage of Measure R, a sales tax designated to fund transportation projects in the region. The TCTA manages Measure R activity, in conversation with the Measure R Citizen Oversight Committee (COC).



Area Profile and Transit System Overview

REGIONAL SETTING

Tulare County is in the southerly portion of the San Joaquin Valley of central California. The County totals 4,839 square miles in area and is bordered by Kern County to the south, Kings County to the west, Inyo County to the east, and Fresno County to its north. Overall population as of the 2020 U.S. Census is 473,117 persons, with most residents living in the westerly portion of the county along the western side of the Sierra Nevada mountains. The economy is largely agricultural, with a significant presence of the manufacturing and distribution industries.

EXISTING TRANSIT SERVICES

The Tulare County Regional Transit Agency (TCRTA) was formed by a Joint Powers Agreement between the County of Tulare and the Cities of Dinuba, Exeter, Farmersville, Lindsay, Porterville, Tulare, and Woodlake in 2021. The Tule River Tribe of California subsequently joined the JPA in 2022. TCRTA is responsible for the administration and operation of both local and intercity commuter transit services in the County, except for local services in & around the City of Visalia, which is operated by Visalia Transit. Both TCRTA and Visalia Transit operate both fixed-route transit buses and dial-a-ride paratransit.

TULARE COUNTY REGIONAL TRANSIT AGENCY (TCRTA) SYSTEM

TCRTA currently provides 11 intercity fixed routes and a total of 16 local routes in the cities of Dinuba, Porterville, and Tulare. Beginning in 2020, on-demand microtransit has been available in the greater Porterville area, including the nearby communities of Lindsay and Strathmore. This on-demand service is expected to be introduced regionwide in 2024. ADA paratransit is provided throughout the County. As of September 2022, the TCRTA fleet consisted of 78 buses and 27 minivans. All vehicles are ADA compliant and equipped with wheelchair lifts/ramps and bicycle racks. TCRTA contracts with Transdev for management, dispatchers, trainers, and drivers of its transit services.

VISALIA TRANSIT SYSTEM

Visalia Transit currently provides 12 fixed routes in the City of Visalia and the nearby communities of Exeter, Farmersville, and Goshen. Visalia Transit also jointly operates route 11X express service between the cities of Visalia and Tulare, along with TCRTA. Intercity commuter service is also available from Visalia to Fresno under the 'V-Line' brand. ADA paratransit is available throughout the Visalia Transit service area. As of 2021, the Visalia Transit fleet included 53 vehicles. All vehicles are ADA compliant and equipped with wheelchair lifts/ramps and bicycle racks. Visalia Transit contracts with Transdev for management, dispatchers, trainers, and drivers of its transit services.

Unmet Transit Needs Overview

TRANSPORTATION DEVELOPMENT ACT (TDA)

The Transportation Development Act of 1971 (TDA), also known as SB 325, is administered by the California Department of Transportation (Caltrans) through the county's designated regional transportation planning agency (RTPA). As the administrator of Transportation Development Act (TDA) funds, the Tulare County Association of Governments (TCAG) as the regional transportation planning agency, is responsible for undertaking the unmet transit needs process for Tulare County as prescribed by the TDA. The purpose of this process is to ensure that all unmet transit needs that are "reasonable to meet" are met before TDA funds are expended for non-transit uses, such as streets and roads.

"Unmet Transit Needs" are considered to exist where public transit services are not currently provided for persons who rely on transit to conduct their daily or routine activities. The "Reasonable to Meet" standard is based on several criteria that analyze how responding to that transit need will impact the overall system. If a proposed 'unmet transit need' meets the criteria for equity, feasibility, performance, and community acceptance as detailed in the adopted TCAG unmet needs criteria on the following page, it is deemed "reasonable to meet".

The process is done annually and consists of comprehensive outreach to solicit comments from the public and two public hearings, both of which are remotely accessible via phone and internet-connected device, to obtain comments on unmet transit needs that may be reasonable to meet. Once the comments are received, the Social Services Transportation Advisory Committee (SSTAC) analyzes them and makes recommendations to the TCAG governing board as to which comments constitute unmet transit needs that are reasonable to meet. The recommendations of the SSTAC are subsequently presented to the TCAG board for their consideration and adoption. Any unmet transit need found reasonable to meet by the TCAG board must be satisfied within the following fiscal year before any TDA-funds are authorized to be used for purposes other than transit, such as streets & roads repairs.

Unmet transit needs findings adopted by the TCAG board for each fiscal year are forwarded to Caltrans. TCAG revisits the criteria used to identify unmet transit needs on a periodic basis, usually every three (3) to five (5) years.

Tulare County

Unmet Transit Need Definition and Criteria

“Unmet Transit Need”: An unmet transit need, as identified during Tulare County Association of Governments’ annual Unmet Transit Needs Process, exists where public transit services are not currently provided for persons who rely on public transit to conduct daily activities. At a minimum, an unmet need must be identified by substantial community input through the public outreach process or identified in a Short Range Transit Plan, Coordinated Transportation Plan, or the Regional Transportation Plan and has not yet been implemented or funded.

“Reasonable to Meet”: Following is the TCAG definition of “Reasonable to Meet” including the recommended benchmarks for the passenger farebox recovery ratio for new transit services in Tulare County. An unmet transit need shall be considered “reasonable to meet” if the proposed service is in compliance with of the following criteria, as applicable:

Equity

1. The new, expanded, or altered transit service is needed by, and will benefit, either the general public or the elderly and disabled population as a whole. Transit service cannot be provided for a narrow subset of either of these groups.
2. The proposed service will not require reductions in existing transit services that have an equal or higher priority.
3. The proposed service will require a subsidy generally equivalent to other similar services.

Timing

1. The proposed service is in response to an existing rather than an anticipated transit need.

Feasibility

1. Sufficient ridership potential exists for the new, expanded, or revised transit service.
2. The proposed service can be provided with the existing fleet or under contract to a private provider.
3. The proposed service can be provided with available TDA funding (per state law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet.)

Performance

1. The proposed service will not unduly affect the operator's ability to maintain the required passenger fare recovery ratio for its system as a whole.
2. The proposed service can meet the scheduled passenger fare ratio standards as described in the recommended benchmarks for the passenger farebox recovery ratio for new transit services in Tulare County.

3. The estimated number of passengers to be carried will be comparable to that of similar services, and/or, the proposed service provides a "link" or connection that enhances the effectiveness of the overall transit system.
4. The proposed service must have prospective providers that are available to implement the service.

Community Acceptance

1. The proposed service has community acceptance and/or support as determined by the unmet transit needs and other public outreach processes, inclusion in adopted programs and plans, adopted governing board positions, and/or other existing information.

ADA Conformity

1. The new, expanded, or revised transit service will conform to the requirements of the Americans with Disabilities Act; specifically in that it will not impose an undue financial burden on the transit operator if complementary paratransit services are subsequently required.

Operational Feasibility

1. The new, expanded, or revised transit service must be safe to operate and there must be adequate roadways and turnouts for transit vehicles.

Notes:

1. Per state law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet.

RECOMMENDED BENCHMARKS FOR PASSENGER FAREBOX RECOVERY RATIO FOR NEW TRANSIT SERVICES IN TULARE COUNTY.

The state has established a basic requirement in Section 99268 of the Public Utility Code for all proposed transit services in urban areas (the Visalia, Tulare, and Porterville Urbanized Areas). This requirement is to achieve a 20% passenger fare ratio by the end of the third year of operation. A passenger fare ratio of 10% exists for special services (i.e. elderly and disabled, demand-response) and rural area services. Transit serving both urban and rural areas, per state law, may obtain a blended passenger fare ratio. If a provider is granted a blended farebox recovery, performance levels should be adjusted accordingly.

TCAG has established more detailed interim passenger fare ratio standards, which will be used to evaluate new services as a result of the unmet needs process as they are proposed and implemented, which are described below. Transit serving both urban and rural areas, per state law, may obtain an "intermediate" passenger fare ratio.

END OF TWELVE MONTHS OF SERVICE

Performance Level

<u>Urban Service</u>	<u>Special/Rural Service</u>	<u>Recommended Action</u>
Less than 6%	Less than 3%	Provider may discontinue service
6% or more	3% or more	Provider will continue service, with modifications if needed

END OF TWENTY-FOUR MONTHS

Performance Level

<u>Urban Service</u>	<u>Special/Rural Service</u>	<u>Recommended Action</u>
Less than 10%	Less than 5%	Provider may discontinue service
10% or more	5% or more	Provider will continue service, with modifications, if needed.

END OF THIRTY-SIX MONTHS

Performance Level

<u>Urban Service</u>	<u>Special/Rural Service</u>	<u>Recommended Action</u>
Less than 15%	Less than 7%	Provider may discontinue service
15-20%	7-10%	Provider will continue service, with Modifications if needed
20% or more	10% or more	Provider will continue service, with Modifications if needed

Unmet Transit Needs Public Hearing

HEARING PROCESS

TCAG held two public hearings to receive Unmet Transit Needs testimony. Translation services were available at both hearings, and the physical location of the in-person hearing was accessible via transit. Both hearings were held on Monday, March 20, 2023. The first took place during the Tulare County Association of Governments regular board meeting at 1:00pm. The second took place via teleconference only at 5:30pm. A teleconference option was also available at the afternoon hearing.

During the public comment period, TCAG received a total of 81 comments, including a petition with 42 signatures and a letter from a local advocacy organization. Enclosed in this report is a summary of comments received, Unmet Transit Needs determination (i.e., Unmet Need Reasonable to Meet, Unmet Need Not Reasonable to Meet, or Not an Unmet Need), SSTAC assessment of the comments, and the final list of unmet transit needs reasonable to meet as adopted by the TCAG Board on June 17, 2023.

Notice of the hearing and meetings was published in both English and Spanish in the local papers of record and included the date, place, and specific purpose of the meeting through various means. Spanish language translation was available at all meetings. The meetings were also promoted via posters placed in transit vehicles and at transit centers, flyers distributed to local community groups and businesses, and digital online advertising. Proof of newspaper notice publication is included in this report.

Certificate of Publication

Notice of Public Hearings

State Of California ss:
County of Tulare

Advertiser:

TULARE COUNTY ASSOC OF GOVERN
210 N CHURCH ST
VISALIA , CA 93291

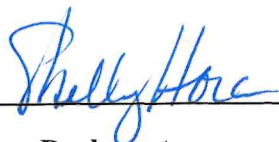
RE: Notice of Public Hearings Tulare County
Unmet Transit Needs Hearings The Tulare

I, a legal Clerk, for the below mentioned newspaper(s), am over the age of 18 years old, a citizen of the United States and not a party to, or have interest in this matter. I hereby certify that the attached advertisement appeared in said newspaper editions dated :

Newspaper: **Visalia Times Delta**
2/14/2023

I acknowledge that I am a principal clerk of said paper which is printed and published in the City of Visalia, County of Tulare, State of California. The Visalia Times Delta was adjudicated a newspaper of general circulation on July 25, 2001 by Tulare County Superior Court Order No. 41-20576. The Tulare Advance Register was adjudicated a newspaper of general circulation on July 25, 2001 by Superior Court Order No. 52-43225.

I certify under penalty of perjury, under the laws of the State of California, that the foregoing is true and correct. Executed on this 14 day of February, 2023 in Visalia, California.



Declarant

Order # 0005589519
of Affidavits: 1

Tulare County Unmet Transit Needs Hearings

The Tulare County Association of Governments is required by the California Transportation Development Act to conduct a public campaign every year to identify unmet transit needs reasonable to meet within its jurisdiction. Part of this process includes holding one or more public hearings. Transit needs, requests, and feedback are gathered through this process. This information enables TCAG to determine if there are unmet transit needs within the county that are reasonable to meet.

TCAG will hold two public hearings concerning unmet transit needs in Tulare County on:

Monday, March 20, 2023, at 1:00pm
Dinuba Community Center
1390 E. Elizabeth Way
Dinuba, CA 93618 or
Via Zoom:
Toll Free: 1(888) 475-4499
Meeting ID: 744 710 0343
Passcode: 82243742

Monday, March 20, 2023, at 5:30pm
Zoom Meeting Only
Toll Free 1(888) 475-4499
Meeting ID: 744 710 0343
Passcode: 82243742

The purpose of the hearings is to identify any unmet transit needs that may exist in Tulare County. TCAG seeks comments from any interested person, community member(s), or organizations. All those wishing to speak will be given an opportunity to do so. The hearing will be conducted in English and Spanish.

TCAG will review all comments received and will present the unmet needs requests at the Social Services Transportation Advisory Council (SSTAC) meeting on:

Tuesday, May 9, 2023, 10:00 a.m.
Tulare County Association
of Governments
210 N. Church Street, Suite B
Visalia, CA 93291 (note that this meeting will also be available with remote access)

For those unable to attend the public hearings, TCAG staff will accept comments via telephone, fax, email, mail and through the TCAG website through March 31, 2023.

For additional information concerning unmet transit needs or to express an unmet transit need, please email tcaginfo@tularecag.ca.gov, contact the TCAG office at 210 N. Church Street, Suite B, Visalia, CA 93291.

Phone: (559) 623-0470; Fax: (559) 733-6720; or visit www.TulareCOG.org

Notice of Public Hearings

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rg. You may also visit our Facebook page under "Tulare County Association of Governments - TCAG"; or find our unmet needs survey online at <https://publicinput.com/transitneeds>.

Si necesita esta información en español por favor llame a (559) 623-0450.

Para sa tulong sa tagalog mangyaring tumawag sa (559) 623-0450.

PUB: February 14, 2023
#5589519

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Para sa tulong sa tagalog mangyaring tumawag sa (559) 623-0450.

PUB: February 14, 2023
#5589519

Visalia Newspapers, Inc.
P.O. Box 31, Visalia, CA 93279
559-735-3200 / Fax 559-735-3210

Certificate of Publication

TCAG/LAFCO
210 N. Church Street, Ste. B
Visalia, CA 93291

State Of California ss:
County of Tulare

MAR 06 2023

Advertiser:

MAIL RECEIVED

TULARE COUNTY ASSOC OF GOVERN
210 N CHURCH ST
VISALIA , CA 93291

RE: Aviso de Audiencia Pública en español Bajo la ley del Desarrollo de Transporte de

I, a legal Clerk, for the below mentioned newspaper(s), am over the age of 18 years old, a citizen of the United States and not a party to, or have interest in this matter. I hereby certify that the attached advertisement appeared in said newspaper editions dated :

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I certify under penalty of perjury, under the laws of the State of California, that the foregoing is true and correct. Executed on this 14 day of February, 2023 in Visalia, California.

Declarant

Order # 0005589507
of Affidavits: 1

Aviso de Audiencia Pública en español

Bajo la ley del Desarrollo de Transporte de California se requiere que la Agencia de Transporte Regional conduzca un proceso anual de "necesidades no cumplidas." La Asociación de Gobiernos del Condado de Tulare (TCAG), como la agencia de Transporte Regional para el Condado de Tulare, es responsable de conducir una audiencia pública de "necesidades no cumplidas" cada año. Esta audiencia pública permite que TCAG reconozca necesidades no cumplidas por tránsito en el condado de Tulare.

TCAG llevará acabo dos audiencias públicas acerca de "Necesidades No Cumplidas" en el Condado de Tulare los siguientes días:

Lunes, 20 de marzo del 2023 a la 1:00 p.m.

Dinuba Community Center
1390 E. Elizabeth Way
Dinuba, CA 93618
O mediante Zoom
Tel: 1(888) 475-4499
Meeting ID: 744 710 0343
Passcode: 82243742

Solo a través de Zoom
Lunes, 20 de marzo del 2022 a las 5:30 p.m.

Llamada gratuita: 1(888) 475-4499
ID de la reunión: 744 710 0343
Código de acceso: 82243742

El propósito de esta audiencia pública es para identificar necesidades no cumplidas que puedan existir en el tránsito del condado de Tulare. TCAG invita a organizaciones e individuos que contribuyan sus comentarios sobre las necesidades no cumplidas de tránsito en el condado de Tulare. Se le otorgara oportunidad a todos quien gusten compartir sus comentarios. La audiencia será en inglés y español. TCAG revisará y evaluará los comentarios y presentará los comentarios no cumplidos ante el Concilio del Transporte de los Servicios Sociales el:

Martes, 9 de mayo del 2023 a las 10:00 a.m.
Tulare County Association of Governments
210 N Church St., Suite B
Visalia, CA 93291

Para todos que no puedan asistir a la audiencia pública pueden dejar sus comentarios via teléfono, fax, correo electrónico, y mandarlos por correo y también via el website de TCAG hasta el 31 de marzo del 2023.

Para información adicional sobre necesidades no cumplidas o para compartir su comentario favor de comunicarse TCAG a 210 N. Church St., Suite B, Visalia, CA 93291; Teléfono (559) 623-0470; Fax (559) 733-6720; Correo electrónico tcagin@tulare.ca.gov o toma nuestra encuesta: <https://publicinput.com/tr>

Aviso de Audiencia Pública en español

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PUB: February 14, 2023
#5589507

enquiries: help@pub.com

ansitneeds,

PUB: February 14, 2023

#5589507

Advertising Receipt

Porterville Recorder

P.O. Box 151
Porterville, CA 93258

Phone: 559-784-5000

Fax: 559-784-1172

Tulare County Association of Governments

Acct #: 326283

Ad #: 158875/158862

Phone:

Date: 02/13/2023

Ad taker: TJ

Salesperson:

Classification: 062

Description	Start	Stop	Ins.	Cost/Day	Extras	Total
Legal Notices	02/15/2023	02/15/2023				\$378.48

Payment Reference:

Total: \$378.48

Tax: 0.00

Net: \$378.48

Prepaid:

DUE: \$0.00

2022/23 Unmet Needs Comments

Number/Contact Info	Public Comments Received	Transit Provider Response	SSTAC Recommendation	Source	
Tulare County Regional Transit Agency (TCRTA)					
Recommendations: 1) Unmet Transit Need Reasonable to Meet. [Highlighted] 2) Unmet Transit Need NOT Reasonable to Meet. 3) Operational Issue 4) Feedback/Comment 5) Service is Currently Provided.					
TC-1	Teresa 1166 W. Forest Ave Porterville 93257	Hello I would like to request installed car seats for babies and booster seats. I have 2 children under 5. I need a car seat and booster. I can't carry them & groceries & car seats. Hint: why I am on an uber, if you can make this happen my arms thank you.	This is an operational request and not an unmet need.	3	Postcard 02664. Received 4-18-22.
TC-2	Manuel Quevedo Porterville, CA 93258	I need these services, please do not take them away. (Translation. Original: <i>Ocupo el servicio por favor no lo retiren.</i>)	We appreciate the comment but it appears we need more information to determine the actual request.	4	Postcard 02685. Received 4-19-22.
TC-3	Teresa R. Quevedo Porterville, CA 93258	I don't want them to remove the buses because we use the transport services a lot, please do not remove them. Teresa R Quevedo. (Translation. Original: <i>Yo no quiero que quiten los baces porque ocupamos mucho el cervisio de transportes. Por favor no los retiren. Teresa R Quevedo.</i>)	We appreciate the comment but it appears we need more information to determine the actual request.	4	Postcard 02683. Received 4-19-22.
TC-4	Patricia Lawrence 1101 S. Irwin St. Apt 3F Tulare, CA 93274 559-686-1005	Rt 4 (Tulare city) always late 5-15 minutes. Leaving out outlet mall on route will allow more time. Also not have a new driver on the route.	This appears to be an operational issue, however we are evaluating the system and seeking ways to improve.	3	Postcard 01107. Received 6-1-22.
TC-5	Brian Schmidt	Bring back Bus 4 Route through the Developmental Center & E. Worth	TCRTA provides Dial A Ride and Demand response service for City of Porterville this is service is provide 7 days a week. This is not an unmet need.	5	Via Facebook. Received 3/10/23.
TC-6	Jeff Willis Exeter, CA	Handyride needs to go to Tulare and Woodlake. It should cover more area to help the disabled get around.	TCRTA provides Dial A Ride service for City of Tulare Monday-Saturday 7am to 7pm Sunday 8am to 5pm, this is not an unmet need. TCRTA provides Dial A Ride service for Woodlake Monday-Friday 7:30 to 3:30, this is not an unmet need.	5	Via Facebook. Received 3/8/2023.

TC-7	Darla Wegener, County Librarian	Any changes that move stops closer to the 17 branches of the Tulare County Library that are served by TCAT would be helpful to the communities. Most branches have a stop nearby or a few blocks away. Tipton's could be closer and there should be a stop in Alpaugh, where there is a branch. Thank you	Thank you for the positive feedback. TCRTA has route 20 that serves the community of Tipton 7 days a week. This route travels along N Thompson Rd which is less than one block west of the library. This is not an unmet need.	5	Public Input. 2/23/23.
TC-8	Blanca Magdaleno	Nos gustaría tener más presencia y rutas de Tulare en el área de Delano y McFarland, hablemos muchísimas personas que no maneja is fuera del pueblo y sería excelente si pudiésemos ir de compras a Tulare y Vasalia con tranquilidad, muchas gracias por hacer pública si preocupación por los votantes. (We would like to have more presence and routes from Tulare in the Delano and McFarland area, we are talking about a lot of people who don't drive out of town and it would be excellent if we could go shopping in Tulare and Visalia with tranquility, thank you very much for making your concern public for the voters.)	TCRTA roue 20 provides service to Delano from Tulare City 7 days a week. This is not an unmet need.	5	Public Input. 3/2/23.
TC-9	Anonymous	A route on the weekends to Tulare Outlets from Delano	TCRTA provides weekend service Delano to Tulare City with 4 departures leaving Delano which are 9:48, 12:01, 3:14, and 5:37. In the City of Tulare route 4 provides service to the Outlets 12 trips starting at 8am to 5:00pm. This is not an unmet need.	5	Public Input. 3/3/23.
TC-10	Anonymous	Offer more places for pickup and drop off in Porterville. Right now some people who would like to use the service cannot because they have no way to get to the transit in Porterville before the city buses start running.	TCRTA thanks you for your comment. Currently TCRTA provides a Demand Response service that can pick you up from an address with a same day reservation. This is not an unmet need.	5	Public Input 3/4/23.
TC-11	Anonymous	A route to connect to the sequoia shuttle in Visalia from Delano during the May to September Season. It can be done with reservations and I wouldn't mind if it stops in other towns and paying a little extra.	TCRTA provides service from Delano to Tulare on route 20 7 days a week. This is not an unmet need. Service to Visalia from Tulare is provided 7 days a week on the 11x. This is not an unmet need.	5	Public Input 3/4/23.
TC-12	Randy Madrid Orosi, CA	Here in orosi route number 10 we need the big bus like the ones in Visalia has and on Saturday we need every hour transportation	This is an operational issue and not an unmet need. We appreciate the feedback we are constantly evaluating service and seeking ways to improve the rider experience.	3	Public Input 3/7/23.
TC-13	Jenny Duffek Exeter, CA	EXETER---DIAL A RIDE. (ADA) NEEDS MORE AVAILABILITY!!! I finally was so frustrated I asked a private drivers to drive me.... (BIG \$\$\$\$) costs much for gas not to mention frustration for them.. I can't drive due to disabilities	TCRTA thanks you for your comments. This is an operational issue and not an unmet need. We appreciate the feedback we are constantly evaluating the on-demand service and seeking ways to improve the experience.	5	Public Input 3/7/23.
TC-14	Juan Valdez	Pull up to Patterson Tract. (translated: Llegen hasta Paterson truck.)	We appreciate the comment but it appears we need more information to determine the actual request.	5	Facebook, 3/15/23.

TC-15	Leslie Parra Visalia, CA 93292	Schedules/routes coming & going to 3 Rivers into Ivanhoe & Woodlake. Never show. Delays get me & anyone nowhere, all day, everyday.	This is an operational issue and not an unmet need. However, we take these comments very seriously and will be investigating the incidents you have reported.	5	Postcard 04691. Received 3/20/23.
TC-16	Jesu Martinez Terra Bella, CA	Putting a bus every hour or 2 hours to terra bella ca	This is an unmet need unreasonable to meet at this time. However we will evaluate the opportunity to improve service to your community during our short range transit planning.	1	
TC-17	Martha Anguiano	Put the schedules on the stands because the wait is long, the sign time is needed.	This is an operational issue and not an unmet need. We appreciate the feedback we are constantly evaluating service and seeking ways to improve the rider experience.	3	Facebook. 3/19/23.
TC-18	Wesley Plunk Porterville, CA	Stop charging so much and for porterville stop doing Uber because someone else can do it and make money just saying my opinion and that porterville bus shouldn't be allowed to be doing Uber they are a big business and don't need to be doing Uber with the bus	This is an operational issue and not an unmet need. We appreciate the feedback we are constantly evaluating the on-demand service and seeking ways to improve the experience.	4	Facebook. 3/18/23.
TC-19	Anonymous Selma, CA 93662	Outer lining communities of Visalia need transport. Dinuba, Oroquieta, Seville, Traver, New London, ect. And advertising that it is free or low cost. Advertising to the clinics that need people to get to medical appointments that don't have this type of services.	We appreciate the comment but it appears we need more information to determine the actual request.	5	PublicInput. 3/18/23.
TC-20	Imelda López Porterville, CA 93257	Have transit travel up to Lake Success. (Translated: Lleguen hasta lake success.)	TCRTA thanks you for your comment. Currently TCRTA provides service to Springville on the route 70. You may board or leave the bus anywhere along the route as long as it is safe to do so. This is not an unmet need.	5	
TC-21	Ofelia Zamora	Place shelters at the stops because sometimes we are waiting for the bus in the full sun and now in the rain. Thank you very much and hopefully you continue with the good service. God bless you. (Translated: PONIENDO CASITAS EN LAS PARADAS PORQUE AVECES ESTAMOS ESPERANDO EL BUS Y EN EL PURO SOL OH AHORA CON LAS LLUVIAS ,MUCHAS GRACIAS Y OJALA SIGAN CON TAN BUEN SERVICIO DIOS LOS BENDIGA .)	This is an operational request and not an unmet need. However, TCRTA is always looking to improve the rider experience. Thank you for the positive feedback.	2	Facebook 3/23/23.
TC-22	Gonzalo Mora	Expand the schedule; more early and more late. (Translated: Ampliar.el.horario.mas.temprano.y.mas.tarde.)	We appreciate the comment but it appears we need more information to determine the actual request.	2	Facebook 3/24/23.

TC-23	Wendy Aranda	Have the buses come by more often. (Translated: <i>Que pasen los buses mas seguido.</i>)	We appreciate the comment but it appears we need more information to determine the actual request.	4	Facebook 3/25/23.
TC-24	Rafael Arriaga	Change the drivers in Porterville. Because there are some that treat the riders very badly. They think they own the buses. They are always in a bad mood with the whole world, especially dos Santos and Rosamerry. They are always complaining with the riders in a wheelchair or with people who are of advanced age. Translated: <i>(Cambio de choferes en Porterville, por que andan algunos que tratan la gente de la fregada se creen dueños de los buses,siempre andan de malas con todo el mundo,especialmente dos Santos y Rosamerry siempre andan renegando con las personas que andan con sillas de ruedas,y con las personas que están de edad avanzanda,.....)</i>	This is an operational issue and not an unmet need. TCRTA will investigate these claims and make appropriate changes as necessary to improve the rider experience.	3. TCRTA will follow up with contractor.	Facebook 3/25/23.
TC-25	Kelsey Carson 35800 HWY 190, Unit 105L Springville, CA 93265 209-346-5991	I think transportation should be provided on weekends for people that do not have their own transportation in Springville.	TCRTA thanks you for your comment. TCRTA is in process of deploying Demand Response service 7 days a week which will provide service by 8/2023 to Springville.	1	Postcard 05688. Received 3/22/23.
TC-26	Lisa Carson 35800 HWY 190, Unit 105L Springville, CA 93265 209-346-4276	Need Springville transportation on weekend(s).	TCRTA thanks you for your comment. TCRTA is in process of deploying Demand Response service 7 days a week which will provide service to Springville.	1	Ppostcard 05687. Received 3/22/23.
TC-27	Yettem Resident 559-516-6584	I Use the TCaT at least 5 days a week specifically the route 10. I currently live in Yettem and would like it if there could be more times added to the Yettem/Savile area.	This is an unmet need unreasonable to meet at this time. However we will evaluate the opportunity to improve frequency to Seville during our short range transit planning.	1	PublicInput. 3/28/23.
TC-28	Ofelia Mendoza	I would like service from Tulare to Hanford cal please and thank you. (Yo quisiera servicio de Tulare a Hanford cal por favor gracias.)	Hanford is in Kings County service area, therefore TCRTA recommends that this is not an unmet need.	5	Facebook 3/29/23.
TC-29	Letty Campos	Me gustaría saber si hay un transporte de Porterville a Tulare y cuál es muchas gracias	TCRTA provides service from Porterville to Tulare on route 40 7 days a week, therefore this is not an unmet need.	5	
TC-30	Maria Ortiz Porterville, CA	(Porterville) Bus 2 is dirty! (El actobus 2 ESTA sucio)	Thank you for the comments. These appear to be operational issues and not unmet needs. We will work with our service contractors to improve the cleanliness of our buses.	3	Facebook. 3/30/23.

TC-31	Estela Pena Woodlake, CA	I really like the transit service, I am from Woodlake and I ride the bus. I use the bus and go to Visalia. From there I use transit to go to the stores. I am satisfied with the schedule here in Woodlake. I like Visalia very much. (: "Ami me gusta mucho el servicio de transporte yo soy de.Woodlake.ca y yo. Ando en eyos.y boy a. Visalia De ayi me transporte alas. Tiendas me gusta" "Yo estoy muy bien con el horario que ay.aqui en woodlake ca a. Visalia ca.me gusta mucho.")	Thank you for the positive feedback.	4	Facebook. 3/30/23.
TC-32	Callie 152 S. Evans Rd Tipton, CA 93272 559.calilove.80@gmail.com	Track my bus on all buses, more synchronized routes for 11X and TCaT riders. Later TCaT routes to rural areas. Better communication throughout the transit frequency.	(1)This is an operational request and not an unmet need. However, TCRTA is in the process of deploying a mobile application to improve the rider. (2)This is an unmet need unreasonable to meet at this time. However we will evaluate the opportunity to improve connectivity during our short range transit planning. (3)This appears to be an operational issue, however we are evaluating the system and seeking ways to improve connectivity between communities.	3	Postcard 05018. Received 4/3/23.
TC-33	Rebecca Hernandez Tulare, CA	Need longer buses in town because of both 11 are usually running late at night, it makes people late.	This is an operational issue and not an unmet need. We appreciate the feedback we are constantly evaluating the service and seeking ways to improve the experience.	3	Postcard 05019. Received 4/3/23.
TC-34	Dewana Long Tulare, CA 93274 559-656-3804	The 11x driver she's really respectful. She needs a well deserved raise or promotion. She's a awesome driver to have. She was on time with her route. Courtney.	Thank you for the positive feedback.	4	Postcard 05020. Received 4/3/23.
TC-35	Debbie Guerrero 32643 Road 158 #23 Ivanhoe, CA 93235 559-368-0571	Extended shades at benched stops. Bus schedules too. It gets awful hot during the spring thru October.	(1)TCRTA currently has shelters at all stops with benches this is not an unmet need. (2) This is an unmet need reasonable to meet. TCRTA is in the process of rebranding the system and will ensure that current routes/timetables are posted at bus stops and the transit center.	(1) 2. (2) 1. Schedules at timepoint stops reasonable to meet.	Postcard 05365. Received 3/29/23.
TC-36	Debbie Guerrero 32643 Road 158 #23 Ivanhoe, CA 93235 559-368-0571	More stops. 1-stop at Ivanhoe Speedy Mart- one way, 1 stop. Then going with one stop at the hamburger diner. Both with benches and big extended shades.	This is an unmet need unreasonable to meet at this time. However we will evaluate the opportunity to improve bus stop amenities during our short range transit planning.	2	Postcard 05364. Received 3/29/23.
TC-37	Debbie Guerrero 32643 Road 158 #23 Ivanhoe, CA 93235 559-368-0571	Bikes are heavy. It would be a good thing to lower the bike racks on all the buses. If possible, another bike rack on the side of the bus.	This is an operational request and not an unmet need. However, TCRTA is always looking to improve the rider experience.	3	Postcard 05360. Received 3/29/23.
TC-38	Debbie Guerrero 32643 Road 158 #23 Ivanhoe, CA 93235 559-368-0571	More stops! At the Cutler Park, before and the main gate. Includes a seating area and shades, and schedule.	TCRTA thanks you for your comments. This is not an unmet need reasonable to meet at this time.	2	Postcard 05363. Received 3/29/23.
TC-39	Debra Guerrero 32643 Road 158 #23 Ivanhoe, CA 93235 559-368-0571	It would be nice to have an extra bike rack in a safe location for EZ access on and off the bus for another or 2.	TCRTA thanks you for your comments. This is not an unmet need reasonable to meet.	4	Postcard 05361. Received 3/29/23.

TC-40	559-280-4436	Tulare County needs to pave bus routes. And add more benches at stops, not take them away.	This is an operational request and not an unmet need. However, TCRTA is always looking to improve the rider experience.	4	PublicInput. Received 3/31/23.
TC-41	Anonymous Porterville, CA 93257	Bring back route 7 and route 9 (the casino bus) in Porterville. On route 6 there needs to be a closer bus stop on S. E Street and also putting a bus stop on W. Date and S. G Street. Also, it would be nice if you put trash cans on all the bus stops and changing the times at each bus stops, so people won't get confused.	(1) Thank you for the comment. This is an unmet need reasonable to meet. TCRTA is currently evaluating transit services with the Tule River Reservation. (2) This is an operational request and not an unmet need. However, TCRTA is always looking to improve the rider experience.	Route P9: 1. Bus Stops: Evaluated, 3. Trash Cans: 3.	PublicInput. Received 3/31/23.
TC-42	Debra Guerrero 32643 Road 158 #23 Ivanhoe, CA 93235 559-368-0571	The schedules need to be reinforced so that vandals can't tear them down. Sometimes my cell is forgotten. And it would be good to see the schedule.	TCRTA thanks you for your comments. This is not an unmet need reasonable to meet.	3	Postcard 05362. Received 3/29/23.
TC-43	Nancy Sanchez Gomez	More frequent transportation available in Woodlake. Possibly a route to Fresno available for some commuters.	TCRTA thanks you for your comment. Route 30 provides service from Visalia to Woodlake 7 days a week. This is not an unmet need. (2) Service to Fresno is provided by the Visalia V-Line this is not an unmet need.	5	PublicInput. Received 3/31/23.
TC-44	Norma Eggman	I believe a lot of the transit waiting areas could be improved by providing roofing and seating. Several areas I noticed probably are too small to make a seating area with a roof but maybe moving the bus stop areas a little bit to a spot where it could be done. Also I think that having a machine where you can pay for your ticket and it prints out would be convenient for everyone. Or maybe an app to where you could download and E ticket and scan it on the bus. I understand this all costs money, maybe we could think about doing this in the future. I also see the vending machines aren't being utilized, keep them stocked, and close gates at night so nobody bothers them.	This is an operational issue and not an unmet need. However, we take these comments very seriously and will be investigating the incidents you have reported.	3	PublicInput. Received 3/31/23.
TC-45	Lety Campos	I would like to know if there is a route from Porterville to Tulare and which one is it. Thank you very much. (Me gustaría saber si hay un transporte de Porterville a Tulare y cuál es muchas gracias)	TCRTA thanks you for your comments. Route 40 provides service from Porterville to Tulare 7 days a week. This is not an unmet need.	5	Facebook. Received 3/29/23.
TC-46	Courtney Van Zuyen 10977 Oakview Dr #B Hanford CA 93230 559-212-5051	1. Change cards for Tulare Transit 2. Same price fares all across the board. 3. Senior month pass discounted (T-Pass). 4. Security available at Tulare Transit. 5. Ability to give change or have change available.	TCRTA thanks you for your comments. (1,2) These are not unmet needs. (3) The senior discounted TPASS will be available with Phase II of our fare collection equipment once all Point of Sale machines have been installed, this is not an unmet need.	3(1)	Postcard 05366. Received 4/6/23.
TC-47	559-516-6584	I Use the TCaT at least 5 days a week specifically the route 10. I currently live in Yettem and would like it if there could be more times added to the Yettem/Savile area.	TCRTA thanks you for your comment. TCRTA is in process of deploying Demand Response service 7 days a week which will provide service to Yettem.	1	PublicInput. Received 3/28/23.
TC-48	Caroline Davis 1375 N. Crawford Ave. Dinuba, CA 93618 559-541-7891	please put a bench on Crawford Ave. Also please put out bus stop signs at all stops. I am disabled and I need a bench to sit on while waiting for the bus. Earlier schedule too.	TCRTA thanks you for your comments. TCRTA is currently evaluating all stops for improvements. This is not an unmet need.	Bench: 1. Signs: 2.	Postcard 05607. Received 4/6/23.

TC-49	Leonard Ogans 255 E Beacon Ave Tulare, CA 93274 559-553-3656	Route #5 (Tulare) schedule at East Beacon + Casa STOP please. Map on where it can be found in front of city yard. Bus schedule for Route #5 City and Route #20 County for obvious and important reasons. If needed I will explain in full detail. 2nd request, county and city attention.	We appreciate the comment but it appears we need more information to determine the actual request.	Route 5 to E Beacon: 2.Follow-up. Schedules: 1.	Postcards 05132, 05133, 05134, Received 4/12/23.
TC-50	Carmen Munoz 393 S. K St Dinuba, CA 93618 559-591-8340	Restrooms! Or our needs for facilities!	TCRTA thanks you for your comments. The lobby and transit facility are open to the public 7 days a week. Restrooms are available for use while the lobby is open. This is not an unmet need.	5	Postcard 05032. Received 4/17/23.
TC-51	Leadership Counsel for Justice and Accountability	"transit investments such as more bus routes, bus shelters, and electric vehicle-sharing programs in Matheny are reasonable to meet"	Increased bus routes not reasonable to meet due to ridership levels on existing bus services to Matheny Tract. Microtransit is being introduced to this community and is intended to improve transport availability and reduce travel times.	2	Letter dated 4/3/22..
TC-52	Leadership Counsel for Justice and Accountability	"There previously was a bus stop on Spruce Road near the community (of Tooleville) and residents would like it to return to operation."	Reinstatement of the Spruce Rd stop not reasonable to meet due to fixed route schedule changes. Microtransit is being introduced to Tooleville which is intended to increase transport availability and reduce travel times.	2	Letter dated 4/3/22..
TC-53	Leadership Counsel for Justice and Accountability	"Residents in Pixley want a micro-transit or dial-a-ride transportation to the Earlimart Senior Center. The closest bus stop to the Earlimart Senior Center is the Washington St stop. Currently, this bus stop does not have seats, which many senior citizens need. Residents want to see an improved Washington St. bus stop with seating.	Microtransit service for Pixley is reasonable to meet. Seating at Washington St. bus stop in Earlimart also reasonable to meet.	1	Letter dated 4/3/22..

Visalia Transit

V-1	Diane Molina 1047 S. Linwood St. Visalia CA 93277 559-690-9498	I boarded the #4 bus at the transit at 4:00. My last stop is Tulare & Linwood, that's where I get off. The driver, Greg, was very nice and helpful. He was very patient while I looked for my pass. Greg was very friendly and made my trip after a very trying day a nice surprise!	Thank you!	4	Postcard 02444. Received 04-18-22.
V-2	Connie Gonzales Visalia, CA	7 the old way like before.	Visalia Transit is currently working on finding a solution to Route 7.	1	Via Facebook.
V-3	Margarita Ríos Visalia, CA	Have more buses that go through Houston Ave in Visalia. (translated: Que aya más bases pase por lacaye Houston en bisalia.)	TCRTA	5	Via Facebook. 3/16/23.
V-4	Barry Caplan Visalia, CA	No one should line now than a 5 minute walk from a stop and no stop should have arrivals less frequently than 5 minutes no matter the time of day.	Not reasonable	2	Facebook. 3/20/23.
V-5	Jose Torres Visalia, CA	If the buses could run till 9:00 7 days a week and maybe add a couple more buses to the routes so that I could probably make a trip from here to Exeter. Without getting worried about missing the 7:30 bus to Exeter. I sometimes have meetings with clients downtown that run later than 7:30 and it's cutting into my business profits taking Ubers I would much rather take the bus. Please consider expanding hours and possibly adding a couple buses to the main routes or to the rural routes. Either way thank you for taking some to read this comment and also consideration of the things I have asked for I know you don't have to do it but it would be great if you did! Thank you	Thank you for the feedback. Our route schedules were shortened at the end of the day as directed by our Council due to low ridership.	2	PublicInput. 3/25/23.
V-6	Aidan Visalia, CA	There should be smaller shuttles instead of big buses. There is not always an uber available here, even in Visalia. The time for waiting for buses is way too long. The bus takes too long and doesn't come often enough. This is a problem because just taking the bus can take hours out of your day. People have school and work and a lot of things they need to do. You can say the bus will get there but it's so difficult and people have a lot to do. It's not fair for people who don't have cars for many reasons. It is an obstacle for people trying to get to work and school. I am in Visalia.	Visalia Transit is currently working on a MicroTransit solution.	2	PublicInput. 3/23/23.

V-7	Margarita Visalia, CA 93277	Im a disable person and i would love if You guys could add the Houston ave bus again alot of people like me would appreciate that, thank You and god bless You	TCRTA	5	PublicInput. 3/22/23.
V-8	Multiple	Petition submitted with 42 signatures. "We, the undersigned, are concerned citizens who urger our leaders to act now to restore the former Visalia Transit Route 7, or a comparable route that provides convenient service to residents of the Northside."	Visalia Transit is currently working on finding a solution to Route 7.	1	Hand delivered, 3/28/23.
V-9	P.O. Box 935 Visalia, CA 93279	Could you please have #15 go to Plaza Park before it goes to Goshen. Its 50 minutes to get out to the tennis courts and I do not have a car. Please and thank you.	Transit provided.	5	Postcard 4981. Received 3/20./23.
V-10	Esther P. Ruiz 221 N. Granite St. Visalia, CA 93291 559-635-1284	Could you please look into the route that use to go to FoodMaxx at Ben Maddox Ave. I miss shopping at Food Maxx. No Visalia Transit buses pass by Ben Maddox anymore.	TCRTA route that covers this area?	5. Follow up.	Postcard 04767. Received 4/12/23.

Comments to Multiple Providers

G-1	Leonard Ogans 255 E Beacon Ave Tulare, CA 93274 559-553-3656	Transfers issued on 11X to and from.	This was previously solved. Do we have additional info on the comment?	5	Postcard #8423. Received 1 August 2022.
G-2	Rick Hampton Visalia, CA	AIR SERVICE	N/A	2	Via Facebook. Received 3/6/23.
G-3	Francisco Parra	More information on the routes because you can't see them anywhere. Place on each bus stop the map of the bus route and approximate hours so one can plan if it is convenient to use it as daily transportation. (Mas información de las rutas por que no se mira por ningun lado. Poner en cada parada de autobus el mapa que recorre el bus y los horarios aproximados para planear si es conveniente para usarlo como transporte diario.)	This is an operational matter.	3	Via Facebook, received 3/7/23.
G-4	Cristian LeonVia Face	Drivers when standing pay attention and are not on the cell phone and drive with low lights and at night drive with high lights	Operational Issue.	3	Via Facebook. Received 3/9/23.
G-5	Tina Salmon	I had a thought about creating a program (like Mapquest) where you can enter in your current address and the address you need to go to and the program will give you info on what bus to catch (and location of closest buts stop) and if transfers are needed. The current route map is good but some people may not understand the route map.	Visalia Transit has an app.	5	Public Input. 2/23/23.
G-6	Anonymous 559-900-8835	My mother is 82 years old and she use to use dial a ride almost everyday but since you made it were she has to make a reservation 24 hrs in advice she is having alot harder time using it is there any way you can change it back to the way it use to be thank you	ADA or general public?	3	Public Input. 3/15/23.
G-7	Soco Villareal	Fix the roads that are bad, full of holes. (Translated: Fix the arrears that are very bad yenas demuchos oyos)	Outside the scope of unmet transit needs.	4	Facebook. 3/17/23.

G-8	Alma Cox	Acting like intelligent citizens, with academic preparation. From a First World country and not lower than those of a Third World country. (Actuando como ciudadanos inteligentes con preparacion Acad. de un Pais del primer Mundo y no como, mas bajo que los del Tercer Mundo.)	This is outside the scope of unmet transit needs.	4	Facebook. 3/16/23.
G-9	Oscar Deleon Visalia, CA	Get an app.	Both TCRTA and Visalia Transit currently have branded apps.	4	Facebook 3/23/23.
G-10	Sherri Shields Tipton, CA	Make it FREE.	This is a policy issue.	4	Facebook 3/24/23.
G-11	559-586-4943	What times do you bus for Cos come on in Cos	Transit information can be obtained at ridetcat.org or by calling 1-877-40-GO-GREEN (1-877-404-6473).	5. Follow up.	PublicInput. 3/22/23.
G-12	Anonymous	An app to download on phone to give you real time for your bus.+	Both TCRTA and Visalia Transit currently have branded apps.	5	Postcard #05016. Received 3/22/23.
G-13	Carlos Coronel.	Make it free free free.im senior	This is a policy issue.	4	Facebook. 3/30/23.
G-14	Daniel Slover Visalia, CA	Make it free.	This is a policy issue.	4	Facebook 3/30/23.

G-15	Josefina Madrigal	Thank you for the service. (Gracias por el servicio)	Thank you for your comment.	4	Facebook. 3/30/23.
G-16	Lopez Lopez	Your options are very good, gentlemen. (Está muy bien sus opciones señores)	Thank you for your comment.	4	Facebook. 3/23/23.
G-17	Angelica Pineda	Excellent! (Eccellent!)	Thank you for your comment.	4	Facebook. 3/30/23.
G-18	559-380-4436	www.tularecog.org doesn't compute.	No usability issues were identified with the TCAG website.	4	PublicInput. 3/31/23.

BEFORE THE
TULARE COUNTY ASSOCIATION OF GOVERNMENTS
COUNTY OF TULARE, STATE OF CALIFORNIA

In the matter of:

ADOPTING FINDINGS FOR UNMET)
TRANSIT NEEDS IN TULARE COUNTY FOR)
FISCAL YEAR 2022/23)

Resolution No. 2023-039

WHEREAS, the Tulare County Association of Governments (TCAG), acting as the Regional Transportation Planning Agency, is responsible for determining which, if any, unmet transit needs exist in Tulare County; and

WHEREAS, on August 17, 2020, TCAG adopted definitions of “unmet transit needs” and “reasonable to meet,” which are hereby made a part of this Resolution by reference; and

WHEREAS, TCAG held public hearings on March 20, 2023 in Visalia and via remote teleconference, for the purpose of gathering unmet transit needs in Tulare County; and

WHEREAS, opportunity for public testimony was provided at said hearings concerning transit needs for areas throughout Tulare County pursuant to P.U.C. Section 99238.5 for the purpose of soliciting comments on the unmet transit needs that may exist within the jurisdiction of Tulare County; and

WHEREAS, additional testimony was received by TCAG staff either in writing via U.S. mail, electronic mail (e-mail), text message, online survey, or verbally by telephone; and

WHEREAS, all said testimony has been reviewed by the Social Service Transportation Advisory Council (SSTAC); and

WHEREAS, the SSTAC has recommended six (6) findings of an unmet need reasonable to meet to the TCAG Board of Governors pursuant to P.U.C. Section 99238; and

WHEREAS, the Board has reviewed the unmet needs findings by SSTAC and concurs with the finding of 6 unmet transit needs reasonable to meet; and

WHEREAS, the TCAG Board, through the unmet needs process, has complied with Section 99401.5(b) of the Public Utilities Code, Division 10, Part 11.

NOW, THEREFORE, BE IT RESOLVED that the Tulare County Association of Governments, the Regional Transportation Planning Agency for Tulare County, finds, pursuant to Section 99401.5(d) of the Public Utilities Code, Article 8, that there are 6 unmet transit needs reasonable to meet within the jurisdiction of this agency:

1. Tulare County Regional Transit Agency (TCRTA) shall post current schedules at all its transit centers and timepoint stops.

2. Regional microtransit service shall be provided and shall include service to the communities of Matheny Tract, Pixley, Seville, Springville, Tooleville, Terra Bella, and Yettem. Matheny Tract and Tooleville shall be included in the greater Visalia service area.
3. TCRTA shall restore transit services to the Tule River Indian Reservation upon finalizing a service agreement with Tribal authorities.
4. TCRTA and Visalia Transit shall begin sale of senior/ADA/military-discounted T-Passes to eligible buyers.
5. TCRTA shall install a bus stop sign and bench at the North Park Apartments stop on N. Crawford Ave. in Dinuba.
6. Visalia Transit shall address comments regarding Northside transit service by improving access and reducing travel times between downtown and the Orchard Walk shopping center.

The foregoing Resolution was adopted upon the motion of Member Whitemire, seconded by Member Vander Poel, at a regular meeting on the 26th day of June, 2023 by the following vote:

AYES: Micari, Vander Poel, Shuklian, Valero, Townsend, Reynosa, Riddle, Flores, Sigala, Taylor, Gowin, Allen, and Whitmire

NOES:

ABSTAIN:

ABSENT: Boyer, Cerros, Mendoza, and Holscher

TULARE COUNTY ASSOCIATION OF GOVERNMENTS



Amy Shuklian
Chair, TCAG



Ted Smalley
Executive Director, TCAG

BEFORE THE
TULARE COUNTY ASSOCIATION OF GOVERNEMENTS
COUNTY OF TULARE, STATE OF CALIFORNIA

In the matter of:

ADOPTION OF THE TULARE COUNTY)	
UNMET TRANSIT NEED DEFINITION)	Resolution No. 2020-134
AND CRITERIA AS REQUIRED BY THE)	
TRANSPORTATION DEVELOPMENT ACT)	
AS ENACTED AND AMENDED)	

WHEREAS, pursuant to Article 8, Section 99401.5, of the Public Utilities Code, as Tulare County's Regional Transportation Planning Agency, the Tulare County Association of Governments (TCAG) is mandated to consider and make findings regarding the adequacy of existing transportation services throughout the Tulare County Region on an annual basis; and

WHEREAS, pursuant to Article 8, Section 99401.5(c), of the Public Utilities Code, the TCAG is mandated to adopt definitions of "Unmet Transit Needs" and criteria for determining "Unmet Transit Needs that are Reasonable to Meet"; and

WHEREAS, in February 2014, the TCAG Board adopted Resolution, which revised the definitions of "Unmet Transit Needs" and the "Reasonable to Meet" criteria; and

WHEREAS, in February 2016, TCAG revised the definitions of "Unmet Transit Needs" and the "Reasonable to Meet" criteria to provide greater clarity in the standards to be applied when determining unmet transit needs that are reasonable to meet and to incorporate Americans with Disabilities Act (ADA) conformity regulations to the definitions (attachment A); and

WHEREAS, the TCAG desires to continue to review the unmet transit needs definitions and reasonable to meet criteria every few years to provide new members input in the process and determine if revisions are warranted; and

WHEREAS, staff has conducted a review of the unmet transit needs definition and reasonable to meet criteria adopted by the TCAG Board in February 2016 and found them to be consistent with current best practices.

NOW, THEREFORE, BE IT RESOLVED, that TCAG Board reaffirms the attached "Unmet Transit Needs" criteria (Attachment A).

The foregoing Resolution was passed and adopted upon a motion by Member Valero, and a second by Member Stammer, on this 17th day of August 2020.

AYES: Crocker, Vander Poel, Shuklian, Valero, Townsend, Alves, Boyer, Flores, Sayer, Link, Mendoza, Gomez, Holscher, and Stammer

NOES:

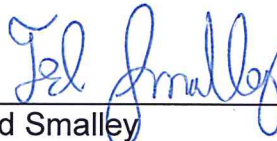
ABSTAIN:

ABSENT: Reynosa, Kimball, and Ishida

TULARE COUNTY ASSOCIATION OF GOVERNMENTS



Pete Vander Poel, III
Chair, TCAG



Ted Smalley
Executive Director, TCAG

Unmet Transit Needs 2023



Tell us how we can make public transportation in Tulare County work for you!

Send us a comment or participate in a public hearing! All mailed comments must be received by March 31, 2023.

Cuéntenos cómo podemos hacer que el transporte público del Condado de Tulare funcione para usted.

¡Envíanos un comentario o participa en una audiencia pública! Todos los comentarios enviados por correo deben recibirse antes del 31 de marzo de 2023.

Send Comments To:

O COMUNÍQUESE CON NOSOTROS:



210 N. Church Street, Suite B, Visalia, CA 93291
559-623-0450 • tcaginfo@tularecog.ca.gov

Unmet Needs Hearing is

Monday, March 20, 2023 at 1:00 PM

La audiencia pública de necesidades no cumplidas es el

Lunes, 20 de marzo de 2023 a las 13:00

Tulare County Board of Supervisors Chambers
2800 W. Burrell Ave., Visalia, CA 93291

Or Via Zoom/ *O a través de Zoom:*

Toll Free| línea gratuita: 1(888) 475-4499

Meeting ID| ID de la reunión: 744 710 0343

Access Code| Código de acceso : 82243742

And also at 5:30 PM on Monday, March 20, 2023– via Zoom Only

Y también el Lunes 20 de marzo de 2023 a las 5:30–Solo a través de Zoom

BUS SYSTEM COMMENTS COMENTARIOS SOBRE EL SISTEMA DE AUTOBUS

Name | Nombre:

Address | Dirección:

City/Zip | Ciudad/Zona Postal:

Phone Number | Número de Teléfono:

Comments | Comentarios:

Please provide as much specific information about your request as possible.
Por favor describa detalles sobre su solicitud.

Comments are evaluated annually on March 31st.

Los comentarios son evaluados cada año para el 31 de Marzo.

www.TulareCOG.org - (559) 623-0450

Sa karagdagan impormasyon o para isubmit ang kailangang transportasyon, maari po lamang tumawag sa [559] 623-0450 para mabigyan ng kadagdagang instruksyon.

www.tularecog.org

March 2023 is unmet transit needs month!

We want to hear your thoughts on bus service needs for Tulare County Regional Transit Agency and Visalia Transit!

Text 'mytransit' to 512-580-8850!



www.tularecog.org

De su opinion sobre las necesidades del servicio de autobus para Tulare County Regional Transit Agency y Visalia Transit.

¡Envía 'tránsito' al 512-580-8850!